

INSIGNIA™

USER GUIDE

1.7 L Electric Glass Kettle with Tea Infuser

NS-EK17SG2




Before using your new product, please read these instructions to prevent any damage.

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SAFETY INFORMATION

 **WARNING:** This product can expose you to chemicals including arsenic, which is known to the State of California to cause cancer. For more information, go to www.P65Warnings.ca.gov.

IMPORTANT SAFETY INSTRUCTIONS

- 1 Read all instructions before using.

- 2** Before connecting the kettle to the power supply, check that the voltage indicated on the appliance (underside the kettle base) corresponds with the voltage in your home. If this is not the case, contact your dealer and do not use the kettle.
- 3** The attached base cannot be used for other than the intended use.
- 4** Do not operate the appliance without water to avoid damaging the heat elements.
- 5** Unplug from the outlet when not in use.
- 6** Do not let the cord hang over the edge of a table or counter or touch hot surfaces.
- 7** Do not place on or near a hot gas or electric burner or in a heated oven.
- 8** If you accidentally allow the kettle to operate without water, the boil-dry protection will automatically switch it off. If this should occur, allow the kettle to cool before filling with cold water and re-boiling.
- 9** Make sure that the kettle is used on a firm, flat surface where children can't touch it. This can prevent overturning the kettle, resulting in damage to the kettle or injury to the person.
- 10** To protect against a fire, electric shock, or personal injury, do not immerse the electrical cord, electric plugs, or the kettle in water or other liquids.
- 11** Always take care to pour boiling water slowly and carefully without tipping the kettle too fast.
- 12** Be careful when opening the lid for refilling when the kettle is hot.
- 13** Close supervision is necessary when any appliance is used by or near children.
- 14** Do not touch the kettle when it is hot. Use the handle.
- 15** Extreme caution must be used when moving an appliance containing hot water.
- 16** The appliance is not a toy. Do not let children play with it.

- 17** The use of attachments that are not recommended by the appliance manufacturer may result in fire, electric shock, or personal injury.
- 18** While boiling water, avoid contacting steam from the spout when water is boiling, or just after it has switched off. Do not be anxious to uncover the lid.
- 19** Unplug from the power outlet when not in use and before cleaning. Allow it to cool before putting on or taking off parts and before cleaning the appliance.
- 20** Always make sure that the lid is closed. Do not lift the lid while the water is boiling. Scalding may occur if the lid is removed during the brewing cycles.
- 21** If the supply cord is damaged, it must be replaced by the manufacturer or its service agent or a similarly qualified person, in order to avoid a hazard.
- 22** Do not use the kettle for other than its intended use.
- 23** Do not move the kettle while it is switched on.
- 24** The kettle should only be used with the stand provided.
- 25** If the kettle is overfilled, boiling water may be ejected.
- 26** Do not use the kettle outdoors.
- 27** This appliance can be used by children aged from eight years and above, if they have been given supervision or instruction concerning use of the appliance in a safe way and if they understand the hazards involved. Cleaning and user maintenance shall not be made by children unless they are older than eight and supervised. Keep the appliance and its cord out of reach of children aged less than eight years.
- 28** Children should be supervised to ensure that they do not play with the appliance.
- 29** Appliances can be used by persons with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge if they have been given supervision or instruction concerning use of the appliance in a safe way and understand the hazards involved.

- 30** This appliance is intended to be used in household and similar applications such as:
- Staff kitchen areas in shops, offices, and other working environments
 - Farm houses
 - By clients in hotels, motels, and other residential type environments
 - Bed and breakfast type environments
- 31** This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.
- 32** A short power-supply cord is provided to reduce the risks resulting from becoming entangled in or tripping over a longer cord.
- 33 WARNING:** You may use an extension cord if proper care is exercised.
- 34** If you use an extension cord, make sure that:
- The marked electrical rating of the extension cord is at least as great as the electrical rating of your kettle.
 - The extension cord is not draped over a counter or table top where children can pull it or trip over it.

SAVE THESE INSTRUCTIONS

WARNING: Electric Shock Hazard

Touching some of the internal components can cause serious personal injury or death. Do not disassemble this kettle.

WARNING:

Do not insert your fingers into any gaps or holes. It may cause injuries.

Package contents

- 1.7 L Electric Glass Kettle with Tea infuser
- Kettle heating base
- Tea infuser
- *User Guide*

Features

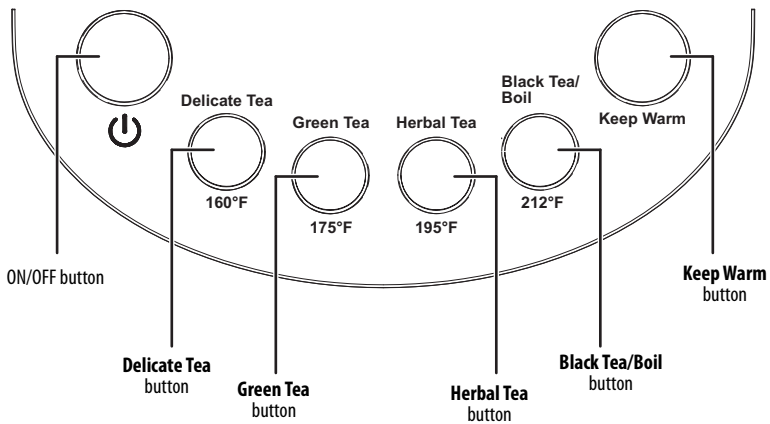
Just one touch on the four preset temperature buttons to prepare your green tea 175° F (80° C), delicate tea 160° F (70° C), herbal tea 195° F (90° C), or black tea/boil 212° F (100° C) very efficiently. Equipped with the most accurate temperature sensor that will never again burn your tea leaves. You can also boil water 212° F (100° C) quickly.

- The variable temperature kettle has a keep-warm function that holds your desired water temperature for up to 60 minutes.
- The memory feature allows the water kettle to be lifted off its base for up to three minutes without shutting off or losing its place in the brewing process.
- The glass body lets you easily see the water level.
- The cordless kettle, with a 360° base, lets you pour water easily.
- Boil-dry protection and auto-shutoff prevent your kettle from boiling dry.
- 1.7 L capacity heats enough water for everyone.
- 1.2 L capacity for tea to keep you energized through the day.
- A mesh spout filter and a concealed heating element help reduce buildup.
- The tea infuser has a separate lid to allow easy filling with tea leaves. A simple twist removes the infuser to allow cleaning after every use.

Components



Control panel



Setting up your kettle

- 1 Remove your kettle and all materials from the carton.
- 2 Examine your kettle for any damage, such as dents or broken glass. Don't install or use your kettle if you find any damage.
- 3 Place your kettle on a level surface that provides enough open space for the air vents.
- 4 Plug your kettle into a standard, grounded household outlet. Make sure that the voltage and the frequency is the same as the voltage and the frequency on the rating label.
- 5 Before you use your kettle, we recommend that you clean your kettle by boiling a full kettle of water twice, then discarding the water.

Using your kettle

Filling your kettle



- 1 Remove the kettle from the heating base, then remove the lid.
- 2 Add water to the kettle.

Notes:

- Always fill the kettle between the minimum .5 qt. (0.5 l) and maximum 1.8 qt. (1.7 l) marks. Too little water results in the kettle turning off before the water has boiled. Too much water results in boiling water overflowing.
- Make sure that the lid is firmly in place before connecting the power cord to the outlet.
- If using the tea infuser, make sure that the water does not exceed the "1.2 L Tea Max line".

- 3 Close the lid, then position the kettle on the heating base. Make sure that the kettle contacts the heating base completely.

Heating water


- 1 With the kettle filled, plug in the heating base. The lights on the control panel will turn on for one to two seconds, then turn off.
- 2 Press the  (power) button. The  (power) button and **212° F** buttons light. The kettle begins heating the water.
You can press any of the other temperature buttons, such as **160° F**, **175° F**, or **195° F**, at any time. The kettle will heat the water to the selected temperature.
- 3 If you want to keep the water warm, you can press the **Keep warm** button at any time and choose a temperature. The kettle keeps the water at the selected temperature for one hour (60 minutes).

CAUTIONS:

- Make sure that the lid is firmly in place before connecting the power cord to the outlet. If the lid is loose, hot water could overflow and result in a scald or burn.
 - Always exercise caution when pouring water from your kettle. Contact with boiling water could result in a scald or burn.
 - Do not open the lid while the water in the kettle is hot.
- 4 When the water reaches the selected temperature, the tea kettle beeps to let you know. Lift the kettle from the heating base and pour the water.

Note: You can store your kettle on the heating base when it's not in use. Make sure that the power is turned off.

Using the tea infuser

- 1 Remove the kettle lid, with the tea infuser attached, from your tea kettle.
- 2 Open the tea infuser lid by turning it until the arrow lines up with the "open" mark.
- 3 Put the amount of tea you want into the infuser basket (we recommend one to two teaspoons (5 -10 g), then replace the lid by turning it until the arrow lines up with "lock" mark.
- 4 Fill your kettle with enough water for the tea you want, making sure that you do not fill it past the maximum mark ("1.2 L TEA MAX"), then replace the lid, with the tea infuser attached, onto your kettle.
- 5 Plug in your kettle and press the  (power) button to turn it on.
- 6 Press any preset temperature button (160° F, 175° F, 195° F, or 212° F). The temperature indicator light turns on and the water begins heating.
- 7 After the water temperature reaches the preset temperature, the power turns off. Let the infuser basket remain in the kettle to steep the tea, and remove it when the color of the tea indicates that the tea is ready (depending on your personal preference).

Using the tea kettle memory function

If you decide that you want your tea kept warm, the **Keep Warm** button can be pressed at any time during the heating process. With the Keep Warm function selected, you can remove the tea kettle from the heating base for up to three minutes and have the heating base remain on.

The temperature buttons can also be pressed at any time to select the temperature to which you want the water heated.

Boil-dry protection

Should you accidentally allow the kettle to operate without water, the boil-dry protection will automatically switch it off. If this should occur, allow the kettle to cool before filling with cold water and re-boiling.

Cleaning and maintaining your electric kettle

CAUTIONS:

- Your tea kettle is NOT dishwasher safe - DO NOT put it in the dishwasher.
- Always unplug the power cord and let your kettle cool down completely before cleaning.
- Never immerse your kettle, cord, or heating base in water, or let moisture come in contact with these parts.
- Do not use chemicals, steel wool, or abrasive cleaners to clean the outside of your kettle. These substances can scratch the surface or fade the color.

Removing mineral deposits

- Mineral deposits in tap water may cause the kettle interior to discolor or “scale.” To remove this build-up, use non-toxic liquid de-scaler or tea scale cleaning tablets.
-or-
- 1 Fill your kettle with three cups of white vinegar and the remainder with water and let it stand overnight. **Do not boil.**
- 2 Empty the solution from your kettle. Remove remaining stains with a damp cloth.
- 3 Boil two full kettles of water, then discard the water.

Cleaning the outside

- Wipe the outside of your kettle and heating base with a damp cloth or sponge.

Cleaning the filter

Remember to clean the filter with a mild detergent and damp cloth at intervals.

Storing your kettle

- When not in use, the kettle can be kept on the heating base.

Note: Make sure that the power cord is unplugged. The power cord can be wound around the cord storage under the base of kettle.

Troubleshooting

Do not try to repair your kettle yourself. Doing so invalidates the warranty. If problems persist after you try the solutions below, contact Best Buy technical support.

PROBLEM	POSSIBLE SOLUTION
The kettle and indicator light do not work when the heating base is plugged in.	Make sure that your kettle is seated properly on the heating base and that the base is connected to a functioning electrical outlet.

PROBLEM	POSSIBLE SOLUTION
The water is boiling, but the power switch and indicator light are still on.	The auto-shut off function does not operate properly if the lid is not completely closed. Let the kettle cool, then make sure that the lid is properly locked into place.
The kettle will not turn on.	Make sure that the kettle is seated properly on the heating base and that the base is connected to a functioning power outlet.
	Water or debris on the bottom of your kettle or on the heating base may interfere with the functioning of your kettle. Make sure that the bottom of your kettle and the base are dry and free of debris.
There are mineral deposits inside the kettle.	Before using your electric kettle for the first time, clean your kettle by boiling two full kettles of water, then discarding the water.
	A certain amount of scale build-up is normal after long periods of use and is caused by minerals contained in hard water. The best way to prevent mineral deposits is to always use distilled water in the kettle.
	To remove deposits, try filling your kettle with water and a few slices of lemon, then boil.

Obtaining replacement parts

Call Insignia Customer Service at 1-877-467-4289.

Specifications

Rated voltage	120 V~60 Hz
Dimensions (HxWxD)	11 x 6.6 x 10.6 in (28 x 16.8 x 27 cm)
Certifications	UL certified
Power cord length	29 in. (70-75 cm)
Net weight	3.3 lbs. (1.5 kg)

ONE-YEAR LIMITED WARRANTY

Definitions:

The Distributor* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at www.bestbuy.com or www.bestbuy.ca and is packaged with this warranty statement.

How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location or from a Best Buy online website (www.bestbuy.com or www.bestbuy.ca), please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain warranty service, in the United States and Canada call 1-877-467-4289. Call agents may diagnose and correct the issue over the phone.

Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy branded retail stores or websites to the original purchaser of the product in the country where the original purchase was made.

What does the warranty not cover?

This warranty does not cover:

- Food loss/spoilage due to failure of refrigerator or freezer
- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance

- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold “as is” or “with all faults”
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

REPAIR REPLACEMENT AS PROVIDED UNDER THIS WARRANTY IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT, ALL EXPRESS AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESS OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS, SO THE ABOVE LIMITATION MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

Contact Insignia:

1-877-467-4289

www.insigniaproducts.com

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