Trade In Device Guide

Let's talk about what's possible.

TABLETS

Good

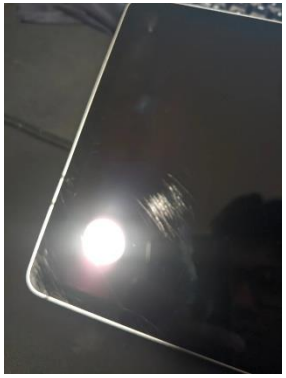
Signs of normal use, light wear and tear.





Fair

Moderate wear and tear, item fully functional.

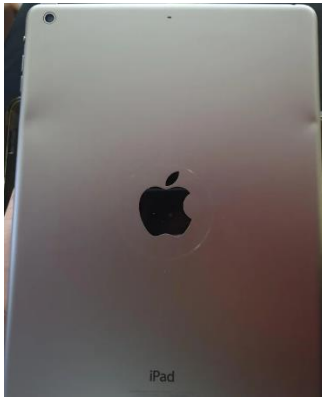




Broken

Severe damage and/or does not power on or function properly.





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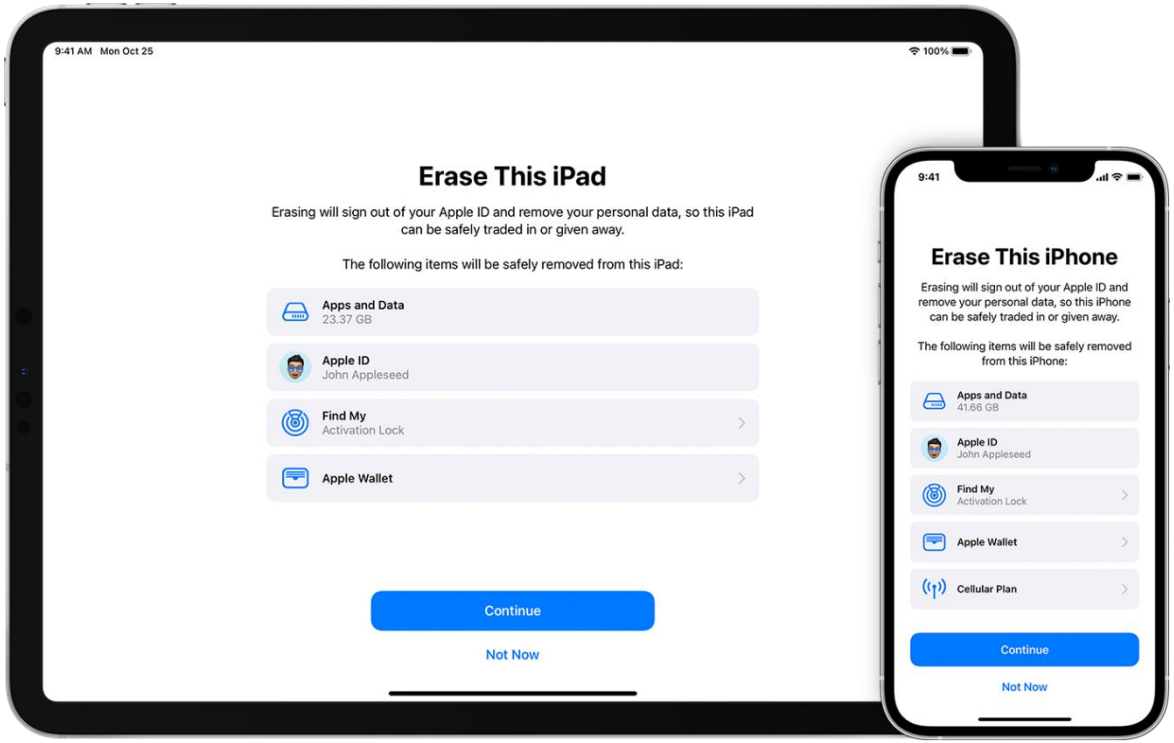
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Instructions to erase all personal content and remove Find My feature from your iPad:

Tap "Settings" > "General" > "Transfer or Reset iPad" > "Erase all Content and Settings"> "Continue".

Enter your passcode and Apple ID password when prompted.



What if I can't remember my Apple ID?

Go to My Apple ID (appleid.apple.com) and click "Find your Apple ID".

Enter your first name, last name, current email address, and any prior email addresses that you might have used to create an Apple ID. Apple uses this information to search for Apple IDs.

- If no Apple IDs are found, follow the onscreen instructions to create an Apple ID.
- If one Apple ID is found, choose whether to receive an email from Apple or answer security questions. Both options will conclude by asking you to reset your Apple ID password. Follow the instructions provided.
- If multiple Apple IDs are found, select the one that matches your current email address. Then choose whether to receive an email from Apple or answer security questions. Both options will conclude by asking you to reset your Apple ID password. Follow the instructions provided.

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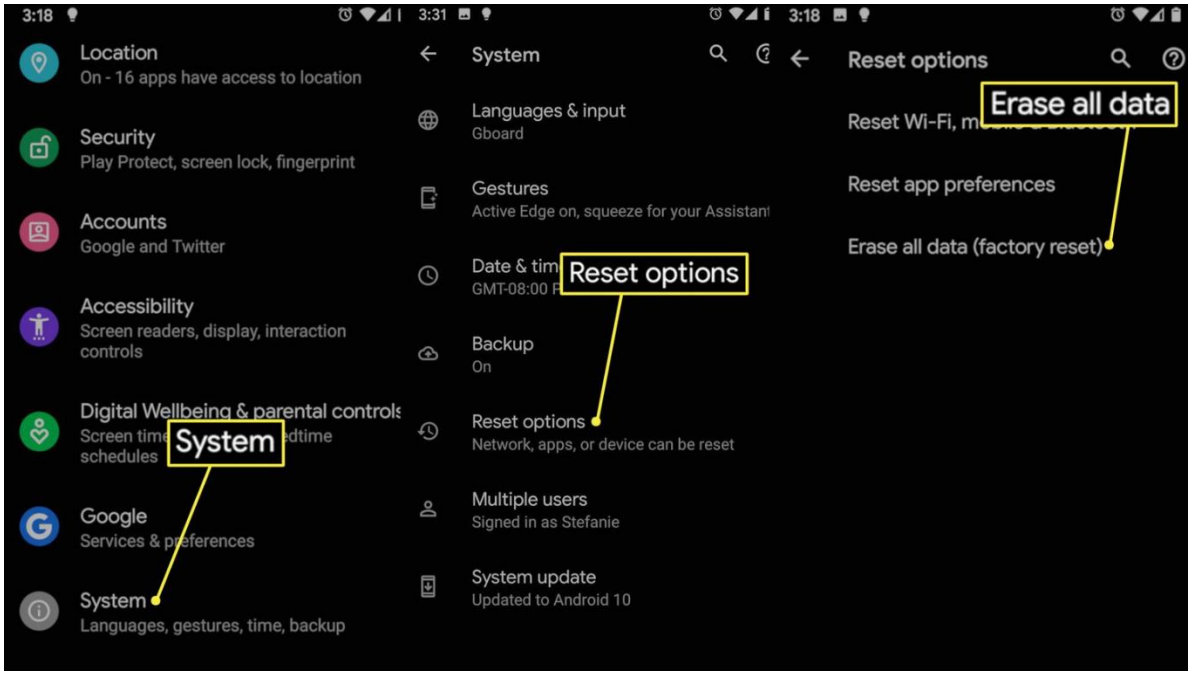
Let's talk about what's possible.

Instructions to erase all personal content from your tablet (Samsung, Amazon, Microsoft, etc.):

The reset process may slightly vary depending on the model of your tablet.

Go to your device's setting menu > general management menu > locate the reset option.

Select the reset option and complete the factory reset.



What if I can't remember my Google ID?

To find your Google username or email address, follow these steps.

What if I can't remember my Samsung ID?

Launch Samsung account and tap "Find ID".

Enter your recovery phone number or email and tap "continue".

Enter the requested data and tap "Continue".

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