



## Energizer Power Bank Warranty

### General Terms and Conditions

**1.** The warranty is only valid upon presentation of the product, proof of purchase consisting of original invoice or sales slip indicating the date of purchase, store name, and model and serial number of the product. Energizer Power Bank reserves the right to refuse warranty coverage if this information has been removed or changed after the original purchase of the product from a store.

All Energizer Power Banks are warranted for ONE-YEAR or TWO-YEAR period of time based on the warranty law in your country from the date of purchase.

**2.** Energizer Power Bank's obligations are limited to the repair of the defect or replacement of the defective part or, at its discretion, replacement of the product itself with a new or refurbished product at Energizer Power Bank's option.

**3.** Warranty will be void if repair has been attempted by an unauthorized service center. Energizer Power Bank is not liable for reimbursements, claims and damages that may result from the unauthorized repair of the product.

**4.** Repair or replacement under the terms of the warranty does not provide right to the extension or renewal of the warranty period.

**5.** The warranty is not applicable to cases other than defects in material and workmanship.

**a.** The warranty does not cover the following:

**i.** Period checks, maintenance, repair and replacement of parts due to normal wear and tear.

**ii.** Abuse or misuse, including but not solely limited to the failure to use the product for its normal purposes or in accordance with Energizer Power Bank's instruction on usage and maintenance.

**iii.** Defects resulting from usage of the product in conjunction with accessories that are not approved by Energizer Power Bank for use with its products.

**iv.** Failure of the product arising from incorrect installation or use not consistent with the instructions and technical or safety standards prescribed in the product user manual.

**v.** Accidents, lightning, water, fire, public disturbances, improper ventilation, voltage fluctuations or any cause beyond the control of Energizer Power Bank.

**vi.** Unauthorized modification carried out to the product in order to comply with local or international technical standards in countries for which this Energizer Power Bank Product was not originally designed.

**vii.** Damage of the battery caused by overcharging or failure to use in accordance with the specific instruction of core outlined in the product user manual.

**viii.** The serial number has been altered, deleted, removed or made illegible.

**ix.** The batteries are charged by chargers other than those approved by Energizer Power Bank.

**x.** Any part of the seal on the battery enclosure or cells is broken or shows evidence of tampering.

**6.** Valid warranty claims are generally processed through the point of purchase during the first thirty (30) days after purchase; however, this period of time may vary depending on where you purchased your product – please check with Energizer Power Bank or the retailer where you purchased your product for details. Warranty claims that cannot be processed through the point of purchase and any other product-related questions should be addressed directly to Energizer Power Bank. The addresses and customer service contact information for Energizer Power Bank can be found in the documentation accompanying your product and on the web at <http://www.energizerpowerbanks.com>.

**7.** The warranty does not cover items missing from the original package. This includes the main product, spare parts, accessories, and serial numbers. If an item or serial number is found to be missing from the original package, the purchaser has up to thirty (30) days from the original purchase date to exchange their product or contact Energizer Power Bank.

**8.** This warranty is not transferable. The warranty will be the purchaser's sole and exclusive remedy and Energizer Power Bank shall be liable for any incidental or consequential breach of any express or implied warranty of this product.

**9.** Free items included for promotional purposes are not refundable or exchangeable, have zero dollar value and are not eligible for warranty registration.

**10.** Items purchased through daily deals sites, bundles, discounted promotional sites, such as Groupon, LivingSocial, Woot etc. carry a limited 30-day warranty on both product and battery.

**11.** Purchaser shall pay the shipping costs for the replacement product. Failure to return the original product within sixty (60) days will result in the Purchaser's credit card being charged the full retail price of the replacement product.

**12.** IN NO EVENT, SHALL ENERGIZER POWER BANKS, TENNRICH INC., TENNRICH USA, OR THE RESELLER BE LIABLE FOR ANY INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, OR PUNITIVE DAMAGES OR OTHER DAMAGES OF ANY KIND IN RESPECT TO THE USE OF THE PRODUCTS, OR IN ANY WAY RELATED TO THIS AGREEMENT, REGARDLESS OF THE FORM OF ACTION (BE IT BREACH OF CONTRACT, WARRANTY, NEGLIGENCE, STRICT LIABILITY, TORT, OR OTHERWISE), INCLUDING, BUT NOT LIMITED TO LOSS OF PRODUCTS OR LOSS OF USE. IT IS FURTHER UNDERSTOOD THAT THE PRICE PAID FOR THE PRODUCTS IS CONSIDERATION FOR THE LIMITATION OF TENNRICH USA'S AND RESELLER'S LIABILITY HEREUNDER. THE ENTIRE WARRANTY IS EMBODIED IN THIS WRITING AND NO OTHER WARRANTIES ARE GIVEN BEYOND THOSE SET FORTH IN THIS WRITTEN WARRANTY CARD.

The above policies are for warranty services and the customer will be responsible for any costs associated with non-warranty conditions. TennRich reserves the right to make final decisions regarding problem determination and the appropriate service option. Exchange unit maintains the remaining warranty period of the original product. If you have any questions, please email us at [service@energizerpowerbanks.com](mailto:service@energizerpowerbanks.com)