

**THIS PRODUCT IS FOR PROFESSIONAL USE**

**LIMITED PRODUCT WARRANTY**

SONY ELECTRONICS INC. ("Sony") warrants this Product against defects in material or workmanship, as follows:

<b>A. Labor:</b>	For a period of ninety (90) days from the date of purchase, Sony will, at no charge, repair this Product if determined by Sony to be defective. After the warranty period, the Purchaser must pay all labor charges.	
<b>B. Parts:</b>	For a period of one (1) year from the date of purchase Sony will, at no charge, supply new or rebuilt replacements for parts determined by Sony to be defective. After the warranty period, the Purchaser must pay all parts charges.	
<b>C. Territory</b>	Warranty coverage is only valid within the United States, excluding territories.	
<b>D. Exceptions:</b>	Exceptions or limitations to the preceding labor and parts warranty coverage on selected Products are as follows:	
<b><u>Storage Products</u></b>	<b><u>LIMITED WARRANTY COVERAGE PERIOD</u></b>	
<b><u>PRODUCT MODEL SERIES</u></b>		
<ul style="list-style-type: none"> <li>MSW Recorder/Player</li> </ul>	<ul style="list-style-type: none"> <li>Parts</li> </ul>	<p>One (1) year, except MSW Rotary Upper Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 1,000 hours and if operating hours exceeds 1000 then credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$
<ul style="list-style-type: none"> <li>HDW/BVW/PVW/UVW Recorder/Player</li> </ul>	<ul style="list-style-type: none"> <li>Parts</li> </ul>	<p>One (1) year, except Rotary Upper Drum Assembly and HDW Mid-Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 500 hours and if operating hours exceeds 500 then, credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{1,000 \text{ Hours}}$
<ul style="list-style-type: none"> <li>PDW Recorder/Player SD Versions: PDW-R1, PDW-V1, PDW-1500</li> <li>PDW Recorder/Player HD422 Versions: PDW-HR1, PDW-HR1/MK1, PDW-HD1500, PDW-F1600</li> <li>PDW-D1 Drive Unit (MPEG IMX/DVCAM)</li> </ul>	<ul style="list-style-type: none"> <li>Labor</li> <li>Parts</li> </ul>	<p>One (1) year One (1) year, except the Optical Drive System which consists of the BRD-P1, BRD-P2, BRD-P200 assemblies, optical laser block, loader and seek motor which are warranted for seven (7) years parts &amp; labor.</p>
<ul style="list-style-type: none"> <li>PWS-4500</li> </ul>	<ul style="list-style-type: none"> <li>Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>PDW-F30, F70, F75 Recorder/Player</li> <li>PDW-U1 Drive Unit</li> <li>PDW-U2 Drive unit</li> </ul>	<ul style="list-style-type: none"> <li>Labor</li> <li>Parts</li> </ul>	<p>Two (2) years Two (2) years Product warranty inclusions:</p> <ul style="list-style-type: none"> <li>Priority Depot service.</li> <li>Periodic maintenance performed per manufacture specifications.</li> <li>Software support including priority telephone support.</li> <li>Toll-free telephone technical support during normal business hours; 8:30 A.M. -8 P.M. EST (English language)</li> </ul>
<ul style="list-style-type: none"> <li>PDW-70MD,75 MD Recorder/Player</li> </ul>	<ul style="list-style-type: none"> <li>Labor</li> <li>Parts</li> </ul>	<p>Two (2) years Two (2) years</p> <ul style="list-style-type: none"> <li>Priority Depot service.</li> <li>Periodic maintenance performed per manufacture specifications.</li> <li>Software support including priority telephone support.</li> <li>Toll-free telephone technical support during normal business hours; 8:30 A.M. -8 P.M. EST (English language)</li> </ul>
<ul style="list-style-type: none"> <li>PMW-EX30</li> <li>PMW-50</li> <li>PMW-1000</li> </ul>	<ul style="list-style-type: none"> <li>Labor</li> </ul>	<p>One (1) year</p>

**THIS PRODUCT IS FOR PROFESSIONAL USE**

**LIMITED PRODUCT WARRANTY**

<ul style="list-style-type: none"> <li>• ODS-D55U</li> <li>• ODS-D77U, F</li> <li>• ODS-L30M</li> <li>• ODS-L100E</li> <li>• ODS-L60E</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• ODBK103</li> <li>• ODBK102</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• SRW Recorder/Player</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                      One (1) year, except the Drum Assembly which is covered for 3,000 operating hours. Full credit towards replacement is provided for one (1) year or 1,500 hours whichever occurs first. Thereafter, credit towards replacement prorated as follows:</p> <p style="text-align: center;">Credit = <math>\frac{\text{Current Assy Price} \times (3,000 \text{ Hours} - \text{greater of Actual Head Usage Hours or } 1,500)}{1,500 \text{ Hours}}</math></p>
<ul style="list-style-type: none"> <li>• J/JH Series Compact Player</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	One (1) year, except the VTR Drum assembly, which is warranted for ninety (90) days
<ul style="list-style-type: none"> <li>• CSM Library, PDJ series XDCAM Cart</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year on-site
<ul style="list-style-type: none"> <li>• SAIT (stand alone) and CSMADR Library Drives</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years                      Three (3) years , exchange program included</p>
<ul style="list-style-type: none"> <li>• HVR Series VTR</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                      One (1) year with the exception of the drum assembly which is warranted for ninety (90) days</p>
<ul style="list-style-type: none"> <li>• DVO-1000MD</li> <li>• HVO-1000MD</li> <li>• HVO-3000MT</li> <li>• HVO-500MD, 550MD</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• HDXchange System</li> <li>• XDS-1000</li> <li>• XDS-PD1000</li> <li>• XDS-PD2000</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<p><b>Camera Products</b></p> <p><b><u>PRODUCT MODEL SERIES</u>                      <u>LIMITED WARRANTY COVERAGE PERIOD</u></b></p>		
<ul style="list-style-type: none"> <li>• BVP/DXC Camera</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                      One (1) year, except CCD Prism Block Assembly, which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> <li>• RCP-D50/D51</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• DNW/DNV One-Piece Camcorder and Dockable Recorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                      One (1) year, except CCD Prism Block Assembly, which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> <li>• DSR Camcorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                      One (1) year, except a.) VTR Drum assembly, which is warranted for ninety (90) days and b.) Camcorder CCD Prism Block Assembly, which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> <li>• BVW/BVV/DVW/ PVV/UVW/MSW One-Piece Camcorder and Dockable Recorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year                      One (1) year, except a.) Camcorder Camera CCD Prism Block, which is warranted for two (2) years, and b.) Rotary Upper Drum Assembly, which is warranted for 1,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided during first 500 hours and if operating hours exceeds 500, then credit towards replacement prorated as follows:</p> <p style="text-align: center;">Credit = <math>\frac{\text{Current Assy Price} \times (1,000 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}</math></p>
<ul style="list-style-type: none"> <li>• HXCD70 (CMOS)</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• F65 (CMOS)</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) year                      Three (3) year</p>

**THIS PRODUCT IS FOR PROFESSIONAL USE**

**LIMITED PRODUCT WARRANTY**

<ul style="list-style-type: none"> <li>• HDC/F23/F35 Camera and HDW Camcorder</li> <li>• HSC-300K</li> <li>• HXC-100K</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year            One (1) year, except <b>a.)</b> CCD/CMOS Prism Block, which is warranted for two (2) years as follows: Full credit towards replacement during the first twelve (12) months. Thereafter, credit towards replacement prorated as follows:  <math display="block">\text{Credit} = \frac{\text{Current Assy Price} \times (\text{Balance of Warranty Period Expressed in Months})}{12 \text{ Months}}</math>           and <b>b.)</b> HDW Camcorder Rotary Upper Drum Assembly, which is warranted for 1,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided during first 500 hours and if operating hours exceeds 500, then credit towards replacement prorated as follows:  <math display="block">\text{Credit} = \frac{\text{Current Assy Price} \times (1,000 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}</math></p>
<ul style="list-style-type: none"> <li>• FCB Series Color Camera Module</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Six (6) months            Six (6) months</p>
<ul style="list-style-type: none"> <li>• XCD/XCI/XCL/XCG Series Cameras</li> <li>• EVI-D/EVI-HD/EVI-H Series Pan/Tilt/Zoom Series Cameras</li> <li>• SRG Series</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• XC / XC-HR Series Camera</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years            Three (3) years</p>
<ul style="list-style-type: none"> <li>• PDW-500 Series SD Cameras</li> <li>• PDW-700 HD 422 Camera</li> <li>• PDW-F800 HD422</li> <li>• PDW-850</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year            One (1) year except <b>a)</b> CCD Block which is warranted for two (2) years and <b>b)</b> the Optical Drive System which consists of the BRD-P1, BRD-P2, BRD-P100 assemblies, optical laser block, loader and seek motor which are warranted for seven (7) years parts &amp; labor.</p>
<ul style="list-style-type: none"> <li>• PDW-F300 Series HD Cameras</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years            Two (2) years</p> <p>Product warranty inclusions:</p> <ul style="list-style-type: none"> <li>• Priority Depot service.</li> <li>• Periodic maintenance performed per manufacture specifications.</li> <li>• Software support including priority telephone support.</li> <li>• Toll-free telephone technical support during normal business hours; 8:30 A.M. -8 P.M. EST (English language) or 8:30 A.M. – 5:00 P.M. EST (Spanish language) except Sony holidays.</li> </ul>
<ul style="list-style-type: none"> <li>• HVR Series Camcorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year            One (1) year with the exception of the drum assembly which is warranted for ninety (90) days.</p>
<ul style="list-style-type: none"> <li>• BRC-300,</li> <li>• BRC-H700, BRC-H900</li> <li>• BRC-Z Series</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year            One (1) year, except the CCD lock which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> <li>• DVF-L700</li> <li>• HDVF-20A,F700A,F9900</li> <li>• HDVF-C30W,700W,730W</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• PMW/PXW Camcorder Series (CMOS)</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• PMW-500</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year            One (1) year, except the CCD block which is warranted for two (2) years.</p>
<ul style="list-style-type: none"> <li>• NXCAM Camcorder Series</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• HXCU-100K</li> <li>• HSCU-300K</li> <li>• MCC-3000T</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year            One (1) year</p>
<p><b><u>Display Products</u></b>  <b><u>PRODUCT MODEL SERIES</u></b></p>	<p><b><u>LIMITED WARRANTY COVERAGE PERIOD</u></b></p>	

**THIS PRODUCT IS FOR PROFESSIONAL USE**

**LIMITED PRODUCT WARRANTY**

<ul style="list-style-type: none"> <li>• FWD-S42E1</li> <li>• FWD-S42H1/S47H1</li> <li>• FWD-S42H2/S46H2</li>   <li>• FWD-S27H1TOUCH / S42E1TOUCH / S42H1TOUCH</li>   <li>• FWD-S42H2TOUCH / S46H2TOUCH / S55H2TOUCH</li>   <li>• FWD-32B1TOUCH / 42B2TOUCH / 46B2TOUCH / 55B2TOUCH</li>   <li>• FWD-32B1 / 42B2 / 46B2 / 55B2</li> <li>• FWD-S55H2</li>   <li>• GXD-L52H1/L65H1</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years Three (3) years</p> <p>Product Warranty Inclusions:</p> <ul style="list-style-type: none"> <li>• At Sony’s discretion, Sony will provide on site service for all defects covered by standard warranty or arrange, at Sony’s cost, the exchange of a same or similar refurbished product for the defective unit within the standard warranty period but outside 30 day period following purchase.</li> <li>• 30 Day OBF Replacement: Exchange provided for all defects covered by standard warranty and reported within first 30 days following purchase.</li> </ul> <p>*FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATION APPLICABLE TO THESE PROGRAMS, PLEASE VISIT <a href="http://www.sony.com/professionalservices/warranty/display">HTTP://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/DISPLAY</a></p>
<ul style="list-style-type: none"> <li>• KDL-32M4000/9, 32M4000/91, 32M4000/92, 32M4000/93, 32M4000/95, 32M4000/98</li> <li>• KDL-37M4000/9, 37M4000/91, 37M4000/92, 37M4000/93, 37M4000/95, 37M4000/98</li> <li>• KDL-32S5100/9, 40S5100/9, 46S5100/9, 52S5100/9</li> <li>• KDL-40SL140/9 40SL140/91, 40SL140/92, 40SL140/93, 40SL140/98</li> <li>• KDL-32EX400/H, 40EX400/H, 46EX400/H, 55EX500/H</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years Two (2) years</p> <p>Product Warranty Inclusions:</p> <ul style="list-style-type: none"> <li>• At Sony’s discretion, Sony will provide on site service for all defects covered by standard warranty or arrange, at Sony’s cost, the exchange of a same or similar refurbished product for the defective unit within the standard warranty period but outside 30 day period following purchase.</li> <li>• 30 Day OBF Replacement: Exchange provided for all defects covered by standard warranty and reported within first 30 days following purchase.</li> </ul> <p>*FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATION APPLICABLE TO THESE PROGRAMS, PLEASE VISIT <a href="http://www.sony.com/professionalservices/warranty/display">HTTP://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/DISPLAY</a></p>
<ul style="list-style-type: none"> <li>• BVM-L series</li> <li>• BVM-E series</li> <li>• BVM-F series</li> <li>• BVM-X series</li> <li>• PVM-L series</li> <li>• PVM (MD series)</li> <li>• SRM series</li>   <li>• LMD series (non-Security models and non LMD-DM/KT/SN models)</li>   <li>• LMD (MD Series)</li>   <li>• BKM accessories</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years Three (3) years</p>

**THIS PRODUCT IS FOR PROFESSIONAL USE**

**LIMITED PRODUCT WARRANTY**

<ul style="list-style-type: none"> <li>• LMD-DM (Series)</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Five (5) years Five (5) years except the panel which is warranted for five (5) years or 30,000 hours, whichever occurs first.</p> <p>Product Warranty Inclusions: Five (5) years advanced product exchange program</p> <p>* FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT <a href="http://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/MD-AE">WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/MD-AE</a></p>
<ul style="list-style-type: none"> <li>• LMD-KT10</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year One (1) year</p>
<ul style="list-style-type: none"> <li>• PVM-741</li> <li>• PVM-1741A</li> <li>• PVM-2541A</li> <li>• PVM-X300</li> <li>• PVM-A170</li> <li>• PVM-A250</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years Two (2) years</p>
<ul style="list-style-type: none"> <li>• VPL-FHZ55</li> <li>• VPL-FHZ700L</li> <li>• VPL-FHZ65, VPL-FHZ65/BJ</li> <li>• VPL-FHZ60</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Five (5) years or 12,000 hours, whichever occurs first Five (5) years or 12,000 hours, whichever occurs first</p> <ul style="list-style-type: none"> <li>• OTS Loaner Unit: Available during 1<sup>st</sup> year after product purchase.</li> </ul> <p>* FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT <a href="http://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/OTS">WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/OTS</a></p>
<ul style="list-style-type: none"> <li>• 3LCD Prjector Accessories</li> <li>• VPLL – Opt Lens</li> <li>• IFU – Accessories</li> <li>• BKM – Interface Card</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years, except (a) the lamp which has a ninety (90) day limited warranty period.</p>
<ul style="list-style-type: none"> <li>• VPL-C/D/E/EX/F/M/P/S Series Front Projector Products</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Three (3) years except units purchased before March 2005 which were warranted for two (2) years. Three (3) years, except (a) the lamp which has a ninety (90) day limited warranty period.</p> <ul style="list-style-type: none"> <li>• OTS Loaner Unit: Available during 1<sup>st</sup> year after product purchase.</li> </ul> <p>* FOR IMPORTANT ADDITIONAL TERMS, CONDITIONS, AND LIMITATIONS APPLICABLE TO THIS PROGRAM, PLEASE VISIT <a href="http://WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/OTS">WWW.SONY.COM/PROFESSIONALSERVICES/WARRANTY/OTS</a></p>
<ul style="list-style-type: none"> <li>• SRX-R1xx, SRX-S1xx and all SRX-T, their accessories (lens, input boards)</li> <li>• SRX-T Series and accessories</li> <li>• LKRI-001,002,003,004, 005</li> <li>• LKR-LZ115, 117, 119, 122, 140, 214, 219, 511</li> <li>• LKR-LA002, 003, 502</li> <li>• LKR-X2042A</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year on-site. One (1) year, except the lamp which is warranted for 90 days or 200 hours whichever occurs first.</p>
<ul style="list-style-type: none"> <li>• SRX-R200 Series Digital Cinema Systems and Projectors</li> <li>• SRX-R320 Digital Cinema Projector</li> <li>• SRX-R series Digital Cinema Projector systems and accessories</li> <li>• LKR-LZ111C, 114C, 116C</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years on-site Two (2) years, except the LKR-X series projector lamps which are warranted from non ignition or rupture as follows: 2.0 kW- 2400 hours 3.0 kW- 1000 hours 4.2 kW- 500 hours</p>

**THIS PRODUCT IS FOR PROFESSIONAL USE**

**LIMITED PRODUCT WARRANTY**

• LMT Series Media Block	• Labor • Parts	Two (2) years on-site Two (2) years
• BZMD-1000 ImageCoreHD	• Labor • Parts	Two (2) years Two (2) years
• VPL-GTZ1	• Labor • Parts	Three (3) years or 12,000 hours whichever comes first.  • Sixty (60) Days from date of purchase advance exchange program
• VPL-GTZ270,VPL-GTZ280	• Labor • Parts	Three (3) years or 12,000 hours whichever comes first.
• VSP-NS7	• Labor • Parts	Two (2) years Two (2) years
• VSP-BZ10	• Labor • Parts	Three (3) years Three (3) years
• B2B Pro Bravia (FWDxxW, FWDxxX)	• Labor • Parts	Three (3) years depot Three (3) years depot
• VPL-GH10, VPL-GH10/1, VPL-GT100	• Labor	One (1) year, except lamp which is ninety (90) days
<b><u>Printer Products</u></b>		
<b><u>PRODUCT MODEL SERIES</u></b>	<b><u>LIMITED WARRANTY COVERAGE PERIOD</u></b>	
• UP-CR series, UP-CX series, UP-D series, UP-DR series, UP-GR series  • UP “MD” suffix Printers  • UP-D “MD” suffix Printers	• Labor • Parts	One (1) year One (1) year, except a.) Thermal Head, which is warranted for one (1) year or 10,000 prints, whichever occurs first.
• UPX ID Printer System	• Labor	One (1) year
• UPD-DF Digital Film Image series	• Labor • Parts	One (1) year One (1) year with exception of thermal head which is warranted for three (3) years or 50,000 prints, whichever occurs first
• UPA-PC Series and UPA-PSPAC Picture Station Digital Photo Finishing System	• Labor	One (1) year
• UP-970AD, 971AD • UP-900AD, 991AD	• Labor • Parts	One (1) year One (1) year
<b><u>Switcher Products</u></b>		
<b><u>PRODUCT MODEL SERIES</u></b>	<b><u>LIMITED WARRANTY COVERAGE PERIOD</u></b>	
• MVS-3000, 3000PAC • MVS-6520, 6520PAC • MVS-6530, 6530PAC  • ICP-3000, 6511, 6520, 6530  • MKS Accessories for above MVS units	• Labor • Parts	Two (2) years Depot Service Two (2) years  Product warranty inclusions: • Software support including priority telephone support. • Toll-free telephone technical support 24/7/365 (English language)
• MVS-7000X • MVS-8000G, MVS-8000X  • MKS Accessories for above MVS units	• Labor • Parts	Two (2) years Two (2) years  Product warranty inclusions: • Next business day on-site priority response. • Periodic maintenance performed per manufacturer’s specifications. • Software support including priority telephone support. • Toll-free telephone technical support 24/7/365 (English language only)

**THIS PRODUCT IS FOR PROFESSIONAL USE**

**LIMITED PRODUCT WARRANTY**

<ul style="list-style-type: none"> <li>• DFS-800</li> <li>• DFS-900M</li> <li>• BKDF Accessories for DFS-900M</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• MPE-200</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• AWS-750 Anycast Touch</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<p><b><u>Security Products</u></b></p>		
<p><b><u>PRODUCT MODEL SERIES</u></b>      <b><u>LIMITED WARRANTY COVERAGE PERIOD</u></b></p>		
<ul style="list-style-type: none"> <li>• SNC series Network Cameras</li> <li>• SNT series Video Servers</li> <li>• UNI accessories</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	Three (3) years* (except SNC-Z20 & SNC-RZ30 which is warranted for one (1) year.) Three (3) years* (except SNC-Z20 & SNC-RZ30 which is warranted for one (1) year.)  * Purchases on or after July 1, 2010. Purchases prior to July 1, 2010 are warranted for one (1) year.
<ul style="list-style-type: none"> <li>• SNC-VB770</li> <li>• SNC-VB770/PKG1, PKG2,PKG3</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	One (1) year One (1) year Not eligible for advance or warranty exchange
<ul style="list-style-type: none"> <li>• SSC series Video Camera</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	Three (3) years Three (3) years except the camera lens which is warranted for one (1) year
<ul style="list-style-type: none"> <li>• LMD series monitors</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• SSM-L22F1</li> <li>• SSM-L24F1</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	Three (3) years Three (3) years
<ul style="list-style-type: none"> <li>• HSR, HSRA series Digital Video Recorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	Two (2) years Two (2) years
<ul style="list-style-type: none"> <li>• NSR Series Network Surveillance Recorder</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• YS, YT, SNCA, NSBK, RMM accessories</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<p><b><u>Other Products</u></b></p>		
<p><b><u>PRODUCT MODEL SERIES</u></b>      <b><u>LIMITED WARRANTY COVERAGE PERIOD</u></b></p>		
<ul style="list-style-type: none"> <li>• DPT-S1</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year, exchange program included  Product Warranty Inclusions <ul style="list-style-type: none"> <li>• At Sony's cost, the exchange of a same or similar refurbished product for the defective unit within the standard warranty period will be provided.</li> </ul>
<ul style="list-style-type: none"> <li>• PCS-1/11/ TL30/TL50/ G50/70 Series/PCS-HG90 Videoconference Systems</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• FIU-710 Fingerprint ID Unit</li> <li>• FIUK-100 USB Serial Cable</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	One (1) year on hardware only
<ul style="list-style-type: none"> <li>• PCM-M10</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year, exchange program included
<ul style="list-style-type: none"> <li>• Opsigate (CMDS-100)</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	Three (3) years (hardware) Three (3) years (hardware)  Product warranty inclusions <ul style="list-style-type: none"> <li>• Hardware: Pass through from HP: 24/7 Four (4) hours response (hardware only)</li> <li>• Software: Sold with a mandatory 1, 2 or 3 year support pack</li> </ul>
<ul style="list-style-type: none"> <li>• Wired Professional Microphones</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	One (1) year
<ul style="list-style-type: none"> <li>• MDR Series Professional Headphones and Accessories</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	90 days One (1) year
<p><b><u>Discontinued Products</u></b></p>		
<p><b><u>PRODUCT MODEL SERIES</u></b>      <b><u>LIMITED WARRANTY COVERAGE PERIOD</u></b></p>		

**THIS PRODUCT IS FOR PROFESSIONAL USE**

**LIMITED PRODUCT WARRANTY**

<ul style="list-style-type: none"> <li>• DSR Recorder/Player</li> <li>• (Including MD Series)</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>One (1) year</p> <p>One (1) year, except a) VTR Drum assembly, which is warranted for ninety (90) days, and b) DSR-85 VTR Drum Assembly, which is warranted for 1500 Drum rotation hours or ninety (90) days, whichever occurs first.</p>
<ul style="list-style-type: none"> <li>• DNW Recorder/Player</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	<p>One (1) year, except hybrid Hard Disk Drive which is warranty for five (5) years.</p>
<ul style="list-style-type: none"> <li>• DVW Recorder/Player</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> <li>•</li> </ul>	<p>One (1) year, except DVW Mid-Drum Assembly, which is warranted for 1,500 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards replacement provided for the first 1,000 hours, and if operating hours exceeds 1,000 then credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (1,500 \text{ Hours} - \text{Actual Head Usage Hours})}{500 \text{ Hours}}$
<ul style="list-style-type: none"> <li>• GY Series DTF Data Tape Drive</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	<p>One (1) year, except Upper Drum Assembly, which is warranted for 2,000 operating hours or one (1) year, whichever occurs first. During warranty period, full credit towards Upper Drum replacement provided for the first 1,000 hours and if operating hours exceeds 1000 then credit towards replacement prorated as follows:</p> $\text{Credit} = \frac{\text{Current Assy Price} \times (2,000 \text{ Hours} - \text{Actual Head Usage Hours})}{1,000 \text{ Hours}}$
<ul style="list-style-type: none"> <li>• MAV Server</li> <li>• STAS-10/SIU-80 FlexSys</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	<p>One (1) year, except Hard Disk Drive, which is warranted for five (5) years.</p>
<ul style="list-style-type: none"> <li>• VST/VSR/VSH</li> <li>• Videostore</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	<p>One (1) year, except Hard Disk Drive, which is warranted for five (5) years.</p>
<ul style="list-style-type: none"> <li>• DMX-R100</li> <li>• Digital Audio Mixer</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> </ul>	<p>One (1) year</p>
<ul style="list-style-type: none"> <li>• DMW Series XPRI Editor</li> </ul>	<ul style="list-style-type: none"> <li>• Parts</li> </ul>	<p>One (1) year, except DMW-ST001/2 and OS Hard Disk Drive warranted for three (3) years.</p>
<ul style="list-style-type: none"> <li>• LLC Learning Systems</li> </ul>	<ul style="list-style-type: none"> <li>• Labor</li> <li>• Parts</li> </ul>	<p>Two (2) years</p> <p>Two (2) years, except LL Control Console circuit boards, which are warranted for three (3) years.</p>

During the labor warranty period, to repair the Product, Purchaser will either return the defective Product, freight prepaid, or deliver it to a Sony Service Center or to a service facility authorized by Sony. The Product to be repaired is to be returned in either its original carton or a similar package affording an equal degree of protection. Sony will return the repaired Product freight prepaid to Purchaser. All freight costs associated with replacement of warranty parts after expiration of the original labor warranty period are the responsibility of the Purchaser. Sony is not obligated to provide Purchaser with a substitute unit during the warranty period or at any time. For an additional fee, Sony field service and support at the Purchaser's location is available to Purchaser at Sony's prevailing per incident billable rates for such service subject to availability.

*The limited warranty stated on this card is subject to all of the following terms and conditions.*

#### TERMS AND CONDITIONS

**1. NOTIFICATION OF CLAIMS; WARRANTY SERVICE:** If Purchaser believes that the Product is defective in material or workmanship, then written notice with an explanation of the claim shall be given promptly by Purchaser to Sony but all claims for warranty service must be made within the warranty period. **If after investigation Sony determines that the reported problem was not covered by the warranty, Purchaser shall pay Sony for the cost of investigating the problem at its then prevailing per incident billable rate.** No repair or replacement of any Product or part thereof shall extend the warranty period as to the entire Product. The specific warranty on the repaired part only shall be in effect for a period of ninety (90) days following the repair or replacement of that part or the remaining period of the Product parts warranty, whichever is greater.

**2. EXCLUSIVE REMEDY; ACCEPTANCE:** Purchaser's exclusive remedy and Sony's sole obligation is to supply (or pay for) all labor necessary to repair any Product found to be defective within the warranty period and to supply, at no extra charge, new or rebuilt replacements for defective parts. If repair or replacement fails to remedy the defect, then, and only in such event, shall Sony refund to Purchaser the purchase price for such Product. Purchaser's failure to make a claim as provided in paragraph 1 above or continued use of the Product shall constitute an unqualified acceptance of such Product and a waiver by Purchaser of all claims thereto.

**3. EXCEPTIONS TO LIMITED WARRANTY:** Sony shall have no liability or obligation to Purchaser with respect to any Product requiring service during the warranty period which is subjected to any of the following: abuse, improper use; negligence, accident, modification, failure of the end-user to follow the operating procedures outlined in the user's manual, failure of the end-user to follow the maintenance procedures in the service manual for the Product where a schedule is specified for regular replacement or maintenance or cleaning of certain parts (based on usage) and the end-user has failed to follow such schedule; attempted repair by non-qualified personnel; damage due to smoke exposure (cigarette or otherwise); operation of the Product outside of the published environmental and electrical parameters, or if such Product's original identification (trademark, serial number) markings have been defaced, altered, or removed. Sony excludes from warranty coverage Products sold AS IS and/or WITH ALL FAULTS and excludes used Products which have not been sold by Sony to the Purchaser. Sony also excludes from warranty coverage consumable items such as fuses and batteries.

All software and accompanying documentation furnished with, or as part of the Product is furnished "AS IS" (i.e., without any warranty of any kind), except where expressly provided otherwise in any documentation or license agreement furnished with the Product.

#### 4. CUSTOMER DATA

**Customer shall be solely responsible for maintaining backup data necessary to replace Customer data lost or damaged from any cause.**

**5. PROOF OF PURCHASE:** The Purchaser's dated bill of sale must be retained as evidence of the date of purchase and to establish warranty eligibility.

**6. PRODUCT REGISTRATION:** Registration of any Product or of this limited warranty is voluntary; failure to register will not diminish any rights available under this warranty.

#### DISCLAIMER OF WARRANTY

**EXCEPT FOR THE FOREGOING WARRANTIES, SONY HEREBY DISCLAIMS AND EXCLUDES ALL OTHER WARRANTIES, EXPRESS OR IMPLIED, INCLUDING, BUT NOT LIMITED TO ANY AND/OR ALL IMPLIED WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE AND/OR ANY WARRANTY WITH REGARD TO ANY CLAIM OF INFRINGEMENT THAT MAY BE PROVIDED IN SECTION 2-312(3) OF THE UNIFORM COMMERCIAL CODE AND/OR IN ANY OTHER COMPARABLE STATE STATUTE. SONY HEREBY DISCLAIMS ANY REPRESENTATIONS OR WARRANTY THAT THE PRODUCT IS COMPATIBLE WITH ANY COMBINATION OF NON-SONY PRODUCTS PURCHASER MAY CHOOSE TO CONNECT TO THE PRODUCT.**

#### LIMITATION OF LIABILITY

**THE LIABILITY OF SONY, IF ANY, AND PURCHASER'S SOLE AND EXCLUSIVE REMEDY FOR DAMAGES FOR ANY CLAIM OF ANY KIND WHATSOEVER, REGARDLESS OF THE LEGAL THEORY AND WHETHER ARISING IN TORT OR CONTRACT, SHALL NOT BE GREATER THAN THE ACTUAL PURCHASE PRICE OF THE PRODUCT WITH RESPECT TO WHICH SUCH CLAIM IS MADE. IN NO EVENT SHALL SONY BE LIABLE TO PURCHASER FOR ANY SPECIAL, INDIRECT, INCIDENTAL, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, BUT NOT LIMITED TO, COMPENSATION, REIMBURSEMENT OR DAMAGES ON ACCOUNT OF THE LOSS OF PRESENT OR PROSPECTIVE PROFITS OR FOR ANY OTHER REASON WHATSOEVER.**

---

For further information and the name of the nearest authorized Sony service facility contact:

United States of America  
Sony Electronics Inc.  
Professional Solutions of America  
Customer and Engineering Services  
1 Sony Drive  
Park Ridge, New Jersey 07656  
(201) 930-1000