## DYNEXMOO

32" and 37" LCD TVs

DX-32L151A11 DX-37L130A11

# Dynex DX-32L151A11 and DX-37L130A11 32" and 37" LCD TVs

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## **Online User Manual**

For the full user manual please go to www.dynexproducts.com to download.

## **CHILD SAFETY**

It makes a difference how and where you use your flat panel display

## As you enjoy your new product, keep these safety tips in mind

## The issue

The home theater entertainment experience is a growing trend, and larger TVs are popular purchases. However, TVs are not always supported on the proper stands or installed according to the manufacturer's recommendations. We and the consumer electronics industry are committed to making home entertainment enjoyable and safe.

TVs that are inappropriately placed on dressers, bookcases, shelves, desks, speakers, chests, or carts may fall over and cause injury.

## Tune into safety

- One size of TV stand does **not** fit all. Use only a TV stand rated for the weight of your TV.
- Carefully read and understand all enclosed instructions for proper use of this product.
- Don't let children climb on or play with entertainment system furniture and TVs.
- Don't place TVs on furniture that can easily be used as steps, such as a chest of drawers.
- Remember that children can become excited while watching a program, especially on a "larger-than-life" TV. Make sure that you place or install the TV where it cannot be pushed, pulled over, or knocked down.
- Make sure that you route all cords and cables so that they cannot be pulled or grabbed by curious children.



## Wall mounting

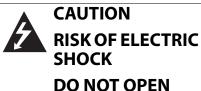
If you decide to wall mount your TV, always remember:

- One size of wall mount does **not** fit all. Use only a wall mount rated for the weight of your TV and that has been recommended by this TV manufacturer, listed in this manual, or otherwise listed by an independent laboratory as suitable for your TV.
- Follow all instructions supplied by the TV and wall mount manufacturers.
- If you have any doubts about your ability to safely wall mount your TV, get help from a
  professional installer.
- Make sure that the wall where you are mounting the TV is appropriate. Some wall mounts are not designed to be mounted to walls backed with steel studs or cinder blocks. If you are unsure, ask a professional installer.



TVs can be heavy. At least two people are required for safe wall mount installation.

## Important safety instructions







This symbol indicates that dangerous voltage constituting a risk of electric shock is present within your TV. This label is located on the back of your TV.



This symbol indicates that there are important operating and maintenance instructions in the literature accompanying your TV.

- Read these instructions.
- **2** Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- **5** Do not use this apparatus near water.
- **6** Clean only with a dry cloth.
- 7 Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- **8** Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9 Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- **10** Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.
- 11 Only use attachments/accessories specified by the manufacturer.
- 12 Use only with a cart, stand, tripod, bracket, or table specified by the manufacturer, or sold with the apparatus. When a cart is used, use caution when moving the cart/apparatus combination to avoid injury from tip-over.



- 13 Unplug this apparatus during lightning storms or when unused for long periods of time.
- 14 Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 15 The wall plug is the disconnecting device. The plug must remain readily operable.
- An apparatus with a three-prong, grounding-type plug is a Class I apparatus, which needs to be grounded to prevent possible electric shock. Make sure that you connect this Class I television to a grounding-type, three-prong outlet.
- 17 Remote control batteries should not be exposed to excessive heat such as sunshine, fire, or the like.

**18** The apparatus should not be exposed to dripping or splashing, and no objects filled with liquids, such as vases, should be placed on the apparatus.

#### Warnings

#### Electric shock hazard

To reduce the risk of fire or electric shock, do not remove any cover or expose the device to rain or moisture. No user-serviceable parts are inside. Refer servicing to qualified service technicians.

#### Lightning

For added protection for your device receiver during a lightning storm, or when it is left unattended and unused for long periods of time, unplug it from the power outlet and disconnect any antenna or cable system. This helps prevent property damage and personal injury from lightning and power line surges.

#### **Power lines**

An outside antenna system should not be located in the vicinity of overhead power lines or other electric light or power circuits, or where it can fall into such power lines or circuits. When installing an outside antenna system, extreme care should be taken to keep from touching such power lines or circuits as contact with them might be fatal.

#### Handling the LCD panel

- Your TV's screen is made of glass. Do not drop your TV or hit, jolt, or press hard against the LCD panel. If the screen breaks, be careful of broken glass.
- If the LCD panel is broken, make absolutely sure that you do not touch the liquid in the panel. This may cause skin inflammation.
- If the liquid gets in your mouth, immediately gargle, rinse, and consult with your doctor. Also, if the liquid gets in your eyes or touches your skin, consult with your doctor after rinsing for at least 15 minutes or longer in clean water.

#### Replacement parts

When replacement parts are required, make sure that the service technician uses replacement parts specified by the manufacturer that have the same characteristics as the original part. Unauthorized substitutions may result in fire, electric shock, personal injury, or other hazards.

#### Safety check

After completing any service or repair to this device, ask the service technician to perform routine safety checks to determine that your TV is in correct operating condition.

#### **Power source**

Operate your TV only from the type of power source indicated on the marking label. If you are not sure of the type of power supplied to your home, consult an electrician or your local power company.

#### **Cautions**

#### Damage requiring service

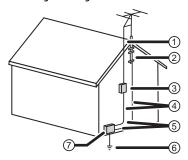
Unplug this TV from the power outlet and refer servicing to qualified service personnel under the following conditions:

- When the power supply cord or plug is damaged or frayed.
- If liquid has been spilled or objects have fallen into your TV.
- If your TV has been exposed to rain or water.

- If your TV does not operate normally by following the operating instructions. Adjust only those controls that are covered by the operating instructions because incorrect adjustment of other controls may result in damage and will often require extensive work by a qualified technician to restore your TV to its normal operation.
- If your TV has been dropped or damaged in any way.
- When your TV exhibits a distinct change in performance.

#### **Outdoor antenna grounding**

If an outside antenna or cable system is connected to your TV, make sure that the antenna or cable system is grounded to provide some protection against voltage surges and built-up static charges. Article 810 of the National Electrical Code, ANSI/NFPA No. 70, provides information with respect to correct grounding of the mast and supporting structure, grounding of the lead-in wire to an antenna discharge unit, size of grounding conductors, location of the antenna-discharge unit, connection to grounding electrodes, and requirements for the grounding electrode.



1	Antenna lead-in wire
2	Grounding clamp
3	Antenna discharge unit
4	Grounding conductors
(5)	Ground clamps
6	Power service grounding electrode system
7	Electric service equipment

#### Note to CATV system installer

Article 820 of the National Electrical Code, ANSI/NFPA No. 40 provides guidance for correct grounding. Specifically, it states that the cable ground must be connected to the grounding system of the building as close to the point of cable entry as practical.

#### **Condensation**

Moisture will form on the TV if the TV is brought from cool surroundings into a warm room or if the temperature of the room rises suddenly. When this happens, the TV's performance may be impaired. To prevent this, let the TV stand in its new surroundings for about an hour before switching it on, or make sure that the room temperature rises gradually. Condensation may also form during the summer if the TV is exposed to the breeze from an air conditioner. In such cases, change the location of the TV.

#### Mobile telephone warning

To avoid interference with your TV picture and sound, operating problems, or even damage, keep your cordless and cellular telephones away from the TV.

#### **End of life directives**

Your TV contains tin-lead solder and a fluorescent lamp containing a small amount of mercury. Disposal of these materials may be regulated for environmental reasons. Your TV also contains material that can be recycled and reused. For disposal or recycling information, contact your local authorities or the Electronic Industries Alliance at www.eia.org to find a recycler in your area.

#### Non-active pixels

The LCD panel contains almost 3 million thin film transistors, which provide exceptionally sharp video quality. Occasionally, a few non-active pixels may appear on the screen as a fixed blue, green, or red point. These non-active pixels do not adversely affect the performance of your TV, and are not considered defects.

### **Online User Manual**

For the full user manual please go to www.dynexproducts.com to download.

## **Troubleshooting**

Before calling for service, check the following information for possible solutions to problems you may experience. If none of these solutions work, turn off the TV, then turn it on again.

**Caution:** Do not try to repair the TV yourself. Refer all servicing to qualified repair personnel.

#### Video and audio

Problem	Solution
No picture (screen is not lit) and no sound.	<ul> <li>Make sure that the power cord is plugged in.</li> <li>Press POWER () on the TV or the remote control.</li> <li>Make sure that the correct video input source is selected.</li> <li>Try another channel. The station may be experiencing problems.</li> </ul>
Dark, poor, or no picture (screen is lit), but sound is good.	<ul> <li>Adjust the brightness. For more information, see "Adjusting the TV picture" in the online manual.</li> <li>Make sure that the correct picture mode is selected.</li> <li>Make sure that the antenna or cable TV is connected correctly and securely.</li> </ul>
No color, dark picture, or color is not correct.	Adjust the color saturation.
Only snow (noise) appears on the screen.	<ul> <li>Try another channel. The station may be experiencing problems.</li> <li>Make sure that the antenna or cable TV is connected correctly and securely.</li> <li>Check the signal strength.</li> </ul>
Dotted lines or stripes appear on the screen.	<ul> <li>Adjust the antenna.</li> <li>Move the TV away from noise sources such as cars, neon signs, or hair dryers.</li> </ul>
Double images.	Use a highly directional outdoor antenna or cable TV.
The picture has a few bright or dark spots.	<ul> <li>A few bright or dark spots on an LCD screen is normal. It does not affect the operation of this TV.</li> </ul>
Good picture, but no sound.	<ul> <li>Make sure that the sound is not muted.</li> <li>Make sure that the sound mode is set to <b>Stereo</b> or <b>Mono</b>.</li> </ul>
Audio noise.	Make sure that there is no interference with infrared equipment such as a cordless telephone or headphones. Move the infrared equipment away from the TV to eliminate the noise.

#### **Remote control**

Problem	Solution
Remote control does not work.	<ul> <li>Make sure that the power cord is plugged in.</li> <li>Make sure that there are no obstructions between the remote control and the remote control sensor on the front of the TV.</li> <li>Make sure that the batteries are installed correctly.</li> <li>Replace the batteries.</li> </ul>
Trouble programming your existing universal remote control.	<ul> <li>See instructions and a table of common codes in the online User Manual.</li> <li>Codes are subject to change. For up to date codes, go to www.dynexproducts.com.</li> <li>Replace the batteries.</li> <li>Refer to the User Guide that accompanied your universal remote control and contact the manufacturer if problems persist.</li> </ul>

#### **General**

Problem	Solution
One or more channels do not display.	<ul> <li>Make sure that the channels are not blocked.</li> <li>Make sure that the channels are not hidden.</li> <li>The channel may have been deleted from the channel list. You can tune to the channel by pressing the number buttons or you can add the channel back to the channel list.</li> </ul>
Password is lost.	Enter <b>9999</b> to access parental controls, then set a new password.
Some settings cannot be accessed.	If a setting is grayed, the setting is not available in the current video input mode.
TV cabinet creaks.	When the TV is in use, the temperature rises naturally and may cause the cabinet to expand or contract which can cause a creaking noise. This is not a malfunction.
Control buttons on the TV do not work.	Disconnect the power cord, wait a few seconds, then reconnect the power cord and turn on the TV.

**Note:** If the problem is not solved by using these troubleshooting instructions, try turning off your TV, then turning it on again.

#### **Maintenance**

#### Cleaning

- Clean your TV with a soft, dry cloth. If surfaces are extremely dirty, use a soft cloth dampened with a weak detergent solution.
- Use an eyeglass cleaner to clean the screen. Never use alcohol, paint thinner, or benzine.
- Before using a chemically treated cloth, read the instructions that came with the cloth.

## **Specifications**

Specifications subject to change without notice. Weight and dimensions shown are approximate.

TV 4nm a	ICD
TV type	
TV panel	32-inch TFT LCD (DX-32L151A11)
	37-inch TFT LCD (DX-37L130A11)
TV system	NTSC-M, ATSC
Receiving channels	VHF: 2 - 13
	UHF: 14 - 69
	CATV: 1 - 125 CADTV: 1-135
	DTV: 2-69
Audio multiples	BTSC system
Audio out	8 W x 2 (32")
	10 W x 2 (37")
Power requirement	AC 120 V, 60 Hz
Power consumption	98 W (32")
-	145 W (37")
Dimensions	30.55 × 21.5 × 10.4 inches
$(W \times H \times D)$ with	(776 × 546 × 255 mm) - DX-32L151A11
stand)	35.4 × 24.8 × 11 inches
	(899 × 631 × 280 mm) - DX-37L130A11
Weight	25.35 lbs. (11.5 kg) - DX-32L151A11
	36.15 lbs. (16.4 kg) - DX-37L130A11
Input terminals	Composite video/L and R audio (1)
	Component video/L and R audio (1)
	HDMI (2)
	VGA/audio (1)
	Antenna (1)
Output terminals	Audio left and right (1)
	Digital optical (1)
	Headphone (1)
Control terminals	SERVICE PORT (1)

## Legal notices

#### FCC Part 15

This device complies with Part 15 of the FCC Rules. Operation of this product is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply within the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced technician for help.

#### **FCC** warning

Changes or modifications not expressly approved by the party responsible for compliance with the FCC Rules could void the user's authority to operate this equipment.

#### **Cables**

Connections to this device must be made with shielded cables with metallic RF/EMI connector hoods to maintain compliance with FCC Rules and Regulations.

#### Canada ICES-003 statement

This Class B digital apparatus complies with Canadian ICES-003. Cet appareil numerique de la classe B est conforme a la norme NMB-003 du Canada.

Standard Television Receiving Apparatus — Appareil de réception télévision ordinaire, Canada BETS-7 / NTMR-7

#### **HDMI**



HIGH-DEFINITION MULTIMEDIA INTERFACE

HDMI, the HDMI logo, and High-Definition Multimedia Interface are trademarks or registered trademarks of HDMI Licensing LCC.

## **One-year limited warranty**

#### **US and Canada Markets**

#### **Definitions:**

Dynex Products ("Dynex") warrants to you, the original purchaser of this new Dynex-branded television ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period"). For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy or Future Shop authorized dealer of Dynex brand products only that are packaged with this warranty statement.

#### How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

#### What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Dynex repair center or store personnel, Dynex will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Dynex and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Dynex Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

#### How to obtain warranty service?

If you purchased the Product at a Best Buy or Future Shop retail store location and your television Product has a screen size of less than 37 inches, please take your original receipt and the Product to any Best Buy or Future Shop store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from a Best Buy or Future Shop online web site, mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. To obtain in-home warranty service for a television with a screen 37 inches or larger, in the United States call 1-888-BESTBUY, Canada call 1-866-BESTBUY for Future Shop call 1-800-663-2275. Call agents will diagnose and correct the issue over the phone or will have a Dynex-approved repair technician dispatched to your home.

#### Where is the warranty valid?

This warranty is valid only to the original purchaser of the product in the United States and Canada at Best Buy or Future Shop branded retail stores or websites.

#### What does the warranty not cover?

This warranty does not cover:

- Customer instruction/education
- Installation
- · Set up adjustments
- Cosmetic damage
- Damage due to acts of God, such as power surges
- Accident(s)
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna
- Plasma display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Dynex to service the Product
- Products sold "as is" or "with all faults"
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- · Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. DYNEX SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. DYNEX PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Dynex:

For customer service please call 1-800-305-2204

www.Dynexproducts.com

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#### **Mexico Market**

{RETAILER SEAL}

PLACE STICKER OF PRODUCT MAKE & MODEL HERE

DATE OF PURCHASE:		
DALE OF PURCHASE:		

#### **Definitions:**

Dynex Products ("Dynex") warrants to you, the original purchaser of this new Dynex-branded television ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period"). For this warranty to apply, your Product must be purchased in Mexico from a Best Buy authorized dealer of Dynex brand products only that are packaged with this warranty statement.

#### How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

#### What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Dynex repair center or store personnel, Dynex will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Dynex and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Dynex Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

#### How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location and your television Product has a screen size of less than 37 inches, please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from a Best Buy online web site, mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain in-home warranty service for a television with a screen 37 inches or larger, in Mexico call 01 800-433-5778. Call agents will diagnose and correct the issue over the phone or will have a Dynex-approved repair technician dispatched to your home.

#### Where is the warranty valid?

This warranty is valid only to the original purchaser of the product in Mexico at a Best Buy branded retail stores or website.

#### What does the warranty not cover?

This warranty does not cover:

- · Customer instruction/education
- · Installation
- · Set up adjustments
- Cosmetic damage
- Damage due to acts of God, such as power surges
- Accident(s)
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- · Modification of any part of the Product, including the antenna
- Plasma display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- · Damage due to incorrect operation or maintenance
- · Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Dynex to service the Product
- Products sold "as is" or "with all faults"
- · Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- · Loss or Theft of this product or any part of the product

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**Contact Dynex:** 

For service, please call 01 800-926-3020

www.dynexproducts.com

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## DYNEX

If the power cord has been damaged, it should be replaced by the manufacturer, your service provider or qualified personnel to avoid risks.

Si el cordón de alimentación es dañado, este debe ser remplazado por el fabricante o su agente de servicio o por personal calificado para evitar el riesgo.

www.dynexproducts.com US and Canada Market - (800) 305-2204 Mexico Market - 01 800-926-3020

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RFC#BBI0802114Q2

Se incluye el manual. Favor de leer este manual antes de usar el producto. Para el Soporte técnico de Dynex en México, favor llame al:01 800-926-3020 http://www.dynexproducts.com