



## Before You Start:

- Make sure you have a router and high-speed Internet access (not included).
- Connect your DVR to your router using an Ethernet cable (see the Quick Connection Guide for details).
- Upgrade your DVR firmware and client software or mobile app to the latest versions.
- Please note that an upload speed of 2 Mbps is required for remote video streaming (3 Mbps and above recommended). Up to 3 devices may connect to the system at the same time.

## 1 Find Your Device ID

The **Device ID** is printed on a label on the top panel of the DVR.



Record your information below:

**DEVICE ID:** \_\_\_\_\_

## 2

## PC / Mac Setup

**a** Download and install the client software:

- **PC Users:** Download and install **FLIR Client 12 for PC** from [lorextechnology.com/support](http://lorextechnology.com/support).
- **Mac Users:** Download and install **FLIR Client 12 for Mac** from [lorextechnology.com/support](http://lorextechnology.com/support). Double-click to extract the software, then drag the software to **Applications**.

**b** Double-click the **FLIR Client 12 icon** ( ) on the desktop or Applications list.

**c** Enter the following information:

Enter the DVR's Device ID recorded in section 1

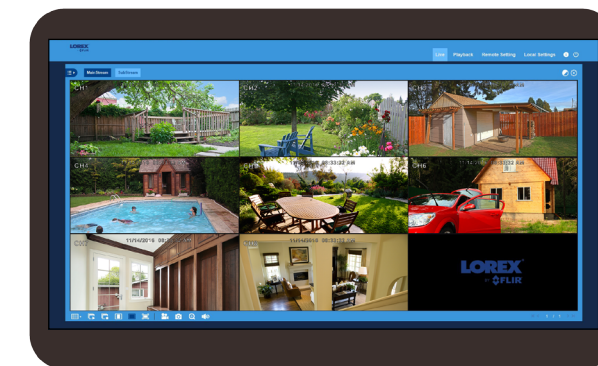
Enter the DVR's Client Port (default: **9000**)

Enter the DVR's user name (default: **admin**)

Enter the secure password you created for the DVR

**d** Click **Login**.

**e** All connected cameras are shown on screen in the FLIR Client 12 home screen.



**NOTE:** For full instructions on how to use the FLIR Client 12 software for PC and Mac, see your DVR's instruction manual at [lorextechnology.com](http://lorextechnology.com).

### 3

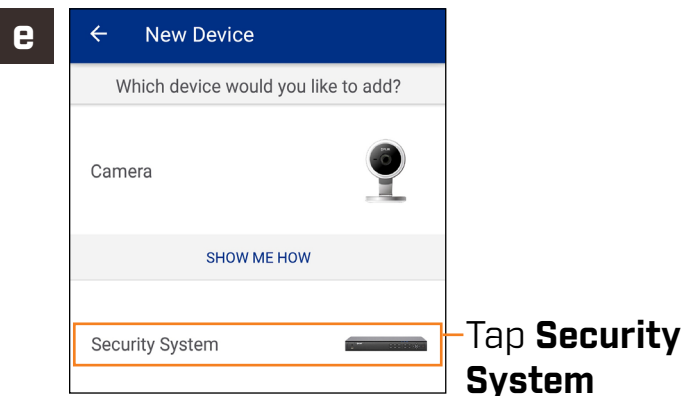
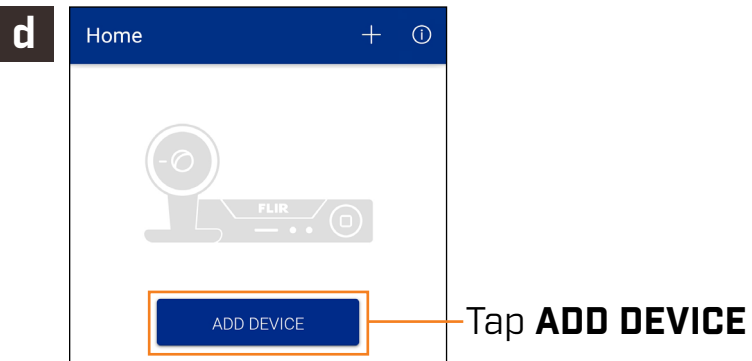
## Smartphone / Tablet Setup

**a** Install the free **FLIR Secure** app from the App Store or Google Play Store.



**b** Tap the **FLIR Secure** icon to open the app.

**c** Tap **Sign up** and enter your email address and password to create a new account.



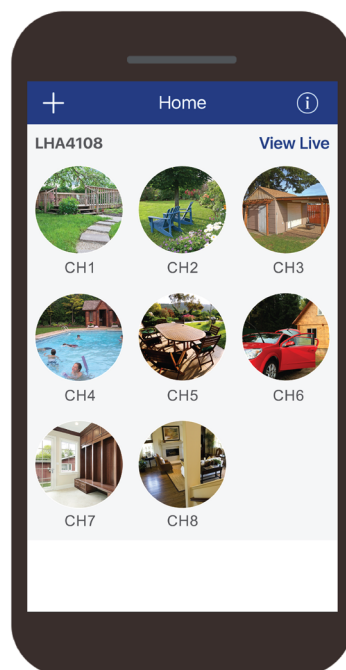
**f** Scan the QR code on the top of your DVR using the camera on your smartphone or tablet.



**g** Enter your DVR's user name (default: **admin**) and the secure password you recorded on the Quick Connection Guide. Tap **DONE** to connect.

**h** Tap **VIEW LIVE** to see video from all connected cameras, or tap one of the channels to see video from a single camera.

### iOS



### Android



## Troubleshooting

If you are having trouble connecting, try the following:

- Restart the DVR by disconnecting the power adapter, then reconnecting it.
- Ensure the DVR is connected to the router using an Ethernet cable and then restart the DVR.
- Double check the Username, Password, and Client Port.
- Ensure your DVR has the latest firmware.
- Ensure your mobile app is up-to-date.
- For slower Internet connections, reduce bitrate settings to CIF, 10FPS, 96 or 128kbps. See instruction manual at [lorextechnology.com/support](http://lorextechnology.com/support)

## Quick Reference

### Default access information:

- Default user name: **admin**
- Default password: **00000000**

**See the label on top of your DVR for your Device ID**

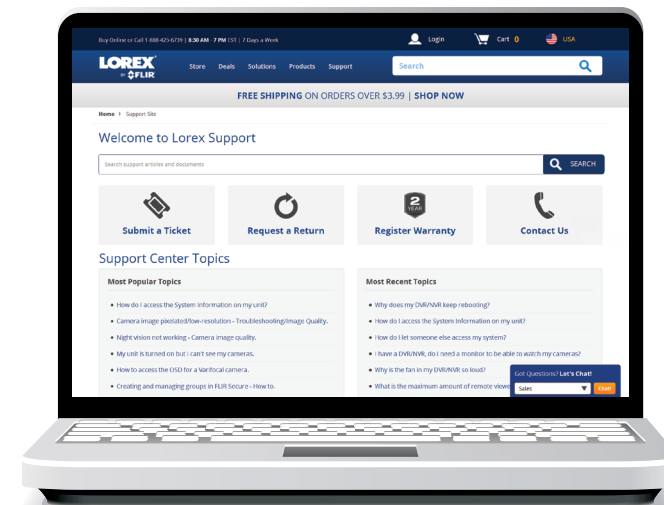
### Default system ports:

- HTTP Port: **80**
- Client Port: **9000**

**If you have forgotten your password, contact Lorex technical support.**

## Need Help?

Visit us online for up-to-date software and complete instruction manuals



1 Visit [lorextechnology.com](http://lorextechnology.com)

2 Search for the model number of your product

3 Click on your product in the search results

4 Click on the **Downloads** tab

Information in this document is subject to change without notice. As our products are subject to continuous improvement, FLIR Systems, Inc. and our subsidiaries reserve the right to modify product design, specifications and prices, without notice and without incurring any obligation. E&OE © 2017 FLIR Systems, Inc. All rights reserved.

**Congratulations!** You can now view video from your cameras on your smartphone or tablet.