Congratulations!

Congratulations on your new intelligent floor cleaner! Bob is now at your service. To see Bob at his best, please read the Quick Start Guide and this manual thoroughly.

Welcome to the bObisweep family and Happy Sweeping!

If you have any questions or concerns, feel free to contact our helpful support team at support@bobsweep.com or 1-888-549-8847.

Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.
Flip Bob’s power switch OFF and remove him from a power source when you are not using him and before conducting maintenance.

Bob is not intended for use by persons (including children) with reduced physical or mental capabilities, or lack of experience and knowledge, unless under the close supervision of a person responsible for their safety.

Leaks from the battery cells can occur under extreme usage or temperature conditions. If the liquid gets on the skin, wash quickly with water. If the liquid gets into the eyes, flush them immediately with clean water for a minimum of 10 minutes, and seek medical attention.

Bob is composed of electronic components that in rare and unintended cases can cause hazards of heating, fire, and other malfunctions. Furthermore, because Bob is capable of autonomous movement, his use poses the risk of collision with property, pets, and persons. Unintended removal of articles — such as small valuables, jewelry, or hair of persons or pets lying on the floor — may also occur.

If Bob, his remote control, charging station, or block Plus™ has been damaged in any way, do not operate them. Contact our helpful support team at support@bobsweep.com or 1-888-549-8847.

Do not handle Bob, his FullCommand™ remote, charging station, or block Plus™ with wet hands; use only on dry surfaces.

With the exception of the mopping cloth, do not immerse any part of Bob into water or other liquids.

Do not pull or carry the charging station by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces. To unplug the cord, grasp the plug, not the cord.

Do not mutilate or incinerate the battery, as it will explode at high temperatures.

Do not let Bob pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

Do not use Bob outdoors.

Do not expose Bob, his charging station, or remote control to temperatures higher than 113° F (45° C), moisture, or humidity.

Do not dispose of your battery in fire. Old batteries should be recycled safely through your local recycler.

Do not pull or carry the charging station by the cord, use the cord as a handle, close a door on the cord, or pull the cord around sharp edges or corners. Keep the cord away from heated surfaces. To unplug the cord, grasp the plug, not the cord.

Do not mutilate or incinerate the battery, as it will explode at high temperatures.

Do not let Bob pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.

Do not use Bob outdoors.

Do not expose Bob, his charging station, or remote control to temperatures higher than 113° F (45° C), moisture, or humidity.

Do not dispose of your battery in fire. Old batteries should be recycled safely through your local recycler.
Declaration of Conformity

This device complies with Part 15 of the FCC rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. The manufacturer is not responsible for any radio or TV interference caused by unauthorized modifications or change to this equipment. Such modifications or change could void the user’s authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Reorient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment to an outlet on a circuit different from that to which the receiver is connected.
• Consult the dealer or an experienced radio/TV technician for help.

Warranty

Every Bob PetHair Plus purchased from an authorized seller includes a 2-year limited warranty, 5-year subsidized repair plan, and lifetime of customer support. The warranty covers the battery, labor, and non-consumable parts; it does not cover postal charges and consumable parts such as brushes, filters, and mopping cloths.

To activate Bob’s warranty, register him online at www.bobsweep.com/warranties. To purchase additional coverage plans, go to www.bobsweep.com/coverageplan.
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Let’s start at the very beginning.

We’ll walk you through the basics and help you get Bob started for the very first time.

6  Box Contents
8  Bob’s Anatomy
12 Get to Know Bob
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# Getting Started

Bob comes with the following items. You can purchase replacement parts and accessories at [www.bobsweep.com/shop](http://www.bobsweep.com/shop).

1. **FullCommand™ Remote**
2. **Charging Adapter**
3. **Charging Station**
4. **Mop Attachment**
5. **Microfiber Mopping Cloths (2)**
6. **blOck Plus™**
7. **Flat Head Screwdriver**
8. **Set of Bumper Stickers**
9. **Screws (1 Main Brush Screw, 2 Side Brush Screws)**
10. **Cleaning Tool**
11. **Filters (2)**
12. **Main Brush**
13. **Side Brushes (2)**
15. **Bob PetHair Plus**

Not Shown: blOck Plus™ Non-Slip Stickers
Top View

Bumper
Transmitter

Display Screen

Cover Buttons
1 GO! - Sends Bob to clean.
2 CLEANING MODE - Cycles through Bob’s cleaning modes.
3 CHARGE - Sends Bob to his charging station.
4 MUTE - Mutes or unmutes the beeps Bob makes while in standby mode.
5 CHECKUP - Puts Bob in checkup mode or deactivates his edge sensors.

Bottom View

Front Wheel

Side Brush

Charging Inlet

Covered with clear plastic when Bob first arrives

Edge Sensors
Charging Plates
Battery
UV Lamp
Main Brush
Right Wheel
Left Wheel
Dustbin
Power Switch

Getting Started
Who is Bob?

Bob is an autonomous robotic vacuum cleaner, at your service! He can vacuum, sweep, and mop all the same time — and at the end of his cleaning session, he automatically returns to his charging station for a power nap. Set Bob to clean on a schedule and he’ll clean on his own even when you’re not around.

How does Bob find his way around?

Bob doesn’t store any data about your home; instead, he uses a network of reactionary sensors to detect obstacles. To maximize his coverage, he may spiral outward, zigzag across a small area, or follow along walls. If he seems to be ignoring some spaces or spending too much time on others, don’t worry! Bob will efficiently clean your home over the course of a full cycle — just check his dustbin for the evidence!

Should I pick up Bob?

You may pick up Bob while he’s cleaning, but it’s best to let him work in his own way. Moving him around, manipulating his movements, or picking him up may confuse him and disrupt his cycle.

FullCommand™ Remote

If you wish to control Bob’s movements manually, you may use the navigational buttons on his remote.

blOck Plus™

You can keep Bob away from obstacles that he finds difficult to navigate, such as areas with cords or high ledges, by using blOck Plus™.

Charging Station

Bob automatically returns to his charging station when low on battery. If Bob is having trouble finding his station, try re-syncing it and relocating it to a more easily accessible location with more space around it.

Mop Attachment

Bob may have a tough time climbing over elevated surfaces while mopping. Remove Bob’s mop when he is not cleaning smooth surfaces. Do not let him climb onto carpet or rugs when mopping.
Navigating Difficult Obstacles

**Unique Furniture**
Bob is designed to maneuver around furniture of most shapes and sizes, but he may find it difficult to clean under chairs with narrow legs or around furniture that is too low for his bumper sensors to detect. Specialty furniture, such as desk chairs with wheels or stools with circular bases, may also confuse him momentarily — but don’t worry, Bob usually finds his way around with time.

**Dark-Colored Carpet**
If Bob repeatedly backs up or displays a trouble message while cleaning dark carpet, then you’ll need to deactivate the edge sensors. To do so, simply hold down the CHECKUP button on Bob’s cover until the 4 bars above the word “checkup” flash 7 times and remain lit on his screen. Just remember that while Bob’s edge sensors are deactivated, he will not be able to detect edges or stairs!

**Shag Carpet**
Bob’s main brush is not designed to clean shag carpet or rugs with long fibers. If you’d like Bob to clean shag carpet or long-fibered rugs, you may remove his main brush and allow him to vacuum without it.

**Inclines**
Sometimes Bob will attempt to drive up angled surfaces, get stuck for a few minutes, and then decide to clean somewhere else. As long as Bob does not display a trouble message on his screen, let him continue cleaning and find his own way around. Take note of the areas Bob finds the most challenging and, if possible, adjust your furniture accordingly.

**Easy Fix**
Use blOck Plus™ to keep Bob away from areas he finds particularly challenging. blOck Plus™ emits 2 digital barriers: one from its left side and one from its front side. You may use one or both barriers, depending on your preference.
Step 1: Install Bob’s Side Brush
Install Bob’s side brush to help him reach the corners and edges of rooms.

Quick Start

1. Flip Bob over onto a flat surface. Place the side brush over the empty socket on Bob’s underside.

Parts You’ll Need:
- Side Brush x1
- Side Brush Screw x1
- Flat Head Screwdriver

Quick Tip:
Use the additional side brush and screw as spares.
Step 2: Charge Bob
Allow Bob to fully charge before using him for the first time.

When Bob Is Charging:
The battery bars flash and the word “charging” is lit.

When Bob Is Fully Charged:
The battery bars remain still and the word “charging” is no longer lit.

Parts You’ll Need:
- Charging Adapter
- Charging Station

1. Plug the charging adapter into the side of the charging station. The station’s red power light will turn on.
2. Place Bob on his charging station with the metal plates on his underside sitting on top of the nodes on his station.
Step 3: Sync Bob’s Remote
Sync Bob to his remote so that he can respond to its commands.

Parts You’ll Need:
- FullCommand™ Remote
- AAA Batteries x2 (not included)

Quick Tip:
Make sure to remove the clear plastic covering on the power switch.

1. Hold down the OK/SYNC button on Bob’s remote.
2. While still holding down the OK/SYNC button, flip Bob’s power switch ON.

Bob will chirp twice to let you know the sync was successful. If Bob does not chirp, repeat the process.
Getting Started

Bob is now ready to clean!

1. Flip Bob’s power switch ON.

2. Press the GO! button on Bob’s cover or FullCommand™ remote, and he will clean on his default Deep Clean mode.

Quick Tip: Make sure to remove the clear plastic covering on the power switch.

Get Bob Started: Bob will be ready to clean in just 3 easy steps.
Cleaning Modes

On his default Deep Clean mode, Bob thoroughly cleans a large area and returns to his charging station when low on battery.

If you’d like Bob to clean a smaller area, or if you’d like him to clean for a shorter amount of time, you may select his other cleaning modes.
Select the cleaning mode that best suits your needs. Bob automatically returns to his charging station after he completes a cycle in each mode.

**Deep Clean (45 – 90 min)**
Bob will thoroughly cover a large area until his battery power reaches 15%. Deep Clean is Bob’s default cleaning mode.

To select it, press GO! on his cover or remote.

**Quick Clean (30 min)**
Bob will cover a medium-sized area for 30 minutes.

**Touch Up (15 min)**
Bob will cover a small area for 15 minutes.

**Waffle Track™**
Bob will target a 6 x 5 ft (1.8 x 1.5 m) spill zone by tracing a grid pattern.

**Wall Track™**
Bob will clean along the perimeter of your home.
Charging

Bob automatically returns to his charging station when low on battery. To maximize Bob’s chance of finding his station, it’s best to place it in an easily accessible location with plenty of space around it. If Bob continues to have trouble finding his station, you may need to sync it.

28 Charging Bob
30 Charging Station
32 Syncing the Charging Station
Charging Bob

Charging Bob Using the Charging Station
Place Bob on his charging station with the metal plates on his underside sitting on top of the nodes on his station. Make sure the station is plugged in and the station’s red power light is on.

Charging Bob Using the Adapter
Plug the charging adapter directly into the inlet on Bob’s side.

Sending Bob to His Charging Station
Press the CHARGE button on his FullCommand™ remote or cover.

When Bob Is Charging:
The battery bars flash and the word “charging” is lit.

When Bob Is Fully Charged:
The battery bars remain still and the word “charging” is no longer lit.
Charging Station
Position the charging station against a wall on a hard, flat surface. Make sure there is at least 10 feet (3 m) of open space to the front and 2 feet (0.6 m) of open space to the sides of the station.

Charging

Quick Start

Conserving Bob’s Battery
To conserve Bob’s battery, turn his power switch OFF and remove him from his charging station when he is not in use. Bob should not sit on his station for more than 5 days.

Standby Mode
After a minute of idling with his power switch ON, Bob will enter standby mode to conserve his battery. In standby mode, Bob’s screen will be blank, and he will beep once every 2 minutes. To mute the beeps Bob makes in standby mode, press the MUTE button on his cover or FullCommand™ remote.

When Bob is charging, the battery bars on his display screen flash and the word “charging” is lit.

When Bob is fully charged, the battery bars remain still and the word “charging” is no longer lit.

Oops! I feel there’s something funny going on with my:
- Edge Sensors
- Touch Sensors
- Left Wheel
- Main Brush
- Obstacle Sensors
- Dustbin
- Right Wheel
- Power System

Cleaning
- Deep cleaning
- Quick clean (30M)
- Touch up (15M)
- Waffle track
- Spiral track
- Wall track

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30
Syncing the Charging Station

Bob is smart and will automatically search for his charging station when his battery power reaches 15%. You will need to sync the station if Bob is having trouble finding it.

1. Plug the charging adapter into the side of the charging station. The station’s red power light will turn on.

2. Hold down the SYNC button on the back of the charging station while at the same time flipping Bob’s power switch ON.

Quick Tip:

Make sure Bob is not on the charging station during the sync.

Bob will chirp twice to let you know the sync was successful. If Bob does not chirp, repeat the process.

Parts You’ll Need:

- Charging Adapter
- Charging Station
FullCommand™ Remote

You can set Bob’s cleaning schedule, select his cleaning modes, and control his movements all from his FullCommand™ remote.

36 Remote Buttons
38 Syncing the Remote
40 Navigating Bob
Remote Buttons

1 GO!
Sends Bob to clean.

2 Charge
Sends Bob to his charging station.

3 UV Light
Activates or deactivates the UV light.

4 Cleaning Mode
Cycles through Bob's cleaning modes.

5 Wake/Sleep
Puts Bob in and out of standby mode.

6 Mute
Mutes or unmutes the beeps Bob makes while in standby mode.

7 Set Current Time
Sets the current time and day.

8 Set Cleaning Schedule
Sets Bob’s cleaning schedule.

9 OK/Sync
Confirms time selection or synchronizes the remote.

10 Thorough Lift™
Slows Bob down for an intensive clean or speeds him up to his default speed.

11 Stop
Pauses or resumes Bob's movements.

12 Navigational Buttons
Guide Bob forward, backward, right, or left.

Bob’s FullCommand™ remote requires 2 AAA batteries (not included). Remove the batteries if you are not using the remote on a regular basis. Keep the remote at room temperature.
Syncing the Remote

Bob must be synced to his FullCommand™ remote before he is able to obey its commands.

1. Hold down the OK/SYNC button on Bob’s remote.
2. While still holding down the OK/SYNC button, flip Bob’s power switch ON.

Bob will chirp twice to let you know the sync was successful. If Bob does not chirp, repeat the process.

Parts You’ll Need:

- FullCommand™ Remote
- AAA Batteries x2 (not included)
Navigating Bob

Hold down a navigational button on the remote to keep Bob moving in the desired direction. Release the button when you are done manually driving Bob.

Quick Tip:
Bob's edge sensors are located along his front, not along his back. Do not reverse Bob towards edges, as he will fall.
Bob can be programmed to clean at the same time on multiple days of the week through his FullCommand™ remote. The remote works on a 24-hour clock, so adjust accordingly.
Setting the Current Time and Day
Bob can be programmed to clean at the same time on multiple days of the week through his FullCommand™ remote. To set Bob’s cleaning schedule, you must first set the current time and day on his remote. Make sure Bob is turned ON and synced to his remote before proceeding.

1. Press the SET CURRENT TIME button on the remote. The first hour digit will start flashing.
2. Use the LEFT and RIGHT buttons to move between minutes, hours, and days of the week. Use the FWD and BACK buttons to adjust your selection.
3. Press the SET CURRENT TIME button again to save your settings. Bob will chirp to confirm your save.

The remote works on a 24-hour clock, so adjust accordingly.

Parts You’ll Need:
- FullCommand™ Remote
- AAA Batteries x2 (not included)
Setting the Cleaning Schedule
Bob can be programmed to clean at the same time on multiple days of the week through his FullCommand™ remote. After setting the current time and day on Bob’s remote, you may set his cleaning schedule. Make sure Bob is turned ON and synced to his remote before proceeding.

The remote works on a 24-hour clock, so adjust accordingly.

Important to Note:
The remote keeps its cleaning schedule for 4 hours after the batteries are removed.

Quick Tip:
To clear Bob’s schedule, press the SET CLEANING SCHEDULE button and go through each day of the week, pressing OK/SYNC to deselect. The days of the week that are selected will be lit.

Parts You’ll Need:
- FullCommand™ Remote
- AAA Batteries x2

1. Press the SET CLEANING SCHEDULE button on the remote. The first hour digit will start flashing.

2. Use the LEFT and RIGHT buttons to move between minutes, hours, and days of the week. Use the FWD and BACK buttons to adjust your selection.

3. Press the OK/SYNC button to select or deselect days of the week. The days of the week that are selected will be lit.

4. Press the SET CLEANING SCHEDULE button again to save your settings. Bob will chirp to confirm your save.
Auto-Resume Mode

On auto-resume mode, Bob leaves his charging station after every recharge to perform “back-to-back” cleaning cycles. To enable auto-resume, make sure Bob is turned ON and synced to his FullCommand™ remote.

1. Press the SET CLEANING SCHEDULE button on the remote.
2. Press the STOP button and “bbgo” (back-to-back go) will appear on the remote’s screen.
3. Press the SET CLEANING SCHEDULE button again to save your settings.

Disabling Auto-Resume

1. Press the SET CLEANING SCHEDULE button on the remote.
2. Press the STOP button and “bbgo” will reset to the last saved time.
3. Press the SET CLEANING SCHEDULE button again to save your settings.

Parts You’ll Need:

- FullCommand™ Remote
- AAA Batteries x2 (not included)
To maximize Bob’s efficiency, it is best to clean his dustbin, filters, brushes, and sensors about once a week.

52 Dustbin
54 Filter
56 Main Brush
58 Side Brush
60 Sensors
To maximize Bob’s efficiency, it is best to empty his dustbin about once a week, or about once every 6 cleaning cycles.

Emptying Bob’s Dustbin

Quick Tips:

Never fill the dustbin with water or any other liquid.

Do not force the dustbin gate past its natural opening point.

Make sure the filters do not fall out of the dustbin as you empty it.

1. Push the button on Bob’s back and slide the dustbin out.
2. Carefully open the plastic gate and dump out the contents of the dustbin.
3. Wipe the dustbin with a dry cloth or brush it with Bob’s cleaning tool.
4. Carefully close the gate and slide the dustbin back into Bob.

Parts You’ll Need:

Cleaning Tool
Filters
To maximize Bob’s efficiency, it is best to clean his filters about once a week and replace them about once every 6 months. 3 filters are located inside the roof of the dustbin. These filters capture fine particles and prevent them from escaping the dustbin.

Cleaning Bob’s Filters

1. Push the button on Bob’s back and slide the dustbin out.
2. Pull out the filter frame from the roof of the dustbin.
3. Remove the filters and brush them with Bob’s cleaning tool.
4. Replace the filters and slide the dustbin back into Bob.

Quick Tip:
Never fill the dustbin with water or any other liquid.

Parts You’ll Need:
Cleaning Tool

Filters
- Mesh Filter (Filter Frame) For larger particles
- High-Efficiency Filter For fine particles
- Electrostatic Filter For smaller particles

Quick Start
Main Brush
To maximize Bob’s efficiency, it is best to clean his main brush about once a week.

Cleaning Bob’s Main Brush

Quick Tip:
You may use scissors to cut away entanglements of hair, or tweezers to unclog the notches inside Bob.

Parts You’ll Need:
- Flat Head Screwdriver
- Cleaning Tool

1. Remove the screw on the main brush using a flat head screwdriver.
2. Clean the brush and the brush compartment from end to end using Bob’s cleaning tool.
3. When done, replace the brush cap and insert the square end of the brush into the square notch inside Bob. Lastly, replace the screw.
Side Brush
To maximize Bob’s efficiency, it is best to clean his side brush about once a week.

Cleaning Bob’s Side Brush

Quick Tip:
You may use scissors to cut away entanglements of hair, or tweezers to unclog the notches inside Bob.

Parts You’ll Need:
- Flat Head Screwdriver
- Cleaning Tool

1. Remove the screw on the side brush using a flat head screwdriver.
2. Clean the brush and the brush socket using Bob’s cleaning tool.
3. When done, replace the side brush and screw.
Sensors
To maximize Bob’s efficiency, it is best to clean his sensors about once a week. Bob’s obstacle/wall sensors are located along his bumper; his edge sensors are located along the front of his underside.

Cleaning Bob’s Sensors

1. Wipe the obstacle/wall and edge sensors with a soft cloth slightly dampened with cold water or alcohol.

Parts You’ll Need:
Cloth (not included)
Bob’s additional features include blOck Plus™, a mop attachment, edge sensors, and a lithium-ion battery. You can use blOck Plus™ to create digital barriers that Bob will not cross. You can deactivate Bob’s edge sensors so he is better able to clean dark-colored carpet.
You can use blOck Plus™ to create digital barriers that Bob will not cross. blOck Plus™ emits 10 foot barriers from its front and left sides. You may use the front barrier or both barriers depending on your preference. As with Bob’s remote, you will need to sync blOck Plus™ before using it for the first time.

blOck Plus™ Buttons

1. **Left Power Button**
   - Turns front barrier on or off.
   - **Quick Tip:** The front barrier must be turned on before the left barrier can be turned on.

2. **Front Power Button**
   - Turns left barrier on or off.

3. **SYNC Button**
   - Syncs blOck Plus™.

Power Light

- **Slowly Blinking Light**
  - The barrier is turned on.

- **Rapidly Blinking Light**
  - blOck Plus™ is low on battery.

Quick Note:
- The power light will remain solid for a few seconds after you turn on a barrier. Afterward, the light will slowly blink.
Syncing blOck Plus™
As with Bob’s remote, you will need to sync blOck Plus™ before using it for the first time.

Quick Tip:
You can sync multiple blOck accessories with Bob.

Parts You’ll Need:

1. Press the button. Wait for the red light on the front side of the block Plus™ to start slowly blinking before proceeding.
2. Press the button. Wait for the red light on the left side of block Plus™ to start slowly blinking before proceeding.
3. Hold down the SYNC button while at the same time flipping Bob’s power switch ON.

Bob will chirp twice to let you know the sync was successful. If Bob does not chirp, repeat the process.

Quick Start
Parts and Accessories
Using blOck Plus™

You can use blOck Plus™ to create digital barriers that Bob will not cross. blOck Plus™ emits 10 foot barriers from its front and left sides. You may use the front barrier or both barriers depending on your preference.

1. Press the button. The power light on the front side will turn on.

2. To use both barriers, press the button next. The power light on the left side will turn on.

3. Position blOck Plus™ so the area you do not want Bob to enter is blocked.

Quick Tip:

The power lights will blink rapidly when blOck Plus™ is low on battery. To conserve battery, turn blOck Plus™ off when it is not in use.

Parts You’ll Need:

- blOck Plus™
- AA Batteries x4 (not included)

Make sure blOck Plus™ is synced before proceeding.

blOck Plus™ will remain ON for 3 hours before turning itself OFF. To conserve battery, turn blOck Plus™ off when it is not in use.
Mop

Bob’s mop attachment allows him to mop as he vacuums and sweeps.

Quick Tip:
Do not let Bob climb onto carpet or rugs when he is mopping. You may use biOck Plus™ to keep him away from carpet or rugs.

Installing Bob’s Mop Attachment

1. Dampen Bob’s mopping cloth with water or cleaning solution before placing it on the mop attachment.

2. Align the prongs of the mop attachment between Bob’s wheels and press down.

Removing Bob’s Mop Attachment

1. Detach the mop attachment by pulling up the edge that sits on top of Bob’s dustbin.
Parts and Accessories

Edge Sensors

If Bob repeatedly backs up or displays a trouble message while cleaning dark-colored carpet, then you’ll need to deactivate the edge sensors. Make sure Bob is turned ON before proceeding.

Quick Tip:

When the edge sensors are deactivated, Bob will be unable to detect stairs or sharp drops. You may use block Plus™ to keep him away from these obstacles.

Deactivating Bob’s Edge Sensors

1. Hold down the CHECKUP button on Bob’s cover. The 4 bars above the word “checkup” will start to flash on his screen.
2. Release the button when the bars stop flashing and remain lit.

Reactivating Bob’s Edge Sensors

1. Hold down the CHECKUP button on Bob’s cover. The 4 bars above the word “checkup” will start to flash on his screen.
2. Release the button when the bars stop flashing and are no longer lit.
Battery

On his default Deep Clean mode, Bob’s battery lasts about 45 – 90 minutes per charge. Bob’s battery has a 2-year warranty. Replacement batteries can be purchased at www.bobsweep.com/shop.

Quick Tips:

To conserve Bob’s battery, flip his power switch OFF and remove him from his charging station when he is not in use. Bob should not sit on his charging station for more than 5 days.

If you are not using Bob for an extended period of time, unplug his charging station, remove his battery, and store everything in a dry, room-temperature place away from direct sunlight.

Parts You’ll Need:

- Phillips Head Screwdriver

1. Remove the 2 screws on the battery cover using a Phillips head screwdriver.
2. Disconnect the old battery by pulling the plug, not the wires. Plug in your new battery.
3. Slide the new battery into the compartment and replace the screws on the battery cover.
Troubleshooting

If Bob is having a problem with one of his parts, a trouble message will light up on his screen saying, “Oops! I feel there’s something funny going on with my:”

78  Edge Sensors
80  Touch Sensors
82  Obstacle Sensors
84  Main Brush
86  Left Wheel
88  Right Wheel
90  Dustbin
92  Power System
94  (No Part Name) Front Wheel

If the problems persist, please contact our helpful support team at support@bobsweep.com or 1-888-549-8847. Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.
Oops! I feel there’s something funny going on with my: **Edge Sensors**

**Parts You’ll Need:**

- Cloth (not included)

**What to do:**

1. Wipe the edge sensors with a soft cloth slightly dampened with cold water or alcohol.

2. If problems persist, deactivate the edge sensors. Hold down the CHECKUP button on Bob’s cover. The 4 bars above the word “checkup” will start to flash on his screen.

Release the button when the bars stop flashing and remain lit.
Oops! I feel there’s something funny going on with my: Touch Sensors

What to do:

1. Gently tap the bumper and use compressed air to clean underneath the bumper.

2. Press each end of the bumper until you hear a tiny “click.” If the bumper is not clicking on its ends, the touch sensors may need to be replaced.

Parts You’ll Need:

Compressed Air
(not included)
Troubleshooting

Oops! I feel there’s something funny going on with my: Obstacle Sensors

Parts You’ll Need:

- Cloth (not included)
- Compressed Air (not included)

What to do:

1. Wipe the obstacle/wall sensors with a soft cloth slightly dampened with cold water or alcohol.
2. Gently tap the bumper and use compressed air to clean underneath the bumper.

The obstacle sensors are also known as the wall sensors.
Oops! I feel there’s something funny going on with my: **Main Brush**

### What to do:

1. Remove the screw on the main brush using a flat head screwdriver.

2. Clean the brush and the brush compartment from end to end using Bob’s cleaning tool.

3. When done, replace the brush cap and insert the square end of the brush into the square notch inside Bob. Lastly, replace the screw.

### Quick Tip:

- **You may use scissors to cut away entanglements of hair, or tweezers to unclog the notches inside Bob.**

### Parts You’ll Need:

- Flat Head Screwdriver
- Cleaning Tool

Bob’s main brush is not designed to clean shag carpet or rugs with long fibers. If you’d like Bob to clean shag carpet or long-fibered rugs, you may remove his main brush and allow him to vacuum without it.
Troubleshooting

Oops! I feel there’s something funny going on with my: **Left Wheel**

Parts You’ll Need:
- Cleaning Tool
- Compressed Air (not included)

What to do:
1. Use the cleaning tool or compressed air to remove debris jamming the left wheel.
Oops! I feel there’s something funny going on with my: **Right Wheel**

**Parts You’ll Need:**
- Cleaning Tool
- Compressed Air (not included)

**What to do:**

1. Use the cleaning tool or compressed air to remove debris jamming the right wheel.
Oops! I feel there’s something funny going on with my: Dustbin

Parts You’ll Need:
- Cloth (not included)

What to do:

1. Remove Bob’s dustbin and empty it.

2. Gently wipe the two metal connectors on the bottom of the dustbin with a dry cloth. If the two metal connectors seem damaged, they may need to be replaced.

3. Lastly, clean the metal contact points inside Bob where the dustbin is inserted.
Oops! I feel there’s something funny going on with my: **Power System**

What to do:

1. Place Bob on his charging station and allow him to fully charge.
2. If Bob is unable to charge on his station, charge him directly by plugging the charging adapter into the inlet above his power switch.
3. If Bob still has trouble charging, try reconnecting the battery. Flip Bob’s power switch OFF.

Parts You’ll Need:

- Charging Adapter
- Charging Station
- Phillips Head Screwdriver (not included)

Open Bob’s battery compartment using a Phillips head screwdriver. Unplug the battery, wait 30 seconds, and then reconnect the battery.
Oops! I feel there’s something funny going on with my: (No Part Name)

Parts You’ll Need:
Philips Head Screwdriver (not included)

If Bob stops working and displays a trouble message with no part name, then his front wheel may be congested.

What to do:

1. Gently grip the wheel assembly and pull up. Use a screwdriver for leverage, if needed.
2. Open the front wheel assembly using a Phillips head screwdriver. Clean the assembly's inner parts.
3. Replace the wheel and make sure it spins freely inside the wheel assembly.
Home Checkup Test

If Bob is not performing as well as he should, you can diagnose the problem with a simple home checkup test.

98 Putting Bob in Checkup Mode

100 Edge Sensors, Obstacle / Wall Sensors, Touch Sensors, and Charging Station

102 bOck Plus™, Display Screen, Brush / Suction Power, and UV Light / Wheels
Putting Bob in Checkup Mode
While in checkup mode, the word “bObsweep” will flash on Bob’s screen.

1. Flip Bob’s power switch OFF.
2. While holding down the CHECKUP button on Bob’s cover, flip Bob’s power switch ON.

Bob will chirp 3 times to let you know he is now in checkup mode. You may release the CHECKUP button. Do not press any additional buttons.

If Bob fails any part of the checkup test, he may need a replacement part. In this case, please contact our helpful support team at support@bobsweep.com or 1-888-549-8847. Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.
Home Checkup Test

Step 1:
Edge Sensors

The 4 bars above the word “checkup” should be lit. Lift Bob about 6 inches (15 cm) off the ground and the 4 bars should turn off.

To skip ahead in the checkup test, follow the button sequence (bolded in blue).

To exit the checkup test, flip Bob’s power switch OFF and then ON.

Step 2:
Obstacle / Wall Sensors

Drag a thick, flat, and light-colored surface around Bob’s bumper.

The 5 bars below the word “checkup” should light up one at a time as you move your surface from the left side of Bob’s bumper around to the right side.

The far right sensor is less sensitive than the others, so it may not respond the first few passes.

Step 3:
Touch Sensors

Press the left side of Bob’s bumper, and the bar to the left of the word “checkup” should light up; press the right side of the bumper, and the bar to the right of the word “checkup” should light up. Press the center of the bumper, and both bars on either side of the word “checkup” should light up at the same time.

When you release the bumper, the bars should turn off.

Quick Tip:

The words “deep clean” and “touch up” represent the charging station’s sensors. If either one of them fails to light up on Bob’s screen, then there is likely something wrong with Bob’s station. The word “quick clean” represents the signal on Bob’s bumper. If it fails to light up, then Bob likely needs a new bumper transmitter.

Step 4:
Charging Station

Press the GO! button on Bob’s cover.

The charging station must be synced and plugged in for this step.

Place Bob about 1 foot (30 cm) away from the charging station, with his front facing the red light on the station. Keep biOck Plus™ away from Bob so its signal does not interfere with the test. The words “deep clean,” “quick clean,” and “touch up” should be lit on Bob’s screen.
bOck Plus™ must be synced for this step. Unplug the charging station so its signal does not interfere with this test.

Turn both barriers on. Place bOck Plus™ so its front barrier directly faces Bob’s front. The word “deep clean” should light up on Bob’s screen.

Now rotate bOck Plus™ so its left barrier directly faces Bob’s front. Again, “deep clean” should light up on his screen.

Step 6: Display Screen
Press the GO! button on Bob’s cover once more.
Each icon on Bob’s screen should light up in a repeating rotation.

To exit the checkup test, flip Bob’s power switch OFF and then ON.

Step 7: Brush and Suction Power
Press the CLEANING MODE button on Bob’s cover. The main and side brushes should spin, and air should flow out of the dustbin.

If Bob’s main brush is having difficulty moving, Bob will let you know by displaying that there is “something funny going on” with his main brush.

If Bob’s vacuum motor is behaving oddly, or his dustbin has been removed, he will display that there is “something funny going on” with his dustbin.

Step 8: UV Light and Wheels
Lift Bob off the floor or place him on his side to keep him from running away!

Press the CHARGE button on Bob’s cover.
Bob’s wheels should drive forward and his UV lamp should light up. Do not look directly into the UV lamp. Press the CHARGE button once more. Bob’s wheels should drive backwards and his UV lamp should turn off.

If Bob is having difficulty rotating his wheels, he will display that there is “something funny going on” with his wheels.
FAQs

Still have questions that we haven’t answered? Contact our helpful support team at support@bobsweep.com or 1-888-549-8847. Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.
How often should I empty the dustbin?
Depending on the size of the room and the amount of debris piled up, Bob may be able to perform up to 6 cleaning cycles before filling his dustbin. Simply remove the dustbin and check to see if emptying is necessary.

Why is Bob beeping?
Bob beeps periodically while in standby mode. You may mute his beeping by pressing the MUTE button on his cover or FullCommand™ remote. To conserve his battery, flip his power switch OFF when he is not in use. Bob also beeps when he encounters a problem and needs assistance. In addition to beeping, he will display a trouble message. Consult the Troubleshooting section of this manual for solutions.

I am having problems removing Bob’s brushes.
Unscrew the brushes and gently wriggle them while pulling up. Do not force the brushes out, as this can damage them. You may use scissors to cut away entanglements of hair, or tweezers to unclog the notches inside Bob. It is best to clean Bob’s brushes about once a week to prevent buildup.

Bob just stopped cleaning and his screen turned off. What do I do next?
Bob may be in standby mode. If this is the case, pressing any button on his cover or FullCommand™ remote should wake him. If this does not work, his battery is likely completely drained. Place Bob on his charging station and allow him to fully charge.

How often should I clean Bob’s brushes?
To maximize Bob’s efficiency, it is best to clean his brushes about once a week. Remember to also clean the notches inside Bob that hold the brushes in place.

Bob is having trouble finding his charging station.
First, sync the charging station. Start by flipping Bob’s power switch OFF. Then, hold down the SYNC button on the back of the station and flip Bob’s power switch ON. Bob will chirp twice to confirm the sync was successful. If after syncing the station Bob is still having trouble finding it, relocate the station to a more easily accessible location with more space around it. Make sure the station is against a wall on a flat, level surface.

How do I know that Bob is fully charged and ready to clean?
When Bob is charging, the battery bars on his display screen flash and the word “charging” is lit. When Bob is fully charged, the battery bars remain still and the word “charging” is no longer lit.
Why does Bob start up when I did not tell him to clean?
Bob is either scheduled to clean or is on auto-resume mode.
First, make sure the current time and day is set correctly on Bob’s FullCommand™ remote. Remember, Bob works on a 24-hour clock. If the current time and day is incorrect, then Bob’s cleaning schedule will be out of sync.
Consult the Scheduling section of this manual for detailed instructions on how to reset Bob’s cleaning schedule.

On auto-resume mode, Bob automatically begins cleaning after every recharge. When Bob is on auto-resume, he displays “bbgo” on his remote, below “Scheduled Cleanings.” To disable auto-resume, press the SET CLEANING SCHEDULE button on Bob’s remote. Then press STOP. The remote will reset to the last time saved.
Press SET CLEANING SCHEDULE again to save your settings.

What is Bob’s runtime? How long should Bob’s battery last?
The exact runtime depends on the age of the battery and the type of surface Bob is cleaning; the younger the battery and the smoother the cleaning surface, the longer the runtime. The normal runtime range for Bob is 45 – 90 minutes.
Bob’s battery comes with a 2-year warranty and should last for several years. To conserve Bob’s battery, do not leave him on his charging station for more than 5 days. If you are not using Bob regularly, remove him from his station and flip his power switch OFF.

When should I use the different cleaning modes?
Deep Clean is Bob’s default cleaning mode and gives him enough time to thoroughly cover a large area. On Deep Clean mode, Bob will clean for about 45 – 90 minutes before returning to his charging station when low on battery. If you would like Bob to clean a smaller area, you may use Quick Clean mode, which lasts 30 minutes, or Touch Up mode, which lasts 15 minutes. Waffle Track™ and Spiral Track™ are best used when cleaning small spills. On Waffle Track™, Bob travels in a grid pattern; on Spiral Track™, Bob travels in a gradually widening spiral. Select Wall Track™ to make Bob travel along the perimeter of your room.

What is the best way to clean Bob’s wheels?
Use compressed air to clear the wheels of debris, or wipe the wheels as they spin during the checkup test. For a more thorough clean, you may remove the wheels completely. See Bob’s wheel repair guide on www.bobsweep.com/pethair-plus-support for detailed instructions.

If problems persist, please contact our helpful support team at support@bobsweep.com or 1-888-549-8847.
Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.
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