

Windows User Guide

Windows Installation and Setup

1. Download and install the [DisplayLink software](#).
2. Connect the power supply to your wall socket or power strip, and then to the docking station.
3. Connect the displays to the docking station.
4. Using the USB-C cable provided with the docking station, connect the dock to the computer through the dock's host USB-C port labeled with a Laptop icon.

Windows Minimum System Requirements

Operating Systems

- Windows 11, 10
- We recommend installing all Windows updates
- DisplayLink software installation requires administrative permissions

Connectivity and Ports

- USB-C port with Alternate Mode (Alt-Mode) and USB-C Power Delivery (PD), including Thunderbolt and USB4 ports.

Supported Displays

- 1x HDMI display 3840x2160 (4K UHD) resolution at 30Hz refresh rate (2560x1600 and below support up to 60Hz refresh rate)
- 2x HDMI displays up to 1080p (1920x1200 max) resolution at up to 60Hz refresh rate

Charging Support

- UD-3900PDZ can provide up to 100W charging through USB-C Power Delivery.
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Currently Unsupported Configurations and Features (Windows 11, Windows 10)

- Display color calibration on DisplayLink controlled ports 2 and 3 is not supported at this time.

Looking for more information? Additional FAQs and product details are available on the Plugable product page: <https://plugable.com/products/ud-3900pdz#nav-faq>

Or, refer to <https://plugable.com/pages/support> for additional help.