

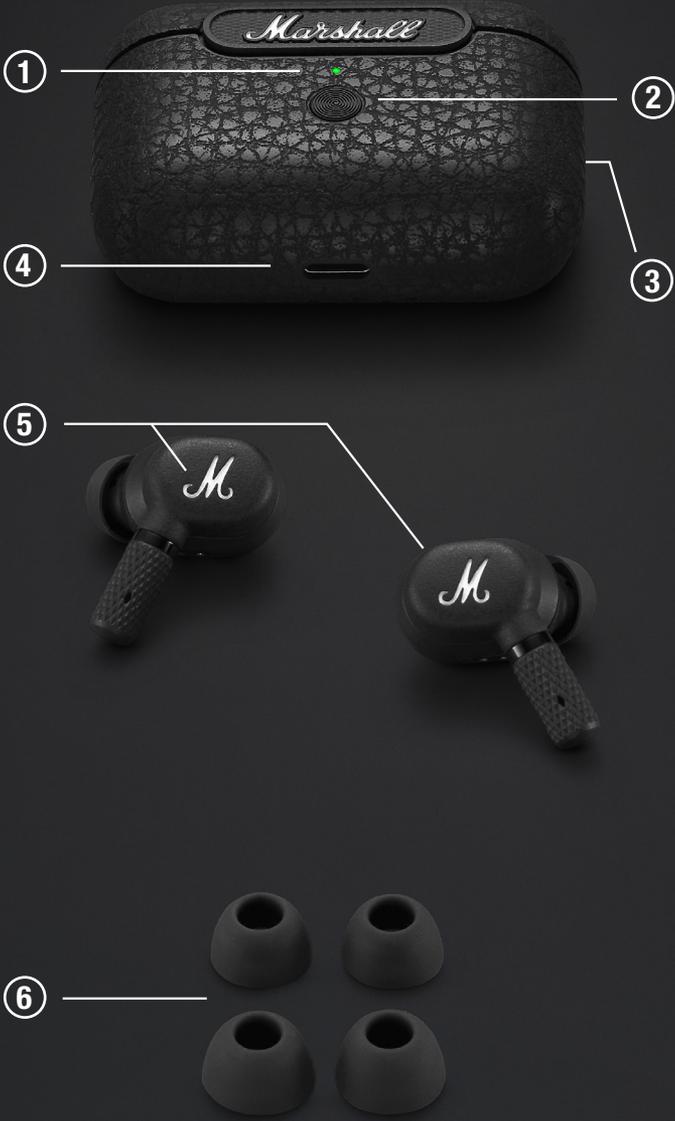
Marshall

MOTIF A.N.C. – TRUE WIRELESS A.N.C.

FULL ONLINE MANUAL

DEVICE LAYOUT

ENGLISH



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① CHARGING CASE INDICATOR

The LED shows the case battery charge, from red through yellow to green (0–100%). It pulses blue while in Bluetooth® pairing mode.

② CHARGING CASE BUTTON

Quick press to see the charging case battery level. With the earbuds in the case and the lid open, push and hold for 2 seconds to initiate pairing.

③ WIRELESS CHARGING

Charge the case by placing it on a wireless charging pad.

④ USB-C POWER INPUT

Charge the case by plugging it into a USB power source.

⑤ TOUCH CONTROLS

Touch the left or right earbud to control your music, phone calls and more. The long touch behaviour can be customised in the app.

- I. 1 touch to play/pause or receive/end a call
- II. 2 touches to skip forward or reject a call
- III. 3 touches to skip backward
- IV. Long touch to toggle noise cancelling, transparency and ANC off.

⑥ EAR TIPS

Motif A.N.C. come with 3 sizes of ear tips and getting the best fit is important in ensuring you enjoy the best audio experience.

Take the time to find the ear tips that best fit your ear. The ear tips should fit snugly in your ear but still feel comfortable. It is not uncommon to use different sizes for left and right.

INSTRUCTIONS

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GETTING STARTED

- I. Open the charging case.
- II. Press and hold the button on the case until the LED turns to a slow blue pulse.
- III. Select MOTIF A.N.C. from your sound device's Bluetooth® list.
- IV. Download the Marshall Bluetooth app and follow the in-app instructions to complete the setup.

CHARGING THE EARBUDS

Put your earbuds back in the case and close the lid to turn them off and begin charging.

CHARGING THE CASE

Use a wireless charger or plug the case into a USB power source to charge it. The case is fully charged when the front-facing LED is steady green.

To charge the case using a wireless charger, follow the instructions below.

- I. Place the charging case with its back flat against the wireless charging pad.
- II. Make sure that the front LED lights up to indicate that the case is charging.
- III. Once the LED light has turned steady green the case is fully charged.

NOISE CONTROL

Long touch either earbud to cycle through the noise control modes.

- Noise cancelling mode - blocks out your surroundings and lets you focus on the music
- Transparency mode - allows you to hear your surroundings and hold conversations without removing your earbuds
- Off – noise control is turned off

The amount of noise cancelling and transparency can be adjusted in the Marshall Bluetooth app.

INSTRUCTIONS

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BATTERY CARE GUIDE

Your earbuds come equipped with high-performance lithium-ion batteries and battery life span is affected by charging and usage. Follow the guidelines below to keep your batteries in great condition for as long possible.

- Avoid using fast chargers if possible. Fast charging causes stress on the battery and will degrade it.
- Avoid letting the battery drain completely or charging it when it's already full. Try to keep the charge between 30% and 80%.
- If the earbuds are stored for a long time, it's recommended to charge the earbuds to about half-charge and then do a factory reset. Store the earbuds and case in a cool, dark, and dry place.
- Avoid using or charging the earbuds in hot and unventilated places, 45°C/113°F and above.
- Avoid charging the battery at low temperatures, below 10°C/50°F and using the earbuds below 0°C/32°F.
- Avoid strong mechanical shocks such as dropping the earbuds or case on hard surfaces as it might harm the batteries.

Download the Marshall Bluetooth app and select the battery preservation level that best suits you and your earbuds.

CLEANING YOUR MOTIF A.N.C.

Earbuds come in close contact with your skin often and sometimes for long periods of time. This will over time cause build-up of dirt and grease that can affect performance and may cause skin irritation. Clean your earbuds regularly to keep them fresh and make them last longer.

Unplug any cables before cleaning the case. Make sure everything is completely dry before using the earbuds, putting the earbuds back in the case, or plugging in a USB charger.

Remove the silicone ear tips from the earbuds and clean them separately. Use a disinfectant wipe or a lint-free cloth, slightly damp with 70% isopropyl alcohol or 75% ethyl alcohol to gently clean the ear tips, the exterior surfaces of the earbuds and the case. Avoid getting moisture in any openings or in the speaker mesh. Carefully clean those areas with a dry and soft brush, or a cotton swab.

- Do not use any sharp objects.
- Do not use compressed air.
- Do not use products containing bleach or hydrogen peroxide.
- Do not submerge the earbuds in any cleaning agents.

INSTRUCTIONS

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PAIRING A NEW DEVICE

Motif A.N.C. remembers up to 3 previously paired devices and will try to reconnect with the last connected device.

- I. Place the earbuds in the case and keep the lid open.
- II. Press and hold the button on the case until the LED turns to a slow blue pulse.
- III. Select MOTIF A.N.C. from your sound device's Bluetooth list.

Note: Motif A.N.C. can be connected with one sound device at a time. Make sure to disconnect from the current device before reconnecting with a different device.

RESETTING THE EARBUDS

If your earbuds become erratic or unresponsive, follow the instructions below.

- I. Place the earbuds in the case and close the lid to restart the earbuds.

If the problem persists, perform a hardware reset:

- I. Place the earbuds in the case and keep the lid open.
- II. Press and hold the touch surface on both earbuds for 4 seconds to reset the earbuds.

If the problem persists, perform a factory reset.

Note: This will delete all user settings and the earbuds will need to be set up again.

- I. Place the earbuds in the case and keep the lid open.
- II. Press and hold the the button on the case for 10 seconds, until the LED turns purple, to reset the earbuds to factory settings.
- III. Remove MOTIF A.N.C. from your sound device's Bluetooth list before pairing again.

MARSHALL BLUETOOTH APP

Download the Marshall Bluetooth app to get the most out of your earbuds and keep them up to date with the latest software.



TROUBLESHOOTING**ENGLISH**

PROBLEM	CAUSE	ACTION
The earbuds do not turn on	The battery has no charge.	<p>Place the earbuds in the case to charge them.</p> <p>If the case LED does not turn on, use a USB power source or a wireless charging plate to charge the case.</p>
Cannot charge the case and the case LED is blinking red	The case does not have enough battery charge to both charge the earbuds and the internal battery.	<ol style="list-style-type: none">1. Remove the earbuds from the charging case.2. Charge the case, without the earbuds inside, until the LED changes from steady red to orange.3. Place the earbuds back in the case, close the lid, and continue to charge both the case and earbuds until the case LED is steady green.

TROUBLESHOOTING

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PROBLEM	CAUSE	ACTION
Cannot connect or pair with a Bluetooth device	Bluetooth is not enabled on your device (smartphone, tablet, computer).	Activate Bluetooth on your playback device.
	The earbuds are not in pairing mode.	Make sure that the earbuds are in the case with the case lid open when start paring, see Pairing a new device.
Erratic behavior	The earbuds are not using the latest firmware version.	Download the Marshall Bluetooth app and connect to the earbuds. Follow the in-app instructions to ensure that Motif A.N.C. has the latest firmware version.
	There is a software error.	Perform a factory reset, see Resetting the earbuds. The earbuds need to be set up again.

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