

## The tech21 Warranty

All tech21 products are fully guaranteed against defects in materials or workmanship. This warranty is honored for all tech21 products that have been purchased from an [Authorized Retailer](#).

To proceed with a warranty claim you will need a copy of your original receipt and pictures that show where your tech21 product is defective.

Please check the warranty period of your tech21 product. If you have a product that is covered by the Limited One Year Warranty and this time has lapsed, then you will need to contact the retailer that you made your original purchase from.

### Limited Lifetime Warranty

- Evo Band
- Evo Check
- Evo Check Active Edition
- Evo Check Evoke Edition
- Evo Check Lace Edition
- Evo Check Urban Edition
- Evo Elite
- Evo Elite Active Edition
- Evo Elite CNY Edition
- Evo Elite Lace Edition
- Evo Flip
- Evo Frame
- Evo Gem
- Evo Glass
- Evo Luxe (Active Edition)
- Evo Luxe (Woven Fabric)
- Evo Max
- Evo Mesh Sport
- Evo Mesh
- Evo Shell
- Evo Tactical
- Evo Tactical Extreme Edition
- Evo Tactical XT
- Evo Wave

- Impact Clear
- Impact Clear Lace Edition
- Impact Folio for iPad
- Impact Shield
- Impact Snap for MacBook
- Pure Clear
- Pure Print
- Pure Shimmer
- Pure Soda
- Pure Tint
- Studio Colour

### Limited One Year Warranty

- Evo Aqua 360
- Evo Aqua
- Evo Endurance
- Evo Go
- Evo Luxe (Faux Leather)
- Evo Play
- Evo Wallet
- Evo Wallet Active Edition
- Evo Xplorer
- Patriot (all versions)
- Evo Check (2019 Note Series)
- Pure Clear (2019 Note Series)

[How can I request a Warranty Replacement?](#)

## The Smallprint

- Our guarantee does not cover product damage that may have resulted from normal wear and tear or misuse/abuse of the product.
- The warranty does not cover damage to your device while using a tech21 product.
- Tech21 will not be liable for any indirect or incidental damages while using this product.

- Replacements are only covered by the warranty of initial purchase and do not extend the length of the warranty.
- If there is any problem with a warranty replacement, you will have to return the replacement to tech21 to receive an additional replacement.
- Proof of Purchase as evidence the unit was purchased from an authorized dealer within the warranty period is required for warranty service.
- Please note refunds are not offered for products purchased from external retailers. Please refer to your proof of purchase for more information on individual retailer return policy.