

## QUICK SETUP GUIDE

Replacement  
Remote

For **Insignia, Toshiba, and  
Pioneer Fire TVs**

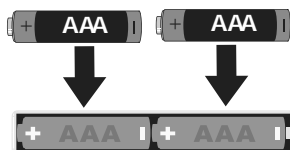
**NS-RCFNA-19 /  
NS-RCFNA-21**

## PACKAGE CONTENTS

- Replacement Remote Control for Insignia, Toshiba, and Pioneer Fire TVs
- *Quick Setup Guide*

## INSTALLING BATTERIES

Insert two AAA batteries (not included) into the remote. Make sure that the + and – symbols match the + and – symbols in the battery compartment.

SETTING UP YOUR  
REMOTE

**Note:** Your remote MUST be paired to your TV before use - it will have limited functionality until pairing is performed.


- 1 Make sure that your TV is on and not in standby mode. You can turn on the TV using your new remote once the batteries are installed.
- 2 On your Fire TV, go to **Settings > Controllers & Bluetooth Devices > Amazon Fire TV Remotes > Add New Remote > Amazon Fire TV Remote**.

Your TV will display a message that says

“Searching for remote...”

- 3 When your TV displays the available remotes, select “Amazon Fire TV Remote”. The message “Pairing the remote...” is displayed briefly.

**Note:** Your remote may receive a software update once paired with your TV. Please follow the on-screen instructions to complete.

- 4 Press the voice  button. If a new screen appears, the setup is complete.

## TROUBLESHOOTING

### **The buttons on my remote do not work.**

- Move the remote closer to the TV.
- Repeat the setup steps.
- Replace the batteries.
- Certain services are subject to change at any time, may not be available in all areas, and may require separate subscriptions.

### **Voice commands do not work.**

- You need to add the remote in the Fire TV settings. See the “SETTING UP YOUR REMOTE” section.
- Voice commands do not work if you selected basic setup for your TV. To enable voice commands, reset your TV and select “Full” when prompted to pick a setup experience.

## LEGAL NOTICES

### **FCC Statement:**

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the dealer or an experienced radio/TV technician for help.

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions:

(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

**Caution:** Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## ONE-YEAR LIMITED WARRANTY

### CONTACT US

#### **Toshiba Customer Support:**

1-855-527-2411 (U.S. and Canada)

#### **Pioneer Customer Support:**

1-888-287-7658 (U.S. and Canada)

[www.usca.pioneer-tv.com](http://www.usca.pioneer-tv.com)

#### **Insignia Customer Support:**

1-877-467-4289 (U.S. and Canada)

[www.insigniaproducts.com](http://www.insigniaproducts.com)

#### **Amazon Fire TV Customer Support:**

[www.amazon.com/firetv/contactus](http://www.amazon.com/firetv/contactus)

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