

ViewSonic Monitors carry a three (3) year limited warranty for parts, labor and LCD backlight from the purchase date. In order to receive warranty service, proof of purchase of the ViewSonic product is required. To obtain warranty service, please contact ViewSonic Customer Support.

ViewSonic Monitors are warranted with our LCD Pixel Performance Guarantee. Through this limited warranty, you are guaranteed high-quality screen performance with no more than the following improperly operating pixels, depending on the native panel resolutions.

Panels with resolution smaller than 3840x2160: Three (3) improperly operating pixels and no more than two (2) bright or two (2) dark pixels.

Panels with resolution 3840x2160 or higher: Eight (8) improperly operating pixels and no more than five (5) bright or five (5) dark pixels.

ViewSonic Projectors (unless otherwise specified) are warranted for three (3) years from the date of first consumer purchase for parts and labor and one (1) year limited lamp warranty. Lamp warranty is subject to terms and conditions, verification and approval. Applies to manufacturer's installed lamp only. All accessory lamps purchased separately are warranted for 90 days.

ViewSonic Desktop Virtualization Products (unless otherwise specified) are warranted for three (3) year for parts and labor.

ViewSonic Large Format Display (LFD) Products are warranted for three (3) years from the date of first consumer purchase for parts and labor.*

ViewSonic ViewBoard Interactive Flat Panel Display (IFP) Products are warranted for three (3) years from the date of first consumer purchase for parts and labor.*

ViewSonic Digital Kiosk and Billboard (ePoster) Products are warranted for one (1) year from the date of first consumer purchase for parts and labor.*

ViewSonic Media Player Products (unless otherwise specified) are warranted for one (1) year for parts and labor.

ViewSonic Slot-In PC Products are warranted for one (1) year for parts and labor.

ViewSonic Accessory Products carry limited warranties. See the product page for additional detail by model.

All Brand New ViewSonic Products carry a thirty (30) day "Dead on Arrival" ("DOA") warranty policy for the first consumer purchaser. A new replacement unit will be provided if the Product is found to be non-operational within thirty (30) days of purchase and freight shall be covered both ways by ViewSonic.

*All 42" and larger ViewSonic Display Products will receive on-site services in the U.S. and Canada with the following exceptions:

If the service location of the defective unit is over 40 miles outside a major metropolitan area. The customer will be responsible to ship/transport the covered Product to the designated repair center;

If a defective unit is determined by the ViewSonic Technical Support staff to be a panel defect, or ViewSonic's Technician is unable to resolve the problem on-site, a replacement unit will be dispatched from ViewSonic's warehouse to the customer's ship-to location (front door deliveries only). It is customer's responsibility to pack and ship/transport the covered Product to the designated repair center.