

symboli vertibali

our story.

Hi! I'm Curtis Kennedy, the creator of Vertiball and the founder of Symbodi. Back and muscle pain have always been a part of my life and I've never really had a good way to relieve my pain because most of my back has never been accessible to me. I messed around with tennis balls but I was never able to hit that sweet spot. I remember thinking to myself, "if I could somehow mount this tennis ball to the wall, without having to use my body weight to keep it in place, it would be possible to correctly treat my pain on my own every single day". A few years, and over a hundred prototypes later, I found the perfect solution: Vertiball, a wall-mounted massage system that uses an industrial-strength suction pad to stay secure.

I spent a lot of time pitching the product at business plan competitions and eventually won enough prize money to start manufacturing the product. It was a very long road but knowing that I could one day make a difference in other people's lives gave me all of the motivation I needed.

I believe that our products have the ability to change how we treat back and muscle pain. My hope is that it gives you the ability to take control of your pain, find relief on your terms, so you can get back to being the best you that you can be.

If we can feel better, we can be better.

At Symbodi, we believe the right tools that seamlessly fit into our everyday lives can increase the efficiency in which a higher level of health and wellness can be attained. Our mission is to help bridge the gap between human limitation and human potential by creating tools that act as natural extensions of the individual using them.

Sincerely,



Curtis Kennedy, Founder & CEO



User guide

Please read the following instructions carefully.

For further guidance, watch the Vertiball instructional video by taking a picture of the QR code below with your mobile phone.



www.vertiball.com/userguide

What surfaces work

✓ Smooth surfaces

Vertiball can mount to smooth surfaces like metals, plastics and laminates.

✓ Sealed surfaces

Common household surfaces like drywall and wood can be used when they have at least two coats of paint. Paint acts to seal naturally porous surfaces and prevents air from escaping the airlock created by the suction pad.

✗ Textured/porous surfaces

Vertiball cannot mount to textured/bumpy surfaces, or porous surfaces that have not been sealed with multiple layers of paint.

These surfaces will allow air to escape from underneath the suction pad, compromising the airlock.



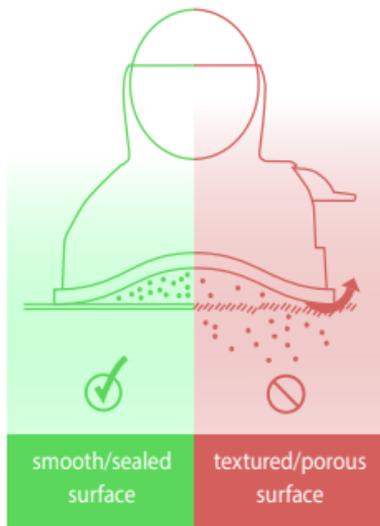
Unpainted Wood



Brick or Concrete



Wallpaper



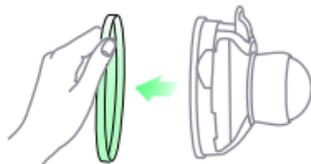
smooth/sealed
surface

textured/porous
surface

Getting started

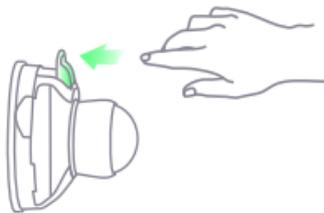
1

Remove the suction pad cover



2

Push latch and remove the precision ball attachment from the mount



Mounting



- 1 Set suction pad firmly against flat surface



- 2 Clamp latch to activate suction



- 3 Lock the precision ball attachment onto the mount

Dismounting



1 Push latch to eject precision ball attachment



2 Remove the attachment from the mounting system



3 Pull latch backwards to release the suction seal



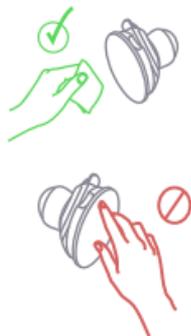
4 Hold the mount and lift the suction pad to remove it from the surface



Safety and handling

After **30 MINUTES** of using vertiball, remove from wall and re-clamp it to restore any lost suction. The airlock is not designed to be a permanent mounting solution. When finished using the system always remember to **remove it from the wall**.

Check your suction pad for dust and debris before using vertiball. Dust can disrupt the seal and allow air to escape. If there is dust or dirt on the surface clean it off with a fabric cloth dampened in warm water. Avoid touching the suction pad with your fingers. Oil can transfer hands to the surface which can prevent proper suction and may result in damage to surfaces. Cleaning the suction pad regularly with soapy water, or alcohol swabs will reduce the risk of oils damaging surfaces.



Warranty

Symbodi Labs Ltd. ("Symbodi", "Us" or "We") warrants to you, our valued customer ("You") that for a period of [3] months from the date of shipment of the Vertiball precision massager unit (the "Unit"), that such Unit will be free from material defects in material and workmanship. EXCEPT FOR THE FOREGOING WARRANTY SYMBODI MAKES NO CONDITION OR WARRANTY WHATSOEVER WITH RESPECT TO THE UNIT, INCLUDING ANY CONDITION OR WARRANTY OF FITNESS FOR A PARTICULAR PURPOSE, WHETHER EXPRESS OR IMPLIED BY LAW, COURSE OF DEALING, COURSE OF PERFORMANCE, USAGE OF TRADE OR OTHERWISE. Please immediately contact Us in the case of breach of the warranty. We shall not be liable unless provided with a reasonable opportunity to examine such unit, nor shall we be liable for a breach of the warranty. If there is any further use of such Unit after giving such notice. IN NO EVENT SHALL SYMBODI BE LIABLE FOR ANY CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL, EXEMPLARY, OR PUNITIVE DAMAGES, REGARDLESS OF THE LEGAL OR EQUITABLE THEORY UPON WHICH THE CLAIM IS BASED.