

## WARRANTY

This product comes with a 30 day limited replacement warranty for manufacturer's defects. This includes defects to the motor, gyroscopic sensor battery, etc.

This product comes with a 90 day parts and labor warranty. Shipping & handling costs are not included.

The conditions of this warranty and our responsibilities under this warranty are as follows:

Manufacturer's warranty is non-transferable and is limited to the original purchaser only. Manufacturer warranty only applies to products purchased through an authorized Hover-1 retailer. Items purchased from private sellers, liquidators, sold "as-is" or "final sale" or from going-out-of-business sales, are not covered by warranty.

The warranty period begins on date of purchase, not date of first use. Please retain a copy of your receipt as this will be required to prove date of purchase should a warranty claim be needed. The warranty is not applicable if the product has been subject to physical abuse, improper installation, modification or repair by unauthorized third party.

- The responsibility of manufacturer shall be limited to the repair or replacement of the product at its sole discretion.
- The manufacturer will not take any responsibility if the failure of the unit has resulted from accident, abuse, misuse, or any unauthorized repair, modification or disassembly.
- This warranty gives you specific legal rights, and you may also have other rights which vary under local laws.

The following conditions comprise the requirements and scope of our warranty conditions and do not affect our legal and contractual warranty obligations.

We offer a warranty on our products in accordance with the following conditions:

1) The warranty does not cover over-charging, or damages due to improperly maintaining lithium-ion battery installed in unit. The warranty does not cover tires, chargers, charge ports and other parts, which are considered consumables, parts that break easily such as glass or plastic or defects based on normal wear and tear. There is no warranty obligation in the event of marginal differences compared to the target appearance and workmanship provided these have a negligible effect on the product's fitness for use, in the event of damage caused by chemical or electrochemical effects, by water or generally from abnormal conditions.

2) The warranty will be performed in such a way that we shall decide whether to repair the defective parts or to replace them with working parts. Hover-1 reserves the right to exchange the product for a replacement product of equal value if the product sent in cannot be repaired within a reasonable time or at a reasonable cost. All repairs are performed at a Hover-1 facility. Parts that have been replaced or exchanged become property of Hover-1.

3) The warranty claim does not apply if repairs or other work is carried out by unauthorized persons or if our products are equipped with additional parts or accessories that are not approved for the Hover-1.

4) Warranties that have been activated do not cause the warranty period to be extended, nor do they trigger a new warranty period. The warranty period for any replacement parts installed ends with the warranty period for the entire product.

5) Any other further claims are excluded, especially those for replacement due to damage caused to the outside of the product, provided there is no obligatory legal liability. We therefore accept no liability for accidental, indirect or other consequential damage of any kind, which leads to usage restrictions, data loss, and loss of earnings or interruption to business. If you have purchased an extended warranty, you will need to contact the retailer it was purchased from for assistance. Hover-1 does not offer nor support extended warranties.

### **ASSERTING A WARRANTY CLAIM**

1) To make use of the warranty services, you must contact the Hover-1 Service Center by visiting [www.Hover-1.com](http://www.Hover-1.com)

2) Hover-1 will try to diagnose and solve your problem. If it is determined that a warranty claim exists, you will be given an RMA number (Return Material Authorization) and will be asked to send the product to Hover-1.

3) If an RMA is issued, the package must be shipped within 7 days of the RMA issuance or the package will be refused and returned to sender. If, at the sole discretion of Hover-1's technicians, the item is found not to have a manufacturer defect, have been subject to abuse or improperly maintained, customer will be charged for return shipping.

**IMPORTANT:** Hover-1 will only accept parcels that have an RMA number.