

WARRANTY

TERMS AND CONDITIONS

Almires d.o.o, Izanska 84, 1000 Ljubljana, Slovenia, provides this limited warranty (hereinafter: the Warranty) for its musical instruments and accessories purchased directly from Almires d.o.o. for a period of one year from the date of purchase. The Company warrants that the products are free from any defects in workmanship and materials and shall function properly under normal and proper use. Any modification to the instrument shall void the Warranty.

The Warranty is non-transferable; claims hereunder may only be made by the original purchaser.

Keep your original sales receipt. Warranty claims shall only be processed upon the presentation of proof of purchase (the original sales receipt).

Almires d.o.o. reserves the right, at its absolute discretion, to determine the validity of any warranty claim upon inspection. All returns must be approved in advance; unsolicited returns shall not be accepted or refunded.

ITEMS NOT COVERED UNDER THIS WARRANTY

- Defects, damages, or malfunction caused by negligence, misuse, accidental damage, improper maintenance, or alterations to the instrument or its parts;
- Damage due to improper storage, prolonged exposure to heating and cooling outlets, exposure to extreme temperatures, dry environment, salt air, or excessive humidity. Please note that when out of the case for periods over 48 hours, all solid-wood ukuleles must be stored at a relative humidity of 40-60%, with a humidifier properly installed inside the instrument. Failure to provide proper humidity conditions may cause cracking and shall void the Warranty.

- In-transit damage and damage resulting from mishandling during transportation;
- Broken strings or tuners due to improper tuning;
- Damage or deterioration due to normal wear and tear of the instrument or its parts and accessories, including, but not limited to wear or breakage of frets, strings, nuts, saddle, batteries, finish, controls, buttons, switches, jacks, plated surfaces, tuning devices, case, gig bag, gig bag handles, zippers, latches, case hardware, and case exterior;
- Dissatisfaction due to personal opinions and preferences regarding the sound and tone of the instrument.

All the instrument models are subject to specification changes at any point in time at the sole discretion of Almires d.o.o. without notice.

THE WARRANTY IS PROVIDED BY:

ALMIRES D.O.O.

IŽANSKA 84

1000 LJUBLJANA

SLOVENIA