



GVB GEAR WARRANTY, SUPPORT AND RETURN POLICY

RETURNS

GVB GEAR OFFERS AN INDUSTRY LEADING 60-DAY RETURN POLICY ON ALL UNDAMAGED PRODUCTS, AND ALL PRODUCTS ON GVBGEAR.COM COME WITH A 1-YEAR MANUFACTURER WARRANTY THAT COVERS ALL DEFECTIVE ITEMS.

RETURNS MUST BE PRE-AUTHORIZED BY SUBMITTING A RETURN MERCHANDISE AUTHORIZATION FORM (RMA) WITHIN 45 DAYS OF DELIVERY. PLEASE EMAIL SUPPORT@GVBGEAR.COM TO SPEAK TO A REPRESENTATIVE ABOUT YOUR RETURN. AFTER SUBMITTING THE FORM, A SALES REPRESENTATIVE WILL CONTACT YOU WITHIN 48 HOURS, REGARDING YOUR RETURN. THE MERCHANDISE MUST BE RETURNED WITHIN SEVEN DAYS AFTER YOU HAVE BEEN CONTACTED. ALL RETURNS SHOULD BE SENT TO:

**GVB GEAR
RMA DEPARTMENT
11160 DOVER ST. #A6
HOUSTON, TX 77031**

ITEMS CAN BE RETURNED OR EXCHANGED ONLY IF THEY ARE IN THE ORIGINAL PACKAGING AND DELIVERED IN THE SAME NEW CONDITION AS SOLD WITH LITERATURE, INSTRUCTIONS, ADDITIONAL ACCESSORIES AND BLANK WARRANTY CARDS INTACT.

RETURNED ITEMS WILL BE INSPECTED UPON ARRIVAL. ITEMS MAY BE SUBJECTED TO A RESTOCKING FEE OF 15% DEPENDENT UPON THE CONDITION OF THE ITEMS AND THE ITEMS BEING RETURNED. SPECIAL ORDER ITEMS ARE NOT RETURNABLE. THE CUSTOMER IS RESPONSIBLE FOR THE SHIPPING EXPENSES. GVB GEAR IS NOT LIABILITY FOR ITEMS DAMAGED IN SHIPPING. PLEASE BE SURE TO PACKAGE ALL RETURNS WELL AND IN THEIR ORIGINAL PACKAGING.

FOLLOWING ARRIVAL AND INSPECTION OF YOUR RETURN, YOU WILL BE CONTACTED REGARDING THE STATUS. IF YOU HAVE ANY QUESTIONS, PLEASE FEEL FREE TO CONTACT SUPPORT@GVBGEAR.COM

MANUFACTURER ONE YEAR LIMITED WARRANTY

ALL PRODUCTS SOLD BY GVB GEAR COME WITH A LIMITED ONE-YEAR MANUFACTURE WARRANTY. THE LIMITED MANUFACTURER WARRANTY COVERS DEFECTS IN WORKMANSHIP AND MATERIALS OF PRODUCTS FOR UP TO ONE YEAR. THIS WARRANTY DOES NOT COVER ANY DAMAGE TO PRODUCTS THAT RESULTS FROM IMPROPER INSTALLATION, ACCIDENTS, ABUSE, MISUSE, NEGLIGENCE, NATURAL DISASTER, INSUFFICIENT OR EXCESSIVE ELECTRICAL SUPPLY (IF APPLIES), ABNORMAL MECHANICAL OR ENVIRONMENTAL CONDITIONS, DUST OR ANY UNAUTHORIZED DISASSEMBLY, REPAIR OR MODIFICATION.

GVB GEAR STRIVES TO GUARANTEE YOUR 100% SATISFACTION WITH ALL OF OUR PRODUCTS. WE WANT YOU TO BE SATISFIED WITH THE VALUE AND QUALITY OF YOUR PURCHASE. IF FOR ANY REASON, YOU ARE NOT SATISFIED PLEASE NOTIFY US AT PROMOS@GVBGEAR.COM