



WI-FI SECURITY DOME CAMERA
QUICK START GUIDE

WELCOME!

Congratulations on your latest purchase and welcome to the Q-See family. Prepare to see the superior clarity and resolution provided by the latest Plus Series Wi-Fi Camera. This packet includes everything you will need to help get your camera up and running right out of the box. We are excited to have you on board and thank you for choosing Q-See!



WHAT'S INCLUDED



Also included: 1 power supply & 1 weather seal (seal is for custom installs)

FEATURES



BEST IN CLASS
Setting the resolution
bar higher than 1080p



NIGHT VISION
See what's happening in
pitch dark



EASY SETUP
Less fuss, more
monitoring



MOTION ALERT
Get alerts about
important activity



SD CARD SUPPORT
Internal back up memory
for video storage



ADD-ON
Expand your current
surveillance system
with ease

GET CONNECTED

Find the desired location for your camera to be placed. If you are going to be mounting the camera, please use the included mounting hardware to secure the camera firmly to the wall. **Please make sure to go through all steps and test the system completely before mounting the cameras.**

- Slide the included rubber grommet onto the antenna stem of the camera
- Screw the supplied Wi-Fi antenna on to the dome camera
- Plug in the included power supply to a surge protector and plug in the power supply to the Wi-Fi dome camera.

You are now ready to setup the camera. Once the camera is plugged in you may see a red LED power indicator ● light up. Later when connected to Wi-Fi this LED should turn green ●.



STEP 1

The first step to this exciting journey is to register your device on the Q-See Support Portal at www.q-see.com/register. Register your device to enjoy the following features:

- ✓ You will receive regular updates about the latest firmware version of your camera.
- ✓ Registering your product will streamline warranty claims and support requests by syncing your registered product with your account.
- ✓ You will be able to receive customized support for your device.
- ✓ You can easily find other Q-See products that are compatible with your device.

STEP 2

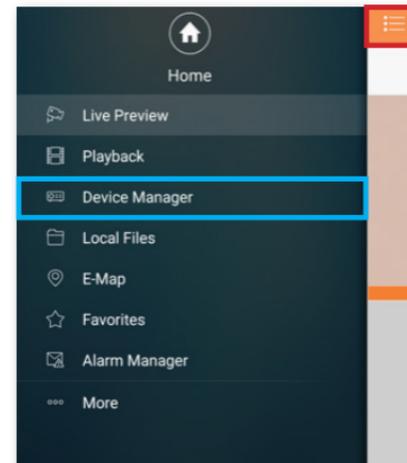
DOWNLOAD & INSTALL THE QC VIEW APP

NOTE: Ensure that your mobile device is connected to the Wi-Fi network you wish to use for your camera.

Download the **QC View App** from the App Store on your mobile device. Once the App has been installed select the **Menu**  button in the top left corner, followed by [Device Manager](#).

NOTE: If you already have a Wi-Fi NVR this camera will automatically try to connect to it. Start using the NVR quick start guide to complete setup. If you would like to use this as a standalone device, disconnect or power off your Wi-Fi NVR before proceeding.

**All screenshots in guide are from QC View app on iOS.*



STEP 3

ADD A NEW DEVICE

In Device Manager, Click “+” to add a new device. Select “**Wi-Fi configuration**” and create a name for your camera. Tap the **QR code icon** in the SN field and then scan the QR code located on the back camera panel (see photo below). Once the QR code has been scanned, complete the remaining username and password fields and hit next:

Username: admin
Password: admin

A screenshot of the 'WiFi configuration' application interface. The screen has an orange header with a back arrow and the text 'WiFi configuration'. Below the header, there are several fields: 'Name: WiFi Camera', 'SN: 1M04B4DYAZ00014' (with a QR code icon to its right), 'Username: admin', and 'Password:'. At the bottom, there are 'Live Preview: Extra >' and 'Playback: Extra >' options, and a 'Next' button.

STEP 4

ADD A WI-FI DEVICE

Configure the network settings by entering the **password** of your Wi-Fi network.

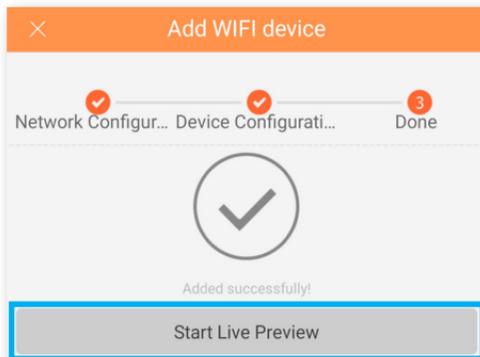
A screenshot of the 'Add WIFI device' application interface. The screen has an orange header with a close button and the text 'Add WIFI device'. Below the header, there is a progress indicator with three steps: 'Network Configur...' (1), 'Device Configurati...' (2), and 'Done' (3). The main content area shows 'SSID : ASUS' and a password input field with a blue border and a blue outline. At the bottom, there is a 'Next' button.

NOTE: The Wi-Fi network should be the same one used by your mobile device.

STEP 5

START LIVE PREVIEW

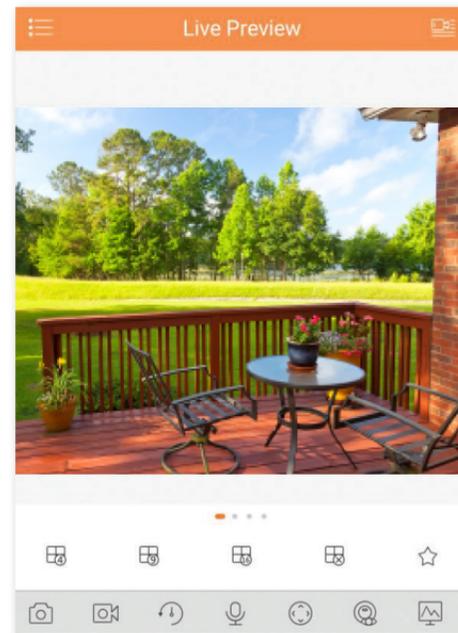
Once your Device has been added successfully, select [Start Live Preview](#) to view the feed from your camera.



STEP 6

VIEW THE LIVE VIDEO FEED

Your camera has been set up successfully. You can now access your camera feed anytime and anywhere using the QC View App.

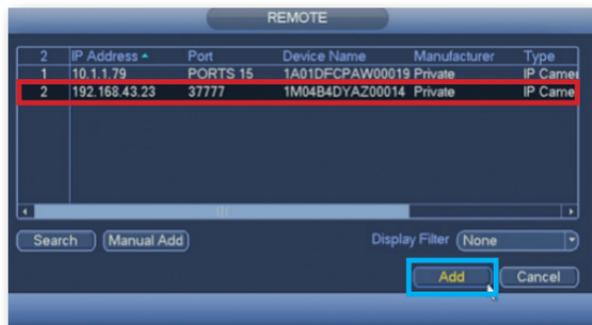


STEP 7

ADD TO AN EXISTING QC NVR SYSTEM

If you would like to add this camera to your existing QC Series NVR, login to your NVR and go to Remote Devices. **Select your camera** from the device list and click **Add**. The camera feed will appear on your NVR. The NVR has to be connected to the same network as your mobile device for the initial setup process.

Visit www.q-see.com/support to verify if your system is compatible.



**This screenshot is from a QC Series NVR.*

LENS ADJUSTMENT

The lens of your dome camera can be adjusted based on where you are mounting it by gently loosening its screw and rotating the angle and orientation of the camera. The LEDs denote the bottom half of the camera so be sure to rotate the lens accordingly or the camera view will be sideways. The center blue sensor should point directly down when mounted.



ADDITIONAL FEATURES

RESET BUTTON

The reset button on your dome camera is located under the lens cover that can be removed with the included wrench. If you wish to change the existing Wi-Fi network to a different network, while the camera is powered on, hold the reset button for five seconds and setup your camera again.



MEMORY SLOT

The SD memory card slot is located under the lens cover that can be removed with the included wrench. Slide the slot open, place in a memory card, close the slot and lock the card into position. Some units will include an SD card.



NETWORK CABLE

Please do not worry about the additional network cable on your dome camera. This network cable can alternatively be used to hard-wire the camera using a cat5 cable instead of a Wi-Fi connection. Please make sure that this cable is never exposed to moisture.





WARRANTY & SUPPORT

Q-See is always here to answer your questions and take your valued suggestions. Our focus is providing excellent customer support and always working to improve our customers' experience.

Please do not hesitate to call us at **1-877-998-3440** Monday-Friday 6:00 AM - 7:00 PM PST.

Visit us at **www.q-see.com/support** for 24/7 support and access to our Support Portal.



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