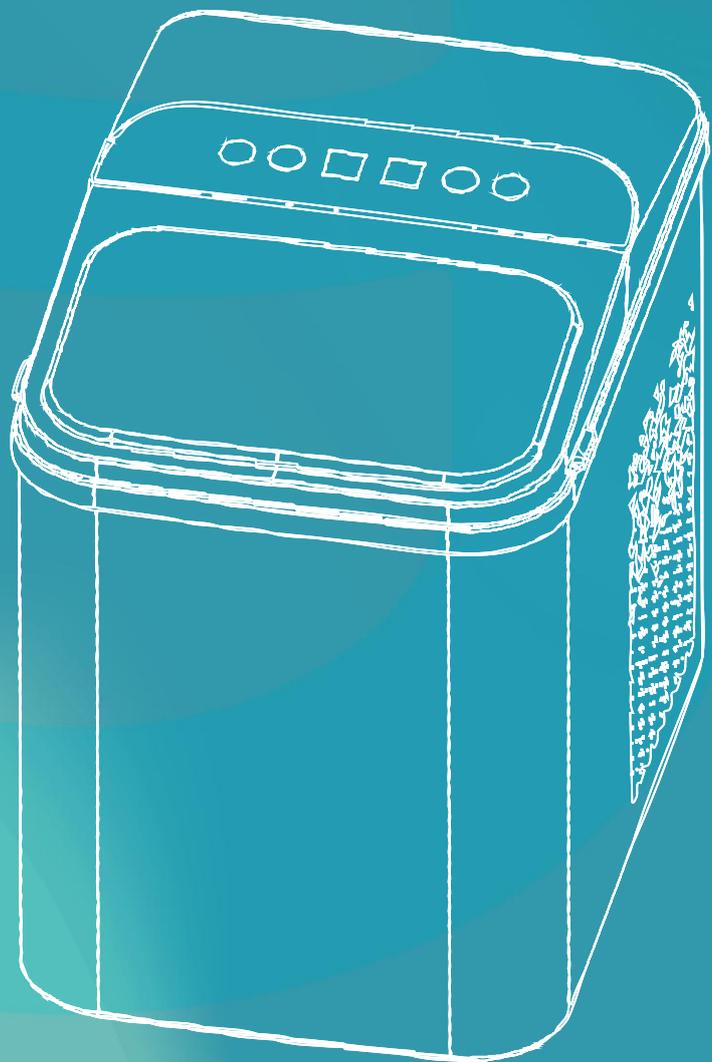


Ice Maker

Instruction Manual

SKU: IM019-NBL-USEH

MODEL: IM019-N



Congratulations

Dear Customer:

Welcome to the Euhomy family. Thank you for purchasing one of our products.

Our goal is to provide you with superior service. If there is anything missing from or wrong with your order, or if you have any questions about using our ice maker, PLEASE contact us.

Email: support@euhomy.com.

Facebook: [@Euhomy.Official](https://www.facebook.com/Euhomy.Official)

The Euhomy team is available 24/7 to address your questions, comments, and concerns. Your satisfaction is our ultimate goal. We want to make everything right so you'll share your positive experience with other shoppers on Amazon.

If you experience any problems, please send an email to support@euhomy.com.

Our mission:

* To be the most trusted appliance brand.

* To create practical, compact appliances that better your life.

Be sure to register at
www.euhomy.com/register
for updates, warranty, and other relevant information.



EuhomyOfficial



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Euhomy_global



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EUHOMY

Live the *cool life*

1. How often do I need to clean my ice maker?

Depending on how frequently you use it, it is recommended that you clean it at least once a week. Failure to clean the machine will cause scale accumulation, which will eventually block the pump and cause the product to stop working properly.

2. How should I clean the machine?

It is recommended to use lemon water or weak acid vinegar for cleaning. Drain immediately after cleaning, and then clean it with pure water.

It is recommended to drain the water at least once every three days (Open the bottom drain plug). Draining will not only ensure that the hardness of the water is not too high, but also ensure that impurities can be discharged well, and it is not easy to produce scale in the water tank.

3. Why is my ice cube cloudy?

It means that the water quality is turbid. It is recommended to use drinking water and distilled water. If your water quality problem is serious, it is recommended that you install a water filter kit.

4. Can I put milk and juice into the water tank to make ice cubes?

We recommend that you do not do that. Our research has found that the high concentration of milk and beverages can easily block the pump and reduce the life span of the pump. At the same time, the protein in milk is prone to calcification, which chemically reacts with the PU water pipe inside the machine, which easily breaks it, making the product unable to continue working.

5. Why does my ice cube melt easily?

Since the ice maker is not a refrigerator, it does not have a heat preservation function. The high ambient temperature in summer will accelerate the melting of ice cubes. You can close the lid of the machine to keep the internal temperature. Some customers also put electric fans on the side of the machine to blow away the hot air surrounding the device, thus solving the problem. Feel free to try it yourself. However, if you are not using ice cubes for a long time, we recommend removing them from the ice basket and storing them in the refrigerator.

6. Why does the ice cubes have a plastic smell?

The ice cube itself has no taste. If you feel there is a plastic smell, try to clean the inside of the machine with lemon water, then run a few cycles, and finally rinse with distilled water.

7. Why is there noise in the operation of my machine?

There is a faint sound when the machine is running. Closing the lid can reduce the noise. If the water pump makes a noise during use, it is recommended to turn off the machine first, and then turn on the machine after cleaning the filter in the water tank to observe whether or not the noise disappears.

8. Why is water leaking from my machine?

It may be that the PUA tube inside the machine fell off during transportation. You can remove the back cover of the machine and connect it by yourself. If you don't know how to operate, please contact the Euhomy team. We will give you a professional video to help you solve the problem.

9. Why is there water flowing but not making ice?

Please provide a video or picture and send it to us. The Euhomy team will assist you.

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I Safety Precautions

IMPORTANT SAFETY TIPS

To reduce the risk of fire, explosion, electric shock, or injury when using your ice maker, follow these important safety instructions:

1. Before using the ice maker, please check that the voltage power corresponds to the one shown on the appliance nameplate.
2. Do not remove any safety, warning, or product information labels from your ice maker.
3. Plug the ice maker into a grounded outlet. No other appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the outlet.
4. This appliance must be grounded. It is equipped with a cord with a grounding plug. The plug must be plugged into an outlet that is properly installed and grounded.
5. Avoid the use of an extension cord because it may overheat and cause a fire risk. However, if it is necessary to use an extension cord:
 - (1) Use only extension cords with a grounding plug.
 - (2) The marked rating of an extension cord must be equal to or greater than the rating of this appliance.
 - (3) It should be positioned such that it does not drape over the counter or tabletop where it could be manipulated by children.
6. Do not operate any appliance with a damaged cord or plug or after the appliance has malfunctioned or has been damaged in any manner, if the SUPPLY CORD is damaged, it must be replaced by the manufacturer, its service agent or a similarly qualified personnel in order to avoid hazards.
7. Do not let the cord hang over the edge of a table or counter.
8. Do not place on or near hot devices such as electric burners, or heated oven.
9. Place power cord in such a way it cannot be pulled on by children or cause a tripping hazard.
10. When positioning the appliance, ensure the supply cord is not trapped or damaged. Place the power cord in such a way that it is not in contact with hot surfaces.
11. Do not locate multiple portable socket-outlets or portable power supplies behind the appliance.
12. The use of extension power cords are not recommended or sold by manufacturer as they may cause fire, electric shock or injury.

I Safety Precautions

13. Do not touch the ice-making parts when using the ice maker or making ice to avoid frostbite.
14. Do not immerse any part of the product in water. The appliance shall not be exposed to rain.
15. To disconnect, turn all controls to "OFF", then remove the plug from the wall outlet.
16. Do not plug or unplug the product if your hands are wet.
17. Unplug the product before cleaning, maintaining and when not in use.
18. Do not use with water that is micro-biologically unsafe or of unknown quality. Fill with drinking water only.
19. Do not clean your ice maker with any flammable fluids. The gases can create a fire or explosion hazard.
20. Do not overturn the ice maker. If the ice maker is accidentally overturned, make it stand in an upright position for 2 hours before powering it on again.
21. If the ice maker is brought in from outside in wintertime, do not use for a few hours. Allow the unit to warm up to the room temperature before using it.
22. Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
23. Never use the ice maker near a flammable gas leakage.
24. Never store or use gas and other flammable articles near the ice maker to avoid fire risks.
25. Unplug the ice maker before moving it to avoid damaging the refrigerating system.
26. Do not attempt to disassemble, repair, modify, or replace any part of your product.
27. This appliance is not intended to be used by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given instruction and supervision concerning the use of the appliance by a person responsible for their safety.
28. Children should be supervised to ensure that they do not play with the appliance.
29. Close supervision is necessary when any appliance is used by or near children.
30. Do not leave the appliance unattended while in use.

I Safety Precautions

31. Do not use the appliance outdoors.

32. Do not use the appliance for other than its intended use. These may include the following:

- Staff kitchen areas in shops, offices and other working environments;
- Guests in hotels, motels and other residential type environments;
- Catering and similar non-retail applications.

33. Please dispose of the ice maker according to local regulations. Please take note that it uses flammable blowing gas and refrigerant.

34. Keep adequate ventilation in the appliance enclosure or built-in structure.

35. Do not use mechanical devices or other means to accelerate the defrosting process other than those recommended by the manufacturer.

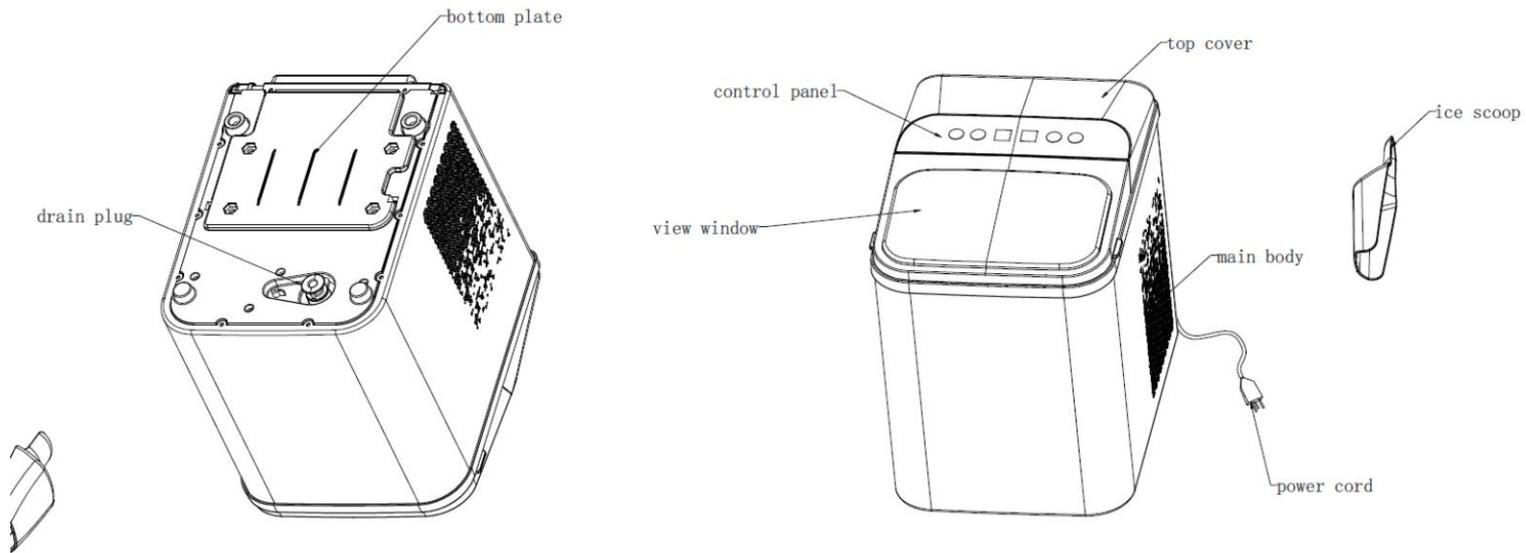
36. Do not damage the refrigerant circuit.

37. Do not use electrical devices inside the food storage compartments of the ice maker, unless they are of the type recommended by the manufacturer.



This symbol means Warning: risk of fire/flammable materials!

I Function Introduction



CONTROL PANEL



I Function Introduction

button/Indicator	Function
	Turn ON/OFF the appliance.
	"Clean" button.
 Permanently lit	"Ice-making" indicator, it will light permanently when the appliance is making ice.
 Permanently lit	"Clean" indicator, it will light permanently when the appliance is in the cleaning cycle.
 Permanently lit	Water refill indication. The "No water" indicator will light permanently when the appliance needs to be refilled. The appliance will be refilled with water automatically if the auto water-refilling function is selected.
 Permanently lit	The "Ice full" indicator will light permanently when the ice basket is full.
 Permanently lit  Permanently lit	Defrosting indication. The appliance is defrosting.
 Flashes ,  Flashes	Frozen indication, unable to operate, need to power off before resetting.
 Always flashes in the ice making mode (after the machine has been running for a period of time)	A cleaning prompt indicating that the machine has been running for a total of 100 hours. After pressing and holding the "Clean" button for 3 seconds, the indicator light will turn off after the cleaning program is completed.

BEFORE FIRST USE

1. Unpack the appliance, then check and make sure that all the accessories including the ice basket and ice scoop, etc. are present. Please contact the client service department if some accessories are missing.

2. To avoid malfunctioning, please ensure the ice maker is leveled and on a stable table or platform.
3. The inclination angle of the ice maker cabinet should not exceed 45° during transportation or operation. Do not turn the ice maker upside down. Doing so could cause the compressor or refrigerating system to operate incorrectly.

I Function Introduction

4. Let the machine sit for 24 hours on a stable, level surface before first use to allow the refrigerant to settle

5. The appliance must be placed on a dry and leveled surface with sufficient ventilation, far from heat sources such as ovens, heaters and/or corrosive gases. Leave a 6 in clearance on all sides of the ice maker for proper ventilation.

6. Do not fill the water reservoir with hot water. This may damage the ice maker. It is best to fill the water reservoir with water at room temperature or cooler.

7. Do not use the appliance in a very cold environment (lower than 41°F.)

8. Clean the appliance by following the "CLEANING AND MAINTENANCE" program before use.

USING YOUR ICE MAKER

1. Ensure that the drain plug at the back of ice maker is well closed.

2. Plug in the power supply, and the ice maker will enter Standby Mode (all indicators will flash once), NOTE: Once you have relocated the ice maker, ensure it remains stationary for a minimum of 30 minutes before plugging it back in.

3. Open the front lid and remove the ice basket.

4. Fill the water reservoir with drinking water.
NOTE: Do not fill above the MAX water level mark.

5. Replace the ice basket and close the front lid.

6. Press the "ON/OFF" button to start making ice, The machine will begin making ice with the ice-making indicator "  " light on

7. The ice-making cycle will last approximately 20-30 minutes, depending on the ambient temperature and water temperature.

NOTE: If the power is disconnected during the ice-making process, the unit will bypass standby mode upon re-connection and immediately resume ice-making.

8. The ice full indicator "  " will light up when the ice basket is full and then the ice maker will automatically stop the ice-making cycle. Open the front lid and remove some ice from the ice basket to allow space for new ice. Once the ice basket is available, The machine will automatically restart a new cycle in 3 minutes, alternatively, you can press "ON/OFF" button to restart the ice making immediately.

9. When the "  " indicator light lights, it indicates no water available. Please remove the ice basket, manually fill the water reservoir to the maximum water level, close the lid, press the "ON/OFF" button, and the machine will resume ice making

I Function Introduction

10. When you reach the desired amount of ice, stop the ice-making cycle by pressing the "ON/OFF" button and unplug the unit from the wall outlet.

11. Open the front lid and transfer the ice to a freezer.

12. Allow the ice maker to reach room temperature.

13. It is suggested that you replace the water once a week. . Please empty the water reservoir if the ice maker will not be used for a long time.

I CLEANING AND MAINTENANCE

To keep your ice tasting fresh and your ice maker looking great, we recommend cleaning your ice maker at least once per week.

1. Remove the ice basket, add water and detergent into the water reservoir, then hold and press "Clean" button for about 3 seconds, the clean indicator "" will light-up and the appliance will enter the cleaning mode.

2. After cleaning for about 5 minutes, the appliance will stop.

3. Move the appliance forward 3in (75mm) away from the working table and open the drain plug to drain out excess water (see Fig.1, Fig.2 and Fig.3).

4. Close the drain plug and fill the water reservoir with water and then press the "Clean" button again, the clean indicator "" will light up and the appliance will enter the cleaning mode.

5. Repeat the operation of step 4 after all the detergent inside the appliance is removed.

6. Clean the inside of appliance with a piece of soft cloth soaked with warm water and vinegar.

7. Rinse the drain tube and then place the drain tube at the fixing groove at the back of appliance.

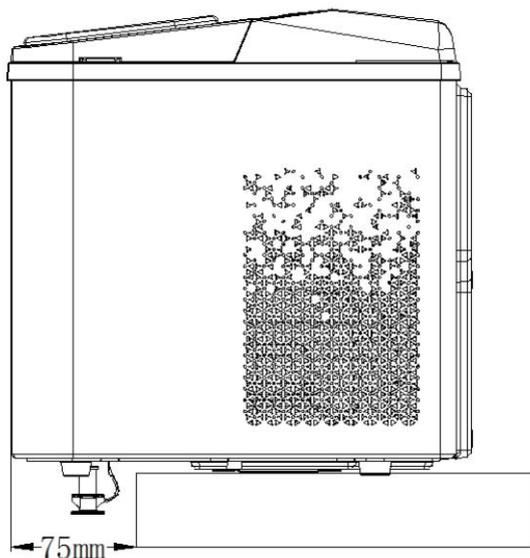
8. Wash the ice basket and ice scoop in warm soapy water. Rinse and dry.

9. Clean the outside of the ice maker with a soft damp cloth. Use a mild dish washing soap, if necessary.

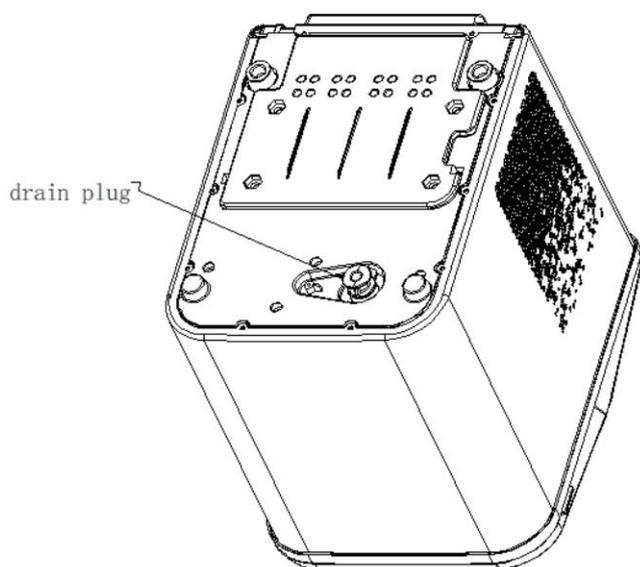
NOTE: Do not use organic solvent, boiled water, detergent, strong acid and strong alkali etc. for cleaning.

10. Please empty the water reservoir and dry it for storage if the ice maker will not be used for a long time.

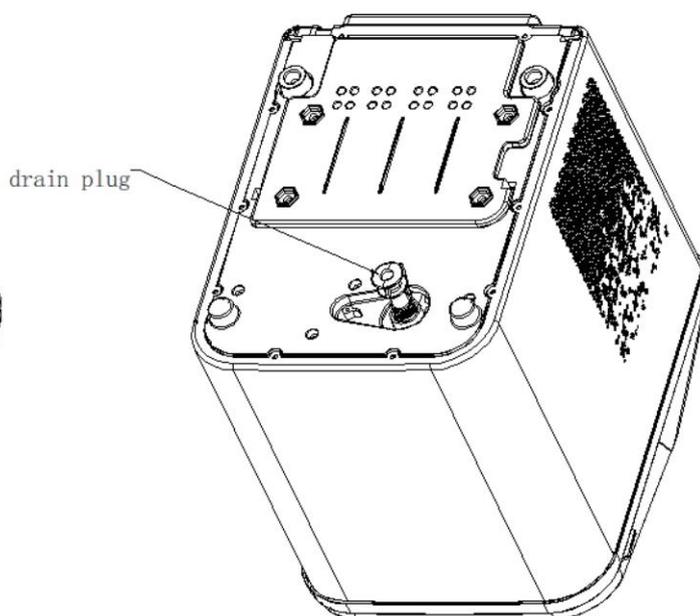
I CLEANING AND MAINTENANCE



(Fig.1)



(Fig.2)



(Fig.3)

I TROUBLESHOOTING

Problem	Possible causes	Solution
 Permanently lit	1.No water. 2. The water screen at the bottom of water reservoir is blocked. 3. Pump malfunction. 4.There are foreign objects that are blocking the float on the water reservoir.	1.Stop making ice, refill with drinking water and then press "ON/OFF" button to restart the ice-making cycle. 2.Remove the water screen at the bottom for cleaning. 3.Send the ice maker to the authorized department for repair. 4.Remove the foreign objects and restart the appliance.
 Lights up	1.Ice basket is full. 2.Malfunction of infrared ray.	1.Remove the ice from the ice basket. After waiting for about 3 minutes, the ice maker will restart automatically; you may need to press the "ON/OFF" button to restart the appliance. 2.The sensor is damaged, please send it to the authorized department for repair.
 Permanently lit  Permanently lit	The ice-making assembly is defrosting.	No need to deal with it, the appliance will handle it automatically, and it will return to its normal operation after about 30-45 minutes. Alternatively, you can hold and press the "Clean" button for 3 seconds to perform the cleaning procedure, and then press the "ON /OFF" button again to restart the appliance after the cleaning procedure is finished.
 Flashes  Flashes	The ice-making assembly is frozen.	Unable to operate, this button cannot be used. In this state, it is necessary to power off and wait for 30 minutes. The ice inside the ice making assembly will thaw, and then power on again before continuing to use. If this problem persists, it may be due to a refrigerant leakage. Please send the appliance to a professional servicing department for repair and contact after-sales service.

I TROUBLESHOOTING

<p>Poor ice-making result. The ice-making process is normal but the ice produced is broken, which lasts for more than 2 hours.</p>	<p>1.Poor heat dissipation. 2.The water temperature is too high. 3.The ambient temperature is too high. The ice-making system is malfunctioning.</p>	<p>1.Leave a 6in (15cm) clearance on all sides of the ice maker for proper ventilation. 2.Fill the water reservoir with water at a temperature within the range of 46°F and 82°F 3.Operate the ice maker in an environment with an ambient temperature between 50°F and 90°F. Call customer service.</p>
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I Techical Parameters

Model:	IM019-N
Applicable climate:	ST/SN/N/T
Class:	I
Power source:	120V/60Hz
Rated power:	170W
Refrigerant/Refrigerant amount:	R600a/0.74 Oz(21g)
Thermal insulation material:	EPS
Net weight:	19.81lbs
Housing:	Plastics
Unit size (D×W×H):	12.21*9.06*12.21in

I Warranty

Euhomy offers a limited 1-year warranty ("warranty period") on all of our products purchased new and unused from Euhomy company, with an original proof of purchase and where a defect has arisen, wholly or substantially, as a result of faulty manufacture, parts or workmanship during the warranty period. The warranty does not apply where damage is caused by other factors, including without limitation:

- (a) normal wear and tear;
- (b) abuse, mishandling, accident, or failure to follow operating instructions;
- (c) exposure to liquid or infiltration of foreign particles;
- (d) servicing or modifications of the product other than by Euhomy;
- (e) commercial or non-household use.

The Euhomy warranty covers all costs related to restoring the proven defective product through repair or replacement of any defective part and necessary labor so that it conforms to its original specifications. A replacement product may be provided instead of repairing a defective product. Euhomy's exclusive obligation under this warranty is limited to such repair or replacement. A receipt indicating the purchase date is required for any claim, so please keep all receipts in a safe place. Although greatly appreciated, the product registration is not required to activate any warranty and product registration does not eliminate the need for the original proof of purchase. The warranty becomes void if attempts at repair are made by non-authorized third parties and/or if spare parts, other than those provided by Euhomy.

You may also arrange for service after the warranty expires at an additional cost. These are our general terms for warranty service, but we always urge our customers to reach out to us with any issue, regardless of warranty terms. If you have an issue with a Euhomy product, please contact us (support@euhomy.com), and we will do our best to resolve it for you.

Option 1

1. Search for "QR Code" on Facebook.
2. Scan the attached QR Code.
3. Become a member of the group.
4. Activate your warranty in the pinned post.



Option 2

1. Open your phone build-in Camera.
2. Point it to the attached QR Code. Make sure you can see all four corners of the QR code in the camera.
3. Tap the pop-up banner and go to the Active Your Warranty link.
4. Become a member of the group, and your warranty is now active



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1-833-362-2655