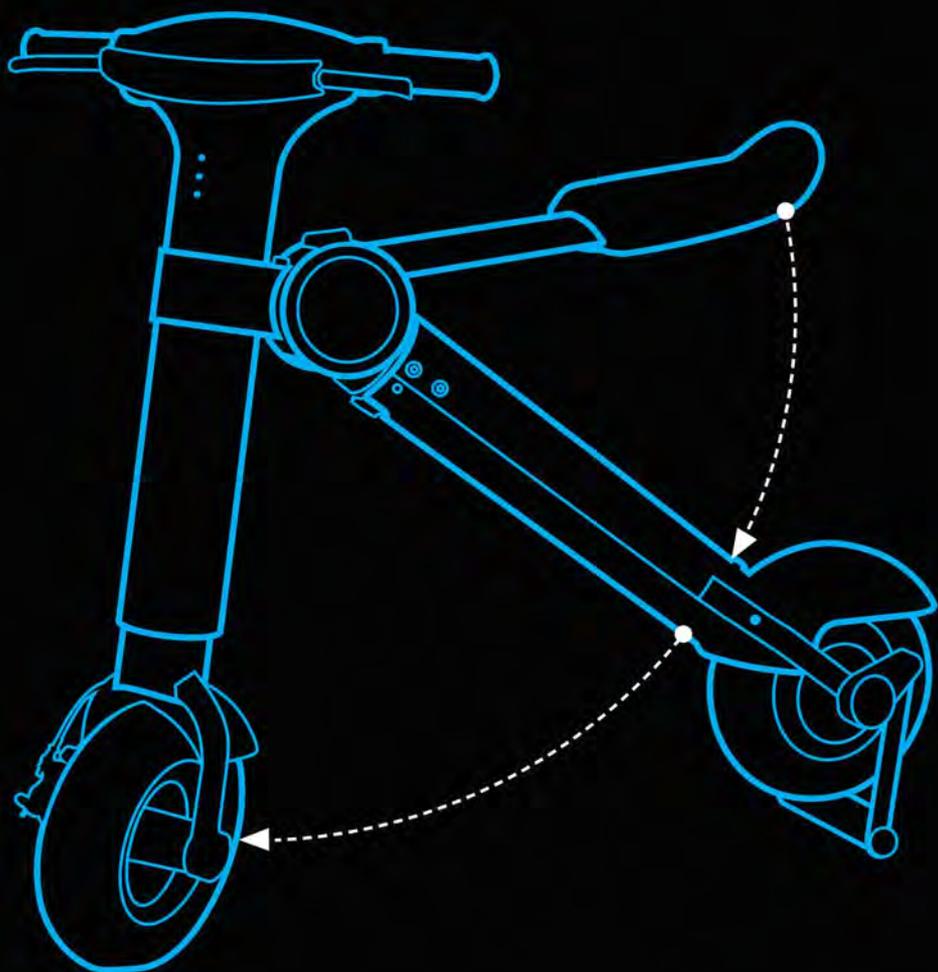


HYPE™

X™ **HOVER-1**™ *xLS*

FOLDING ELECTRIC SCOOTER



HYPE™
HOVER-1™ xLS
FOLDING ELECTRIC SCOOTER



Operation Manual HY-HBKE
IMPORTANT: KEEP FOR FUTURE REFERENCE



Even if you have ridden a scooter for years, it is important for you and every rider to read this manual before riding this scooter.

⚠️ **WARNING**

HELMETS SAVE LIVES!

Always wear a properly fitted helmet that complies with CPSC or CE safety standards when you ride your bicycle.



Correct Fitting:
Make sure your helmet covers your forehead.



Incorrect Fitting:
Forehead is exposed and vulnerable to serious injury.

WARNING

As with all mechanical components, the Hover-1 XLS is subjected to wear and high stresses. Different materials and components may react to wear or fatigue in different ways. If the design life of a component has been exceeded, it may suddenly fail possibly causing injuries to the rider. Any form of crack, scratch or change of coloring in highly stressed areas indicate that the life of the component has been reached and it should be replaced. Do not ride in an abusive manner.

CAUTION

In this manual, the CAUTION sign indicates a hazardous situation which, if not avoided, can cause minor or moderate injury.

WARNING

In this manual, the WARNING sign indicates a hazardous situation which, if not avoided, can cause death or serious injury.

WARNING

Great care should be taken when locking the quick release levers on the Hover-1 XLS when folding or unfolding. If you do not understand how to operate the levers, contact our Customer Support team at support@Hover-1.com

DO NOT RIDE YOUR HOVER-1 XLS WITHOUT ALL RELEASES SECURELY LOCKED.

INTRODUCTION

This manual is designed to give you the information you need for the safe operation and maintenance of your new Hover-1 XLS. Please read it thoroughly before riding your Hover-1 XLS.

WARNING

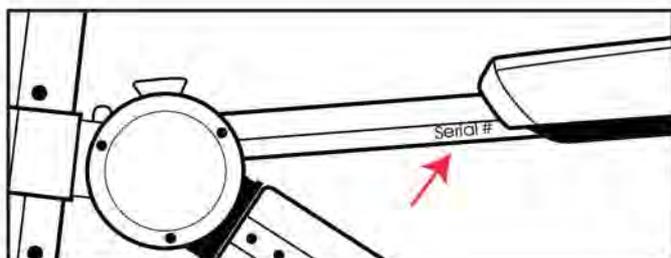
Make sure you read this complete manual before riding your Hover-1 XLS. Failure to do so, or failure to follow its guidelines could lead to serious injury or death.

Section One of this manual involves safety and Hover-1 XLS care. Understanding and following this information will help you and your Hover-1 XLS avoid injury or damage.

Section Two of this manual gives basic instructions on how to fold and unfold your Hover-1 XLS.

Section Three of this manual covers specific safety and operating instructions for your Hover-1 XLS. Even if you are an experienced rider, you should review this section before your first ride.

Your Hover-1 XLS's serial number is stamped on the top of the frame next to the seat shown below. Record the serial number in this manual below in the event that your Hover-1 XLS is lost or stolen.



REGISTRATION

REGISTER YOUR HOVER-1 XLS

Product registration is the only record we have of who owns this Hover-1 XLS. Registration and proof of purchase are necessary to make a warranty claim.

Go to www.Hover-1.com

Register and submit the registration form to us online.

Our website is frequently updated and also gives you a link to new instructions when they become available. If you make a decision not to complete the registration process, make sure you visit the website frequently.

Any damage or injury resulting from negligence, improper operation, improper or unauthorized repair or maintenance, environmental influences, or improper use are not warranted by HYPE, Ltd. HYPE® excludes incidental and consequential damages.

RECORD YOUR SERIAL NUMBER

Model Name: _____

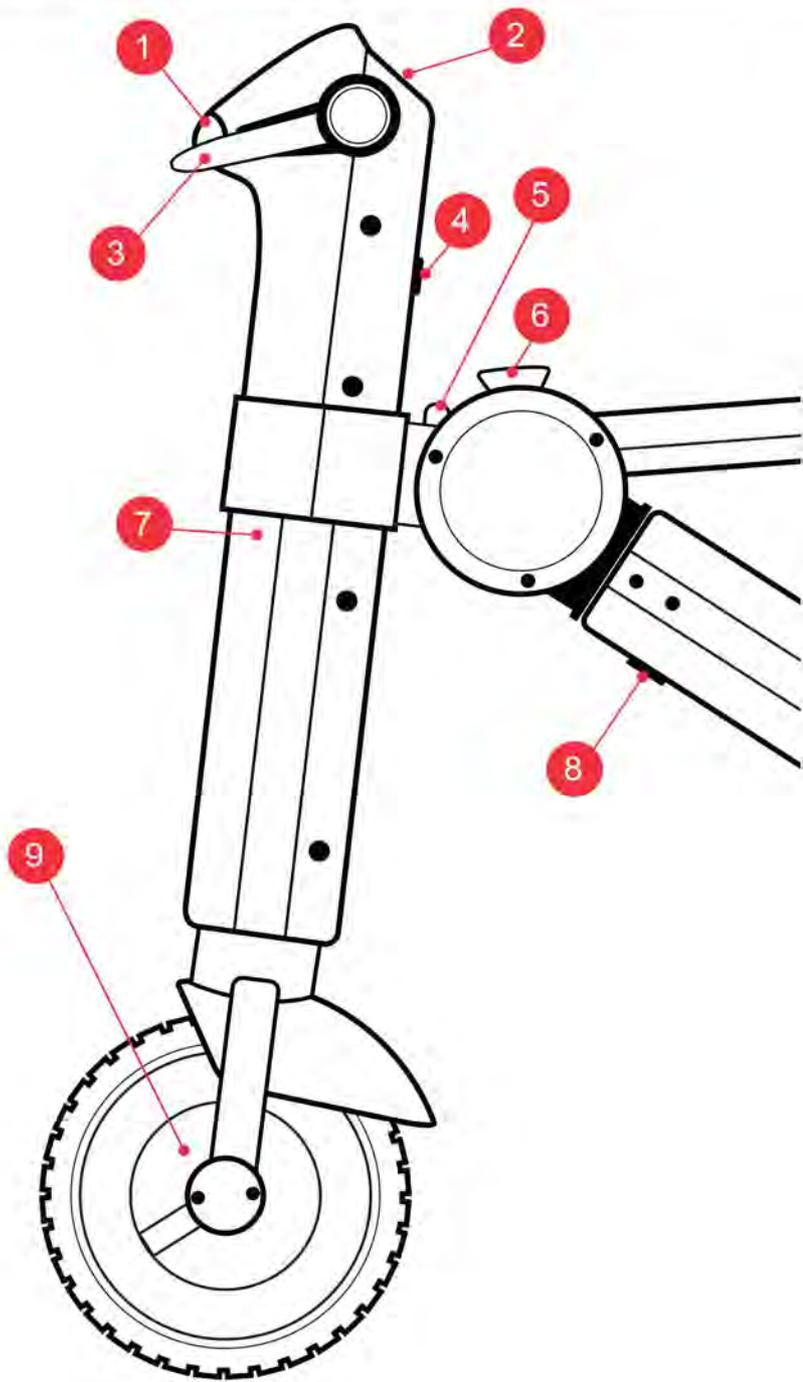
Color: _____

Serial Number: _____

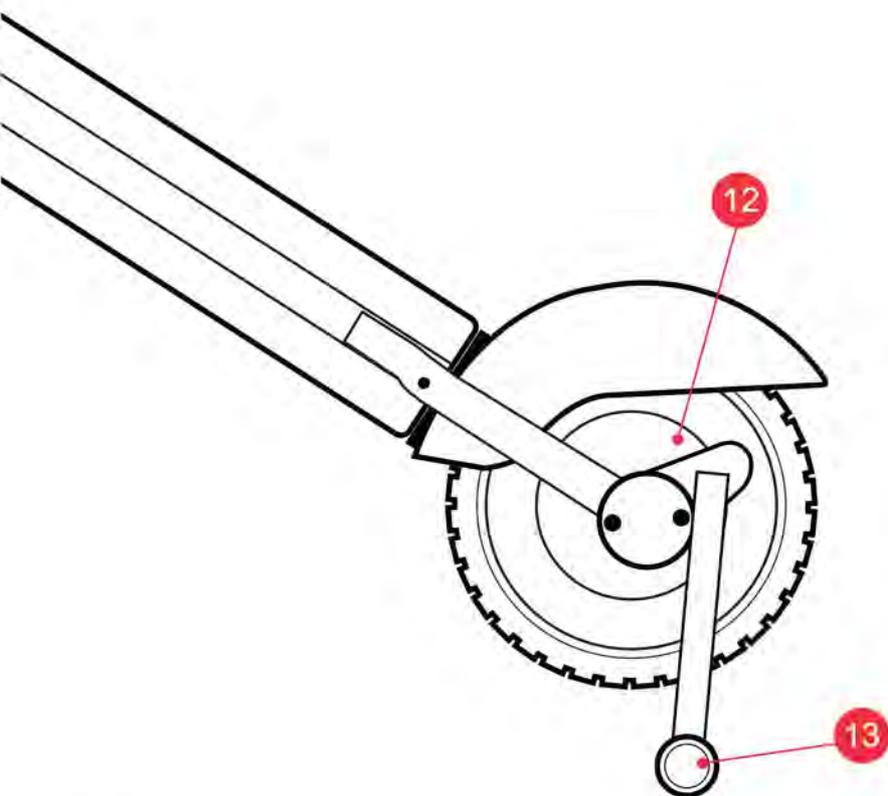
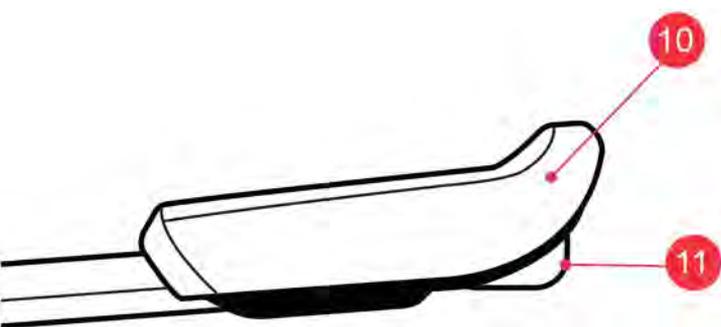
Date of Purchase: _____

Place of Purchase: _____

HOVER-1 XLS DIAGRAM

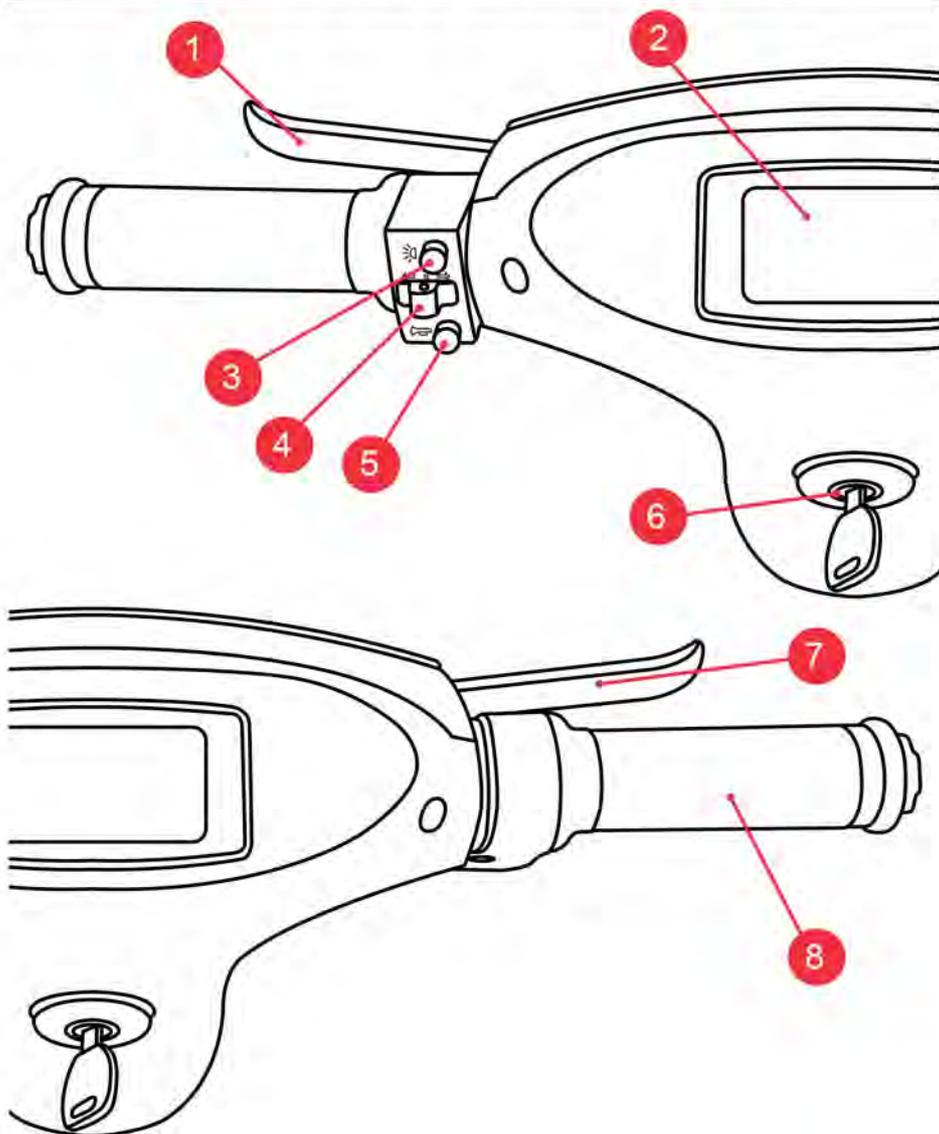


1. Headlight
2. LCD Display
3. Rear Brake
4. Ignition
5. Steering Column Lock Button
6. Folding Safety Switch
7. Steering Column
8. Charge Port
9. Front Brake Disc



- 10. Seat
- 11. Rear Tail Light
- 12. Rear Brake Disc
- 13. Kickstand

HANDLEBAR DIAGRAM



- 1. Rear Brake
- 2. LCD Display
- 3. Headlight On/Off Switch
- 4. Turn Signal Switch

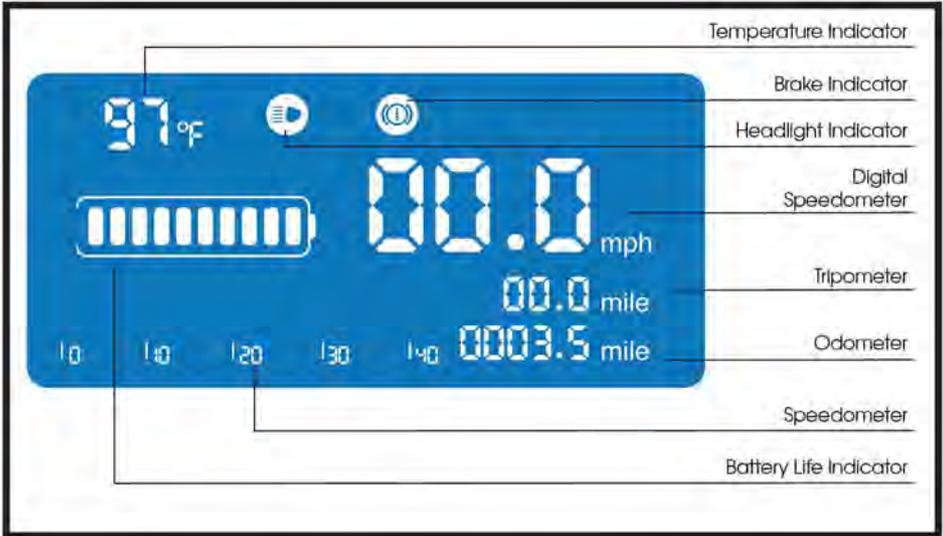
- 5. Horn
- 6. Ignition
- 7. Front Brake
- 8. Throttle

SPECIFICATIONS

Max Speed:	Up to 20mph (~32km/h)
Max Load:	Up to 285 lbs (~130kg)
Endurance Mileage:	Up to 22 mi (~35km)
Charging Time:	Up to 3-5 hours
Battery:	36V 8.6 Ah Lithium Battery
Motor Type:	250W DC Brushless Gear
Electricity Consumption:	0.3 kW/h
Over-current Protection:	13A±1A
Under-voltage Protection:	30V±1V
Max Climbing Angle:	<12° Incline
Recommended Tire Pressure:	30 psi (210kpa)
Weight:	~50lbs (~23kg)

LCD DISPLAY

Familiarize yourself with the LCD display of this Hover-1 XLS. If the readout of the LCD display of your Hover-1 XLS is unclear, you may need to recharge your Hover-1 XLS.



The Temperature Indicator will display the outside temperature.

The Brake Indicator will turn on when the front/rear brakes are engaged.

The Headlight Indicator will turn on when the headlight is active.

The Digital Speedometer will display your speed in miles per hour.

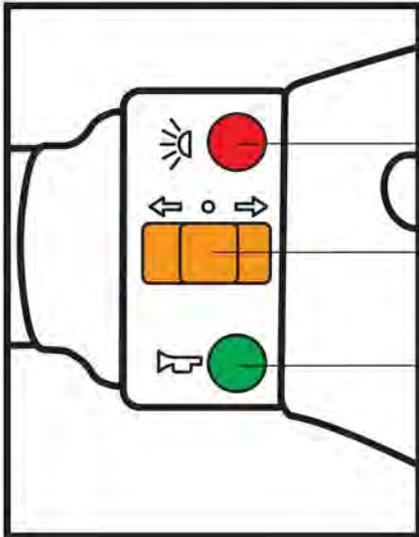
The Tripometer will reset itself each time you turn off your Hover-1 XLS and turn it back on.

The Odometer will track how many miles you have traveled on your Hover-1 XLS in total.

The Speedometer will display your speed in bar graph form.

The Battery Life Indicator will show you the battery level of your Hover-1 XLS. Be sure to fully charge your Hover-1 XLS when battery levels are low.

HOVER-1 XLS CONTROLS



Headlight On/Off Button

Left/Right Turn Signal

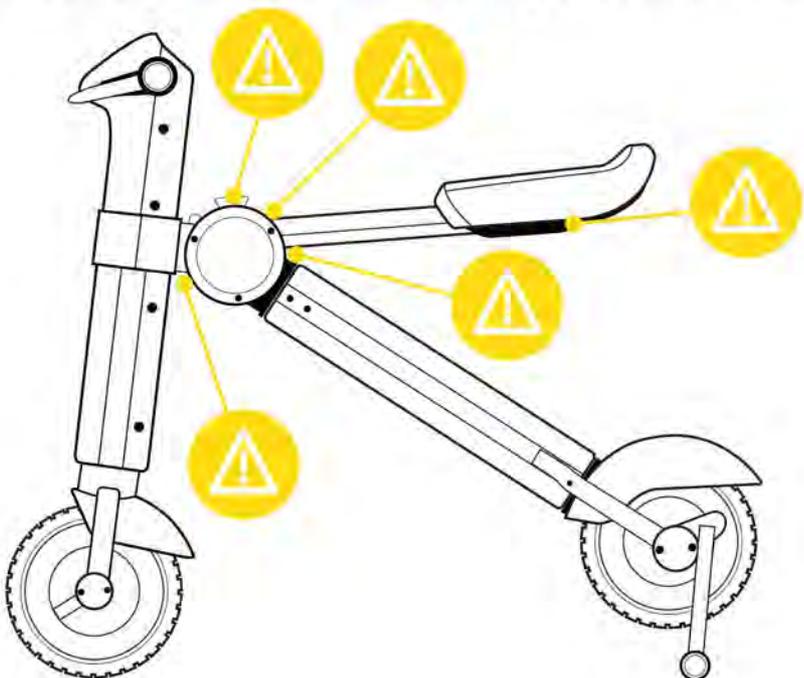
Horn

PINCH POINTS

Some parts of your Hover-1 XLS can injure you if mishandled. Moving and folding parts can cut skin. Clamps and pivoting parts such as brake levers can pinch. When folding and unfolding your Hover-1 XLS, Please watch for pinch points where possible injury may be sustained.

Do not leave your hand in these areas during folding or unfolding.

Please note, the rear seat is also heavy and may fall on your hand if you are not careful when folding your Hover-1 XLS.



UNFOLDING YOUR HOVER-1 XLS

You may have purchased the Hover-1 XLS already fully assembled and ready to ride, or in the shipping carton in the folded form.

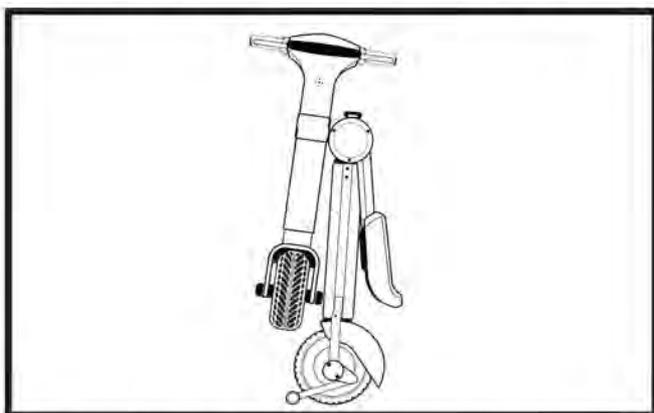
If you have questions or concerns about any of these steps, please feel free to contact our Customer Service Team at support@Hover-1.com. Someone will be in touch to walk you through these steps.

Carefully follow the steps shown on the following pages for folding and unfolding your scooter. Read the remainder of this manual before riding your Hover-1 XLS.

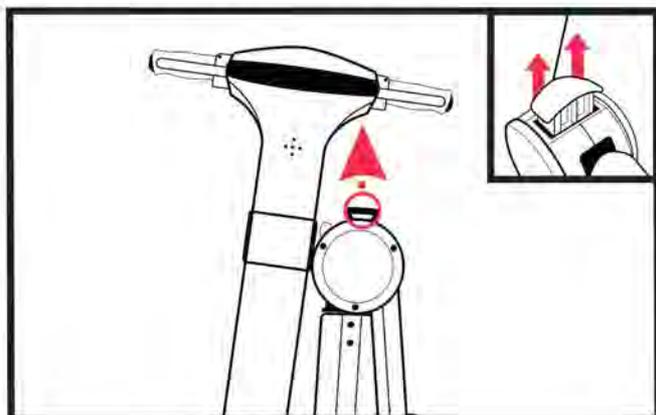
WARNING

Never attempt to ride the Hover-1 XLS if it is not fully or properly assembled and locked in its unfolded position.

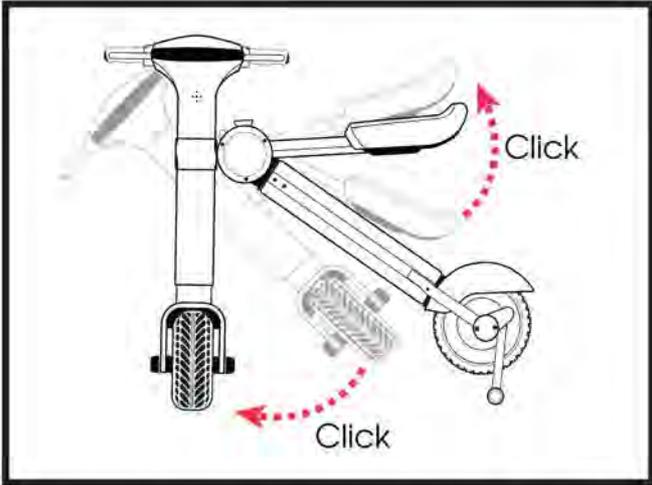
Your Hover-1 XLS will arrive in the box folded. Remove it from the box and stand it vertically as shown below.



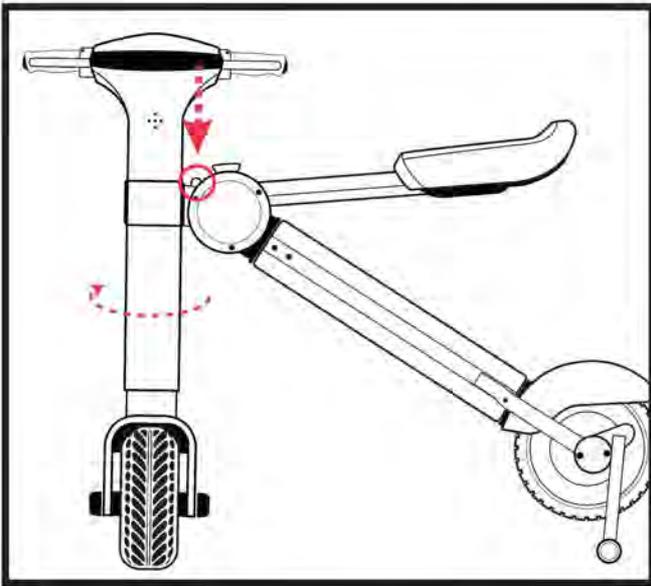
1. Lift the Folding Safety Switch upwards.



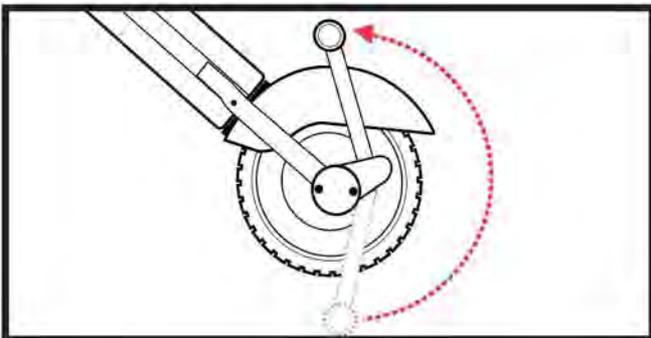
2. Lift the seat while expanding the steering column. Lift the seat until it clicks into place. This will mean the frame is fully extended.



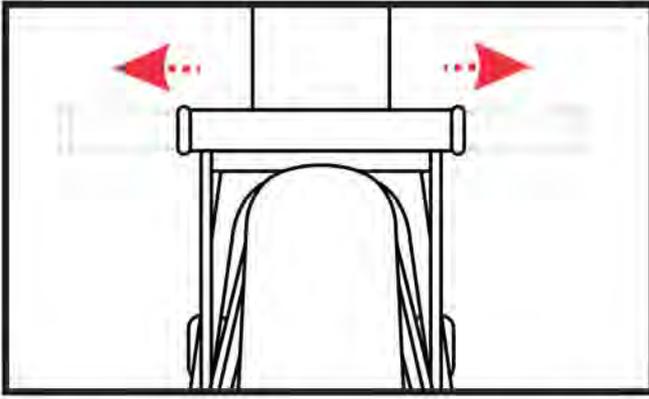
3. Press the Steering Column Lock Button down and turn the Steering Column clockwise until the front tire is facing forward.



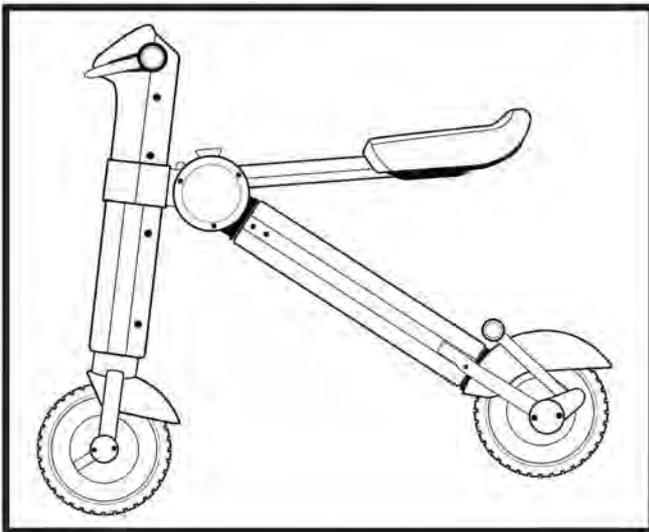
4. Flip the kickstand counterclockwise over the rear wheel so it sits against the back axle of the scooter.



5. Expand the foot rests.

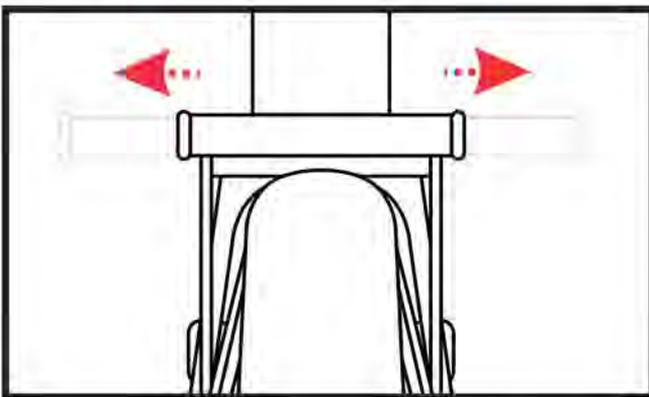


Your Hover-1 XLS is now fully unfolded and ready to ride. It should look like the below diagram. Ensure all releases are locked before attempting to ride.

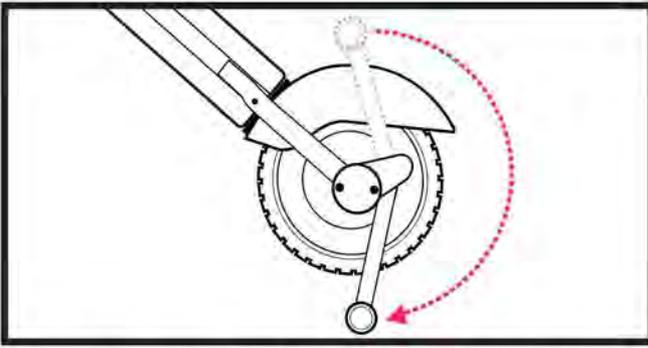


FOLDING YOUR HOVER-1 XLS

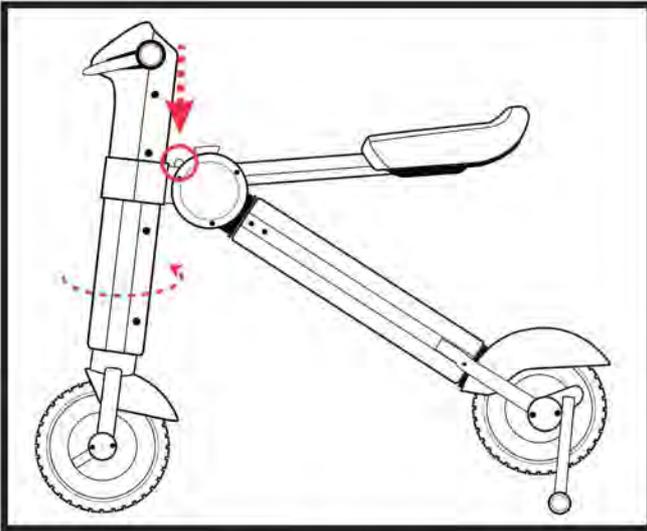
1. Expand the foot rests so your Hover-1 XLS has stability while you are folding it.



2. Flip the kickstand clockwise away from the scooter frame over the rear wheel. It should sit below the rear tire.



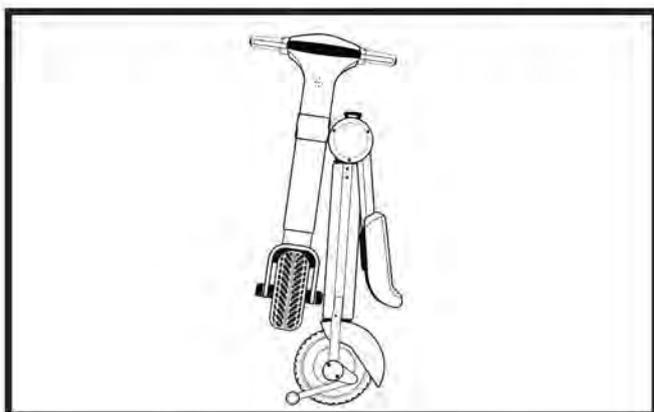
3. Press down the Steering Column Lock Button and turn the Steering Column counter-clockwise until the front tire is facing left. The Steering Column will lock in place and should not be able to rotate.



4. Next, Lift the seat up while lifting the Folding Safety Switch upward. Then, press the seat downward while pulling the Steering Column back towards the rear tire. Your Hover-1 XLS should be standing vertically.



Your Hover-1 XLS should appear folded as shown on the original image of the "Unfolding your Hover-1 XLS" section. Do not store your Hover-1 XLS in the vertical standing position as it is a hazard and could fall over causing injury or death.



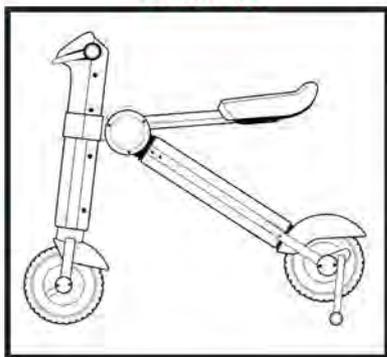
STORING YOUR HOVER-1 XLS

Never put your Hover-1 XLS in storage while in the vertical folded position as it is a hazard and could fall over causing damage, injury or death. The folded position is intended only for transportation purposes. The Hover-1 XLS should be stored in its unfolded position as shown below.

INCORRECT



CORRECT

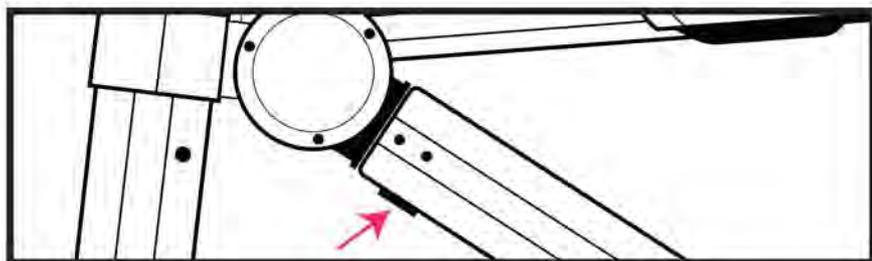


You will not be able to charge your Hover-1 XLS while in its folded position as this is a safety precaution to protect others and yourself from possible harm.

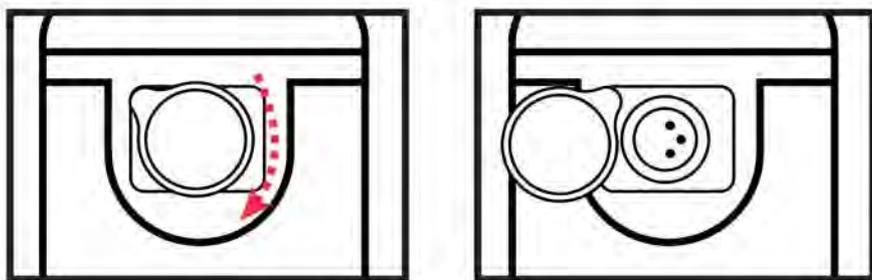
Hype® is not liable or responsible for any damages or harm that may occur from improper storage procedures.

POWERING YOUR HOVER-1 XLS

Locate the charging port on the bottom side of the scooter frame.



Rotate the charging port flap to reveal the charging port.



Using the enclosed cable, attach the charging cable to your Hover-1 XLS by aligning the cable pins. Plug the other end into a grounded wall outlet.

The red LED light will turn on while your Hover-1 XLS is charging. When your Hover-1 XLS is fully charged, the LED indicator light will turn green.

At this point, your Hover-1 XLS is now fully charged and ready to ride. Disconnect the charging cable before riding.

Charging can take up to 3-5 hours for a full charge. The charger is equipped with an over-current protector and the charging current should be below 3A. Heavier or unstable currents will damage the Hover-1 XLS and shorten the battery's lifespan.

Using unauthorized chargers will invalidate any warranty claims with DGL Group's Customer Service Center.

CAUTION

Only use the enclosed charging cable and charger to charge your Hover-1 XLS. Using any other unauthorized charger may damage your Hover-1 XLS.

BATTERY CARE

BATTERY MAINTENANCE

The lithium-ion battery is built into the device. Do not disassemble the device to remove the battery or attempt to separate it from the device.

- When charging the device, please use the enclosed 3-pin charging cable or otherwise ensure that the battery charging conditions are met.
- Do not connect or attach the device or the battery to a power supply plug or directly to a car's cigarette lighter.
- Do not place the device or batteries near a fire, or into direct sunlight. Heating the device and/or the battery can cause additional heating, breaking, or ignition of the battery inside the device.
- Do not continue charging the battery if it does not recharge within the specified charging time. Doing so may cause the battery to become hot, rupture, or ignite.

To preserve natural resources, please recycle or dispose of batteries properly. This product contains lithium-ion batteries. Local, state, or federal laws may prohibit disposal of lithium-ion batteries in ordinary trash. Consult your local waste authority for information regarding available recycling and/or disposal options.

WARNING

Failure to follow the safety precautions listed below could lead to serious bodily injury and/or death.

- Do not attempt to modify, change, or replace your battery.
- Do not use your device if the battery begins to emit odor, overheats, or begins to leak.
- Do not touch any leaking materials or breathe fumes emitted.
- Do not allow children and animals to touch the battery.

- The battery contains dangerous substances, do not open the battery, or insert anything into the battery.
- Please only use the charger provided by Hype®.
- Do not attempt to charge the device if the battery has discharge or emits any substances. In that case, immediately distance yourself from the battery in case of fire or explosion.
- Lithium-ion batteries are considered to be hazardous materials. Please follow all local, state and federal laws in regards to recycling, handling and disposing of Lithium-ion batteries.

 **WARNING**

SEEK IMMEDIATE MEDICAL ATTENTION IF
YOU ARE EXPOSED TO ANY SUBSTANCE
THAT IS EMITTED FROM THE BATTERY.

BEFORE RIDING

WARNING

Any Hover-1 XLS that does not work properly can cause you to lose control and fall. Inspect the entire device thoroughly before every ride, and do not ride it until any problems have been corrected.

Hover-1 XLS OPERATION

It is important that you fully understand all elements of your Hover-1 XLS. If these elements are not used correctly, you will not have full control of your Hover-1 XLS. Before you ride fast, or outside of a controlled environment, learn the functions of the various mechanisms on your Hover-1 XLS.

Practice using these elements of your Hover-1 XLS at slower speeds in a flat, open area before taking the Hover-1 XLS on public roads.

PRE-RIDE HOVER-1 XLS CHECKLIST

Ensure that your Hover-1 XLS is in proper working order each and every time you ride. If a part of the Hover-1 XLS does not function correctly, please contact our Customer Support Center.

WARNING

Any bicycle that does not work properly can cause you to lose control and fall. Do not ride a Hover-1 XLS with a part that is damaged; replace the damaged part before riding.

- Ensure your tire pressure is at 30 psi (210kpa) before riding.
- Ensure the battery is fully charged before riding your Hover-1 XLS.
- If the Hover-1 XLS is not to be used for an extended period of time, you may need to recharge the battery every 2 months to maintain the battery life.
- Ensure that the screws on the front and back tires are locked firmly before each ride.

- Make sure your Hover-1 XLS is fully extended in the unfolded position.
- Check to ensure the tires are not worn.
- Check to ensure all connections are maintained on the Hover-1 XLS.
- Ensure the read-outs on the LCD screen of your Hover-1 XLS are visible.
- Ensure the brake cables are well lubricated. It is suggested you lubricate brakes every 6 months.

CHECKING BRAKES

A cable connects the Brake lever to your brakes. The lever causes the brake pads to apply pressure to the rims of your wheels.

Pull the lever to ensure the brake moves freely and stops the Hover-1 XLS. If the lever can be pulled flat to the handlebar, the brake is too loose.

When brakes are not applied, brake pads should be 1 - 2mm from the rim of each wheel. If brake pads are too near the rim, the brake is too tight. The brake pads should be in line with the rim surface.

Adjust your brake controller to improve brake sensitivity. Brakes will wear down over time. If after you have adjusted brake sensitivity, you feel that the brakes are not performing well, you may need to have brake discs replaced.

CAUTION

Disc brakes and discs get very hot during use and could burn skin. The disc edges can also be very sharp and cut skin. Do not touch the disc or disc brake directly after riding your Hover-1 XLS.

SAFETY PRECAUTIONS

The first rule in safe riding is to use common sense. A Hover-1 XLS is vulnerable; it cannot protect you in a crash, against impact, or loss of control the way driving a car can. A Hover-1 XLS can tip over sideways or pitch you over the front wheel. It moves faster than a typical bicycle. It does not have bumpers or airbags as a car does. This section is a guide of safe riding practices for on and off-road operation. Make sure you are using your Hover-1 XLS properly.

Different localities and countries have different laws governing riding on public roads, and you should check with local officials to ensure you are complying with these laws.

Hyve is not liable for tickets or violations given to riders who do not follow these regulations.

- For your safety, always wear a helmet that meets CPSC or CE safety standards. In the event of an accident, a helmet can protect you from serious injury and in some cases, even death.
- Obey all local traffic laws. Obey red and green lights, one-way streets, stop signs, pedestrian crosswalks, etc.
- Ride with the traffic, not against it.
- If riding with friends and multiple Hover-1 XLSs, ride in a single file in a straight line.
- Have a satisfactory signaling device (bell, horn, etc.) to warn drivers and pedestrians of your approach.
- Ride defensively; expect the unexpected.
- Give pedestrians the right-of-way.
- Do not ride too close to pedestrians and alert them if you intend to pass them from behind.
- Slow down at all street intersections and look to the left and right before crossing.
- Obey all traffic signals.
- Always use proper hand signals for turning and stopping. Give signals 100ft before stopping or turning and always return both hands to the handle bars before stopping or turning.

WARNING

Proper use of your brake is vital to ensure safe, efficient stopping. To avoid misuse and potential injury, do not apply sudden or excessive force to your brakes. Apply your brakes gradually and give yourself enough room to come to a complete stop safely.

- Watch for cars pulling out into traffic and for the sudden opening of car doors.
- Avoid potholes, drainage grates or other road surface hazards.
- Cross railroad tracks at a right angle.
- Be careful when riding on soft road edges, gravel, sand and uneven surfaces. Ride slowly and avoid quick turns when riding on these surfaces.
- Never hitch onto other vehicles.
- Do not “stunt” ride or race in traffic.
- Do not weave in and out of traffic or swerve from side to side.
- A crash can put extraordinary stress on Hover-1 XLS components, possibly causing them to fatigue prematurely. Components suffering from stress fatigue can fail suddenly, causing loss of control, or serious injury.

CAUTION: RIDING IN WET WEATHER

Brakes do not work as well under wet conditions as they do when dry. It is recommended that you do not ride your Hover-1 XLS in wet weather, as there are electronic components of your Hover-1 XLS that may be damaged if exposed to water.

Your Hover-1 XLS is not equipped with reflectors. It is not recommended that you ride your Hover-1 XLS in conditions of low visibility.

If you are riding your scooter in low-visibility conditions, ensure your headlight is turned on, and that you are wearing bright, reflective clothing.



Think about safety when you ride. You can prevent many accidents if you think about safety. Below is a helpful checklist for Hover-1 XLS riders.

SAFETY CHECKLIST

- Check your scooter before every ride, making sure brakes are operating effectively and everything is in good working condition.
- Do not ride "no hands." Always keep both hands firmly on the handlebars.
- Do not ride "double" with more than one adult rider on the seat.
- Avoid riding in large groups, as this can force you to ride too close to other riders, making it difficult to see other vehicles and road hazards.
- Do not ride above your skill level. Ensure you have had enough practice with all functions and features of your XLS.
- Do not ride too fast – with increased speed comes increased risk. If you are moving at a higher speed, small bumps can turn into large impacts, leading to a higher risk of injury if an accident occurs.
- Do not ride with loose objects attached to the handlebars or other parts of the scooter.
- Do not ride your scooter with any pets leashed to your scooter.

- Never carry other riders or packages as they may obstruct vision or proper control of your Hover-1 XLS.
- Do not ride while intoxicated or while taking medications which can make you drowsy.
- When approaching a descent, decrease your speed.
- Do not abuse your Hover-1 XLS.

 **WARNING**

There may be additional risk to injury if you use your scooter incorrectly. This includes, but is not limited to:

- Jumping your scooter
- Riding over debris or obstacles
- Performing stunts
- Riding in off-road terrain
- Riding fast
- Racing other riders
- Riding in unusual manner

The aforementioned examples add stress to each part of your scooter and can lead to long term damage of the device. Damage to your scooter can lead to an accident or increase your risk of injury. To decrease your risk of injury, use your scooter correctly.

Always look ahead to avoid and anticipate any upcoming obstacles. The distance of any upcoming obstacles will vary according to your speed.

Use caution when you encounter road obstacles. If you are going fast, even as small obstacle can create a significant impact to both you and your scooter. If you are unsure about your ability to safely ride over an obstacle, it is best to either ride around it, or stop your scooter, dismount, and walk your scooter around the obstacle.

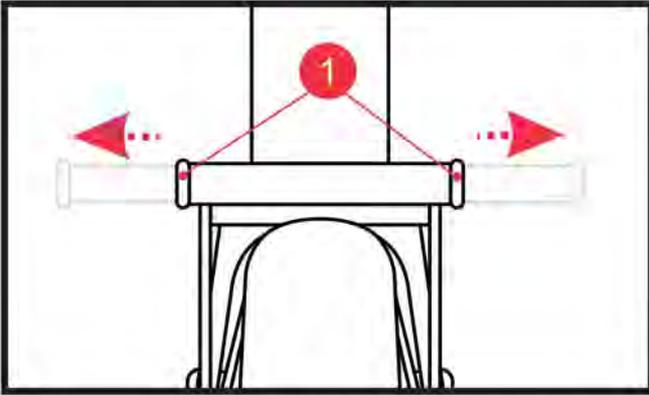
The natural tendency of riders is to move where they are looking. Avoid focusing on obstacles, even if you are trying to avoid them. Instead, focus on the part of the road where you want to go.

RIDING YOUR HOVER-1 XLS

Ensure your Hover-1 XLS is fully locked in the open position by making sure all releases switches are secure. Failure to do so may result in serious bodily harm or death.

After reviewing the pre-ride checklist, follow the steps below to begin riding your Hover-1 XLS.

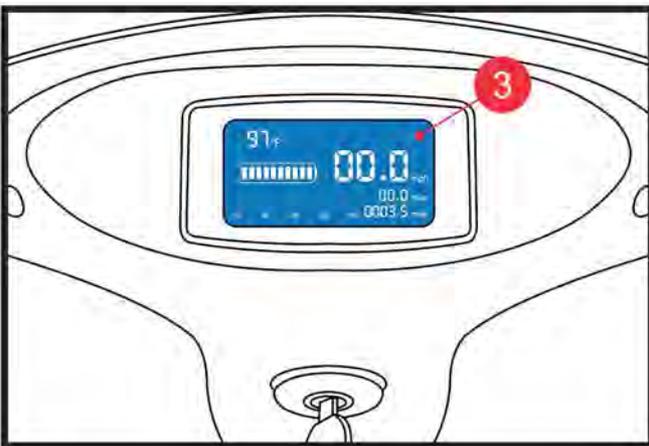
1. Ensure the Foot Rests are expanded from the kickstand.



2. Insert the key into the ignition and turn to the right to start your Hover-1 XLS.



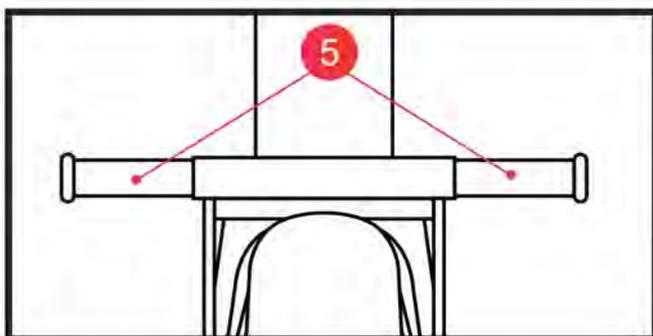
3. The LCD Display will turn on and remain lit.



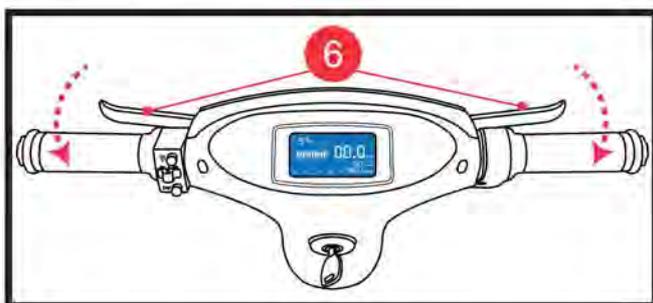
4. Turn the Throttle towards yourself slowly. The Hover-1 XLS will begin to move forward.



5. When the Hover-1 XLS moves forward, put your feet on the Foot Rests. Speed will be determined by the turn of the Throttle.



6. To stop your Hover-1 XLS, release the Throttle and apply your Front & Rear Brakes with both hands slowly until you reach a complete stop.



*Do not attempt to stop suddenly as this may lead to injury or damage to your Brake Discs.

WARNING

Any bicycle that does not work properly can cause you to lose control and fall. Inspect the entire scooter thoroughly before every ride, and do not ride it until any problems have been corrected.

WARRANTY



ONCE OPENED, THE PRODUCT
CANNOT BE RETURNED TO STORE

Hype® offers a 120 day limited warranty covering the hardware of Hover-1™ XLS Folding Electric Scooter (referred to as "Product" here on out), limited to those residing in the 50 US States and Canada. This warranty gives you specific legal rights and you may also have other rights which vary from state to state.

Hype® warrants the Product to be free from defects in materials and workmanship under normal use for 120 days, as sold to the original purchaser, from the date of retail purchase by the original end-user purchaser. A copy of the sales receipt from the date of original purchase of the Product will be required for validity. If a hardware defect arises and a valid claim is received within the warranty period, at its option and to the extent permitted by law, Hype® will:

(1) repair the hardware defect (free of charge) by using new or refurbished parts that are equivalent to new in performance and reliability; or (2) exchange the product (free of charge) with a product that is new or refurbished, that is substantially equivalent to the original product if the product sent in cannot be repaired within a reasonable time or at a reasonable cost. This warranty is for replacement for like-items only and does not cover items out of production if the company no longer stocks them. When a product or part is exchanged, any replacement item becomes your property and the replaced item becomes Hype®'s property. Requests cannot be made for repairs to be carried out on site. This warranty is not assignable or transferable.

The original purchaser may call the Hover-1™ customer service number at 1-844-348-2620 or send an email to support@Hover-1.com for service request. Upon Hype®'s replacement or repair of a Product under warranty, the original end-user purchaser will have the remaining warranty under the original warranty period (without any postponement during repair or replacement).

Important: Do not disassemble the Product. Disassembling the Product will void this warranty. Only Hype® or a party authorized by Hype® should perform service on this Product.

This warranty only covers technical hardware defectiveness during the warranty period and under normal use conditions.

LIMITATION OF WARRANTY

Hype® does not guarantee uninterrupted or error-free operation of this Product. This Warranty does not apply to damages or circumstances, such as, but not limited to:

(A) Damage that is caused by conditions, malfunctions, or damage not resulting in from defects in material or workmanship. These conditions include, but are not limited to, road hazard, accidents, and improper operation or maintenance;

(B) Product has been tampered with, repaired, modified by non-authorized personnel and/or if the product is equipped with additional parts or accessories that are not approved for the product;

(C) Obsolescence;

(D) Damage (accidental or other) to the Product that is cosmetic, meaning damage that does not impact the operation and functioning of the Product, such as without limitation to rust, change in color, texture or finish, wear and tear, scrapes, scratches, dents, cracks, or gradual deterioration, provided there is no obligatory legal liability;

(E) Over-charging, or damages due to improper maintenance of the lithium battery installed in the Product;

(F) Damage to the Product caused by war, terrorism, fire, water, chemical, electrochemical, accident, natural disaster, intentional or accidental misuse, abuse, neglect or improper maintenance, use under abnormal conditions, accidental drops;

(G) Damage to the Product caused by an external electrical fault, surge, or any electrical anomaly;

(H) Any contamination, condition or other circumstance, which Hype®, in its sole discretion, considers a danger to health and safety, including, but not limited to any contact between the Product and a biohazard, bodily fluids, infectious materials/substance, chemicals, hazardous substances, diseases, radiation, or other;

(I) Fraud, theft, misplacement, unexplained disappearance, or willful acts;

(J) Marginal differences compared to the target appearance and workmanship provided these have a negligible effect on the Product's fitness for use.

*Warranties that have not been activated do not cause the warranty period to be extended, nor do they trigger a new warranty period. The warranty period for any replacement parts installed ends with the warranty period for the entire product.

LIMITATION OF LIABILITY

In no event shall Hype® be liable for any incidental, indirect, special or consequential damages or liabilities (including, but not limited to incidental or consequential damages for loss of time, inconvenience, loss of use of product, or any other consequential or incidental loss) in connection with the purchase, use, or operation of the product. Hype® is not liable for property damage, personal injury, or death.

TO THE EXTENT PERMITTED BY LAW, THIS WARRANTY AND THE REMEDIES SET FORTH ABOVE ARE EXCLUSIVE AND IN LIEU OF ALL OTHER WARRANTIES, REMEDIES AND CONDITIONS, WHETHER ORAL, WRITTEN, STATUTORY, EXPRESS OR IMPLIED. AS PERMITTED BY APPLICABLE LAW, HYPE® SPECIFICALLY DISCLAIMS ANY AND ALL STATUTORY OR IMPLIED WARRANTIES, INCLUDING, WITHOUT LIMITATION, WARRANTIES OF MERCHANTABILITY, FITNESS FOR A PARTICULAR PURPOSE, AND WARRANTIES AGAINST HIDDEN OR LATENT DEFECTS. IF HYPE® CANNOT LAWFULLY DISCLAIM STATUTORY OR IMPLIED WARRANTIES THEN TO THE EXTENT PERMITTED BY LAW, ALL SUCH WARRANTIES SHALL BE LIMITED IN DURATION TO THE DURATION OF THE EXPRESS WARRANTY AND TO THE REPAIR OR REPLACEMENT SERVICE AS DETERMINED BY HYPE® IN ITS SOLE DISCRETION. NO RESELLER, AGENT, OR EMPLOYEE IS AUTHORIZED TO MAKE ANY MODIFICATION, EXTENSION, OR ADDITION TO THIS WARRANTY. IF ANY TERM(S) IS HELD ILLEGAL OR UNENFORCEABLE, THE LEGALITY AND ENFORCEABILITY OF THE REMAINING TERMS SHALL NOT BE AFFECTED OR IMPAIRED.

EXCEPT AS PROVIDED IN THIS WARRANTY AND TO THE MAXIMUM EXTENT PERMITTED BY LAW, HYPE® IS NOT RESPONSIBLE FOR DIRECT, INDIRECT, SPECIAL, INCIDENTAL OR CONSEQUENTIAL DAMAGES RESULTING FROM ANY BREACH OF WARRANTY OR CONDITION OR PERFORMANCE OF THE PRODUCT, OR UNDER ANY OTHER LEGAL THEORY, INCLUDING BUT NOT LIMITED TO LOSS OF USE; LOSS OF REVENUE; LOSS OF ACTUAL OR ANTICIPATED PROFITS (INCLUDING LOSS OF PROFITS ON CONTRACTS); LOSS OF THE USE OF MONEY; LOSS OF ANTICIPATED SAVINGS; LOSS OF BUSINESS; LOSS OF OPPORTUNITY; LOSS OF GOODWILL; LOSS OF REPUTATION; LOSS OF, DAMAGE TO, COMPROMISE, OR CORRUPTION OF

DATA; OR ANY INDIRECT OR CONSEQUENTIAL LOSS OR DAMAGE HOWSOEVER CAUSED INCLUDING THE REPLACEMENT OF EQUIPMENT AND PROPERTY, ANY COSTS OF RECOVERING, PROGRAMMING OR REPRODUCING ANY PROGRAM OR DATA STORED IN OR USED WITH THE PRODUCT AND ANY FAILURE TO MAINTAIN THE CONFIDENTIALITY OF DATA STORED ON THE PRODUCT. THE FOREGOING LIMITATION SHALL NOT APPLY TO DEATH OR PERSONAL INJURY CLAIMS, OR ANY STATUTORY LIABILITY FOR INTENTIONAL AND GROSS NEGLIGENT ACTS AND/OR OMISSIONS. HYPE® DISCLAIMS ANY REPRESENTATION THAT IT WILL BE ABLE TO REPAIR ANY PRODUCT UNDER THIS WARRANTY OR MAKE A PRODUCT EXCHANGE, AND IS UNABLE TO RECOVER ANY USER SOFTWARE OR DATA ON THE DEVICE.

ASSERTING A WARRANTY CLAIM

1) To make use of the warranty service for hardware issues, you must contact the Hype® Service Center by phone at 1-844-348-2620 or email at support@Hover-1.com.

2) Hype® will try to diagnose and solve your problem. If it is determined that a warranty claim exists, you will be given an RMA number (Return Material Authorization) and will be asked to send the product to Hype®.

IMPORTANT: Hype® will only accept parcels that have an RMA number.

Please observe the following when sending the product:

1) Send the product suitably packaged with carriage and insurance paid. Do not enclose any accessories with the product (cables, chargers, manuals, etc.) unless the Hype® Service Center specifies otherwise.

2) Mark the RMA number on the outside of the package in such a way that it is visible and clearly legible.

3) You must enclose a copy of the sales receipt as proof of purchase.

4) Please enclose a check for \$49.99 made payable to "DGL GROUP" for return shipping.

5) Once Hype® has received the product, it will meet its warranty obligations in accordance with the warranty conditions and will return the product to the sender with carriage and insurance paid.

SERVICE OUTSIDE OF WARRANTY

Hype® can refuse any service claim made that is not covered by the warranty. If Hype® agrees to provide a service outside the warranty, the customer will be invoiced for all repair and transport costs. Hype® will not accept any packages that have not first been approved by Hype® by means of an RMA (Return Material Authorization).

Contact us with questions at:

support@Hover-1.com

www.Hover-1.com

Hype Wireless

Edison, NJ 08837

844-348-2620

Monday-Friday: 10am-5pm EST

