

Swann Security (iOS)

Have a Smartphone or Tablet? With the Swann Security app, you can turn your mobile device into a monitoring centre for your DVR or NVR. Have the peace of mind that you can monitor your home or business at any time from any place. Best of all, it only takes minutes to get it up and running.

To download the app:

1. Go to your app store and search for “**Swann Security**” or using your mobile device, scan the QR code below.
2. Follow the on-screen instructions to install and accept any license requirements that may appear.
3. After installing Swann Security, locate the app, and tap the icon to run.



You may need to download a QR code reader to your mobile device to scan this QR code.

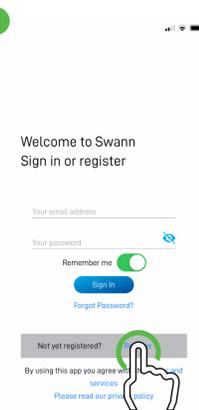
For instructions on the functions available, access the User Manual **within the app**. You can also download this manual from our website support.swann.com, search for - **Swann Security Manual**.



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Registering your Account

1



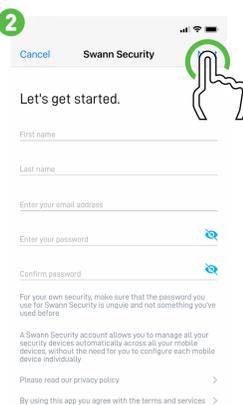
Welcome to Swann. Sign in or register.

If you have already registered an account with the app, sign in with your Swann Security credentials, then skip to step 7.

For new users, tap “Register”.

Proceed to step 2.

2



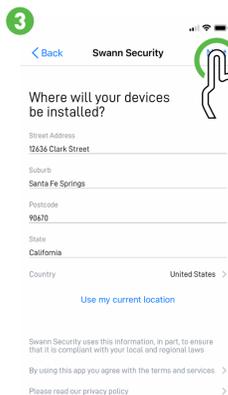
Let's get started.

Enter your first and last name, email address, and password. The password has to be a minimum of six characters and must contain a mixture of numbers and letters (use a password that you can remember). Enter your password again to confirm. For safekeeping, write down your password.

When finished, tap “Next”.

Proceed to step 3.

3



Where will your devices be installed?

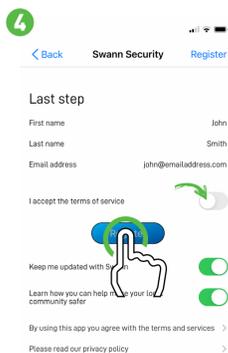
Input the address of your DVR or NVR or tap “Use my current location”. If using this option, tap “Allow While Using App” (it does this so it can accurately detect the location of your mobile and DVR or NVR).

The app will detect your address. If the address isn't correct, tap each field to edit.

When finished tap “Next”.

Proceed to step 4.

4



Last step.

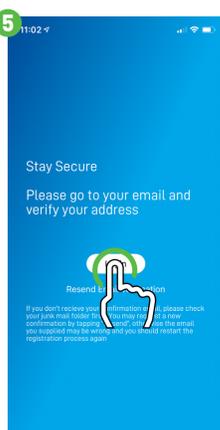
Your first and last name, and email address will be shown here.

Tap the “I accept the terms of service” checkbox then tap “Register”.

Proceed to step 5.

Registering your Account

5



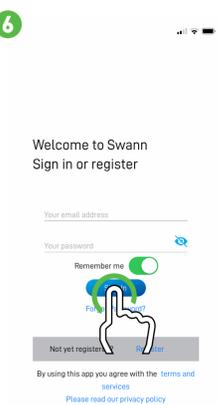
Stay Secure.

You will receive an email asking to verify your email address. Go to the email app on your mobile device or computer, open the email, and tap or click the link to verify (if the email hasn't been received, check your junk or spam folder). Once verified, you will receive a welcome email confirming your registration.

When finished, tap “Login”.

Proceed to step 6.

6



You will be taken back to the sign-in page. Upon verification, enter your email address and account password then tap “Sign In”.

Proceed to step 7.

Pairing your Device

7



After sign-in, the app will request to send you notifications - tap “Authorize” then tap “Allow”. It will also request to access photos on your mobile device - tap “Authorize” then tap “Allow Access to All Photos”.

You will now be asked to add a device, tap “Yes”.

Proceed to step 8.

8



Tap “Start” then scan the QR code sticker on top of your DVR or NVR with your mobile device. When the QR code has successfully scanned, proceed to step 9.

Pairing your Device

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User name: The default user name for your DVR or NVR is admin, tap to enter.

Password: Enter the password created during the Startup Wizard on your DVR or NVR (there is no default password).

Port: Leave the default setting (unless you are instructed to change it by Swann Technical Support).

When finished, tap “Next”.

Proceed to step 10.

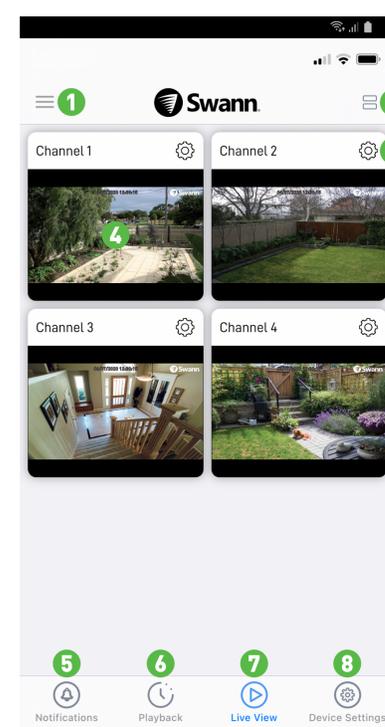
10



Enter a device name for your DVR or NVR, “My DVR” for example, or tap on one of the relevant locations listed.

When finished, tap “Next”.

Your device is now linked to your Swann Security account, tap “Done” to finish.



1. Tap to open the Menu. From here you can edit your account profile, pair a new device, read the user manual, and more.

2. Tap to toggle the layout of the camera [channel] tiles in the viewing area.

3. Tap to view the Overview screen. You can view the technical details of your security device, attempt to reconnect to your camera (if disconnected), or to remove the camera.

4. Tap a camera to display controls such as taking a snapshot, start a recording, enable the camera's microphone, alarm & pan-tilt controls (if supported), and to change the display aspect ratio and stream quality. Turn your mobile device horizontal to view the camera full screen.

5. Tap to access the Notifications screen to view and manage notifications.

6. Tap to access the video activity timeline where you can search and view events located on your DVR or NVR.

7. Tap to access or return to Live View mode to view live video from your cameras.

8. Tap to view Device Settings. You can check the status of your cameras, view technical details of your security device, or to remove the device from your account.



When viewing a camera full screen, use the spread and pinch gestures to zoom in or out. When zoomed in, tap and hold the image to move around within the Live View. This works when holding your mobile device horizontally or vertically.

3

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