

1 YEAR VIP Service Guarantee



SharkNinja Operating LLC warrants this product to be free from defects in materials and workmanship for a period of one (1) year from the date of the original purchase, when utilized for normal household use, subject to the following conditions, exclusions, and exceptions.

If your appliance fails to operate properly while in use under normal household conditions within the warranty period, return the complete appliance and accessories, freight prepaid. For assistance with warranty service options or customer support, please call Customer Service at 1-877-646-5288 or visit www.ninjakitchen.com.

If the appliance is found to be defective in material or workmanship, SharkNinja Operating LLC will repair or replace it free of charge. Proof of purchase is required and a fee of \$19.95 will apply to cover the cost of return freight.*

The liability of SharkNinja Operating LLC is limited solely to the cost of the repair or replacement of the unit at our option. This warranty does not cover normal wear of parts and does not apply to any unit that has been tampered with or used for commercial purposes. This limited warranty does not cover damage caused by misuse, abuse, negligent handling, or damage due to faulty packaging or mishandling in transit. This warranty does not cover damage or defects caused by or resulting from damages from shipping or from repairs, service, or alterations to the product or any of its parts that have been performed by a repair person not authorized by SharkNinja Operating LLC.

This warranty is extended to the original purchaser of the unit and excludes all other legal and/or conventional warranties. The responsibility of SharkNinja Operating LLC warranty, if any, is limited to the specific obligations expressly assumed by it under the terms of the limited warranty. In no event is SharkNinja Operating LLC liable for incidental or consequential damages of any nature whatsoever. Some states/provinces do not permit the exclusion or limitation of incidental or consequential damages, so the above may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state or province to province.

**Important: Carefully pack item to avoid damage in shipping. Be sure to include proof of purchase date and to attach tag to item before packing with your name, complete address, and phone number with a note giving purchase information, model number, and what you believe is the problem with the item. We recommend you insure the package (as damage in shipping is not covered by your warranty). Mark the outside of your package "ATTENTION CUSTOMER SERVICE".*