

# Brookstone®

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NECK & SHOULDER  
SPORT MASSAGER  
WITH HEAT



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# WARNING

## FOR ADULT USE ONLY

Important: Any individual who may be pregnant, has a pacemaker, suffers from diabetes, phlebitis and/or thrombosis, is at an increased risk of developing blood clots, or who has pins/screws/artificial joints or other medical devices implanted in his/her body should consult with a physician before using a massaging device designed for home use.

Temperatures sufficiently high to cause burns may occur regardless of the control setting.

- Do not use on an infant or invalid or on a sleeping or unconscious person.
- Do not use on insensitive skin or on a person with poor blood circulation.
- Check the skin in contact with the heated area of the appliance frequently to reduce the risk of blistering.

# CAUTION

- TO REDUCE THE RISK OF ELECTRIC SHOCK, DO NOT REMOVE COVER. THERE ARE NO SERVICEABLE PARTS INSIDE.
- TO REDUCE THE RISK OF FIRE OR ELECTRIC SHOCK, DO NOT EXPOSE THIS UNIT TO RAIN OR MOISTURE.



The lightning flash with arrow-head symbol within an equilateral triangle is intended to alert the user to the presence of uninsulated “dangerous voltage” within the unit’s enclosure that may be of sufficient magnitude to constitute a risk of electric shock.



The exclamation point within an equilateral triangle is intended to alert the user to the presence of important operating and maintenance (servicing) instructions in the literature accompanying the unit.

**IMPORTANT:** To reduce the risk of electric shock, this product has a polarized plug (one blade is wider than the other). As a safety feature, this plug will fit in a polarized outlet only one way. If the plug does not fit fully in the outlet, reverse the plug. If it still does not fit, contact a qualified electrician to install a proper outlet. Do not attempt to bypass this safety feature in any way.

# IMPORTANT SAFETY INSTRUCTIONS

All of the safety and operating instructions should be read, adhered to and followed before the unit is operated.

When using an electrical appliance, basic precautions should always be followed, including the following:

# DANGER

To reduce the risk of electric shock:

1. Always unplug this appliance from the electrical outlet immediately after using and before cleaning.
2. Do not reach for an appliance that has fallen into water. Unplug immediately.
3. Do not use while bathing or in a shower.
4. Do not place or store appliance where it can fall or be pulled into a tub or sink. Do not place in or drop into water or other liquid.
5. Never use pins or other metallic fasteners with this appliance.
6. Carefully examine the covering before each use. Discard the appliance if the covering shows any signs of deterioration, such as checking, blistering or cracking.
7. Keep dry. Do not operate in a wet or moist environment.

# WARNING

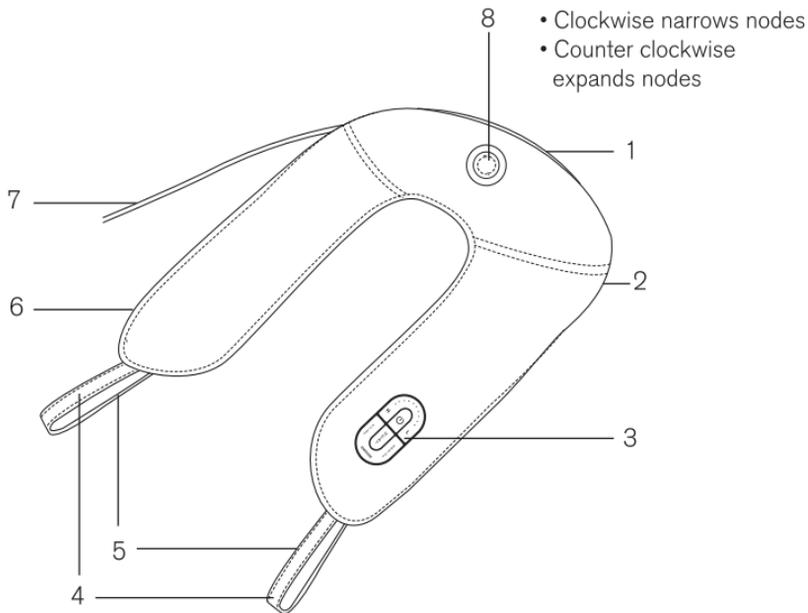
To reduce the risk of burns, fire, electric shock, or injury to persons:

1. An appliance should never be left unattended when plugged in. Unplug from the outlet when not in use, and before putting on or taking off parts.
2. Do not operate under a blanket or pillow. Excessive heating can occur and cause fire, electric shock, or injury to persons.
3. Close supervision is necessary when this appliance is used by, on or near children, invalids, or disabled persons.
4. Use this appliance only for its intended use as described in this manual. Do not use attachments not recommended by the manufacturer.
5. Never operate this appliance if it has a damaged cord or plug, if it is not working properly, if it has been dropped or damaged, or dropped into water. DO NOT attempt to fix it yourself. Return the appliance to a service center for examination and repair.
6. Do not carry this appliance by its power supply cord or use the cord as a handle.
7. Do not crush or fold this appliance when storing.
8. Keep the cord away from heated surfaces.
9. Never drop or insert any object into any opening.
10. Do not use outdoors. This appliance is intended for household and indoor use only.
11. Do not operate where aerosol (spray) products are being used or where oxygen is being administered.
12. Do not operate in the presence of explosive and/or flammable fumes.

13. To disconnect, set all controls to the off position, then remove plug from the outlet.
14. Do not overload the electrical outlet. Use only the power source as indicated.
15. To avoid the risk of electric shock, do not disassemble or attempt to repair the appliance. Incorrect repair can cause risk of electric shock or injury to persons when the unit is used.
16. Never remove the plug from the outlet by pulling the power cord.

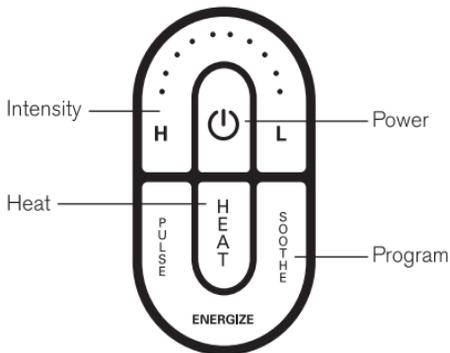
# LOCATION OF PARTS AND CONTROLS

1. Massage Nodes (on back)
2. Main Unit
3. Control Panel
4. Positioning Handles
5. Snaps
6. Weighted Arms
7. Power Cord
8. Adjustable nodes



# USING THE MASSAGER

1. Plug the POWER CORD into an outlet.
2. Grip the POSITIONING HANDLES and drape the MAIN UNIT around your neck with the MASSAGE NODES in the center of your back.
3. Press the POWER button to begin massage at its lowest level.
4. Press the H button repeatedly to increase the massage intensity. Press the L button repeatedly to lower the massage intensity.
5. Press the PULSE button to start the PULSE program. Press the ENERGIZE button to start the ENERGIZE program. Press the SOOTHE button to start the SOOTHE program.
6. Press the HEAT button to activate the heat with your massage. Press it again to deactivate the heat.
7. For heat only, press the HEAT button to activate the heat. To turn off intensity, press and hold the L or H button. To turn off a program, press the active program button.
8. Press the POWER button to turn all functions off.



8. Use the POSITIONING HANDLES to move the MESSAGE NODES up and down your back.
9. You may also snap the POSITIONING HANDLES together for a hands-free massage. While wearing the massager, pass the right handle through the left handle and snap together.
10. You may press the POWER button at any time to turn the unit off.

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#### **NOTES:**

- The massage function will automatically shut off after 8 minutes.
- The heat function will automatically shut off after 20 minutes.

#### **IMPORTANT:**

- The massager may require a cool-down period after running several times in a row.
- Using the heat function for more than 20 minutes (1 heat cycle) at a time is NOT recommended. Allow the massager to rest between heat cycles.

# PRODUCT CARE AND MAINTENANCE

1. Place the massager in a safe, cool and dry place when not in use.
2. After unplugging, wipe with a soft, damp cloth using non-abrasive cleaners.
3. Never submerge the unit in any liquid.
4. Keep away from all solvents and harsh detergents.

DO NOT attempt to repair this massager. There are no user-serviceable parts.

# SPECIFICATIONS

Rated Voltage .....	120V
Frequency .....	60Hz
Current .....	2.0A

# TROUBLESHOOTING

Note: This massager is equipped with a thermal safety shut-off. Should the massager stop working or fail to power on after extended use, allow the massager 45 minutes to reset. The massager will then resume normal function.

# ONE (1) YEAR LIMITED WARRANTY

Brookstone® warrants this product against defects in materials and/or workmanship under normal use for a period of ONE (1) YEAR from the date of purchase by the original purchaser (“Warranty Period”). If a defect arises and a valid claim is received within the Warranty Period, at its option, Brookstone will either 1) repair the defect at no charge, using new or refurbished replacement parts, or 2) replace the product with a new product that is at least functionally equivalent to the original product, or 3) provide a store credit in the amount of the purchase price of the original product. A replacement product or part, including a user-installable part installed in accordance with instructions provided by Brookstone, assumes the remaining warranty of the original product. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Brookstone’s property. When a store credit is given, the original product must be returned to Brookstone and becomes Brookstone’s property.

**Obtaining Service:** To obtain warranty service, call Brookstone Limited Warranty Service at 1-800-292-9819. Please be prepared to describe the product that needs service and the nature of the problem. A purchase receipt is required. All repairs and replacements must be authorized in advance. Service options, parts availability and response times will vary. You are responsible for delivery and the cost of delivery of the product or any parts to the authorized service center for replacement, per our instructions.

**Limits and Exclusions:** Coverage under this Limited Warranty is limited to the United States of America, including the District of Columbia and the U.S. Territories of Guam, Puerto Rico, and the U.S. Virgin Islands. This Limited Warranty applies only to products manufactured for Brookstone that can be identified by the “Brookstone” trademark, trade name, or logo affixed to them or their packaging. The Limited Warranty does not apply to any non-Brookstone products. Manufacturers or suppliers other than Brookstone may provide their own warranties to the purchaser,

but Brookstone, in so far as permitted by law, provides these products “as is.” This warranty does not apply to: a) damage caused by failure to follow instructions relating to product’s use or the installation of components; b) damage caused by accident, abuse, misuse, fire, floods, earthquake or other external causes; c) damage caused by service performed by anyone who is not a representative of Brookstone; d) accessories used in conjunction with a covered product; e) a product or part that has been modified to alter functionality or capability; f) items intended to be periodically replaced by the purchaser during the normal life of the product including, without limitation, batteries or light bulbs; g) any product sold “as is” including, without limitation, floor demonstration models and refurbished items; or h) a product that is used commercially or for a commercial purpose.

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Some states disallow the exclusion or limitation of incidental or consequential damages or how long an implied warranty lasts, so the above exclusions or limitations may not apply to you. This warranty gives you specific legal rights and you may also have other rights, which vary from state to state.

# Brookstone®

A WORLD OF INNOVATION

Since 1965, people have come to Brookstone to see what's new, discover smart solutions to everyday problems—and have some fun. At Brookstone, we believe there's always a better way to do things. And we created a world of innovation to prove it.

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