INSIGNIA™

9" Dual-Screen Portable DVD Players

NS-DS9PDVD15

Before using your new product, please read these instructions to prevent any damage.

Contents

Welcome

Congratulations on your purchase of a high-quality Insignia product. Your NS-DS9PDVD15 players represent the state of the art in personal DVD player design and are designed for reliable and trouble-free performance.

Important safety instructions

1   Read these instructions.

2   Keep these instructions.

3   Heed all warnings.

4   Follow all instructions.

5   Do not use this apparatus near water.

6   Clean only with a dry cloth.

7   Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.

8   Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.

9   Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the apparatus.

10 Only use attachments/accessories specified by the manufacturer.

11 Unplug this apparatus during lightning storms or when unused for long periods of time.

12 Refer all servicing to qualified service personnel. Servicing is required when the apparatus has been damaged in any way, such as power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the apparatus, the apparatus has been exposed to rain or moisture, does not operate normally, or has been dropped.

13 To reduce the risk of fire or electric shock, do not expose this device to rain, moisture, dripping, or splashing, and no objects filled with liquids, such as vases, shall be placed on it.

14 The AC adapter or vehicle charger are the disconnecting devices. The plugs must remain readily operable.

This unit contains a low-power laser device.

CAUTION
INVISIBLE LASER RADIATION
WHEN OPEN AND INTERLOCKS
DEFEATED
AVOID EXPOSURE TO BEAM.

CLASS 1 LASER PRODUCT

Discs

- This unit can play DVDs and Audio CDs (including CD-R and CD-RW).
- This unit is designed and manufactured to respond to the Region Management Information that is encoded on DVDs. If the region number printed on the DVD does not correspond to the region number of this unit, it cannot play that disc.
- The region number of this unit is 1.
- Do not use irregularly shaped discs, such as heart-shaped or star-shaped discs, because they may cause your players to malfunction.
- Do not stick paper, tape, or glue on a disc.

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- Do not expose a disc to direct sunlight or heat sources.
- Do not touch the surface of a disc. Handle a disc by its edge.
- Clean a disc by wiping the disc from the center out with a cleaning cloth.
- Remove a disc from your player and store it in its case after playing.

Some playback operations may be intentionally limited by software producers. Because your players play discs according to the disc contents the software producers designed, some playback features may not be available. Also refer to the instructions supplied with the discs.
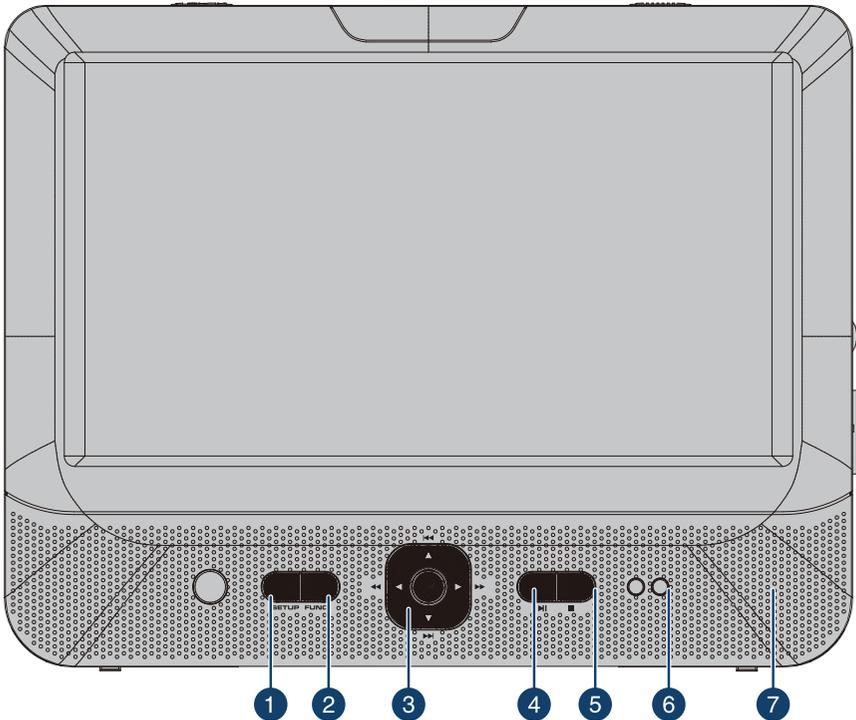
Features

Package contents

- 9" DVD player A
- 9" DVD player B
- Two AC adapters
- Y-type vehicle power adapter
- Two AV adapter cables (to connect player A/B to a TV)
- AV connecting cable (for player A to player B connection)
- Travel case
- Two Headrest mounting straps
- Quick Start Guide

DVD players - A and B

Front view

#	ITEM	DESCRIPTION
1	**SETUP** button	Press to open or close the *Setup* menu.
2	**FUNC.** button	Press to enter or exit the *Function* menu.
3	Navigation controls	During playback, press the ◄◄ and ►► buttons to fast forward or fast reverse the disc. When using a menu, press the arrow keys to navigate and the **OK** button to confirm an entry or selection. See "Player function menu" on page 9 for more information.
4	►‖ (play/pause) button	Press to pause or resume playback.
5	■ (Stop) button (player A)	Press to stop disc playback.
	■ (stop)/**AV IN** button (player B)	Press to stop disc playback on player B. When player A and player B are connected, press and hold this button on player B to switch to AV IN mode.
6	Power indicator	Lights blue when your player is powered and turned on.
7	Speakers	Provides audio output when headphones are not connected.

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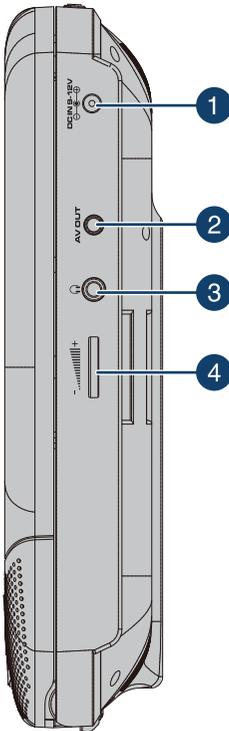**Back view**
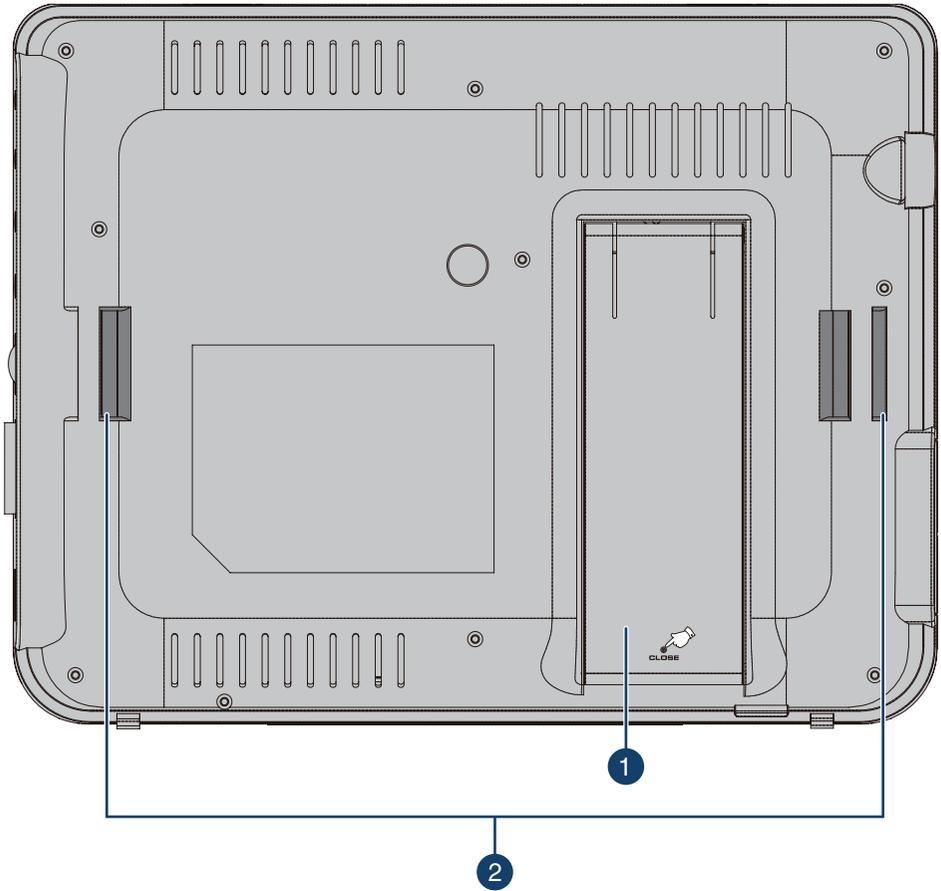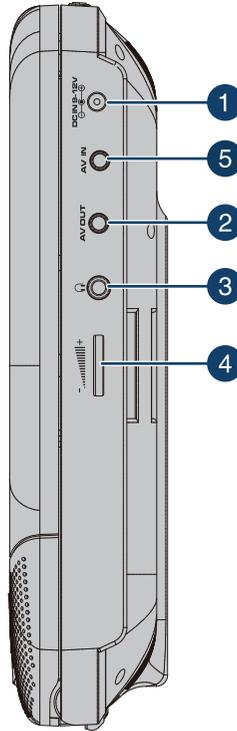

#	ITEM	DESCRIPTION
1	Stand	Pull out to set your player on a desktop or table.
2	Strap slots	Slide the mounting straps through these slots when installing the player in a vehicle.

Side view

Player A   Player B

#	ITEM	DESCRIPTION
1	**DC IN** 9 - 12V jack	Connect to an AC adapter or 12V car power outlet.
2	**AV OUT** jack (player A)	Connect the other DVD player to this jack using the AV connecting cable, or connect a monitor, TV, or amplifier to this jack using the included AV cable and an RCA cable (not included).
3	⌢ (headphone) jack	Plug headphones into this jack. **Note:** When headphones are plugged in, the built-in speakers are muted.
4	+||||||||||....- (volume control)	Rotate to increase or decrease the volume.
5	**AV IN** jack (player B)	Connect player A to this jack using the AV connecting cable.

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Top view
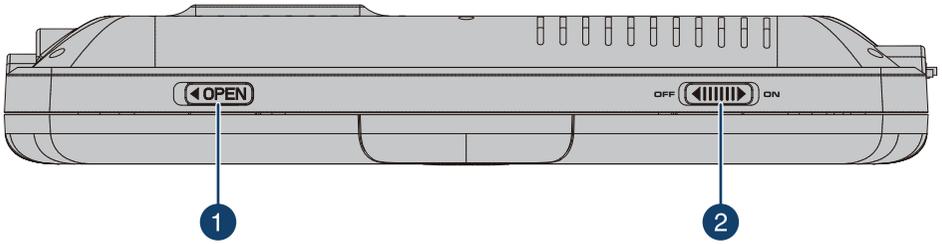
#	ITEM	DESCRIPTION
1	◀ OPEN switch	Slide this switch to the left to open the disc tray.
2	ON/OFF switch	Slide to turn your DVD player on or off.

Player function menu
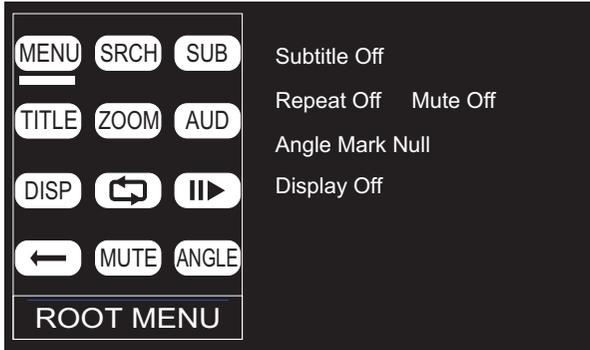
You must use the navigation control buttons on the player to navigate through the *Function* menu.

To access the player function menu:
1. Press the **FUNC.** button during playback.
2. Use the navigation control buttons to move to each option and make changes, then press **OK** when finished.

```
┌─────────────────────────────────────────────┐
│  MENU   SRCH   SUB     Subtitle Off          │
│  ────                                        │
│  TITLE  ZOOM   AUD     Repeat Off   Mute Off │
│                        Angle Mark Null       │
│  DISP   ⟲    II▶     Display Off           │
│                                              │
│  ←   MUTE  ANGLE                            │
│  ─────────────────                          │
│      ROOT MENU                               │
└─────────────────────────────────────────────┘
```

| MENU OPTION	DESCRIPTION
MENU	Select once to open the main DVD menu. This option works only if the DVD has a main menu. In the root menu, select **FUNC.** on the player to open the DVD title menu. This option works only if the DVD has a title menu.
SRCH (search)	Select to search the chapter, title, or track.
SUB (Subtitle)	Select to turn subtitles on and off, or select to choose the subtitle language. This option works only if the DVD has subtitles.
TITLE	Select to display the DVD title information.
ZOOM	Select to enlarge the display image. You can enlarge the image 2, 3, or 4 times the normal size.
AUD (audio)	Select to choose the DVD audio language. This option works only if the DVD has multiple audio languages.
DISP (display)	Select to display information about the disc, such as title, chapter number, track number, and time.
⟲ (repeat)	Select to repeat the current title, chapter, or all.
II▶ (slow)	Select repeatedly to slow the playing speed to 1/2, 1/4, 1/8, or 1/16 of normal.
← (return)	Select to return to the main menu.
MUTE	Select to mute the volume. Select again to unmute the volume.
ANGLE	Select to change the display angle. This option works only if the DVD has multiple display angles available.

Setting up your player

Connecting to AC power

Note
The AC adapter is used to disconnect this device from AC power. It should not be obstructed OR should be easily accessible during use. To completely disconnect the power, unplug the AC adapter from the AC power outlet.

| Cautions |
| --- |
| • The AC adapter included with this player is for its use only. Do not use it with other equipment.
• When the player is not going to be used for an extended period of time, disconnect the AC adapter from the wall outlet.
• When the AC adapter is plugged in, the player is not completely disconnected from power, even when the power is turned off. |

1   Plug one end of the AC adapter into the **DC IN** jack on the side of your player, then plug the other end into an AC outlet.
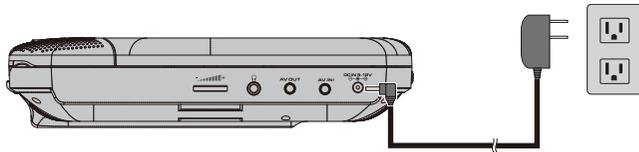
2   Turn on the DVD player.

Connecting to a 12V power outlet

1 Plug the included Y-type vehicle power adapter into your player(s) and then into a 12V power outlet.

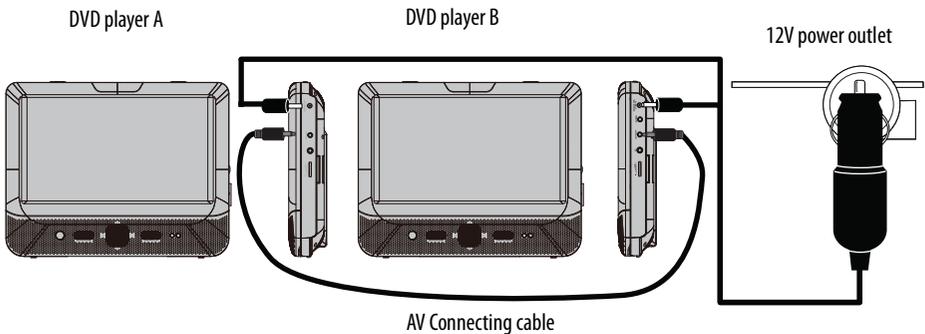DVD player A   12V power outlet   DVD player B
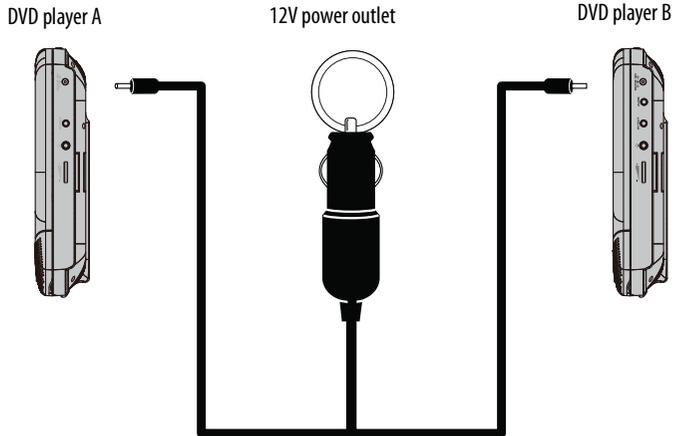
2 Turn on the DVD player.

Note

The vehicle charger cord is 5.9 feet (1.8 m) long.

Connecting your two DVD players

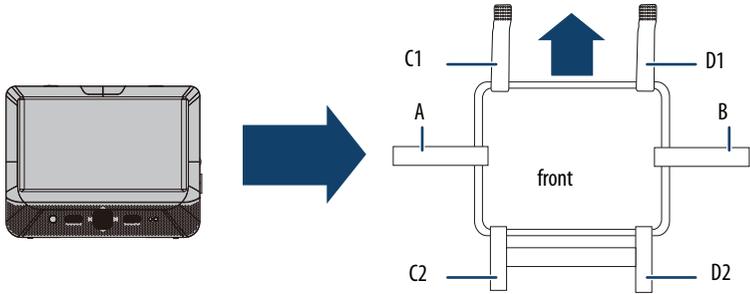**1** Plug the AV connecting cable from the **AV OUT** jack on player A to the **AV IN** jack on the player B.

DVD player A   DVD player B

12V power outlet

AV Connecting cable

2 Turn on the DVD player.

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Installing your player in a vehicle

1   Loosen the straps of the headrest mount, as shown below, then secure the DVD player to the mount in the "front" position.

2   Slide the horizontal straps A and B through the slots on the back of the DVD player, then fold and secure them onto the back of the headrest mount until the Velcro attaches.
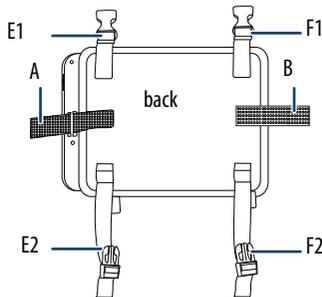
3   Bring straps C1, C2, D1, and D2 in front of the DVD player and attach to the Velcro as shown.
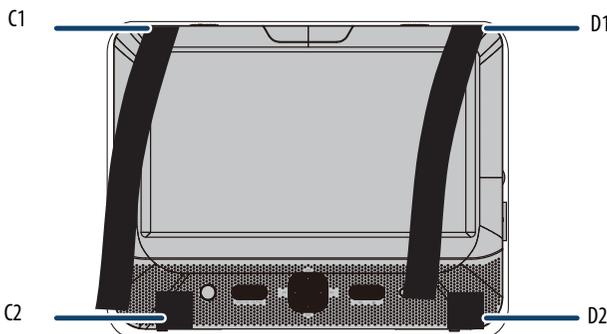
4   Fit the straps E1, E2, F1, and F2 around the headrest and secure the two buckles. Pull the straps tight as shown.
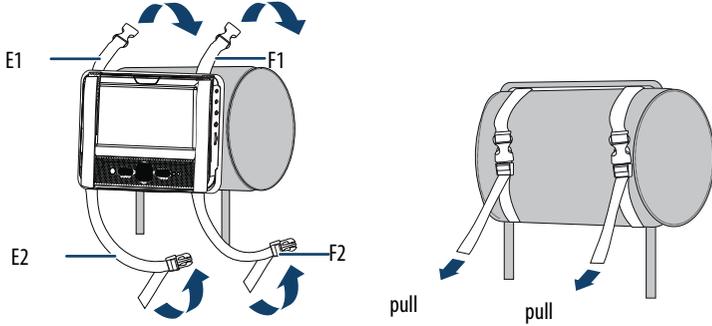
Connecting headphones

When headphones are plugged into the headphone jack, sound from the built-in speakers is muted.

- Plug your headphones (not included) into the headphone jack on the DVD player.

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Connecting a TV or monitor

You can connect your player to a TV or monitor so you can watch DVDs or view photos on the TV or monitor.

1   Plug the AV adapter cable (included) into the **AV OUT** jack on your DVD player.

TV or monitor

RCA Cable (not included)

AV Adapter Cable

White=left audio
Red=right audio
Yellow=video

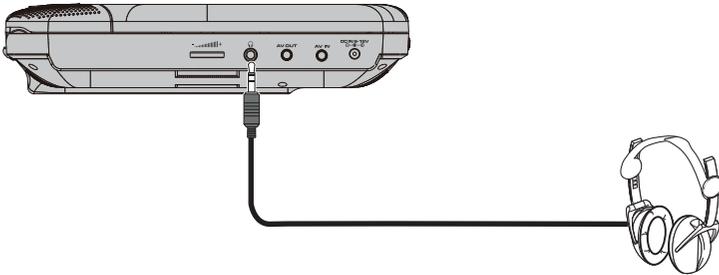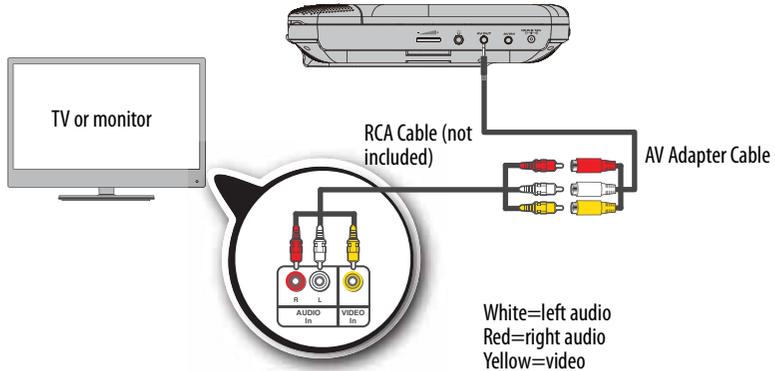**2**   Plug the connectors on an RCA cable (not included) into the connectors on the other end of the AV adapter cable. Make sure that the colors on the connectors match.

3   Plug the other end of the RCA cable into the **AV** jacks on the TV or monitor, making sure to match the colors on the connectors with the jacks on the TV (or monitor).

4   Turn your TV or monitor on.

Note
You may have to select the correct input on your TV or monitor.

Using your player

Turning your player on

1   Slide the **ON/OFF** switch on the side of your player to the **ON** position.

2   The start-up picture (DVD VIDEO) appears on the screen.

3   After use, slide the **ON/OFF** switch to the **OFF** position.

Playing a DVD or audio CD

Notes
• Most DVDs and your player have region codes that help control illegal distribution of DVDs. The region code for your player is **1**. You can only play DVDs with a region code of **1** or **ALL**. The region code for a DVD is printed on the DVD or the DVD packaging.
• This *User Guide* explains the basic instructions for operating these players. Some DVDs are produced in a manner that allows specific or limited operation during playback. Therefore, these players may not respond to all operating commands. THIS IS NOT A DEFECT. Please refer to the instructions accompanying the specific DVD in question for more information about the options available on that DVD.
• "⊘" may appear on the screen during operation. A "⊘" means the desired operation is not permitted by the player or disc.

1   Make sure that your player is connected to power.

2   Slide the **ON/OFF** switch to the ON position.

3   Slide the **OPEN** switch. The disc tray opens.

4   Place a disc, label side up, in the disc tray, then close the tray. The disc starts playing automatically.

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Controlling DVD or audio CD playback

- Press ■(**STOP**) once to stop playback. Your player remembers where you stopped. If you press ▶II, your player starts playing at the point where you stopped.
- Press ■(**STOP**) twice to stop playback. If you press ▶II, your player starts playing at the beginning of the disc.
- When player A and player B are connected to each other, press and hold the ■(**STOP**)/**AV IN** button on player B to switch to AV IN mode.
- Press ▶II to pause playback. Press this button again to resume playback.
- Press ▶▶ to fast-forward the disc. Each time you press this button, the fast-forward speed changes from 2 to 4 to 8 to 16 to 32 times the normal speed.
- Press ◀◀ to fast-reverse the disc. Each time you press this button, the fast-reverse speed changes from 2 to 4 to 8 to 16 to 32 times the normal speed.
- Press ▶▶I (**NEXT**) to go to the next title, chapter, or track.
- Press I◀◀ (**PREV**) to go to the previous title, chapter, or track.

Adjusting the volume

- Rotate the volume control dial on the right side of your DVD player.

Viewing DVD information

1 During playback, press **FUNC.**.

2 Navigate to **DISP**, then press **OK**. The following display appears.

```
Title Elapsed
T 01/01 C   02/17
0:00:00
```
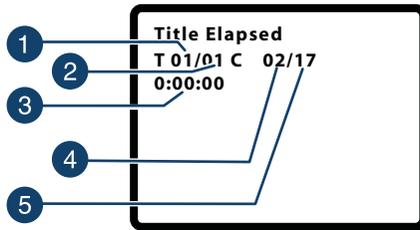
#	DESCRIPTION
1	Current title number
2	Total number of titles
3	Elapsed playing time for the current title
4	Current chapter number
5	Total number of chapters

3 Press **OK** one or more times to view specific DVD information when the display says "press OK to display information."
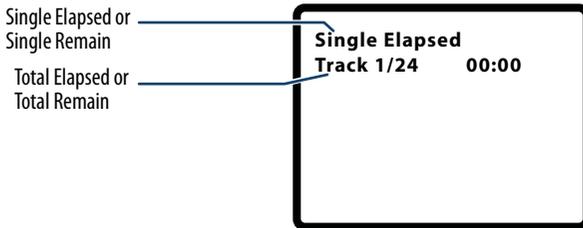
You can view:

- **Title Elapsed**–Shows the elapsed playing time for the title.
- **Title Remain**–Shows the remaining playing time for the title.
- **Chapter Elapsed**–Shows the elapsed playing time for the chapter.
- **Chapter Remain**–Shows the remaining playing time for the chapter.
- **Display Off**–Turns off the information display.

Note
The information display automatically turns off if you do not press **OK** within eight seconds.

Viewing audio CD information

1 During playback, press **FUNC.**.

2 Navigate to **DISP**, then press **OK**. The following display appears.

Single Elapsed or Single Remain

Total Elapsed or Total Remain

Single Elapsed
Track 1/24   00:00

3 Press **OK** one or more times to view specific audio CD information when the display says "press OK to display information."

You can view:

- **Single Elapsed**–Shows the currently playing track and the elapsed playing time for the track.
- **Single Remain**–Shows the currently playing track and the remaining playing time for the track.
- **Total Elapsed**–Shows the currently playing track and the elapsed playing time for the CD.
- **Total Remain**–Shows the currently playing track and the remaining playing time for the CD.

Note
The information display automatically turns off if you do not press **OK** within eight seconds.

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Opening the DVD main menu

1 During playback, press **FUNC.**.

**2** Navigate to **MENU**, then press **OK**. If the DVD has a main menu, the menu opens.

> **Note**
>
> Contents of DVD main menus vary from DVD to DVD. Some DVDs only let you start playback from the main menu.

Selecting a viewing angle

Some DVDs are recorded with multiple viewing angles for some scenes. When a scene has multiple viewing angles, the angle icon 🎥 appears on the screen.

1 Press **SETUP**, then set **Angle Mark** to **ON**. See "Using the Setup menu" on page 21 for more information.

2 During playback, the angle display appears showing the current angle and the total number of angles. In the following example, the current angle is 1 and the total number of angles is 3.

Current angle number
Angles available
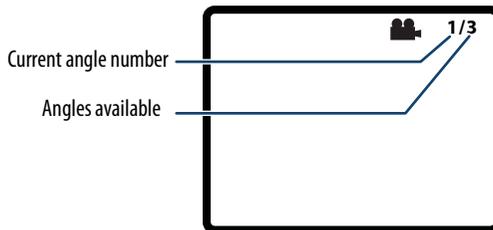
3 Press **FUNC.**.

4 Navigate to **ANGLE**, then press **OK** when the display says "press OK to change viewing angle."

Selecting an audio language

Some DVDs are recorded with multiple audio languages.

> **Note**
>
> Some DVDs only let you select an audio language from the DVD main menu.

1 During playback, press **FUNC.**.

2 Navigate to **AUD**, then press **OK**. The audio display appears showing the current audio language and the total number of audio languages available.

3 Press **OK** one or more times to select the audio language you want when the display says "press OK to select language."

Enlarging the display image

1   During playback, press **FUNC.**.

2   Navigate to **ZOOM**, then press **OK**. The following display appears.

Current zoom size ———— 🔲 **2X**
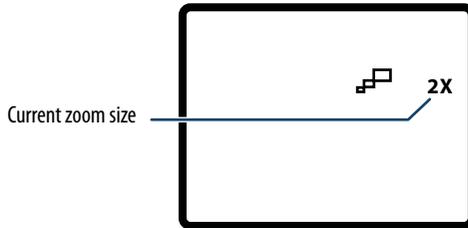
3   Press **OK** one or more times to enlarge the image 2, 3, or 4 times when the display says "press OK to enlarge image."

4   Press **OK** a fourth time to return to normal viewing.

Repeating a chapter, title, or DVD

1   During playback, press **FUNC.**.

2   Navigate to ⟲, then press **OK**. The following display appears.

↻ **Chapter**

Press ok to change
repeat style
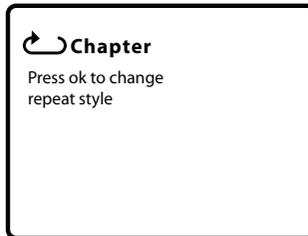
3   Press **OK** one or more times to select:
   - ↻ **Chapter**–Repeats the currently playing chapter.
   - ↻ **Title**–Repeats the currently playing title.
   - ↻ **All**–Repeats all of the chapters and titles.
   - ↻ **Off**–Turns off the repeat function.

Repeating a track or CD

1   During playback, press **FUNC.**.

2   Navigate to ⟲ and, when the display says "press OK to repeat," press **OK** repeatedly to select:
   - **Track**–Repeats the currently playing track.
   - **All**–Repeats the entire CD.
   - **Off**–Turns off the repeat function.

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Selecting a subtitle language

Some DVDs are recorded with subtitle languages that appear as text on the screen.

1   During playback, press **FUNC.**.

2   Navigate to **SUB**, then press **OK**. The subtitle display appears showing the current subtitle language and the total number of subtitle languages. In the following example, the current subtitle language is 1 and the total number of subtitle languages is 2.

Current subtitle language number

Total number of subtitle languages available

Subtitle 01/02
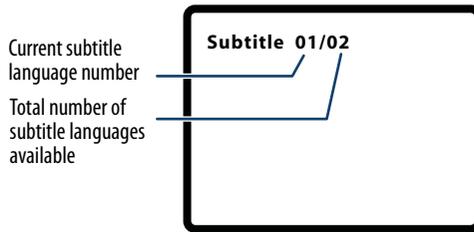
3   Press **OK** one or more times to select a different subtitle language when the display says "press OK to select subtitle language."

4   To turn off subtitles, press **SUB** until **Subtitle Off** appears.

Notes
• The subtitle display turns off if you do not press **OK** within eight seconds.
• Some DVDs only let you select a subtitle language from the DVD main menu.

Viewing photos

Your can view photos copied as JPEG files to a CD on your DVD player.

1   Insert the CD containing the photos into the disc tray. Your DVD player reads the CD and starts displaying the photos.

2   To control playback:
   • Press ◄◄ or ►►│, then press **OK** to select a JPEG file from the menu.
   • Press ◄◄ or ►► to rotate the picture.
   • After a picture has been selected, press ►►│ to reverse the picture horizontally and press │◄◄ to reverse the picture vertically.

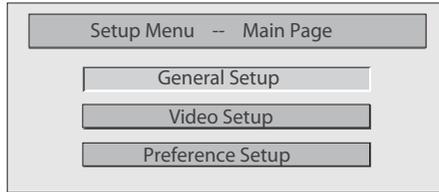### Using the Function toolbar to view photos

1   Press **FUNC**. The Function toolbar opens.

2   Press ◄◄ or ►►, then press **OK** to select one of the following functions:
   • ⬓ –to return to the main menu.
   • ⟳ –To repeat one or all of the photos.
   • ⊡ –To zoom in or zoom out on the image.

3   Press **FUNC**. to exit the toolbar.

Using the Setup menu

Your player has a Setup menu you can use to adjust settings for your player.

1   Press **SETUP**. The *Setup Menu - Main* page opens with **General Setup** highlighted.

```
┌─────────────────────────────────────┐
│   ┌─────────────────────────────┐    │
│   │   Setup Menu  --  Main Page │    │
│   └─────────────────────────────┘    │
│     ┌───────────────────────────┐    │
│     │      General Setup        │    │
│     └───────────────────────────┘    │
│     ┌───────────────────────────┐    │
│     │       Video Setup         │    │
│     └───────────────────────────┘    │
│     ┌───────────────────────────┐    │
│     │     Preference Setup      │    │
│     └───────────────────────────┘    │
└─────────────────────────────────────┘
```

2   Press ◀◀ or ▶▶ to select the menu option you want, then press **OK**.

3   Press ▲ or ▼ to select an option.

4   Press ◀◀ or ▶▶I to change the setting, then press **OK** to confirm your selection.

5   Repeat Step 2 through Step 4 to change other menu options.

6   Press **SETUP** to exit.

Setup menu options

OPTION	SUB-OPTIONS

General Setup	**TV Display**–Selects the aspect ratio. You can select:
	   • **Normal/PS** –Select this option when the player is connected to a normal TV (4:3 aspect ratio). Wide-screen images are shown on the screen, but with some parts cropped automatically.
	   • **Normal/LB**–Select this when the player is connected to a normal TV (4:3 aspect ratio). Wide-screen images are shown on the screen with a black band on the top and bottom.
	   • **Wide** displays the video image full-screen when your player is connected to a widescreen TV (16:9 aspect ratio).
	Angle Mark–If this option is turned on and the DVD you are watching has multiple viewing angles, the icon appears in scenes that have multiple viewing angles.
	
	OSD Language–Selects the language for the *Setup* menu. You can select **English, French,** or **Spanish**.
	
	Screen Saver–When this option is turned on, your player displays a screen saver when the same image stays on the screen for five minutes.
	
	Last Memory–When this option is turned on and you open the disc tray, your player remembers where you stopped. If you close the tray with the same disc loaded, your player starts playing at the point where you stopped.

OPTION	SUB-OPTIONS
Video Setup	**TV Type**–Selects the TV type. Options are PAL (typically Europe) or NTSC (typically USA). The default is NTSC. **Panel Quality**–Select to adjust the following: • **Brightness**–Increases the brightness to add more light to dark areas of the picture or decreases the brightness to add more dark to light areas of the picture. • **Contrast**–Increases the contrast level to adjust the white areas of the picture or decreases the contrast level to adjust the black areas of the picture. • **Hue**–Increases the color level to add more green to skin tones or decreases the color level to add more purple to skin tones. • **Saturation**–Adjusts the color saturation.
Preference Setup	**Audio**–Selects the audio language. If the language you select is not recorded on the DVD, your player plays the default audio language. **Subtitle**–Select the subtitle language. If the language you select is not recorded on the DVD, your player displays the default subtitle language. **Disc Menu**–Selects the DVD menu language. If the language you select is not recorded on the DVD, your player displays the default language. **Parental**–Blocks DVD playback based on ratings. Select this option to set the parental control level. Options include: **KID SAFE, G, PG,PG 13,PGR, R, Nc17,** and **ADULT**. The default is **ADULT**. The password is pressing **FUNC.**, then (Stop) ■, then **FUNC.**, then (Stop) ■, in that order. **Default**–Reset all settings except the password and parental controls back to the factory default.

Troubleshooting

PROBLEM	SOLUTION
No power	• Make sure that the AC adapter is plugged in and connected. • Make sure that your player is turned on.
No sound or distorted sound.	• Adjust the volume. • Make sure that all cables are inserted correctly into the appropriate jacks. • Make sure that your player is not paused. • Make sure that your player is not in fast forward or fast reverse mode. • Make sure that your player is not too hot. Let it cool for 30 minutes, then try it again. • Make sure that the headphones are not plugged in.
Cannot fast-forward or fast-reverse through a movie.	• You cannot fast-forward through opening credits and warning information at the beginning of a movie. • Some DVDs do not allow rapid scanning or skipping of titles or chapters.
The Ⓞ icon appears on the screen.	The action you tried cannot be done because: • The DVD software does not allow it. • The DVD does not support the feature (for example the Subtitle feature). • The feature is not available at the current point on the DVD. • You entered a title or chapter number that is out of range.
Picture is distorted.	• During fast-forwarding or fast-reversing, distortion is normal. • The DVD may be damaged. Try another DVD.
Disc does not play.	• Make sure that the disc is inserted with the label side up. • Make sure that the disc is compatible with your player. Your player can play DVDs and audio CDs.

Maintaining your player

Cleaning your player

Clean the outside of your player with a clean cloth, slightly dampened with water.

Caution
Do not use liquid cleaners or aerosol cleaners because they may damage your player.

Handling discs

- Do not touch the surface of a disc. Handle a disc by its edge.
- Do not attach paper or tape to the disc.

- Do not use irregularly shaped discs, such as heart-shaped or star-shaped discs, because they may cause your player to malfunction.
- Do not expose a disc to direct sunlight or heat sources.
- Clean a disc by wiping the disc from the center out with a cleaning cloth.
- Remove a disc from your player and store it in its case after playing.
- Some playback operations of discs may be intentionally limited by software producers. Because your player plays discs according to the disc contents the software producers designed, some playback features may not be available. Also refer to the instructions supplied with the discs.

Cleaning discs

- Before playback, wipe the disc outwards from the center with a clean cloth.

Specifications

Specifications subject to change without notice.

Compatible discs	DVDs (Region 1 for U.S.) and CDs (non-MP3)
Signal system	PAL or NTSC
LCD	9 inches
Frequency response	20 Hz to 20 kHz
Audio S/N	Better than 60 dB
Dynamic range	Better than 80 dB
Laser	Semiconductor
Wave length	650 nm/795 nm
Power source	DC 9 V-12 V
Operating temperature	32° to 104°F (0° to 40℃)
Weight	Each player: 1.79 lbs. (0.814 kg)
Dimensions (W × H × D)	Each player: 9.73 × 7.55 × 1.65 in. (247 × 191.6 × 41.9 mm)

Legal notices

FCC Part 15

This device complies with Part 15 of the FCC Rules. Operation of this product is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply within the limits for a class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

FCC warning

Changes or modifications not expressly approved by the party responsible for compliance with the FCC Rules could void the user's authority to operate this equipment.

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ONE-YEAR LIMITED WARRANTY

Definitions:

The Distributor* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at www.bestbuy.com or www.bestbuy.ca, and is packaged with this warranty statement.

How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location, please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from a Best Buy online web site (www.bestbuy.com or www.bestbuy.ca), mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain warranty service, in the United States call 1-888-BESTBUY, Canada call 1-866-BESTBUY. Call agents may diagnose and correct the issue over the phone.

Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy branded retail stores or websites to the original purchaser of the product in the county where the original purchase was made.

What does the warranty not cover?

This warranty does not cover:
- Food loss/spoilage due to failure of refrigerator or freezer
- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse

- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold "as is" or "with all faults"
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING, BUT NOT LIMITED TO, ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

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