

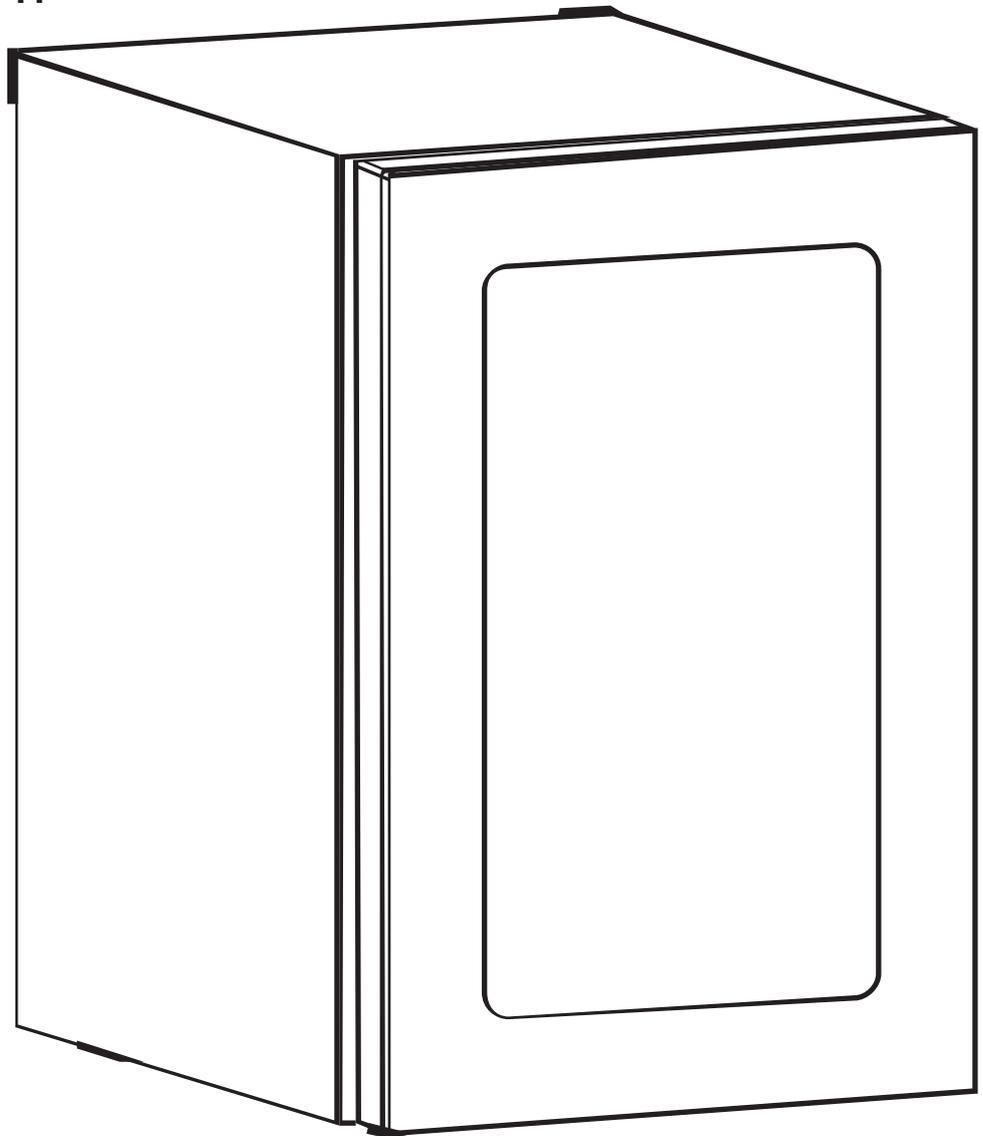
FWC001

WINE REFRIGERATOR

User Manual

SKU:FWC001-11BL-USZX

MODEL:FWC001-11



For Customer Service Support
Call: 1-833-632-0897
Email: support@homyd.com

Thank You for Choosing Our Product

Thank you for choosing our product.

We sincerely appreciate your trust and support. Your satisfaction is our top priority, and we are committed to delivering high-quality products and attentive service.

If you have any questions or suggestions during use, please do not hesitate to contact us. We are always here to assist you.

Contact Information

Email: support@homyd.com (Replies within 24 hours on business days)

Toll-Free: 1-833-632-0897 (Monday to Friday, 9:00 AM – 6:00 PM ET)

We hope this product brings ease and enjoyment to your daily life.

Warranty Statement

This product is covered by a limited warranty that protects against defects in materials and workmanship under normal household use.

If your product develops a fault after the return period of your purchase platform has ended, please contact us directly. We will do our best to assist you based on the warranty terms. For warranty-related inquiries, please reach out using the contact details listed above.

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IMPORTANT SAFETY INSTRUCTIONS

When using electrical appliances, basic safety precautions should be followed to reduce the risk of fire, electric shock, and injury to persons or property. Read all instructions before using this appliance.

Risk of Fire or Explosion—Flammable Refrigerant Used

1. Risk of fire or explosion. Flammable refrigerant used. Consult repair manual or owner's guide before attempting to service this product. All safety precautions must be followed.
2. Risk of fire or explosion. Dispose of appliance in accordance with federal or local regulations. Flammable refrigerant used.
3. Risk of fire or explosion due to puncture of refrigerant tubing. Follow handling instructions carefully. Flammable refrigerant used.

WARNING

4. Ensure there is a suitable power outlet (**115 volts, 15-amp outlet**) with proper grounding to power the wine refrigerator.
5. **DO NOT** use a three-prong adapter or cut off the third grounding prong in order to accommodate for a two-prong outlet. This is a dangerous practice since it provides no effective grounding for the wine refrigerator and may result in a shock hazard.
6. **DO NOT** use an extension cord with this appliance, because of potential safety hazards. However, if you must use an extension cord, it is absolutely necessary that it be a UL-Listed, 3-wire grounding type appliance extension cord having a grounding type plug and outlet and that the electrical rating of the cord be 115 volts and at least 10 amperes.

CAUTION

7. **DO NOT** use mechanical devices to defrost the wine refrigerator.
8. This unit must be positioned so that the plug is accessible. **DO NOT** run the cord over carpeting or other heat-insulating material. **DO NOT** cover the cord or set anything on top of it. Keep the cord away from traffic areas. **DO NOT** submerge the cord in water.

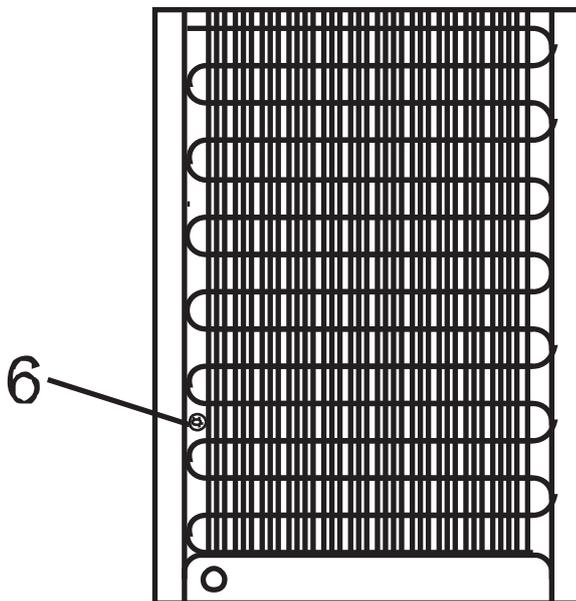
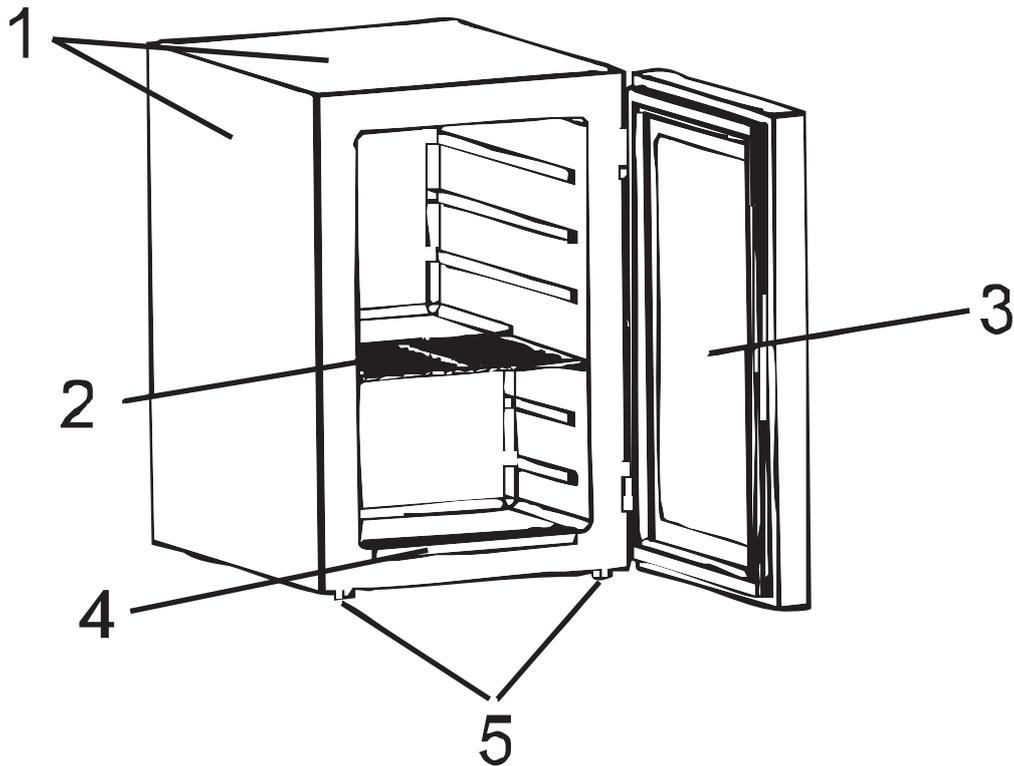
9. No other electrical appliance should be plugged into the same outlet. Be sure that the plug is fully inserted into the wall outlet.
10. Unplug the unit when not in regular use, before cleaning or servicing it.

NOTE:

11. This appliance is to be repaired only by trained service personnel.
12. Clean and maintain the appliance regularly according to this manual's **Cleaning & Maintenance** section.
13. Use this appliance only for its intended purpose as described in this owner's manual. This wine refrigerator must be properly installed in accordance with the installation instructions before it is used.

KEY COMPONENTS AND STRUCTURE

- ① Shelf
- ② Shelf
- ③ Door
- ④ Drip tray
- ⑤ Non-adjustable Leveling Legs
- ⑥ Thermostat Control Knob



INSTALLATION GUIDE

WARNING

Before plugging in the wine refrigerator, let it stand upright for at least 24 hours to let the refrigerant settle.

Unpacking the Wine Refrigerator

1. Remove all inner and outer packaging and check accessories of the appliance.
2. Avoid pulling or yanking accessories forcefully.

Leveling the Unit

Level the wine refrigerator, after properly placing it in its final position.

Choosing the Right Installation Location

Air Circulation Requirements:

To ensure optimal performance, install the unit in a location with sufficient ventilation:

- Sides: 5 cm (2 inches)
- Top: 5 cm (2 inches)
- Back: 25 cm (10 inches)

Installation Limitations:

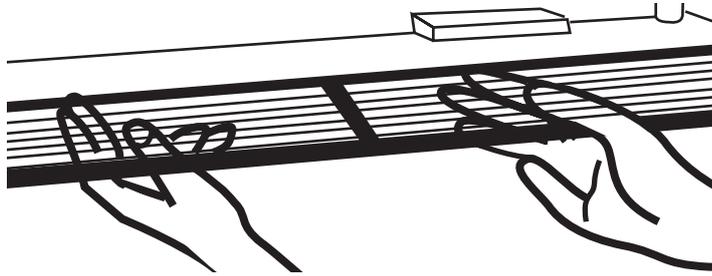
1. **DO NOT** install in uninsulated or unheated areas (e.g., garages). The appliance is designed to operate in ambient temperatures between **13°C (55°F)** and **32°C (90°F)**.

2. Install the unit on a hard, level surface, away from direct sunlight and heat sources such as radiators or cooking appliances.

3. This unit is freestanding only and not designed for built-in installation.

Installing the Shelf

To install the removable shelf, gently slide it into the designated position.



Checking the Drip Tray

1. The drip tray is located inside, near the bottom of the door.
2. Ensure it is correctly positioned and not loose, missing, or misaligned.

Cleaning Before First Use

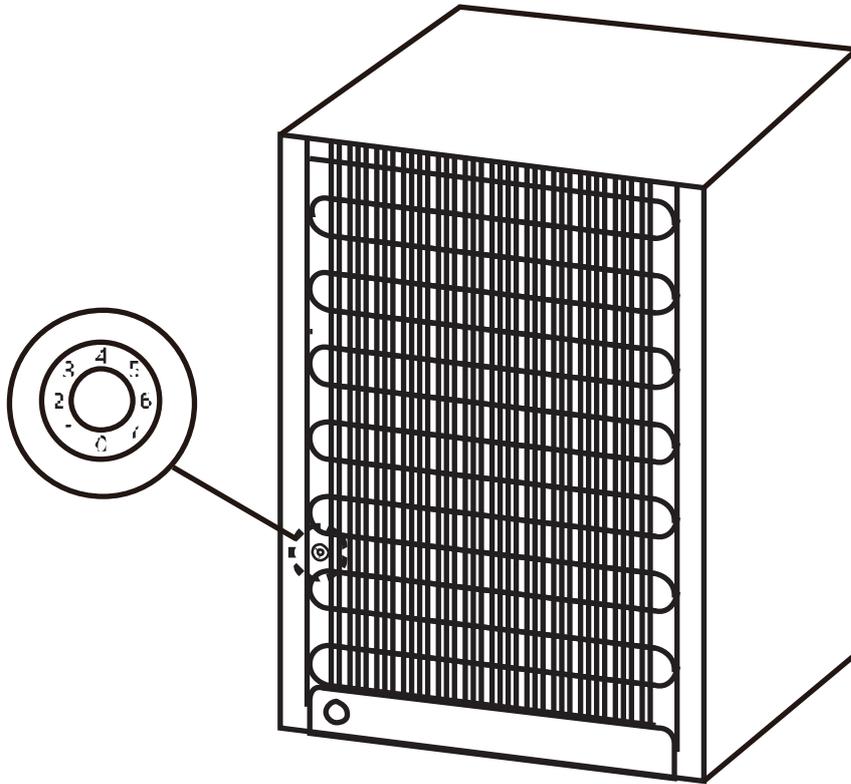
Wipe down all interior surfaces and accessories with lukewarm water and a soft cloth. Dry thoroughly before powering on.

Note:

1. The appliance is for indoor use only.
2. **DO NOT** overfill the cabinet to ensure proper cooling.
3. If the unit has been tilted or laid flat, allow it to stand upright for **24 hours** before connecting to power.

GETTING TO KNOW YOUR WINE REFRIGERATOR

About temperature setting



1. The wine refrigerator features **8 thermostat settings** from “0” to “7” .
2. During Use: Adjust towards “1” to make **less cool** or towards “7” to make it **cooler** as you prefer. The “4” position is generally **ideal** for **daily** use.

Note:

1. For **initial** startup, turn the thermostat knob to “4” and **allow** the unit to **cool** for at **least 2 hours** before **placing** beverages inside.
2. Turning the thermostat control knob to the “0” position will **stop** the **cooling** cycle but does not shut off the power to the unit.

CLEANING AND MAINTENANCE

Disconnecting Power

Unplug the power plug from the socket to disconnect the wine refrigerator.

Cleaning the machine

Dusting under, behind, and around the wine refrigerator will improve the cooling efficiency and save energy. The interior of the wine refrigerator should be cleaned to avoid any odors. Follow the cleaning procedure below.

1. Unplug the wine refrigerator and empty the beverages from the beverage cabinet.
2. Wipe the door gaskets and the condenser (rear of the unit) clean with warm water.
3. Clean door gaskets every 3 months. Door gaskets must be kept clean and pliable to ensure a proper seal. Petroleum jelly applied lightly on the hinge side of door gaskets will keep the gaskets pliable and ensure a good seal.
4. Use soap and warm water to clean the wine refrigerator.
5. Reconnect the wine refrigerator when the wine refrigerator is clean and dry.

Defrosting the machine

1. Remove the beverages. Set the thermostat knob to the "0" position.
2. Melted frost will flow into a drip tray. If excess water accumulates, empty it manually.
3. Clean the interior with lukewarm water and a soft cloth, dry thoroughly, then reset the temperature setting and cool for **2 hours**.
4. Reload beverages and adjust the thermostat to the setting you need.
Note: "1" to reduce the cooling intensity or towards "7" to increase the cooling effect.

Caution: **DO NOT** use hot water, abrasive cleaners, gasoline, solvents, or other flammable substances to clean the unit. These can damage surfaces and pose safety risks.

Power Interruptions

During power outages, unplug the unit. Once power is restored, reconnect it to resume operation.

Vacation and Moving Care

For long vacations or absences, empty contents from the wine refrigerator, unplug the unit and clean the wine refrigerator and door gaskets according to "**CLEANING AND MAINTENANCE**" part. **Leave the door slightly open to allow air circulation and prevent odors.** When moving, always keep the unit upright. **DO NOT** transport it on its side, as this may damage the cooling system.

FAQs

1. Is this rated for outdoor use?

This wine refrigerator is primarily designed for indoor use and is not suitable for outdoor use.

2. What are the warranty specifications?

We provide a 12-month warranty and lifetime technical support for this refrigerator. If you would like to learn more, please contact our customer service team.

3. Is it normal for the wine refrigerator to get hot outside?

It is normal for a refrigerator to emit some heat on the outside. This happens because refrigerators work by transferring heat from inside the unit to the outside, keeping the inside cool.

4. Can the shelf inside the wine refrigerator be moved?

The shelf inside the wine refrigerator is adjustable and can be moved.

TROUBLESHOOTING

Problem	Possible Cause	Solution
The appliance does not operate	There is a power failure, or the appliance is not plugged in	Ensure the appliance is plugged in and the power outlet has power
	A house fuse has blown, or the circuit breaker is tripped	Replace the broken fuse or reset the circuit breaker
The appliance is too warm	Frequent door openings or the door not being closed completely	Close the door tightly and DO NOT open the door too frequently or for a long period of time
	Temperature setting is not suitable	Adjust thermostat control knob to cooler setting
	The door gasket does not seal properly	Ensure the door gasket is not loose
The appliance is too cold	Temperature setting is too cold	Adjust thermostat control knob and allow several hours for temperature to adjust
The appliance runs too frequently	More cooling is required for the environmental conditions	In high-temperature and high-humidity environments, it may be normal for the unit to run continuously to maintain a constant temperature
	Frequent opening of the door allows warm air to enter	Reduce the frequency of opening the door
	The appliance is in a high-temperature and humid environment.	This is a normal situation for the appliance to run. Lower the room humidity level with a dehumidifier or air conditioner

Problem	Possible Cause	Solution
Moisture build-up on interior or exterior of the unit	Poor door seal	Check door gaskets for proper seal
	Ambient temperature or humidity is high	Lower the room humidity by dehumidifier or air conditioner
The door of the appliance does not shut properly	The appliance is not placed on a level surface	Level the appliance
	There are objects or obstacles blocking the passage, pipe, or opening	Check for blockages
Received the product damaged or missing accessories	Possible damage caused during shipping	In this situation, contact our customer service team. They will be more than happy to assist you in resolving the issue

SPECIFICATIONS

FWC001 Wine Refrigerator	
SKU	FWC001-11BL-USZX
MODEL	FWC001-11
VOLTAGE	115V~60HZ
RATED CURRENT	0.9A
REFRIGERANT	R600A, 0.49Oz/14g
FOAMING	CYCLOPENTANE
DIMENSIONS(W×D×H)	11.3*14.7*16.8 in
NET WEIGHT	21.4 LBS

WARRANTY POLICY

1-Year Limited Warranty

Toll-Free Call: 1-833-632-0897 Mon to Fri, 9AM - 6PM (ET)

Email: support@homyd.com

Thank you for choosing our products. We provide a 1-Year Limited Warranty for items purchased through our official channels. Please kindly note that this warranty is for the original purchaser and is non-transferable. If you purchase from an unauthorized seller, please get in touch with them directly.

We are committed to ensuring that our products are free from defects in materials and workmanship for one year from the date of purchase, as long as they are used under normal household conditions and maintained according to the User Manual. **Please note that certain conditions and exclusions apply:**

Should you find any defects in the original product or its non-wearable parts, we will be happy to repair or replace the item within one year of purchase. If a replacement is necessary, the warranty period will continue from the original purchase date. Please be aware that normal wear and tear, or damage due to mishandling, accidents, or failure to follow instructions, are not covered. However, replacement parts are available for purchase. Feel free to contact us for more information.

Please also note that this warranty does not cover damage caused by exposure to liquids or foreign materials, unauthorized repairs or modifications, or use in commercial or non-household environments (unless specified for commercial use).

If you encounter any issues with your product, we are here to help. You can reach us by phone at **1-833-632-0897** or email us at **support@homyd.com**. For certain product categories, we also offer the option to upgrade your warranty to our VIP service.

Our friendly phone support team is available from **Monday to Friday, 9 AM - 6 PM (ET)**. To assist you more efficiently, please have your product with you when you call. Besides, we aim to respond to emails within 24 business hours. If you don't receive a reply within this timeframe after sending us an email, kindly check your spam folder to ensure you don't miss our response.

In addition to the one-year warranty, we also offer lifetime technical support. After the warranty period, service is still available at an additional cost. Please don't hesitate to contact us with any questions or concerns.

RETURN POLICY

We offer a 30-day return policy for purchases made directly through our company. This policy is separate from and does not override the return policies of third-party platforms.

Return Eligibility

Items must be returned within 30 days of purchase.

Products should be in new or like-new condition, with original packaging and all accessories (manuals, handles, keys, etc.).

Returns not related to quality issues will require the buyer to cover return shipping costs, which will be deducted from the final refund.

How to Initiate a Return

Contact our customer service team for return authorization.

Provide the following information:

Proof of purchase (e.g., screenshot with platform name, order number, date, item, and amount)

After approval, we will send a return shipping label. Attach it to the product box and return via the designated carrier.

Once we receive and inspect your return, we will process your refund within 2–3 business days (excluding original processing or handling fees).

***Note:**

- Returned products that are damaged or missing parts may not qualify for a refund.
- This return policy does not affect your warranty rights.
- For details, please refer to the "Return Policy" section of this manual or the return policy on your purchase platform.

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