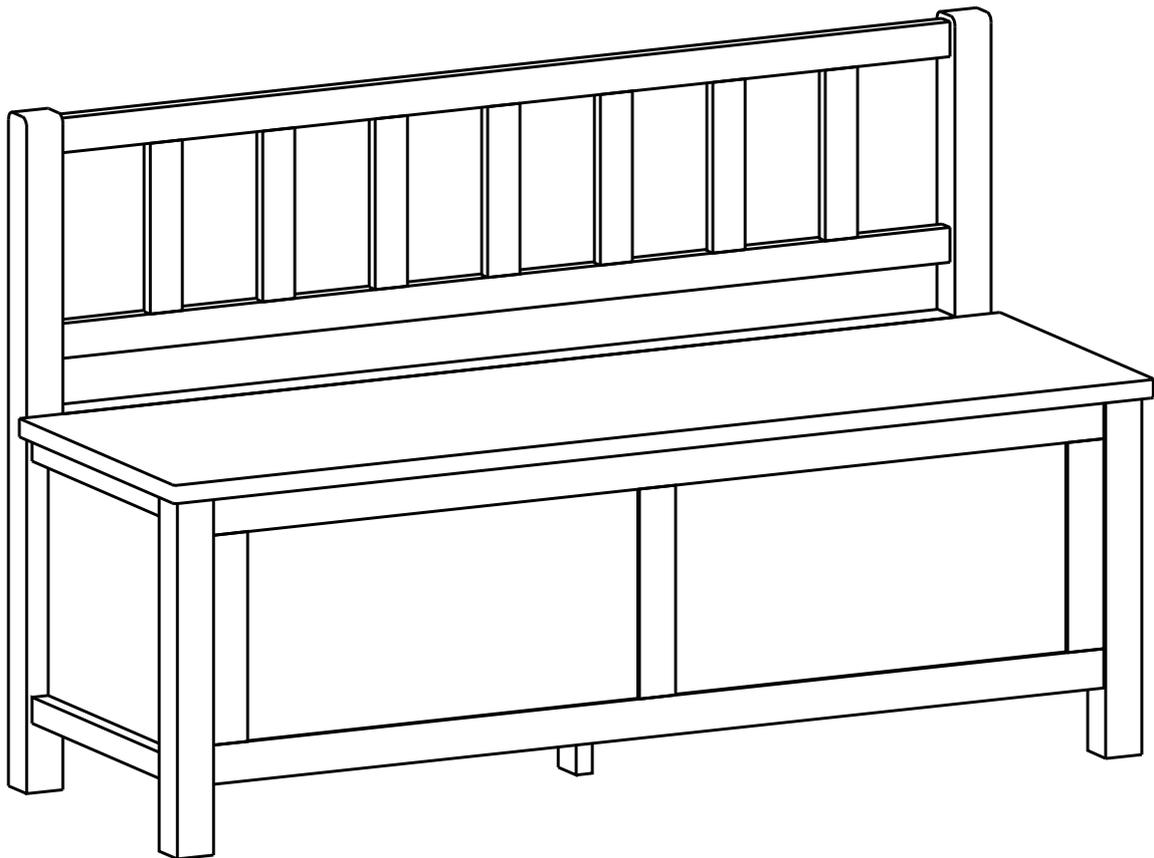


**ARTISAN / HOLDEN / STRATFORD**

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**ENTRYWAY STORAGE BENCH**

MODEL # AXC BEN002





**Questions, problems, assembly help, missing parts?**

No need to return the product, we will gladly help and ship your replacement parts free of charge

Please call Customer Service at 1-866-518-0120 ext. 262

Monday to Friday between 9 am – 4 pm EST

or go to

[www.simpli-home.com/parts request](http://www.simpli-home.com/parts-request)

In order to assist you in a timely manner, please have the following information ready:

Model # \_\_\_\_\_ Part Number or Letter \_\_\_\_\_

Purchased at \_\_\_\_\_ Date of Purchase \_\_\_\_\_

**If you wish to return the product, please contact the retailer where the product was purchased.**

**IMPORTANT** : Please read this manual carefully before beginning assembly of this product. Keep this manual for future reference.

## **SAFETY INFORMATION**

Identify all the parts and hardware. Do not discard of the packaging until you have checked that you have all of the parts and hardware required. Hardware package may have spare parts.

**WARNING:** This item contains small parts which can be swallowed by children and pets. Keep children and pets away during assembly. To avoid danger of suffocation, always keep plastic bags away from children and pets. We recommend that you assemble this unit on a carpeted floor to avoid scratches. If using power tools, set the tool to low torque to avoid damage.

**May require 2 people for ease of assembly.**

**IMPORTANT :** Please read this manual carefully before beginning assembly of this product. Keep this manual for future reference.

## CARE and MAINTENANCE

Perhaps the greatest environmental damage to wood furniture comes from wide swings in relative humidity (RH) in our homes. Wood absorbs and desorbs water as relative humidity rises and falls, and in doing so it swells and shrinks. Making matters worse, it expands and contracts unequally along different grain directions. As humidity changes, the components of wooden objects are continually pushing and pulling against each other. This pressure often results in parts of furniture no longer fitting together closely or becoming distorted or breaking from their own internal stresses.

The response to relative humidity changes begins with determining the annual average RH for your particular space. Then try to keep the RH in the space where your furniture is as close to that average as possible, generally within about 10% up or down. De-humidify in the summer and humidify in the winter.

Be aware that raising the temperature lowers the humidity and vice versa. Thus, modern heating systems, which can drive down interior RH in the winter, almost invariably cause problems for furniture. To counteract their effect, you can either modify the RH by keeping furniture containing spaces cooler in the winter or most importantly, have a good working humidifier for your home. A humidistat automatically works to balance the humidity in your home so it is constant. Dry indoor air can suck enough moisture from its surroundings to do permanent damage to wood, causing it to crack or split.

Remember, that not all woods are created equal. Two factors that help determine how rapidly a wood will lose moisture are pore size and surface hardness. A piece made from a dense and hard wood will dry less rapidly than pieces made from softer woods.

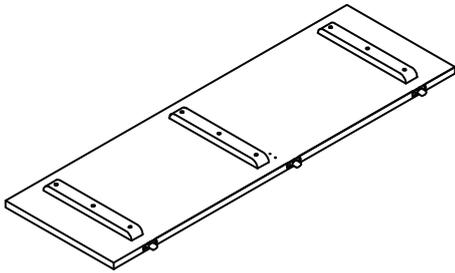
Furniture that is sealed and lacquered will lose moisture more slowly than an unfinished piece while pieces with veneer finishes are not only stronger, but lose moisture more slowly than other finishes.

### **To help protect your wood furniture, take these steps:**

- Use a humidifier, preferably one with an automatic control system that can sense the humidity level and adjust itself accordingly. Don't over-humidify; that can damage wood by causing it to expand and contract.
- Keep furniture out of direct sunlight, which can cause it to dry out, crack and warp.
- If you can avoid it, don't put furniture near heating vents. If you must, keep the piece 3 to 4 inches away from the wall, giving the heat and air space to circulate.
- Dust with soft dry cloth.
- Do not use liquid or aerosol products.
- To avoid marking, do not place rubber on surface (foot pads, etc.)
- For soil build-up, wipe with damp cloth & dry.
- Do not use abrasive cleaners.

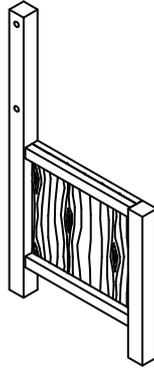
PARTS DESCRIPTION

A



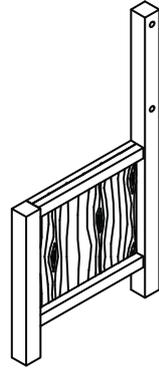
SEAT  
QTY 1

BL



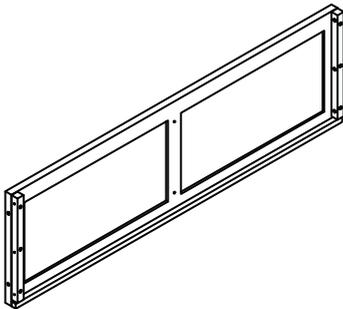
LEFT SIDE  
QTY 1

BR



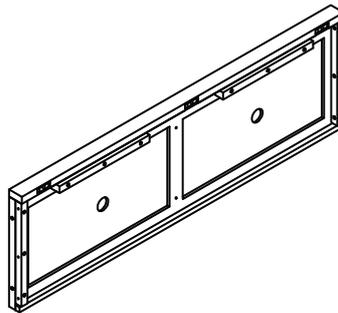
RIGHT SIDE  
QTY 1

C



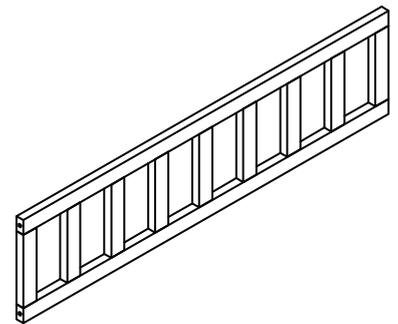
FRONT PANEL  
QTY 1

D



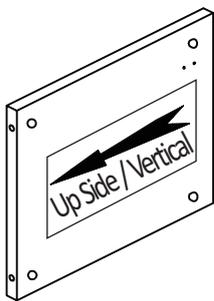
BACK PANEL  
QTY 1

E



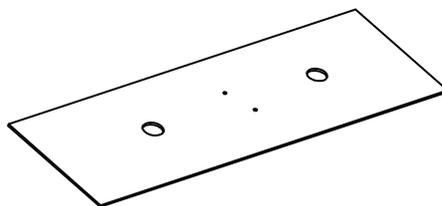
BACKREST  
QTY 1

F



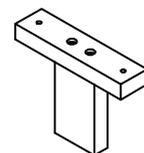
DIVIDER  
QTY 1

G



BOTTOM PANEL  
QTY 1

H

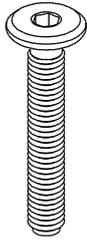


BOTTOM SUPPORT LEG  
QTY 1

**NEED HELP?** For help with assembly or if you are missing a part,  
Please call customer service at 1-866-518-0120 ext. 262 (9 am to 4 pm EST)

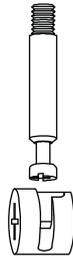
**HARDWARE DESCRIPTION**

**1**



ALLEN KEY BOLT  
M6 X 50 mm  
QTY 4

**2**



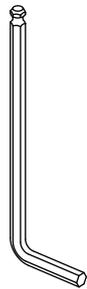
CAM LOCK PIN  
CAM LOCK  
QTY 4 SETS

**3**



WOOD DOWEL  
Ø8 X 30 mm  
QTY 8

**4**



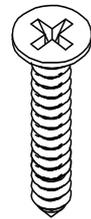
ALLEN KEY  
QTY 1

**5**



PHILLIPS SCREW  
M4 X 15 mm  
QTY 6

**6**



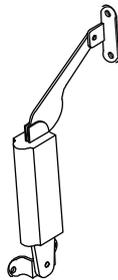
PHILLIPS SCREW  
M4 X 35 mm  
QTY 14

**7**



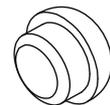
PHILLIPS SCREW  
ROUND HEAD  
M4 X 15 mm  
QTY 4

**8**

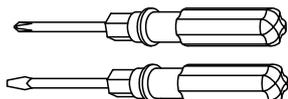


LID SUPPORT  
QTY 1

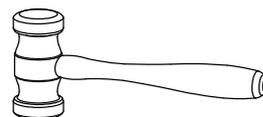
**9**



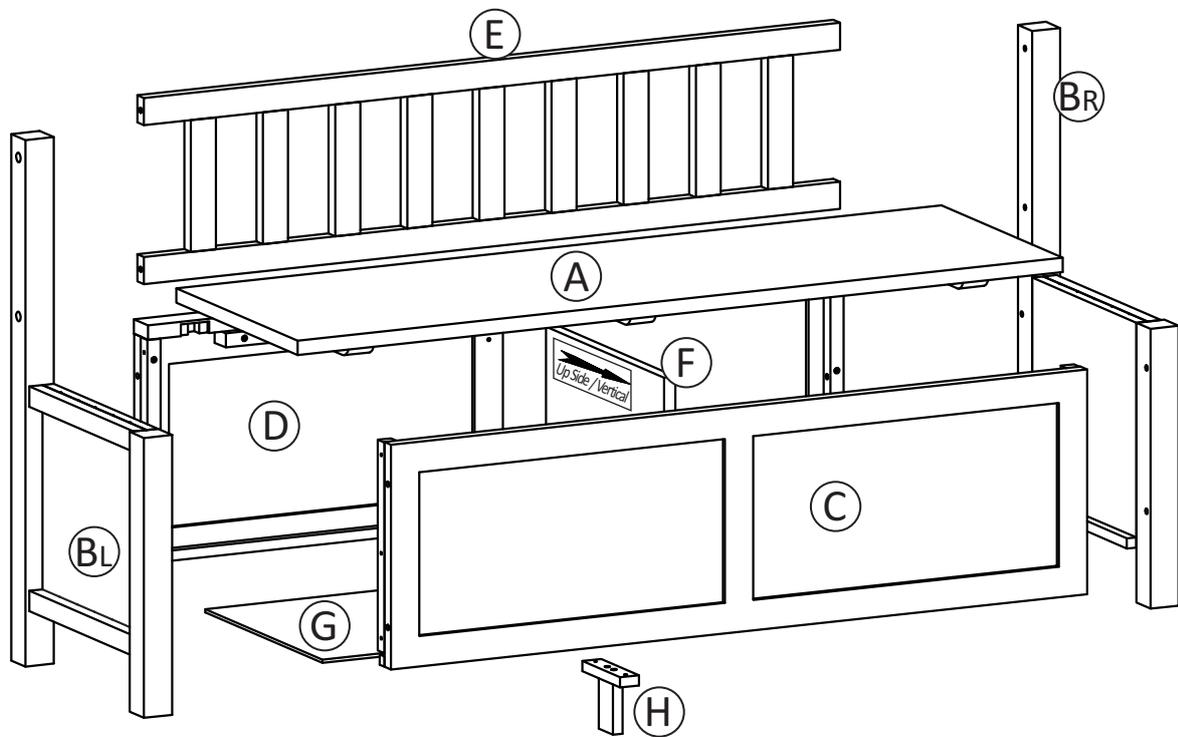
WOOD BOLT CAPS  
QTY 4



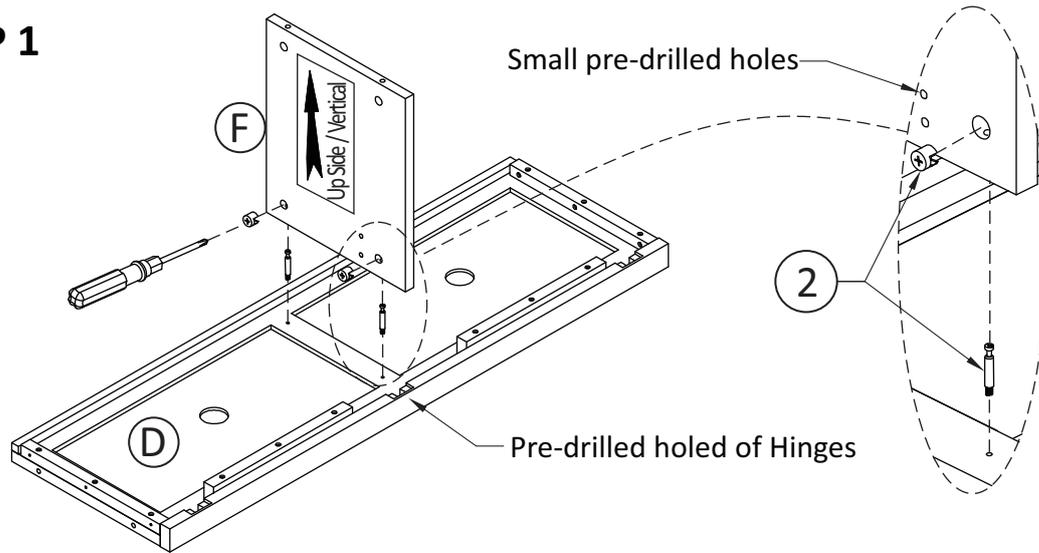
Required -  
Flathead screwdriver  
Phillips screwdriver  
Rubber mallet  
**Not Included**



**NEED HELP?** For help with assembly or if you are missing a part,  
Please call customer service at 1-866-518-0120 ext. 262 (9 am to 4 pm EST)

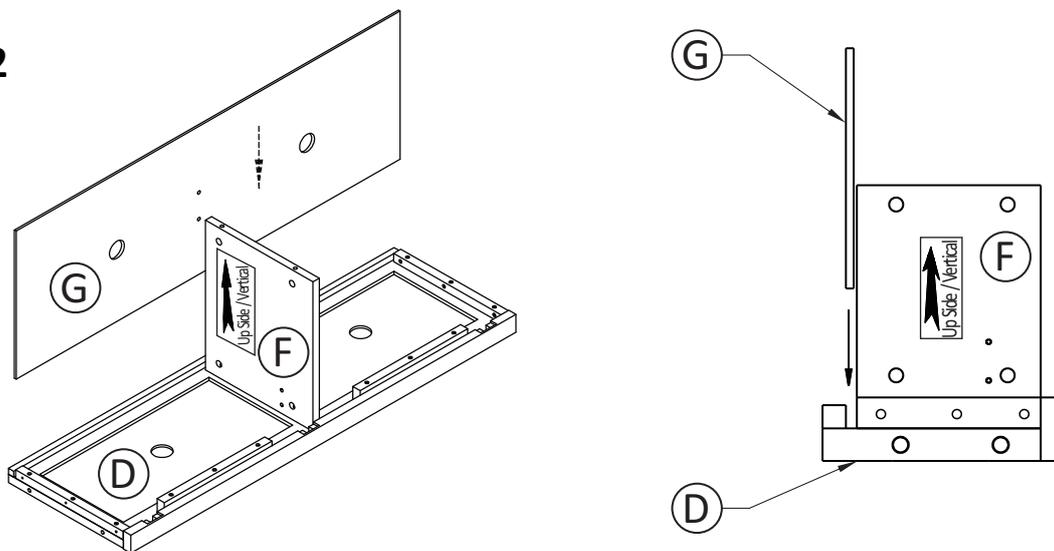


**STEP 1**



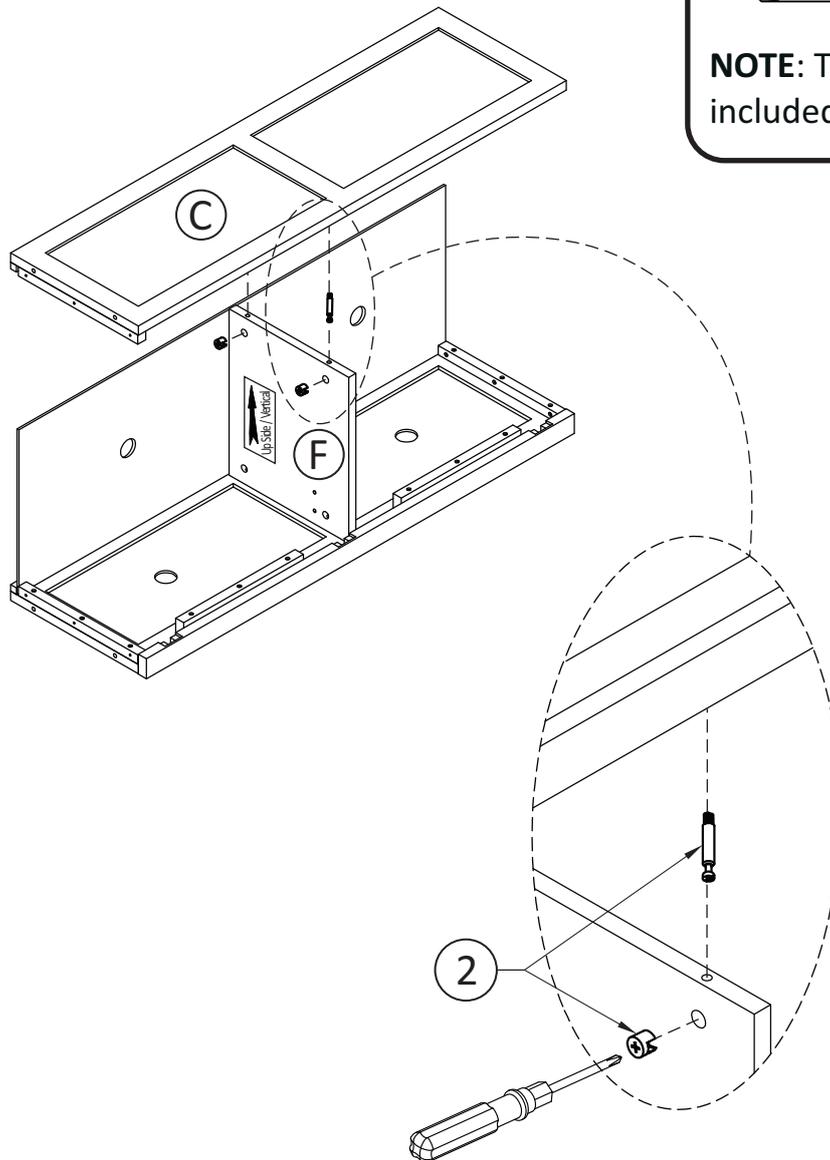
1. Screw 2 threaded Cam Lock Pins (2) into pre-drilled holes on the back of Back Panel (D).
2. Screw only to where the threading ends and ensure they are straight. Do not use excessive force to over-screw cam lock pin.  
( Note: please pay close attention to the location of the 2 small pre-drilled holes which accommodate the lid support. They need to be on the same side as the Pre-drilled hole of hinges. )
3. Align threaded cam lock pins in Panel (D) to the 2 pre-drilled holes leading to the round cam lock inserts in Divider (F).
4. Ensure alignment mark on cam lock insert point to exposed cam lock pin.
5. Use flathead screwdriver to turn cam lock inserts to ensure top of cam lock pin and panels fit flat together.
6. Use flathead screwdriver to tighten cam lock 1/2 turn and feet it lock securely in place. Do not over-tighten.

**STEP 2**



1. Inserted Bottom Panel (G) to groove of the Back Panel (D).

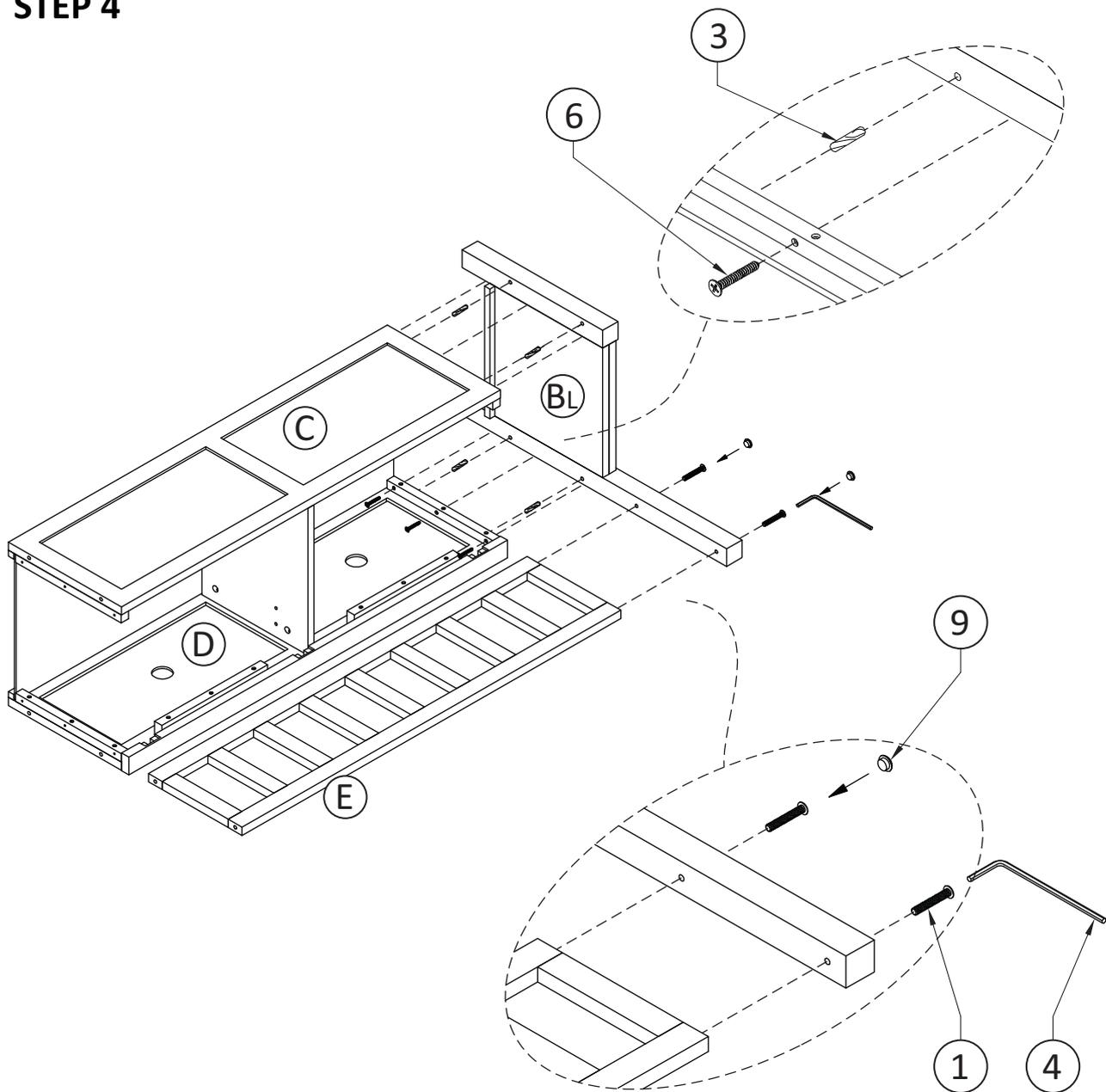
## STEP 3



**NOTE:** The screwdriver is not included in the hardware pack.

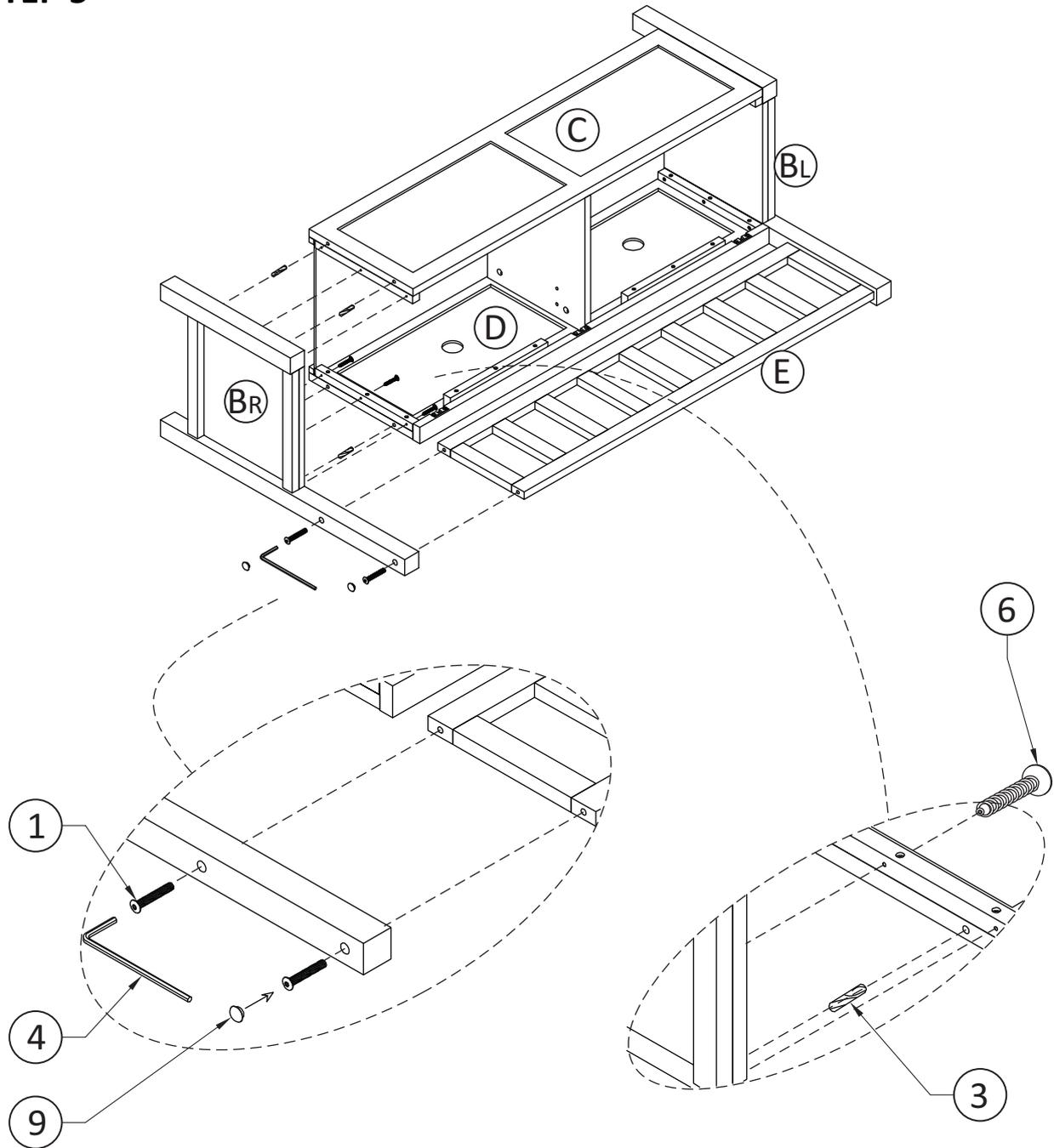
1. Screw 2 threaded Cam Lock Pins (2) into pre-drilled holes on the back of Front Panel (C).
2. Screw only to where the threading ends and ensure they are straight. Do not use excessive force to over-screw cam lock pin.
3. Align threaded cam lock pins in Panel (C) to the 2 pre-drilled holes leading to the round cam lock inserts in Divider (F). End bottom panel must be located in the groove of the Front Panel (C).
4. Ensure alignment mark on cam lock insert point to exposed cam lock pin.
5. Use flathead screwdriver to turn cam lock inserts to ensure top of cam lock pin and panels fit flat together.
6. Use flathead screwdriver to tighten cam lock  $\frac{1}{2}$  turn and feet it lock securely in place. Do not over-tighten.

## STEP 4



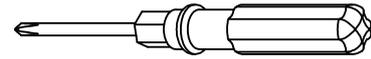
1. Align Left Side (BL) with assembled unit ( Front Panel (C) and Back Panel (D) ).
2. Insert 4 Wood dowels (3) into panel (C) and (D) .
3. Use rubber mallet to tap Dowels (3) into bottom of holes securely. 1/2 length of Dowels should be exposed.
4. Attach by inserting 6 Phillips Screws (6) into pre-drilled holes on the panel (C) and (D) .
5. Align Backrest (E) with Left Side (BL) and fix by 2 Allen Key Screws (1) .
6. Use Allen Key (4) to tighten screws. Do not over-tighten.
7. Insert 2 Wood Bolt Caps (9) into exposed bolt holes on side of bench.

STEP 5

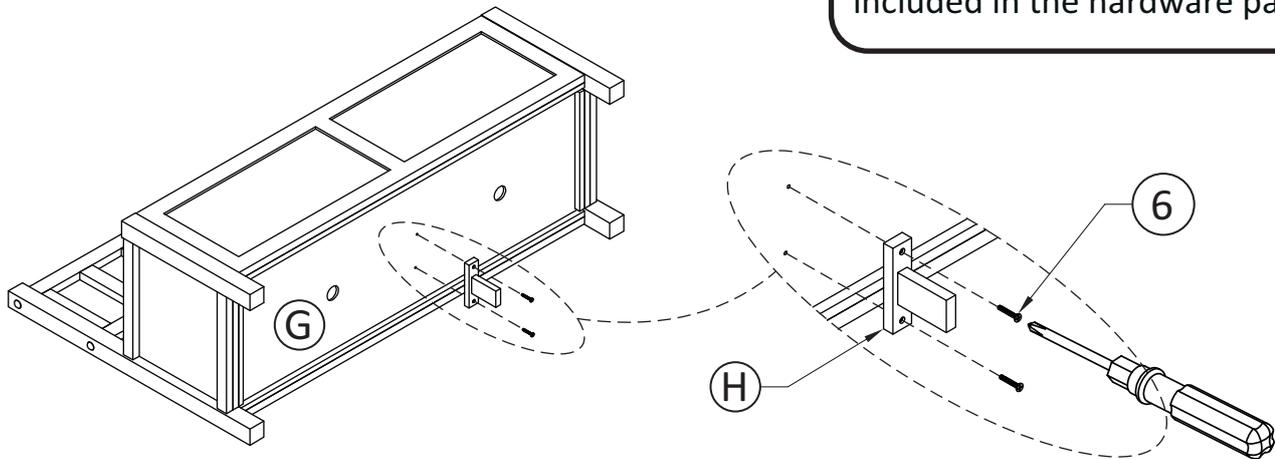


1. Align Right Side (BR) with assembled unit ( Front Panel (C) and Back Panel (D) ).
2. Insert 4 Wood dowels (3) into panel (C) and (D) .
3. Use rubber mallet to tap Dowels (3) into bottom of holes securely. 1/2 length of Dowels should be exposed.
4. Attach by inserting 6 Phillips Screws (6) into pre-drilled holes on the panel (C) and (D) .
5. Align Backrest (E) with Right Side (BR) and fix by 2 Allen Key Screws (1) .
6. Use Allen Key (4) to tighten screws. Do not over-tighten.
7. Insert 2 Wood Bolt Caps (9) into exposed bolt holes on side of bench.

**STEP 6**

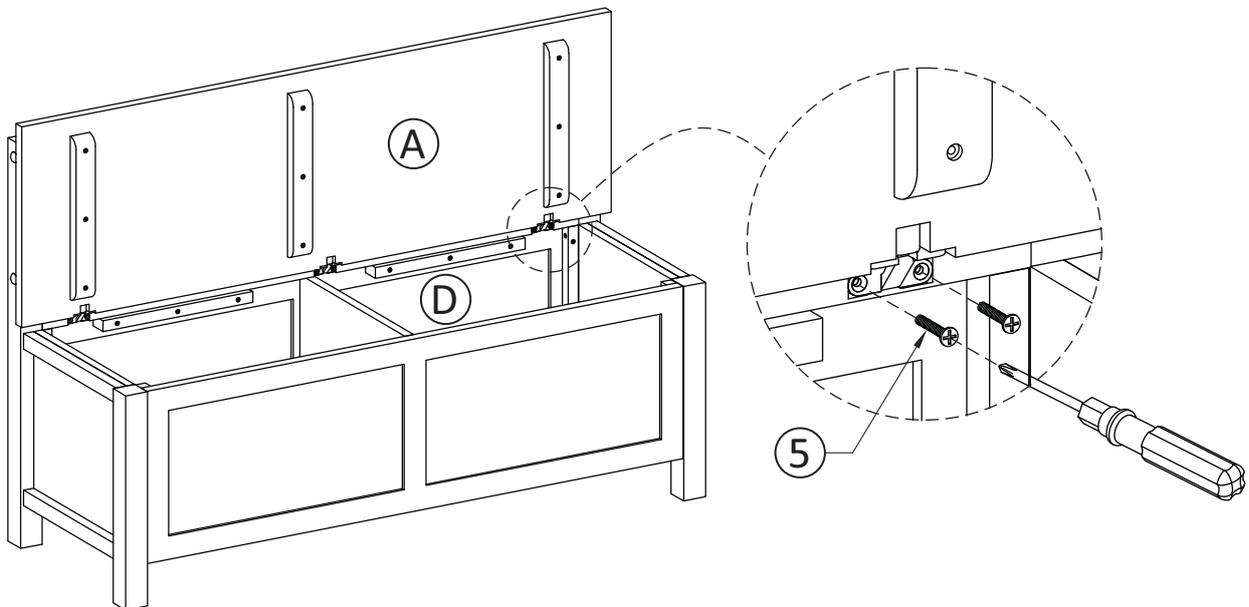


**NOTE:** The screwdriver is not included in the hardware pack.



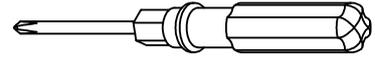
1. Use 2 Phillips Screws (6) to attach Bottom Support Leg (H) into bottom of Bottom Panel (G) using centre support guide holes.
2. Use Phillips screwdriver to tighten screws. Do not over-tighten.

**STEP 7**

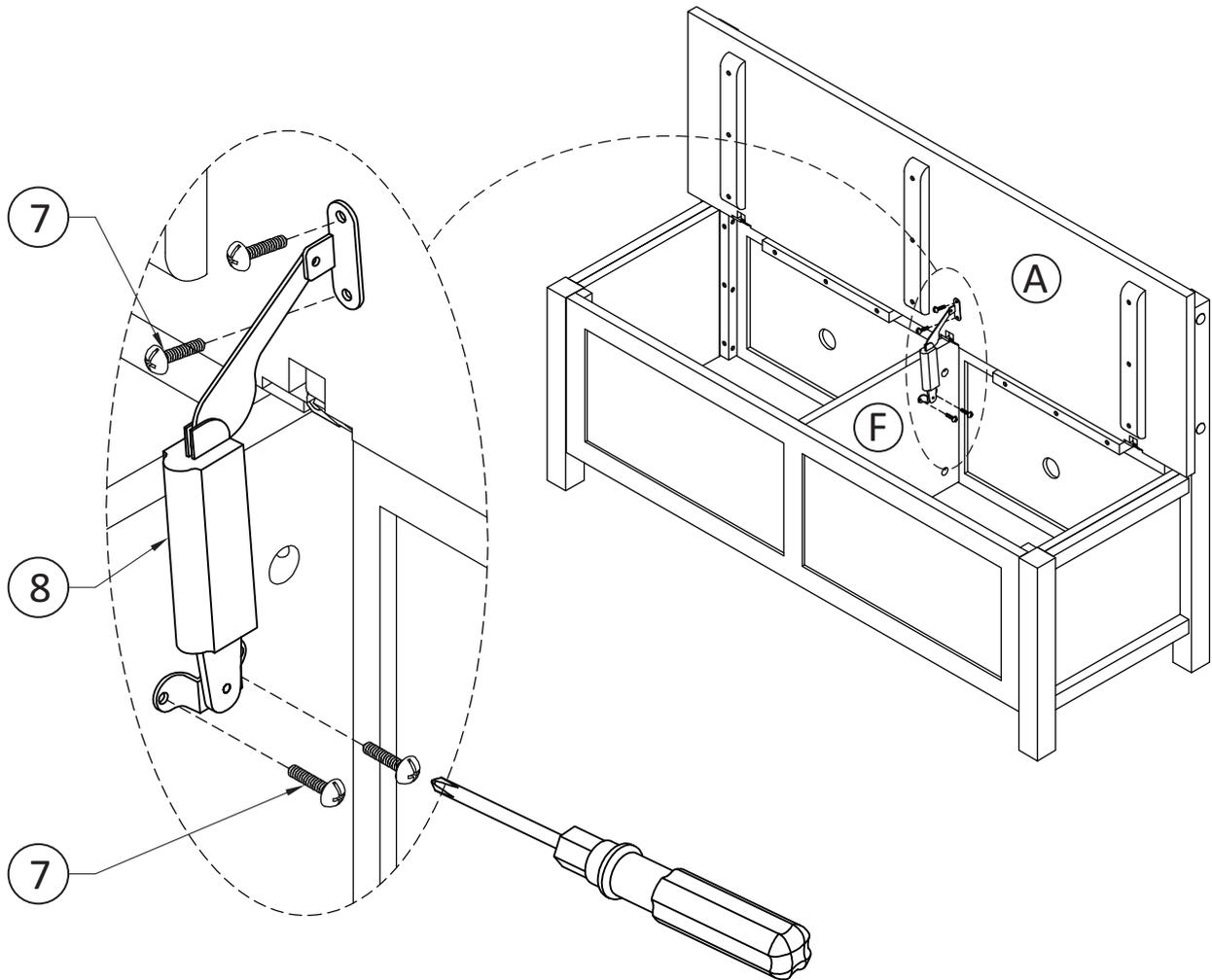


1. Align Seat (A) with assembled unit ( Back Panel (D) ).
2. Use 6 Phillips Screws (5) to fix by part (A) to part (D) .
3. Use Phillips screwdriver to tighten screws. Do not over-tighten.

## STEP 8



**NOTE:** The screwdriver is not included in the hardware pack.



1. Attach Lid Support (8) with assembled unit ( Seat (A) and Divider (F) ).
2. Attach by inserting 4 Phillips Screws Round Head (7) into pre-drilled holes.
3. Use Phillips screwdriver to tighten screws. Do not over-tighten.



## WARRANTY

Thank you for purchasing a **Simpli Home – Wyndenhall – Brooklyn + Max** product. These products have been made to demanding, high-quality standards and are guaranteed for domestic use against manufacturing faults for a period of 12 months from the date of purchase. This warranty does not affect your statutory rights.

In case of any malfunction of your product (failure, missing parts, etc.) please contact us at our toll free service line at 1-866-518-0120 ext. 262 from 9 am to 4 pm, Monday to Friday, Eastern Standard Time or by email at [customerservice@simpli-home.com](mailto:customerservice@simpli-home.com).

We reserve the right to repair or replace the defective product, at its discretion.

This product is guaranteed for 12 months if used for normal purposes. Any warranty is invalid if the product has been overloaded or subject to neglect, improper use or an attempted repair by other than an authorized agent. Heavy-duty or daily professional/commercial usage are not guaranteed.

Due to continuous product improvement, we reserve the right to change the product specifications without prior notice.