



KEEP THIS CARD

We prioritize the security of your data and privacy.

To safeguard your information, please follow the steps on the back of this guide to delete your user data before returning your device.

For additional support, please see our contact information below:

90-Day Limited Warranty By CCR Warranty

Covers defects in materials and workmanship under normal use for 90 days from purchase.

Covered:

- Manufacturer defects
- Free replacement (device or parts)

Not Covered:

- Accidental damage, misuse, or liquid exposure
- Wear and tear, battery aging
- Unauthorized repairs or software issues
- Commercial use

Conditions:

- Proof of purchase required
- Non-transferable
- Refurbished replacements covered for remaining warranty period

CCR is not liable for data loss or indirect damages.

Contact Us

Phone: 1-866-579-8436

Email: info@ccrwarranty.com

IMPORTANT:

To ensure prompt processing of your return, follow the four simple steps below:
The steps below are required when returning your device to us.

Not doing so, will result in delay or denial in processing your return shipment.

Iphone/Ipad

1. Access Settings:

Tap "Settings" on the home screen.



2. Navigate to Reset:

Scroll down and tap "General" > "Transfer/Reset iPhone."



3. Select Reset Option:

Choose "Erase All Content and Settings."



4. Confirm:

Tap "Erase iPhone" and enter password/passcode if prompted.



Welcome to your
Pre-Owned
smartphone!

Lets Get Started



1. Turn on your iPhone or iPad

Press and hold the device's power button until you see the Apple logo. You'll then see "Hello" in many languages. Follow the onscreen instructions to get started. If you're blind or have low vision, you can turn on VoiceOver or Zoom from the Hello screen.



2. Use Quick Start or set up manually

If you have another device, you can use it to automatically set up your new device with Quick Start. If you don't have another device, tap Set Up Without Another Device. Here you can tap the blue accessibility button to set up Accessibility Options.



3. Activate your iPhone or iPad

You need to connect to a Wi-Fi network or a cellular network to activate and continue setting up your device. Tap the Wi-Fi network that you want to use or, if available, tap Continue Without Wi-Fi to use your device's cellular network. If you're setting up an iPhone or iPad (Wi-Fi + Cellular), you might need to insert your iPhone SIM card or iPad SIM card first. You might also be asked to activate your eSIM. Get help if you can't connect to Wi-Fi or if you can't activate your iPhone.

For additional instruction, follow this link:



Identifying and removing your SIM card



Find your model below to locate the SIM tray. To pop open the SIM tray, insert a paper clip or a SIM-eject tool into the hole beside the tray. Push in, towards your iPhone, but don't force it. If you're having difficulty ejecting the SIM tray, take your device to your carrier or an Apple Store for help.

Find the SIM tray on the right side:

iPhone SE (1st, 2nd, and 3rd generation) iPhone 8 Plus iPhone 8 iPhone 7 Plus iPhone 7

iPhone 6S Plus iPhone 6 Plus iPhone 6 iPhone 5s iPhone 5c

iPhone 5 iPhone 4s iPhone 4 (GSM model)



Find the SIM tray on the left side:

iPhone 15 Pro* iPhone 15 Pro Max* iPhone 15* iPhone 15 Plus* iPhone 14 Pro* iPhone 14 Pro Max*

iPhone 14* iPhone 14 Plus* iPhone 13 Pro iPhone 13 Pro Max iPhone 13 iPhone 13 mini

iPhone 12 iPhone 12 mini iPhone 12 Pro iPhone 12 Pro Max



For e-sim installation:

1. On your iPhone, go to Settings > Cellular.
2. Tap Convert to eSIM. If you don't see Convert to eSIM, your carrier doesn't support this option...
3. Tap Convert Cellular Plan.
4. Tap Convert to eSIM.
5. Wait for your eSIM to activate.
6. Remove the physical SIM from your iPhone.



Find the SIM tray on the right side:

iPhone 11 Pro iPhone 11 Pro Max iPhone 11

iPhone XS iPhone XS Max iPhone XR

iPhone X