

INSIGNIA™

## QUICK SETUP GUIDE

# USB to HDMI/DVI Adapter

NS-PU37H-BK / NS-PU37H-BK-C

## PACKAGE CONTENTS

- USB to HDMI/DVI Adapter
- Driver CD
- *Quick Setup Guide*

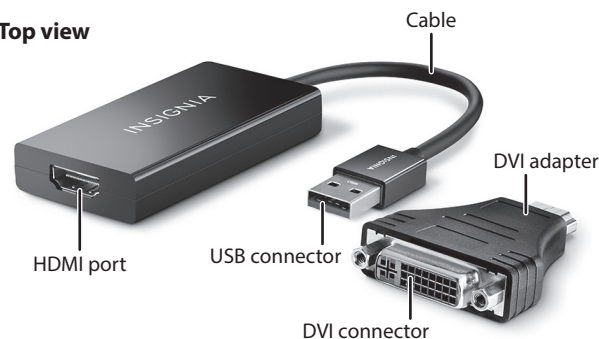
## SYSTEM REQUIREMENTS

- Windows operating system: Windows 10, Windows 8.1, Windows 8, Windows 7, or Windows Vista  
OR  
Mac OS 10.6 or newer
- Computer with an available USB 3.0 or 2.0 port

## FEATURES

- Provides an easy way to add a second monitor to extend your computer's display
- Adds an HDMI or DVI port to your computer
- Supports up to 2048 × 1152 resolution (with USB 3.0 port)
- Works with legacy USB ports (maximum resolution 1920 × 1080)

### Top view



Before using your new product, please read these instructions to prevent any damage.

## INSTALLING THE DRIVER

You can install the driver from the included CD or download and install it from the Internet.

### To install the driver from the included CD:

- 1 Insert the driver CD into your computer, then open the *displaylink drivers* folder on the CD.

- 2 Open the driver file for your computer's operating system:

#### Windows

- Windows 10, Windows 8.1, Windows 8, or Windows 7, select *DisplayLink USB Graphics Software for Windows 8.0 M0.exe*
- Windows Vista, select *DisplayLink 7.7 M4.exe*

#### Mac OS X

- 10.11, 10.10, 10.9, or 10.8, select *DisplayLink USB Graphics Software for Mac OS X 2.5.1.dmg*
- 10.7x or 10.6, select *DisplayLink\_Mac\_2.2.dmg*

- 3 Follow the on-screen instructions to install the driver.

- 4 When the driver installation is complete, plug your adapter into an HDMI or DVI port on the monitor, then turn on the monitor.

#### To install the driver from the Internet:

- 1 Go to [www.insigniaproducts.com](http://www.insigniaproducts.com).
- 2 Click the icon for your operating system: Microsoft Windows or Mac OS X.
- 3 Under *Latest DisplayLink Software Releases*, click the link for the latest driver that is compatible with your operating system.
- 4 On the software license agreement page, click **Accept**. The driver file downloads.
- 5 Open the downloaded .EXE (Windows) or .DMG (Mac OSX) file, then follow the on-screen instruction to install the driver.

## TROUBLESHOOTING

#### The driver installation failed

- Try reinstalling the driver.
- If you see the message “Incompatible display driver,” you may not have the latest drivers for your graphics card (like an Intel, AMD, NVIDIA or VIA graphics card). Try downloading and installing the latest drivers for your graphics card.
- You may need to update your graphics card. Your graphic card drivers must be WDDM compatible. Your adapter does not work with the following:
  - NVIDIA 7600 graphics card
  - NVIDIA 7900 graphics card
  - Intel 915 graphics drivers

#### My computer does not detect my adapter

- Make sure that your adapter is securely inserted into the USB port.
- Try using another USB port on your computer.
- Make sure that your monitor is functioning correctly by connecting it to another computer.

- Update Mac software by clicking **Software Update** in *System Preferences* of MacBook.
- On a Windows PC, try updating the driver for the display card driver or the USB 3.0 host controller.
- Uninstall and reinstall the DisplayLink driver from the included CD.

## SPECIFICATIONS

**Supported device:** HDMI/DVI Monitor

**Supported resolutions:** HDMI: 2048 × 1152@60  
DVI: 1920 × 1200P@60

**Display modes:** Extended Desktop, Mirror, Primary, Rotate mode

**Audio output:** Local computer, USB to HDMI

**Computer interface:** USB 3.0 recommended (USB 2.0 compatible)

**Power supply:** USB Bus Powered

**Supported operating systems:** Windows 7, Windows 8, Windows 8.1, Windows 10, MAC OS X 10.6 or greater

**Dimensions (H × W × D):** 1.5 × 4 × 6 in. (3.8 × 10.1 × 15.2 cm)

**Weight:** .24 lbs (107 g)

## LEGAL NOTICES

#### FCC Information

This device complies with Part 15B of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to

radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

#### ICES-003

This Class B digital apparatus complies with Canadian ICES-003; Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

## ONE-YEAR LIMITED WARRANTY

Visit [www.insigniaproducts.com](http://www.insigniaproducts.com) for details.

## CONTACT INSIGNIA:

For customer service, call 877-467-4289 (U.S. and Canada) or 01-800-926-3000 (Mexico)

[www.insigniaproducts.com](http://www.insigniaproducts.com)

All other trademarks are property of their respective owners.

INSIGNIA is a trademark of Best Buy and its affiliated companies  
Distributed by Best Buy Purchasing, LLC  
7601 Penn Ave South, Richfield, MN 55423 U.S.A.  
©2016 Best Buy. All rights reserved  
**Made in China**