User Guide

UD-ULTCDL

Getting Started on Windows

1. Download and install the [DisplayLink software](#).
2. Connect the power supply to your wall socket or power strip, and then to the docking station.
3. Connect the display(s) to the HDMI ports on the rear of the docking station.
4. Connect the provided USB-C cable to the USB-C port on the rear of the docking station, and the other end into your computer's USB-C port.

Getting Started on macOS

1. Download and install the [DisplayLink Manager for macOS](#).
2. Detailed installation and configuration instructions can be found by clicking on the "INFO" button, or in the next step.
3. Please follow the detailed instructions below to install and configure the DisplayLink software for your version of macOS:
   - [macOS 13 and above](#)
   - [macOS 11 or 12](#)
4. Connect the power supply to your wall socket or power strip, and then to the docking station.
5. Connect the display(s) to the HDMI ports on the rear of the docking station.
6. Connect the provided USB-C cable to the USB-C port on the rear of the docking station, and the other end into your computer's USB-C port.

Getting Started on ChromeOS

1. No driver download is necessary, though ChromeOS version 100 or later is required.
2. Connect the power supply to your wall socket or power strip, and then to the docking station.
3. Connect the display(s) to the HDMI ports on the rear of the docking station.
4. Connect the provided USB-C cable to the USB-C port on the rear of the docking station, and the other end into your computer's USB-C port.

Compatibility

Laptop Requirements

UD-ULTCDL can be used with laptops equipped with fully-featured USB-C, USB4, or Thunderbolt ports.

Please note:
- The laptop USB-C port must support video output (VESA Alt mode) to allow for the "HDMI 1" port to function
- The laptop must support charging on its USB-C/USB4/Thunderbolt port in order to charge from the UD-ULTCDL

Supported Operating Systems

Windows 10 & 11, macOS 11+, ChromeOS 100+

Monitor Compatibility

UD-ULTCDL's "HDMI 1" port supports resolutions up to 4K (3840x2160) 30Hz. The "HDMI 2" and "HDMI 3" ports support up to 1920x1200 60Hz.

Refresh rates above 60Hz are not supported by UD-ULTCDL.

UD-ULTCDL is ready to be used with HDMI-equipped monitors, but DVI and VGA monitors can also work through the use of video adapters (sold separately).

DisplayPort monitors are not supported.

Power and Charging

UD-ULTCDL can provide up to 100W to charge the connected computer over USB-C. Please note that your computer must support charging (USB-C Power Delivery) on its USB-C port to be able to accept power from the dock.

The USB-C port on the front of UD-ULTCDL supports USB-C Power Delivery as well, and can charge devices such as smartphones with up to 20W of power.

Looking for more information? Additional information for getting started and product details are available on the Plugable product page: https://plugable.com/products/ud-ultcdl#nav-get-started