

# HP Stream Laptop 14-ax030nr



**Completely connected.  
Perfectly productive.**

Get the essential productivity you want, without slowing down. This nimble laptop lets you easily shift from homework workhorse to marathonizing your favorite shows.

## Product overview

- The latest wireless technology:** The improved 802.11 ac 2x2 Wi-Fi antenna delivers a stronger, more reliable Internet connection than before.<sup>(19a)</sup>
- Ultra-portable design:** With its thin, lightweight, and colorful design, this laptop looks good anywhere.
- Office 365 Personal 1-year included:** Get full access to Microsoft Excel, Word, PowerPoint, OneNote, and Access with the included one-year subscription, and easily store your files in the cloud with the 1TB of OneDrive storage.<sup>(25a)(32)(65)</sup>

## Key specifications

- Operating system:** Windows 10 Home<sup>(1)</sup>
- Processor:** Intel® Celeron® Processor N3060<sup>(2b)</sup>
- Display:** 14.0-inch diagonal HD<sup>(33)</sup> SVA BrightView WLED-backlit (1366x768)
- Memory:** 4 GB DDR3L SDRAM (1 DIMM)
- Internal storage:** 64GB eMMC<sup>(15)</sup>
- Graphics:** Intel® HD Graphics<sup>(14)</sup>
- Wireless:** 2x2 802.11ac WLAN<sup>(19a)</sup> and Bluetooth<sup>(26)</sup>
- Battery life:**  
Up to 10 hours and 45 minutes (mixed usage)<sup>(70)</sup>  
Up to 10 hours and 15 minutes (video playback)<sup>(75)</sup>
- Webcam:** VGA Webcam with integrated dual digital microphones<sup>(89)</sup>
- Product weight:** 3.17 lb<sup>(76)</sup>

## Product features

- Windows 10 Home:** Do great things confidently with the familiar feel of Windows - only better.<sup>(1)</sup>
- Liberating battery life:** Take on the day without worrying about recharging.
- Sleek design:** Easily take this thin and light PC from room to room or on the road.
- Full-sized Island-style keyboard:** Work comfortably with a full-sized keyboard, with 1.5mm key travel.
- Dual front-facing speakers:** Pump up the volume to your favorite music, movie or game. When your audio is directed towards you, nothing comes between you and your entertainment.
- DTS Studio Sound:** Experience deep bass and clear dialogue for all your games, videos, and music.<sup>(49a)</sup>
- HP Webcam:** Clear, smooth video chats so you can stay in touch with the whole family.<sup>(89)</sup>
- High-definition display:** Enjoy your entertainment with the great quality and high-definition detail of 1 million pixels.<sup>(33)</sup>
- Brilliant BrightView panel:** Get the ideal indoor visual experience with a bright, clear picture.
- Amazing graphics:** Enjoy movies, gaming and more with Intel® Graphics.
- Dual-core Intel® Celeron processor:** The perfect combination of performance, power consumption, and value helps your device run smoothly.
- 64 GB eMMC storage:** An embedded multimedia card provides reliable flash-based storage.
- Rock-solid connections:** With the latest 802.11 a/c (2x2) WLAN adapter and Bluetooth® 4.2, all your connections are rock solid and up to 6 times faster than 802.11n 1x1.<sup>(18)(19a)(26)</sup>
- McAfee® LiveSafe™:** Protect your operating system with a free 30-day McAfee LiveSafe trial.<sup>(8)</sup>

## Energy efficiency your way

HP is committed to global citizenship and environmental responsibility. Do the environment—and your wallet—a favor when you use the HP Stream Laptop that meets strict energy-efficiency and helps reduce your carbon footprint.

- ENERGY STAR® certified<sup>(62)</sup>
- EPEAT® Silver registered<sup>(27)</sup>
- Low Halogen<sup>(61)</sup>
- Mercury-free display backlights
- Arsenic-free display glass
- All HP computing products are delivered by SmartWay carriers.<sup>(63)</sup>
- Recycled Packaging: Count on easy recycling every time. HP designs products and packaging that can be conveniently recycled or reused.<sup>(31)</sup>

## Warranty and support

Our Customer Support Team consistently provides quick, responsive assistance in the U.S., Canada and Latin America.

### Included with your product:

- **HP's Hardware Limited Warranty:** Full warranty details are included with your product.
- **Technical Support for Software & initial set-up:** Complimentary Limited Technical Support, including initial setup support, is available from HP via multiple contact methods for 90 (ninety) days from date of purchase.

### Support Options:

- **HP Support Assistant - HPSA:** Optimized to enhance your support experience. Help for your PC and HP printers whenever you need it.<sup>(56)(57)</sup>
- **Online Support:** For technical support with this product, visit HP Customer Support <http://support.hp.com>.<sup>(9)</sup>
- **Social Media Support:** To find solutions, ask questions, and share tips, join us on the HP Support Forum at [hp.com/go/supportforum](http://hp.com/go/supportforum), on Twitter at [twitter.com/HPSupport](http://twitter.com/HPSupport), and Facebook at [facebook.com/HPSupport](http://facebook.com/HPSupport).<sup>(9)</sup>

### Extend your coverage:

- **SmartFriend, part of HP Care:** Experts are available 24/7 to handle any tech issue, on any device, from any brand. Visit [www.hp.com/go/smartfriend](http://www.hp.com/go/smartfriend) to learn more or call toll-free 1.844.814.1800 to get started.<sup>(95)</sup>
- **Care Packs:** Extend protection beyond the standard limited warranty. For more info, visit [www.hp.com/go/cpc](http://www.hp.com/go/cpc) or call toll-free at 1.877.232.8009.<sup>(83)</sup>



## Specifications

<b>Operating system</b>	• Windows 10 Home <sup>(1)</sup>
<b>Processor</b>	• Intel® Celeron® Processor N3060 <sup>(2b)</sup> • Dual-Core
<b>Processor speed</b>	• 1.6 GHz base frequency, up to 2.48 GHz burst frequency <sup>(2b)(2c)</sup>
<b>Processor cache</b>	• 2 MB cache
<b>Memory</b>	• 4 GB DDR3L SDRAM (1 DIMM)
<b>Accessible memory slots</b>	• Memory slot not user accessible
<b>Video graphics</b>	• Intel® HD Graphics <sup>(14)</sup>
<b>Internal storage</b>	• 64GB eMMC <sup>(15)</sup>
<b>Finish and features</b>	• Textured linear grooves in smoke gray • VGA Webcam with integrated dual digital microphones <sup>(89)</sup>
<b>Display</b>	• 14.0-inch diagonal HD <sup>(93)</sup> SVA BrightView WLED-backlit (1366x768)
<b>Wireless connectivity</b>	• 2x2 802.11ac WLAN <sup>(9a)</sup> and Bluetooth <sup>(26)</sup>
<b>Digital media</b>	• Multi-format digital media card reader
<b>Audio</b>	• DTS Studio Sound with dual speakers <sup>(49a)</sup>
<b>Keyboard</b>	• Full-size island-style keyboard
<b>Pointing device</b>	• HP Imagepad with multi-touch gesture support
<b>External notebook ports</b>	• 2 USB 3.1 Gen 1 (Data Transfer Only) • 1 USB 2.0 • 1 HDMI • 1 Headphone-out/microphone-in combo jack
<b>Dimensions</b>	• <b>Unpackaged:</b> 0.70 in (H) x 13.27 in (W) x 8.90 in (L) • <b>Packaged:</b> 2.72 in (H) x 19.02 in (W) x 12.01 in (L)
<b>Weight</b>	• <b>Unpackaged:</b> 3.17 lb <sup>(76)</sup> • <b>Packaged:</b> 5.86 lb
<b>Security</b>	• Kensington MicroSaver® lock slot
<b>Power</b>	• 45W AC adapter • 3-cell 41 Whr lithium-ion prismatic battery
<b>Battery life</b>	• Up to 10 hours and 45 minutes (mixed usage) <sup>(70)</sup> • Up to 10 hours and 15 minutes (video playback) <sup>(75)</sup>
<b>Warranty and support</b>	• 1-year limited hardware warranty. Additional information available at <a href="http://www.support.hp.com">www.support.hp.com</a> <sup>(9)</sup> • 90 days limited technical support for software and initial setup (from date of purchase) <sup>(53)</sup>

## Software

<b>Communication and chat</b>	• <b>Skype minutes included:</b> 60 Skype minutes per month for 1-year included. <sup>(32)</sup>
<b>HP help and support</b>	• <b>HP Jumpstart:</b> When you boot up your PC for the first time, get a personal walkthrough during the setup and get an informative overview of your PC's features. • <b>HP Support Assistant:</b> Included with your computer, this free self-help tool makes it easier than ever to get help with your HP PC and printers. <sup>(56)(57)</sup> • <b>HP ePrint:</b> Wirelessly print from anywhere, anytime, on any HP ePrint-enabled printer. <sup>(85a)</sup>
<b>Books, music, photos and videos</b>	• <b>Netflix:</b> Watch movies and TV online with subscription. <sup>(9)</sup>
<b>Productivity and tools</b>	• <b>Office 365 Personal 1-year included:</b> Optimized for both online and offline use, the full version of Office 365 Personal includes Microsoft Excel, Word, PowerPoint, OneNote, and Access, plus cloud integration for one year. <sup>(65)</sup> • <b>HP SureConnect 2.0:</b> Get consistent and reliable Wi-Fi performance with software that automatically switches between the most efficient wireless access points. <sup>(9)</sup> • <b>OneDrive cloud storage:</b> Get 1TB of free cloud storage for one year included with your subscription of Office 365, so you can securely store and share your favorite photos, videos, documents, files, and more. <sup>(25a)</sup> • <b>Dropbox:</b> Keep your files safe, synced, and easy to share with Dropbox. If you don't have it today, sign up to get 25 GB of Dropbox space free for 12 months to save and access your photos, docs, and videos across all your devices. <sup>(22)</sup> • <b>HP Audio Switch:</b> Easily switch between speaker and microphone sources with intuitive controls and a consistent app experience. • <b>HP Recovery Manager:</b> Recover, restore, and create recovery media for your PC.
<b>Security and protection</b>	• <b>McAfee LiveSafe™:</b> Protect your operating system with a free 30-day McAfee LiveSafe™ trial. <sup>(8)</sup>

## Additional Information

<b>Product number</b>	• 2NV72UA#ABA
<b>Ad embargo date</b>	• 01/07/2018
<b>UPC Code</b>	• 192018001916
<b>Country of origin</b>	• China
<b>Tariff number</b>	• 8471300000
<b>Pallet information</b>	• <b>Dimensions:</b> 42.32 (H) x 39.37 in (W) x 47.24 in (L) • <b>Total weight:</b> 631.70 lb • <b>Layers:</b> 3 • <b>Products per layer:</b> 34

## Learn more at [hp.com](http://hp.com)

<sup>(1)</sup> Not all features are available in all editions or versions of Windows. Systems may require upgraded and/or separately purchased hardware, drivers, software or BIOS update to take full advantage of Windows functionality. Windows 10 is automatically updated, which is always enabled. ISP fees may apply and additional requirements may apply over time for updates. See <http://www.microsoft.com><sup>(2a)</sup> Multi-core is designed to improve performance of certain software products. Not all customers or software applications will necessarily benefit from use of this technology. Performance and clock frequency will vary depending on application workload and your hardware and software configurations. Intel's numbering is not a measurement of higher performance. Intel, Pentium, Intel Core, Celeron, Intel logo and the Intel Inside logo are trademarks of Intel Corporation in the U.S. and other countries.<sup>(2c)</sup> Burst frequency performance varies depending on hardware, software and overall system configuration.<sup>(2b)</sup> Internet access required and not included. Subscription required after 30 days trial period. McAfee, LiveSafe and the McAfee logo are trademarks or registered trademarks of McAfee, Inc. in the United States and other countries.<sup>(2d)</sup> Internet access required and not included. Availability of public wireless access points limited.<sup>(14)</sup> Shared video memory (UMA) uses part of the total system memory for video performance. System memory dedicated to video performance is not available for other use by other programs.<sup>(15)</sup> Actual formatted capacity is less. Portion of internal storage is reserved for preloaded content.<sup>(16)</sup> Based on HP internal testing with MP4 playing, clamshell mode, 3 meter distance from wireless access point. Actual results may vary.<sup>(19a)</sup> Wireless access point and Internet service required. Availability of public wireless access points limited. The specifications for the 802.11ac WLAN are draft specifications and are not final. If the final specifications differ from the draft specifications, it may affect the ability of the PC to communicate with other 802.11ac WLAN devices.<sup>(22)</sup> New Dropbox users are eligible to get 25 GB of Dropbox space free for 12 months from date of registration. For complete details and terms of use, including cancellation policies, visit the Dropbox website at [www.dropbox.com](http://www.dropbox.com). Internet service required and not included.<sup>(25d)</sup> The OneDrive cloud storage offer is available only with the included Office 365 Personal subscription for a limited time. Check the activation card inside the package for details. For more information, go to <http://onedrive.com/windowsoffer>.<sup>(26)</sup> Bluetooth® is a trademark owned by its proprietor and used by HP Inc. under license.<sup>(27)</sup> EPEAT® Silver registered where applicable. EPEAT registration varies by country. See [www.epeat.net](http://www.epeat.net) for registration status by country.<sup>(31)</sup> Free recycling in select countries. Program may not be available in your area. Check [www.hp.com/go/recycling](http://www.hp.com/go/recycling) to see if HP offers free recycling in your area.<sup>(32)</sup> Sixty minutes of Skype per month is included with subscription to Office 365. See Microsoft for details. Actual application must be downloaded from [www.skype.com](http://www.skype.com). See Microsoft for details.<sup>(33)</sup> High-definition (HD) content is required to view high definition images.<sup>(49a)</sup> For DTS patents, see <http://patents.dts.com>. Manufactured under license from DTS Licensing Limited. DTS, the Symbol, & DTS and the Symbol together are registered trademarks, and HEADPHONE:X and the DTS HEADPHONE:X logo are trademarks of DTS, Inc. All Rights Reserved.<sup>(63)</sup> Call 1.800.474.6836 or [www.support.hp.com](http://www.support.hp.com) for more information on Care Packs available after 90 days. After 90 days, an incident fee may apply.<sup>(64)</sup> For more information visit [hp.com/go/hpsupportassistant](http://hp.com/go/hpsupportassistant) [Link will vary outside of the U.S.] HP Support Assistant is available for Android and Windows based PCs.<sup>(57)</sup> Internet connection required for updating and connecting to HP Support.<sup>(61)</sup> External power supplies, power cords, cables and peripherals are not Low Halogen. Service parts obtained after purchase may not be Low Halogen.<sup>(62)</sup> ENERGY STAR and the ENERGY STAR mark are registered trademarks owned by the U.S. Environmental Protection Agency.<sup>(63)</sup> Designation based on actions to reduce transportation-related emissions.<sup>(65)</sup> One year Office 365 Personal subscription included. Activation required within 6 months of Windows activation date. Internet service required and not included. Click the Office icon for more details on the Office product that is right for you.<sup>(70)</sup> Windows 10 MM14 battery life will vary depending on various factors including product model, configuration, loaded applications, features, use, wireless functionality, and power management settings. The maximum capacity of the battery will naturally decrease with time and usage. See <http://www.bapco.com> for additional details.<sup>(79)</sup> Tested by HP using continuous video playback, 150 nits brightness, system audio level at 50%, player audio level at 100%, played using a Full HD 1080p video stored locally, headphones attached, wireless off, auto dimming off. Actual battery life will vary depending on configuration and maximum capacity will naturally decrease with time and usage.<sup>(76)</sup> Weight and system dimensions may fluctuate due to configuration and manufacturing variances.<sup>(83)</sup> Service levels and response times for Care Packs may vary depending on your geographic location. Restrictions and limitations apply. Service starts at date of hardware purchase. HP Care Packs are sold separately. For details, visit [www.hp.com/go/carepack-services](http://www.hp.com/go/carepack-services).<sup>(85a)</sup> Requires an Internet connection, not included, to an HP web-enabled printer and HP ePrint account registration. For complete details, see [www.hp.com/go/mobileprinting](http://www.hp.com/go/mobileprinting).<sup>(89)</sup> Features may require software or other 3rd party applications to provide the described functionality. Internet service required and not included.<sup>(95)</sup> HP SmartFriend will support any major brand of computer and tablet running Microsoft Windows, OSX, iOS, Android, and Chrome OS. 24x7 support is available in English and in the US & Canada (excluding the Province of Quebec) only. Service availability varies by country/region. Internet connection required for remote support. Remote support not available for tablets. Not all service plans cover support for tablets. HP SmartFriend sold separately or as an add-on feature. Actual product may vary from image shown. © Copyright 2017 HP Development Company, L.P. The information contained herein is subject to change without notice. The only warranties for HP products and services are set forth in the express warranty statements accompanying such products and services. Nothing shall be construed as constituting an additional warranty. HP shall not be liable for technical or editorial errors or omissions contained herein. All other trademarks are the property of their respective owners. 08/15\_r2\_tg

