

User Guide



10" Portable DVD Player

NS-P10DVD11

Insignia NS-P10DVD11 10" Portable DVD Player

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Introduction

Congratulations on your purchase of a high-quality Insignia product. Your NS-P10DVD11 represents the state of the art in personal DVD player design and is designed for reliable and trouble-free performance.

Important safety instructions

- 1** Read these instructions.
- 2** Keep these instructions.
- 3** Heed all warnings.
- 4** Follow all instructions.
- 5** Do not use this apparatus near water.
- 6** Clean only with a dry cloth.
- 7** Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8** Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9** Do not defeat the safety purpose of the polarized or grounding-type plug. The wide blade is provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10** Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11** Only use attachments/accessories specified by the manufacturer.
- 12** Unplug this apparatus during lightning storms or when unused for long periods of time.
- 13** Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 14** To reduce the risk of fire or electric shock, do not expose this device to rain, moisture, dripping, or splashing, and no objects filled with liquids, such as vases, shall be placed on it.
- 15** The wall plug is the disconnecting device. The plug must remain readily operable.

- 16** Batteries should not be exposed to excessive heat such as sunshine, fire, or the like.

Warning

Danger of explosion if battery is incorrectly replaced. Replace only with the same or equivalent type.

Discs

- Do not use irregularly shaped discs, such as heart-shaped or star-shaped discs, because they may cause your player to malfunction.
- Do not stick paper, tape, or glue on a disc.
- Do not expose a disc to direct sunlight or heat sources.
- Do not touch the surface of a disc. Handle a disc by its edge.
- Clean a disc by wiping the disc from the center out with a cleaning cloth.
- Remove a disc from your player and store it in its case after playing.
- Some playback operations of discs may be intentionally limited by software producers. Because your player plays discs according to the disc contents the software producers designed, some playback features may not be available. Also refer to the instructions supplied with the discs.

Features

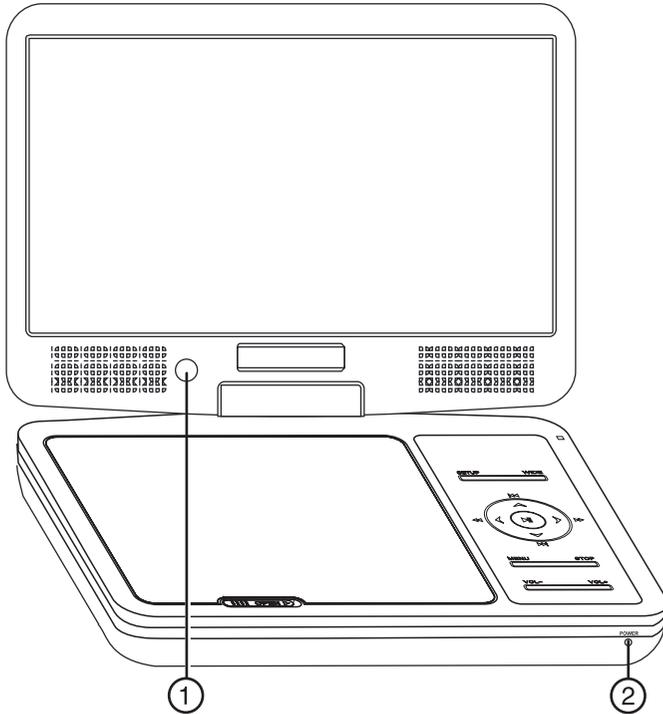
Package contents

Your box should contain:

- 10" DVD player
- Remote control with battery
- AC to DC adapter (for wall outlet)
- Car adapter
- A/V cable
- *Quick Setup Guide*

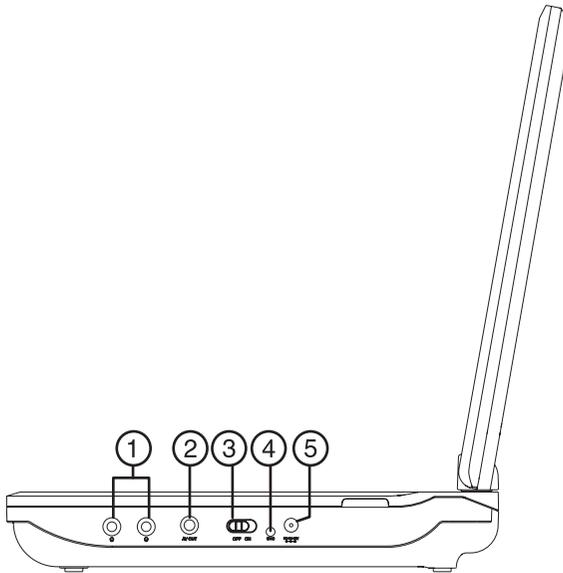
DVD player

Front



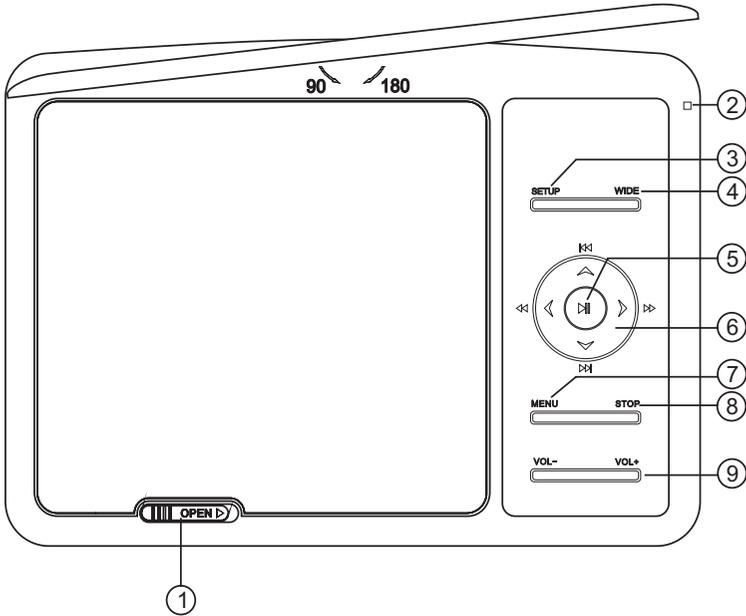
#	Component	Description
1	IR sensor	Receives signals from the remote control. Do not block.
2	POWER indicator	Lights green when your player is turned on. Blinks green when the battery needs charging.

Right side



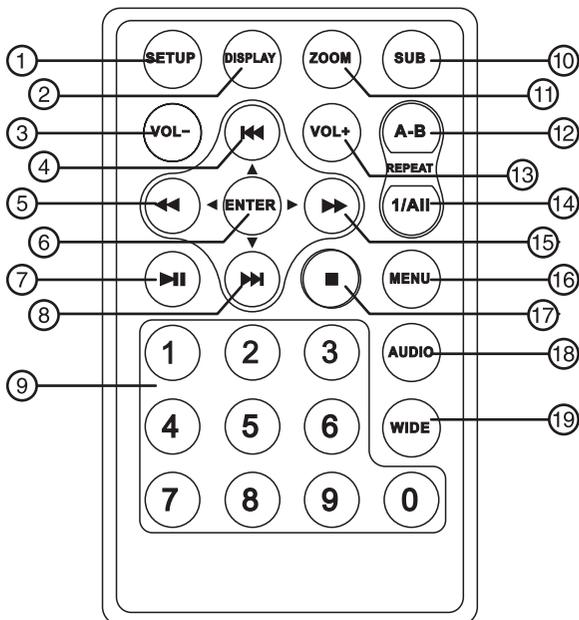
#	Component	Description
1	Headphone jacks	Plug headphones into either jack. Note: When headphones are plugged in the internal speakers are muted.
2	AV OUT jack	Connect a remote monitor, TV, or amplifier to this jack using the supplied A/V cable and an RCA cable (not supplied).
3	On/Off switch	Slide to turn your DVD player on or off.
4	Charge indicator	Lights red when the battery is charging. Turns off when the battery is fully charged.
5	DC IN jack	Connect the AC to DC adapter or car adapter to this jack.

Top



#	Button	Description
1	OPEN switch	Slide to the right to open the disc tray.
2	LCD screen on/off switch	Press and hold down to turn off the LCD screen. Release to turn the LCD screen back on.
3	SETUP button	Press to open or close the <i>Setup</i> menu.
4	WIDE button	Press to switch between a 16:9 and 4:3 picture size (aspect ratio).
5	▶ (play/pause) button	In menu mode, press to confirm a selection. In playback mode, press to play or pause a disc.
6	◀◀◀ (fast rev)/◀ (left) buttons ▶▶▶ (fast fwd)/▶ (right) buttons ◀◀◀ (prev)/▲ (up) buttons ▶▶▶ (next)/▼ (down) button	Press to fast reverse or move left on a menu. Press to fast forward or move right on a menu. Press to go to the previous chapter, track, or scene during playback, or to navigate up on a menu. Press to go to the next chapter, track, or scene during playback, or to navigate down on a menu.
7	MENU button	Press to open the root or title menu on a disc.
8	STOP button	Press to stop disc playback.
9	VOL- / + button	Press to adjust the volume.

Remote control



Note:
The first time you use the remote control, you must remove the film between the battery and the compartment cover to activate the remote control.

#	Button	Description
1	SETUP	Press to open or close the <i>Setup</i> menu.
2	DISPLAY	Press to display information about the disc, such as title, chapter number, track number, and time.
3	VOL-	Press to decrease the volume.
4	⏮ (previous) / ▲ (up)	Press to go to the previous title, chapter, or track. Press to navigate up in a menu.
5	⏪ (reverse) / ◀ (left)	Press to scan backward on the disc. Each time you press this button, the fast-reverse speed increases from 2, to 4, to 8, to 16, to 32 times the normal speed. In menu mode, press to navigate left on a menu.
6	ENTER	Press to execute or confirm a selection.
7	⏩ (play/pause)	Press to start playback. When a disc is playing, press to pause playback. Press again to resume playback.
8	⏭ (next) / ▼ (down)	Press to skip forward to the next chapter or scene on a DVD, or track on a CD. Press to navigate down in a menu.
9	Numbers	Press to select menu items or to enter the password.

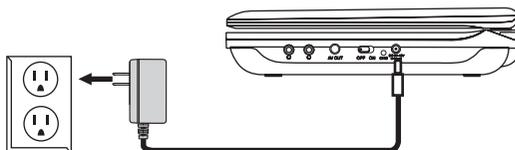
#	Button	Description
10	SUB (Subtitle)	Press to turn subtitles on and off, or press to select the subtitle language. This option works only if the DVD has subtitles.
11	ZOOM	Press to enlarge the display image. You can enlarge the image 2, 3, or 4 times the normal size.
12	A-B (repeat)	Press to repeat a specific portion (from point A to point B) of a disc.
13	VOL+	Press to increase the volume.
14	1/ALL REPEAT	Press to repeat the current title, chapter, or track.
15	▶▶ (fast forward)/ ▶ (right)	Press to fast-forward on the disc. Each time you press this button, the fast-forward speed increases from 2, to 4, to 8, to 16, to 32 times the normal speed. In menu mode, press to navigate right on a menu.
16	MENU	Press once to open the main DVD menu. This option works only if the DVD has a main menu. Press twice to open the DVD title menu or hold the button down for three seconds. This option works only if the DVD has a title menu.
17	STOP	Press once to stop playback. Your player remembers where you stopped. If you press ▶ (play/pause), your player starts playing at the point where you stopped. Press twice to stop playback. If you press ▶ (play/pause), your player starts playing at the beginning of the disc. Note: When playing an audio CD, press STOP once to stop playback and return the player to the beginning of the CD.
18	AUDIO	Press to select the DVD audio language. This option works only if the DVD has multiple audio languages.
19	WIDE	Press to switch between a 16:9 and 4:3 picture size (aspect ratio).

Setting up your player

Connecting to AC power

To connect to AC power:

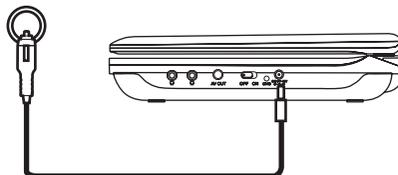
- Plug one end of the AC to DC power adapter into the **DC IN** jack on the side of your player, and the other end into an AC outlet.



Connecting to a 12V car power outlet

To connect to a 12V car power outlet:

- 1 Plug one end of the car power adapter into the **DC IN** jack on the side of your player.



- 2 Plug the other end of the adapter into a 12V car power outlet or car cigarette lighter socket.

Charging and using the built-in battery

To charge and use the built-in battery:

- 1 Connect the supplied AC power adapter or car power adapter to the DC input jack on the player, then plug the adapter into AC power outlet or car power outlet. When the battery is charging, the charge indicator LED turns red. When the battery is fully charged, the indicator turns off.
- 2 Unplug the power adapter when the battery is fully charged, then you can use your player by using the built-in battery.

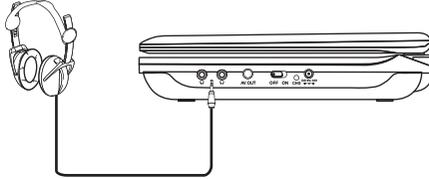
Note

During playback, an icon  appears on the screen, and the power indicator LED flashes green, which means the battery has low power and you should recharge the built-in battery now.

Connecting headphones

To connect headphones:

- Plug headphones into either of the **Headphone** jacks. When headphones are plugged into one of the **Headphone** jacks, no sound comes from the built-in speakers.

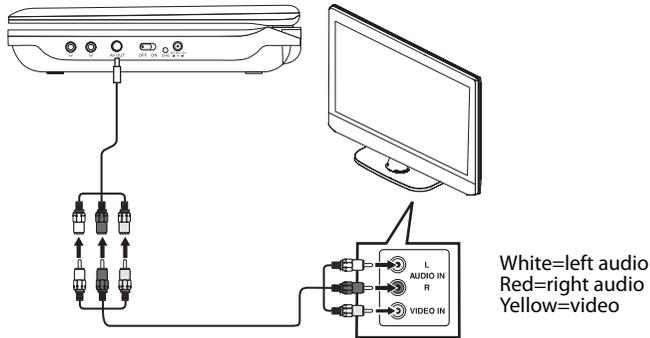


Connecting a TV or monitor

You can connect your player to a TV or monitor so you can watch DVDs or view photos on the TV or monitor.

To connect a TV or monitor:

- 1 Plug the end of the supplied AV cable that has one black connector into the **AV** jack on your player.



- 2 Plug the connectors on an RCA cable (not included) into the connectors on the other end of the supplied AV cable. Make sure that the colors on the connectors match.
- 3 Plug the other end of the RCA cable into the AV jacks on the TV or monitor. Match the white connector to the left audio jack, the red connector to the right audio jack, and the yellow connector to the video jack.

Using your player

Playing a DVD or audio CD

Notes

- Most DVDs and your player have region codes that help control illegal distribution of DVDs. The region code for your player is **1**. You can only play DVDs with a region code of **1** or **ALL**. The region code for a DVD is printed on the DVD or the DVD packaging.
- In disc playback Pause/Stop or disc tray Open state, the player will go to standby(power saving) mode if there is no operation for about 5 minutes. To turn the player back on, press any key on the remote control to activate.

To play a disc:

- 1 Make sure that your player is connected to power.
- 2 Slide the **POWER** switch to the **ON** position.
- 3 Slide the **OPEN** switch to the right. The disc tray opens. For the location of the **OPEN** switch, see "Top" on page 7.
- 4 Place a disc, label side up, in the disc tray, then close the tray. The disc starts playing automatically.

Controlling DVD or audio CD playback

To control disc playback:

- Press **■ (STOP)** once to stop playback. Your player remembers where you stopped. If you press **▶||**, your player starts playing at the point where you stopped.
- Press **■ (STOP)** twice to stop playback. If you press **▶||**, your player starts playing at the beginning of the disc.

Note

When playing an audio CD, press **STOP** once to stop playback and return the player to the beginning of the CD.

- Press **▶||** to pause playback. Press this button again to resume playback.
- Press **▶▶** on the remote control or press and hold **▶▶ (NEXT)** to fast-forward the disc. Each time you press this button, the fast-forward speed changes from 2 to 4 to 8 to 16 to 32 times the normal speed.
- Press **◀◀** to fast-reverse the disc. Each time you press this button, the fast-reverse speed changes from 2 to 4 to 8 to 16 to 32 times the normal speed.
- Press **▶▶ (NEXT)** to go to the next title, chapter, or track.

- Press **⏮ (PREV)** to go to the previous title, chapter, or track.

Adjusting the volume

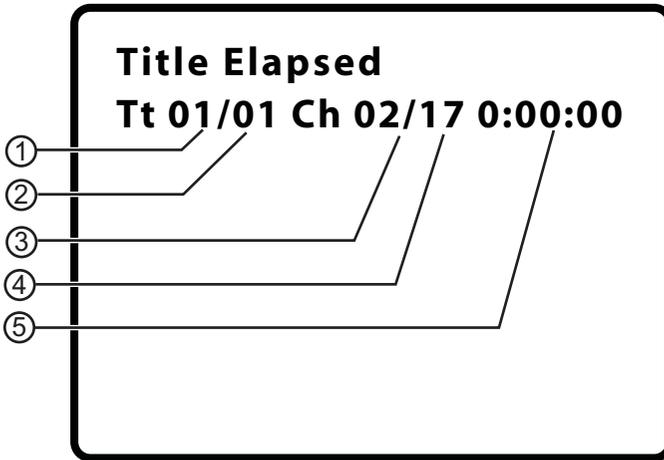
To adjust the volume:

- Press the **VOL+** or **VOL –** button on the top of your player or on the remote control.

Viewing DVD information

To view DVD information:

- 1 During playback, press **DISPLAY**. The following display appears.



1	Current title number.
2	Total number of titles.
3	Current chapter number.
4	Total number of chapters.
5	Elapsed playing time for the current title.

- 2 Press **DISPLAY** one or more times to view specific DVD information. You can view:
 - **Title Elapsed**–Shows the elapsed playing time for the title.
 - **Title Remain**–Shows the remaining playing time for the title.
 - **Chapter Elapsed**–Shows the elapsed playing time for the chapter.

- **Chapter Remain**—Shows the remaining playing time for the chapter.
- **Display Off**—Turns off the information display.

Note

The information display automatically turns off if you do not press **DISPLAY** within three seconds.

Viewing audio CD information

To view audio CD information:

- 1 During playback, press **DISPLAY**. The following display appears.



- 2 Press **DISPLAY** one or more times to view specific audio CD information. You can view:
 - **Single Elapsed**—Shows the currently playing track and the elapsed playing time for the track.
 - **Single Remain**—Shows the currently playing track and the remaining playing time for the track.
 - **Total Elapsed**—Shows the currently playing track and the elapsed playing time for the CD.
 - **Total Remain**—Shows the currently playing track and the remaining playing time for the CD.
 - **Display Off**—Turns off the information display.

Opening the DVD main menu

To open the DVD menu:

- During playback, press **MENU**. If the DVD has a main menu, the menu opens.

Note

Contents of DVD main menus vary from DVD to DVD. Some DVDs only let you start playback from the main menu.

Selecting an audio language

Some DVDs are recorded with multiple audio languages.

To select an audio language:

- 1 During playback, press **AUDIO**. The audio display appears showing the current audio language and the total number of audio languages.
- 2 Press **AUDIO** one or more times to select the audio language you want.

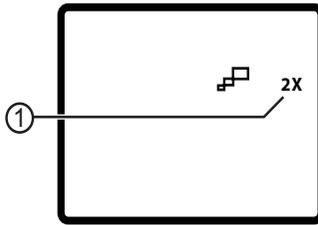
Notes

- The audio language display turns off if you do not press **AUDIO** within three seconds.
- Some DVDs only let you select an audio language from the DVD main menu.

Enlarging the display image

To enlarge the display image:

- 1 Press **ZOOM** one or more times to enlarge the display image from 2 to 3 to 4 times the normal image size. The zoom display appears.



1	Current amount of enlargement.
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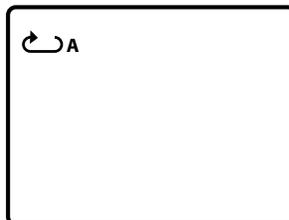
- 2 Press **ZOOM** a fourth time to return to normal viewing.
- 3 Press the arrow buttons to navigate through the enlarged image.

Creating a playback loop

You can create a playback loop by selecting the beginning and end of the section of the disc that you want to play repeatedly.

To create a playback loop:

- 1 During playback, find the starting point for the loop, then press **A-B**.



- 2 Play the disc until you reach the stopping point for the loop, then press **A-B**.



Your player repeatedly plays the loop you created.

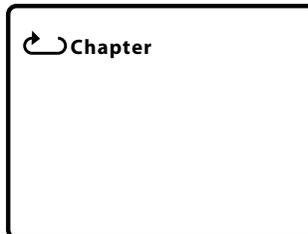
- 3 To cancel the loop and return to normal viewing, press **A-B** again.



Repeating a chapter, title, or DVD

To repeat a chapter, title, or DVD:

- During playback, press **1/ALL REPEAT**. The following display appears, and your player repeats the currently playing chapter.



- Press **1/ALL REPEAT** twice to repeat the currently playing title.
- Press **1/ALL REPEAT** three times to repeat all the chapters and titles.
- Press **1/ALL REPEAT** four times to turn off the repeat function.

Repeating a track or CD

To repeat a track or CD:

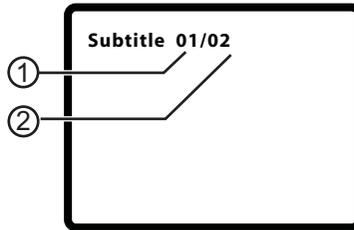
- During playback, press **1/All REPEAT** one or more times to select:
 - **Track**—Repeats the currently playing track.
 - **All**—Repeats the entire CD.
 - **Off**—Turns off the repeat function.

Selecting a subtitle language

Some DVDs are recorded with subtitle languages that appear as text on the screen.

To select a subtitle language:

- 1 During playback, press **SUBTITLE**. The subtitle display appears showing the current subtitle language and the total number of subtitle languages. In the following example, the current subtitle language is 1 and the total number of subtitle languages is 2.



1	Current subtitle language number.
2	Total number of subtitle languages.

- 2 Press **SUBTITLE** one or more times to select a different subtitle language.
- 3 To turn off subtitles, press **SUBTITLE** until **Subtitle Off** appears.

Notes

- The subtitle display turns off if you do not press **SUBTITLE** within three seconds.
- Some DVDs only let you select a subtitle language from the DVD main menu.

Selecting the aspect ratio

When your player is connected to a TV, you can select the aspect ratio that is appropriate for the TV.

To select the aspect ratio:

- 1 Press **SETUP**. The *General Setup Page* opens.
- 2 Press **ENTER**. **TV Display** is highlighted.
- 3 Press **▶** to access the **TV Display** options.
- 4 Press **▲** or **▼** to select the aspect ratio. You can select:
 - **Normal/PS**—Select this option when the player is connected to a normal TV. Wide-screen images are shown on the screen, but with some parts cropped automatically.
 - **Normal/LB**—Select this when the player is connected to a normal TV. Wide-screen images are shown on the screen, with a black band on the top and bottom.
 - **Wide**—Displays the video image full-screen when your player is connected to a widescreen TV.

Setting parental controls

To set parental controls:

- 1 Make sure that the disc tray is empty.
- 2 Press **SETUP**. The *General Setup Page* opens.
- 3 Press **◀** or **▶** to enter the *Preference Page*, then press **ENTER**.
- 4 Press **▲** or **▼** to select **Parental**, then press **ENTER**.
- 5 Press **▲** or **▼** to select the rating you want to block. The rating you select and all higher ratings are blocked. You can select:
 - **KID SAFE** (All children)
 - **G** (General audiences)
 - **PG** (Parental guidance suggested)
 - **PG-13** (Parents strongly cautioned)
 - **P-GR** (Parents very strongly cautioned)
 - **R** (Restricted)
 - **NC-17** (No one under 17)
 - **ADULT** (Adults only) (factory default)
- 6 Press **ENTER**, then enter the password. The default password is **3308**.

Note

If you change the password, then forget it, enter **3308**.

Using the Setup menu

Your player has a Setup menu you can use to adjust settings for your player.

To use the Setup menu:

- 1 Press **SETUP**. The *General Setup Page* opens and **General** is highlighted.
- 2 Press **◀** or **▶** to select the menu page you want, then press **ENTER**.
- 3 Press **▲** or **▼** to select an option, then press **▶** to open the sub-menu.
- 4 Press **▲** or **▼** to select an option, then press **ENTER** to confirm your selection.
- 5 To go to a previous menu, press **◀**.
- 6 Repeat Step 2 through Step 4 to change other menu options.

Setup menu pages

Page	Options
General Setup Page	<p>TV Display—Selects the aspect ratio. You can select:</p> <ul style="list-style-type: none"> • Normal/PS—Select this option when the player is connected to a normal TV. Wide-screen images are shown on the screen, but with some parts cropped automatically. • Normal/LB—Select this when the player is connected to a normal TV. Wide-screen images are shown on the screen, with a black band on the top and bottom. • Wide displays the video image full-screen when your player is connected to a widescreen TV. <p>OSD Language—Selects the language for the <i>Setup</i> menu. You can select English, French, or Spanish.</p> <p>Screen Saver—When this option is turned on, your player displays a screen saver when the same image stays on the screen for three minutes.</p> <p>Last Memory—When this option is turned on and you open the disc tray, your player remembers where you stopped. If you close the tray with the same disc loaded, your player starts playing at the point where you stopped.</p>
Video Quality Setup Page	<p>Brightness—Increases the brightness to add more light to dark areas of the picture or decreases the brightness to add more dark to light areas of the picture.</p> <p>Contrast—Increases the picture level to adjust the white areas of the picture or decreases the picture level to adjust the black areas of the picture.</p> <p>Hue—Increases the color level to add more green to skin tones or decreases the color level to add more purple to skin tones.</p> <p>Saturation—Adjusts the color saturation.</p>
Password Setup Page	<p>Press SETUP. Press ENTER to open the <i>Password Page</i>. Press ENTER twice to open the <i>Password Change Page</i>.</p> <p>To change the password, enter the old password or default password, then enter the new password in the New Password and Confirmed New Password (Confirm PWD) fields.</p> <p>If you change the password, then forget it, enter 3308.</p>

Page	Options
Preference Page	<p>Note: To access this menu, make sure that there is no disc in the disc tray.</p> <p>Audio—Selects the audio language. If the language you select is not recorded on the DVD, your player plays the default audio language.</p> <p>Subtitle—Select the subtitle language. If the language you select is not recorded on the DVD, your player displays the default subtitle language.</p> <p>Disc Menu—Selects the DVD menu language. If the language you select is not recorded on the DVD, your player displays the default language.</p> <p>Parental—Blocks DVD playback based on ratings. For more information, see “Setting parental controls” on page 18.</p> <p>Default—Reset all settings except the password and parental controls back to the factory default.</p>

Troubleshooting

Problem	Solution
No sound or distorted sound.	<ul style="list-style-type: none"> Adjust the volume. Make sure that headphones are not plugged in. When headphones are plugged in, the internal speakers are turned off. Make sure that all cables are inserted correctly into the appropriate jacks.
Cannot fast-forward or fast-reverse through a movie.	<ul style="list-style-type: none"> You cannot fast-forward through opening credits and warning information at the beginning of a movie. Some DVDs do not allow rapid scanning or skipping of titles or chapters.
The  (do not) icon appears on the screen.	<p>The action you tried cannot be done because:</p> <ul style="list-style-type: none"> The DVD software does not allow it. The DVD does not support the feature (for example the Subtitle feature). The feature is not available at the current point on the DVD. You entered a title or chapter number that is out of range.
Picture is distorted.	<ul style="list-style-type: none"> During fast-forwarding or fast-reversing, distortion is normal. The DVD may be damaged. Try another DVD.
Remote control does not work.	<ul style="list-style-type: none"> Make sure that the battery is fresh. Make sure that nothing is blocking the IR sensor. Make sure that you point the remote directly at the IR sensor and that you are within 10 feet of the IR sensor.

Problem	Solution
Disc does not play.	<ul style="list-style-type: none"> • Make sure that the disc is inserted with the label side up. • Make sure that the disc is compatible with your player. Your player can play DVDs and audio CDs. • Make sure the player is not in Standby Mode. If it is, press any key on the remote control to activate.
Play starts, then stops immediately.	<ul style="list-style-type: none"> • Make sure that the region code for a DVD matches the region code for your player. Your player's region code is 1. The DVD's region code is on the DVD or the DVD packaging. • Make sure that the disc is not dirty. • If condensation has formed inside your player, let your player dry out.

Maintaining

Cleaning your player

Clean the outside of your player with a clean cloth, slightly dampened with water.

Caution

Do not use liquid cleaners or aerosol cleaners because they may damage your player.

Handling discs

Discs

- Do not touch the surface of a disc. Handle a disc by its edge.
- Do not attach paper or tape to the disc.



- Do not use irregularly shaped discs, such as heart-shaped or star-shaped discs, because they may cause your player to malfunction.
- Do not expose a disc to direct sunlight or heat sources.
- Clean a disc by wiping the disc from the center out with a cleaning cloth.
- Remove a disc from your player and store it in its case after playing.
- Some playback operations of discs may be intentionally limited by software producers. Because your player plays discs according to the disc contents the software producers designed, some playback features may not be available. Also refer to the instructions supplied with the discs.

Cleaning discs

- Before playback, wipe the disc outwards from the center with a clean cloth.



Replacing the remote control battery

To install the remote control battery:

- 1 Remove the battery compartment cover.
- 2 Remove the old battery and insert the new battery into the battery compartment. Make sure that the + and – symbols on the battery match the + and – symbols in the battery compartment.
- 3 Replace the battery compartment cover.

Specifications

Specifications subject to change without notice.

Compatible discs	DVDs and CDs
Signal system	NTSC
LCD	NS-P10DVD11 - 10 inches
Frequency response	20 Hz to 20 kHz
Audio S/N	Better than 60 dB
Dynamic range	Better than 85 dB
Laser	Semiconductor
Wave length	650 nm/795 nm
Power source	DC 9 V-12 V
Operating temperature	41° to 95°F (5° to 35°C)
Weight	2.31 lbs. (1.05 kg)
Dimensions (W × D × H)	9.57 × 7.09 × 1.65 ins. (243 × 180 × 42 mm)

Legal notices

FCC Part 15

This device complies with Part 15 of the FCC Rules. Operation of this product is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply within the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

FCC warning

Changes or modifications not expressly approved by the party responsible for compliance with the FCC Rules could void the user's authority to operate this equipment.

Dolby License Notice and Trademark Acknowledgement

Manufactured under license from Dolby Laboratories. Dolby and the double-D symbol are trademarks of Dolby Laboratories.

One-year limited warranty

Insignia Products ("Insignia") warrants to you, the original purchaser of this new product ("Product"), that the Product shall be free of defects in the original manufacture of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period"). This Product must be purchased from an authorized dealer of Insignia brand products and packaged with this warranty statement. This warranty does not cover refurbished Product. If you notify Insignia during the Warranty Period of a defect covered by this warranty that requires service, terms of this warranty apply.

How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. The purchase date is printed on the receipt you received with the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a retail store location, take your original receipt and the Product to the store you purchased it from. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from an online web site, mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain in-home warranty service for a television with a screen 30 inches or larger, call 1-888-BESTBUY. Call agents will diagnose and correct the issue over the phone or will have an Insignia-approved repair person dispatched to your home. Should the Insignia-approved repair person not correct the issue on the first call, an Insignia television (size and features to be determined by Insignia) will be loaned to you until your TV is repaired and returned, at no charge to you. This feature is only available to Insignia television consumers residing in the United States.

Where is the warranty valid?

This warranty is valid only to the original purchaser of the product in the United States, Canada, and Mexico.

What does the warranty not cover?

This warranty does not cover:

- Customer instruction
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to acts of God, such as lightning strikes
- Accident
- Misuse

- Abuse
- Negligence
- Commercial use
- Modification of any part of the Product, including the antenna
- Plasma display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).

This warranty also does not cover:

- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage supply
- Attempted repair by anyone other than a facility authorized by Insignia to service the Product
- Products sold as is or with all faults
- Consumables, such as fuses or batteries
- Products where the factory applied serial number has been altered or removed

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

For customer service please call 1-877-467-4289
www.insignia-products.com

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