

USB™ 3.0 to Dual HDMI™ Multi-Monitor Adapter

Windows® & macOS® Compatible

MODEL: JUA365



This USB™ 3.0 to Dual HDMI™ Multi-Monitor Adapter acts as an external video card for your MacBook® or Windows® computers. It allows you to add two additional displays through your USB™ 3.0 port, boosting your productivity by giving you more screen space to work from. One of the HDMI™ ports can output resolutions up to 4K, while the other can output resolutions up to 2048 x 1152.

This is the perfect alternative to a costly video card. With this USB™ 3.0 Multi-Monitor Adapter, you can quickly install the driver with a simple USB™ plug-in. Afterwards, connect the device to your monitors using HDMI™ cables and then you will have a dual-display workstation!

FEATURES

- Easily add two HDMI™ video outputs through a single USB™ Type-A port
- Compatible with USB™-enabled macOS® & Windows® laptops
- Compact and lightweight design for maximum portability
- 4 display modes: Mirror, Extended, Primary, or Rotation*
*Rotation mode only available on Windows® computers
- Supports resolutions up to 3840 x 2160 @ 30 Hz & 2048 x 1152 @ 60 Hz
- Hot swappable USB™ enables you to add or remove monitors without rebooting your system
- USB™ 3.0 provides up to 5 Gbps transfer rate which is 10x faster than USB™ 2.0
- Two adapters can be supported per Windows® computer
- 2-channel audio support

SYSTEM REQUIREMENTS

- Windows® 7 or later (32-bit or 64-bit)
macOS® 10.8 – 10.13.3
macOS® 10.14 or later
- Available USB™ Type-A port
USB™ 3.1/3.0 is required for 4K resolutions
- For Office applications/Web browsers:
 - CPU: Intel® Core™ i3 5th gen Dual Core 1.8 GHz
 - RAM: 4 GB memory or higher
- For 2048 x 1152 @ 60 Hz full-screen video playback:
 - CPU: Intel® Core™ i5 5th gen Quad Core
 - RAM: 4 GB memory or higher
- For one 4K or two 2048 x 1152 @ 60 Hz full-screen video playback:
 - CPU: Intel® Core™ i7 5th gen Quad Core
 - RAM: 8 GB memory or higher
 - GPU: Intel® HD Graphics 5xx or AMD™/ NVIDIA® equivalent or higher

HARDWARE

Warranty	2 Year Limited
Host Connector	USB™ 3.0 Type-A Male
Video Output	HDMI™ Female
Power Source	Bus-powered
Audio Supported	Yes
USB™ Pass-Through	No
Ports	1 - HDMI™ 1 - 4K HDMI™

PERFORMANCE

Maximum Display Resolution	3840 x 2160
Maximum Display Refresh Rate	4K @ 30 Hz 2K @ 60 Hz
Maximum Data Transfer Rate	N/A
Displays Supported	2
Wide Screen Supported	N/A
Audio Channel	2.1 via HDMI™

POWER

Power Delivery	N/A
Power Consumption	≤ 600 mA

PHYSICAL SPECIFICATIONS

Color	Silver
Enclosure Type	Aluminum
Cable Length	7.87 in. (200 mm)
Product Height	2.4 in. (61 mm)
Product Width	2.68 in. (68 mm)
Product Depth	0.59 in. (15 mm)
Product Weight	2.96 oz (84g)
Storage Temperature	14 to 149°F (-10 to 65°C)
Storage Humidity	< 85% non-condensing
Operating Temperature	32 to 104°F (0 to 40°C)
Operating Humidity	< 85% non-condensing

SPECIAL NOTES

- MacBook® must support AirPlay® and macOS® 10.13.6 is limited to supporting only one additional display with up to 1080p resolution
- The adapter is not intended for graphic intensive applications, such as gaming
- A 4K-capable display is required for obtaining the 3840 x 2160 resolution
- The adapter can connect to a USB™ 2.0 port, but it will only support resolutions up to 2048 x 1152 @ 60 Hz
- Video playback for Windows® users
 - 'Windows® Media Player' is recommended for Windows® 8.1/8/7 users
 - 'Movies & TV' is recommended for Windows® 10 users
- Rotation mode is supported on Windows® only
- Only one adapter is supported per macOS® computer
- Content protected by HDCP may not play when connected to an unsupported display
- Internet access is required to automatically install the driver on Windows® 10
- To ensure that your device is equipped with the most current driver, please visit our website at j5create.com and install the latest driver for this model

PACKAGE CONTENTS

- 1 - JUA365 USB™ 3.0 to Dual HDMI™ Multi-Monitor Adapter
- 1 - Quick Installation Guide

*Product appearance and specifications are subject to change without notice.

REGULATORY COMPLIANCE

FCC

This equipment has been tested and found to comply with FCC Part 15 Subpart B § 15.109/15.107 Class B.

Operation is subject to the following two conditions:

- This device may not cause harmful interference
- This device must accept any interference, including interference that may cause undesired operation of the device.

CE

This equipment is in compliance with the requirements of the following regulations:

EN 55022 : 2010/AC : 2011 Class B, EN 55032 : 2012/AC : 2013 Class B, EN 61000-3-2 :2014, EN 61000-3-3 :2013 and EN 55024 :2010(IEC 61000-4-2 Edition 2.0 2008-12, IEC 61000-4-3 Edition 3.2 2010-04, IEC 61000-4-4 Edition 3.0 2012-04, IEC 61000-4-5 Edition 3.0 2014-05, IEC 61000-4-6 Edition 4.0 2013-10, IEC 61000-4-8 Edition 2.0 2009-09, IEC 61000-4-11 Edition 2.0 2004-03,

RCM

This equipment is in compliance with the requirements of the following regulations:

AS/NZS CISPR 22:2009+A1:2010, AS/NZS CISPR 32:2013

VCCI

Test Standard: V-3/2016.11, Class B ITE

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- (i) a copy of the original purchase invoice to verify your warranty
- (ii) a product serial number
- (iii) a description of the problem
- (iv) customer's name, address, and telephone number

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