

CURAPROX

FAQ
HYDROSONIC

SWISS PREMIUM 
ORAL CARE

Question	Answer «Be you»-hydrosonic
General information	
Why should you use this product?	<p>Good oral health is achievable at the touch of a button. The Hydrosonic toothbrush enables you to achieve that professional clean feeling in the gentlest way possible – even in the case of orthodontic appliances, dental implants, sensitive gums or any other obstacle to effective oral hygiene. Forty years of experience in manufacturing manual toothbrushes and the expertise of Dr U. P. Saxer have gone into the making our electric toothbrush range.</p> <ul style="list-style-type: none"> • Ultra-fine Curen® filaments absorb less water than nylon bristles to remain gentle and flexible • Patented tear-shaped brush head for perfect tooth-to-tooth cleaning • Swiss made angular brush heads for barrier-free accessibility • Unique single brush head ideal for cleaning around orthodontic appliances and dental implants, as well as along the gumline • Sleek and minimalist design, making it a pleasure to use»
Who should use this product?	<p>Everyone who cares about their oral health and is looking for an electric toothbrush that has been developed by professionals to ensure the most gentle and effective brushing experience. With our unique brush heads, it is the perfect device for those who wear braces or dental implants. This sleek and lightweight product is also perfect for people with limited mobility.</p>
What can this product do for my oral health?	<p>It enables highly effective plaque removal in the gentlest way possible. The proven, ultra-fine Curen® filaments on the patented tear-shaped brush head enable precise tooth-to-tooth cleaning. Thanks to the Curacurve® ergonomics of the brush heads, all areas of the mouth are within easy reach. In addition, the hydrodynamic effect produced by the toothbrush cleans interdentally. Do you have braces or dental implants? Rest assured that the unique single brush head is an amazing tool for cleaning around your braces or dental implants, and along the gumline.</p>
Where is this product made?	<p>The complete Hydrosonic range of toothbrushes was designed and developed in Switzerland. The handpiece of the toothbrush is produced in China but manually inspected and boxed in Switzerland. The brush heads are completely Swiss made. Both the handpiece and brush heads adhere to our high quality standards.</p>
What's the difference between this product and competitors?	<p>Our brush heads are the result of forty years of experience in manufacturing manual toothbrushes. Proven Curen® filaments combined with a patented tear-shaped brush head and Curacurve® ergonomics make the difference. With a sleek, lightweight and high-powered handpiece, the Hydrosonic product range is comprised of unique devices designed to optimise your daily toothbrushing routine.</p>
How does an electric toothbrush differ from a manual toothbrush?	<p>Tooth brushing is essential for good oral care and the prevention of oral disease. Both manual and electric toothbrushes are safe and effective at removing plaque and preserving oral health. Electric toothbrushes deliver a hydrodynamic effect, which is caused by the device producing 30,000 motions per minute, creating a turbulent liquid flow that cleans interdenal spaces, niches and sulcus. Having the brush head move without any effort is ideal for people with limited mobility.</p>
Components / Safety	
How does the hydrodynamic effect work?	<p>The device produces more than 30,000 motions per minute that cause the brush head filament to vibrate, creating a turbulent flow of liquid in your mouth. This turbulence enables the toothpaste and saliva in your mouth to find their way into interdental spaces, niches and sulcus (or pockets), where the liquid disturbs plaque and the bacteria that creates it. The force of the brush head motions enable oral fluids to reach areas of the mouth that the bristles alone cannot reach. However, we still recommend that you use either interdental brushes or floss to ensure a thorough clean.</p>
What kind of bristles are on the brush heads?	<p>Based on 40 years of expertise in manufacturing manual toothbrushes, we use the same Curen® filaments on our electric toothbrushes as on our proven manual toothbrushes. Compared to nylon filaments, Curen® filaments absorb less water and, therefore, remain smooth and flexible. This leads to a unbelievably gentle brushing experience and enables the hydrodynamic effect to work to its fullest potential. Even bacteria find it difficult to accumulate on brush heads with Curen® filaments.</p>

Is it safe for children to use the product?	Our Hydrosonic models are recommended for children 6 years and older.
Are there any known side effects?	If used correctly, our Hydrosonic product range should not cause any side effects. If you do experience any unpleasant effects related to the use of our electronic toothbrushes, please inform your dentist and/or get in touch with us directly.
«Can I use this product if I have very sensitive teeth?»	The brush heads on our electric toothbrushes feature the same Curen® filaments we have been using on our manual toothbrushes for the last 40 years. They are proven to be gentle, effective and harmless – perfectly suited for people who have very sensitive teeth.
Did or do you test on animals?	No – none of our products or raw materials are tested on animals. Our entrepreneurial attitude is strictly against animal testing. Furthermore, the regulation of the EU has prohibited animal testing since 2009.
Does the Hydrosonic contain any environmentally harmful ingredients/materials?	The Hydrosonic, like many other electric devices, is made of transparent silicone. It contains a battery and electronic pieces. Throwing the device into the sea, woods or your regular waste would harm the environment badly. At the end of its service life, please dispose of the device in the most appropriate way.
Can I use the Hydrosonic if I have braces?	Yes, you can and definitely should. Using sonic toothbrushes will make it easier for you to achieve and maintain optimal oral health. Our Hydrosonic toothbrush features comes with a single brush head that is perfect for those who have orthodontic appliances (e.g. brackets, braces), dental implants or restorations such as crowns or bridges.
Can I use this product if I have dental implants?	We are not aware of any negative effects caused by using this product with dental implants.
Packaging / Storage / Disposal	
How long can I use the tooth-brush/brush head before it needs to be replaced?	Our recommendation is to replace your brush head every 3 months because the ultra-fine filaments are likely to be worn out by this time, even if they don't appear to be at first glance. If you wear orthodontic brackets or braces, it is best to change the brush head after eight weeks as the amount of wear will be higher. We also recommend to change brush heads after a cold, as bacteria may have accumulated on the bristles.
«What are the warranty conditions like?»	Curaden AG provides a guarantee for material, function and manufacturing defects for two years from the date of purchase. Register your device to receive an additional 1-year guarantee for free on www.curaprox.com/myCuraprox .
Product Use & Effect	
When will I know when the battery of the toothbrush needs to be recharged?	The batteries in our toothbrushes last approximately 60 minutes without needing to be recharged, which enables you to clean your teeth approximately 15 times (4 minutes per cleaning session). Check the LED stripe on the toothbrush from time to time – you'll see the charging level every time you remove the handpiece from the charging station or when switching the device off. The stripe features 7 levels that show how much battery the device has left. Once you have reached the lowest battery level and the stripe lights up red, your device should be charged. NOTE: If your battery is completely empty, you will not see any lights on the toothbrush while it is charging. It will take a few minutes for the device to reach a low level of energy to light up. Last but not least, it is important to note that the brushing power of the device will be the same, regardless of how much battery it has left.
How often can I use this product?	As often as you want. We recommend brushing your teeth at least twice a day.
Is this product safe to use?	«It is absolutely safe to use – our brush heads are made of the softest Curen® filaments, which are very gentle on your teeth and gums. Furthermore, our brush heads have a rubber back to prevent any discomfort or damage to your mouth.»
«How do I get the device up and running?»	Once it is charged, just switch the toothbrush on by pressing the only button on the device. The toothbrush will start to work with the last mode used. By holding the button for 2 seconds, you'll be able to change modes.

<p>«My product is not working – what can I do?»</p>	<p>«Possible cause: The device is not charged or not turned on. Solution: Place the device securely on the charger. Press the on/off button. Ensure the toothbrush is properly inserted into the charging port and that the USB plug is inserted correctly into a mains power plug socket. If it is still not working, switch on the handpiece. If it is running, plug it into the connected charger. If the handpiece stops automatically, the charger is working. If it continues to run, the charger is broken. The defective charger can be returned and replaced. Of course, you can always get in touch with us.»</p>
<p>«How do I use this product correctly?»</p>	<p>The bristles do the hard work for you – simply hold the brush head against each tooth for two to three seconds without applying too much pressure. After brushing your teeth, rinse and remove the brush head, or simply leave it on the device. Caution: do not bend the device. Check out our Curaprox Youtube channel for useful instruction videos. Learn how to brush your teeth and take care of your oral health. https://www.youtube.com/watch?v=XrkjOu-80t4</p>
<p>«There is a gap between the brush head and the handpiece. Is the brush head inserted properly?»</p>	<p>This gap is an important feature of the device. If the brush head were to rest on the handpiece without this little gap, the vibrations would be blocked and, thus, not transmitted correctly. This gap provides the required clearance to enable vibrations.</p>
<p>How do I clean the device?</p>	<p>Clean the device using only water and a soft cloth. If you need to clean the charger, unplug it first and clean it with a damp, soft cloth without any detergent.</p>
<p>Can I use my Hydrosonic toothbrush whilst in the shower?</p>	<p>Although it is IPX 7 waterproof, we do not recommend that you use your toothbrush while showering, especially as this can distract you from performing effective oral hygiene.</p>