

# SURGE

WIRELESS

Quick Start Guide

# WELCOME

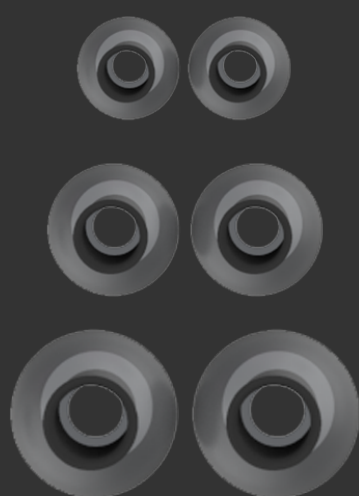
Welcome to your True Wireless experience with your Rowkin Surge. This quick start guide will introduce you to the Surge and how it can change how you experience your music.

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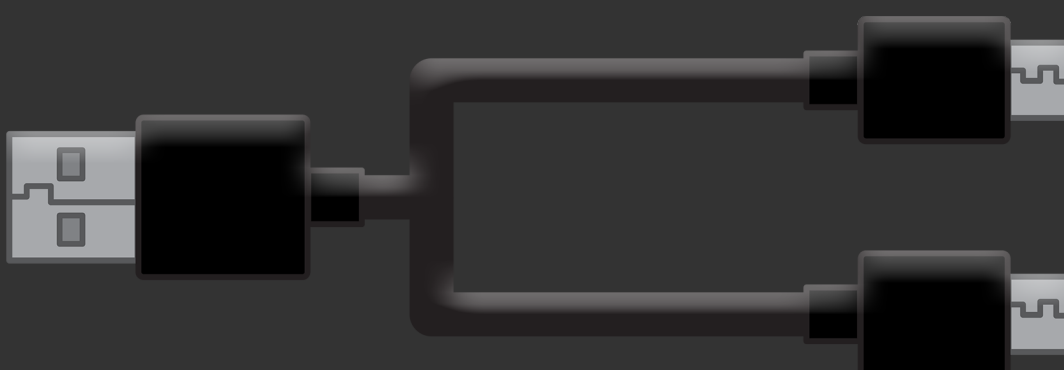
1	.....	What You Get
2	.....	What Does What
3	.....	True Wireless Needs Bluetooth
4	.....	Basic Controls
5	.....	Advanced Stuff
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# 1. WHAT YOU GET

In the box you get pair of our epic true wireless earbuds. The Rowkin Surge is available in two colors: Bold Orange and Fearless Green



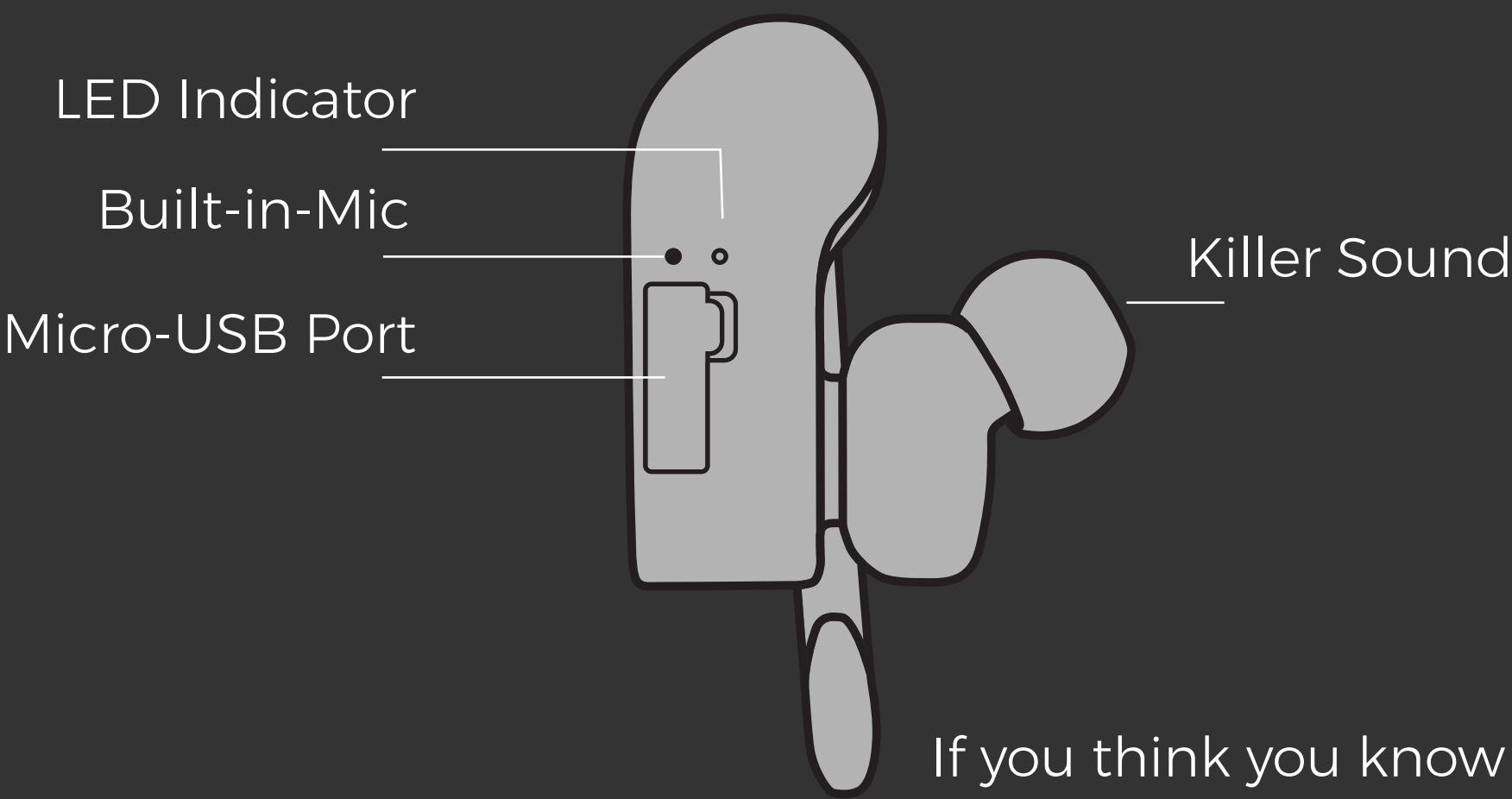
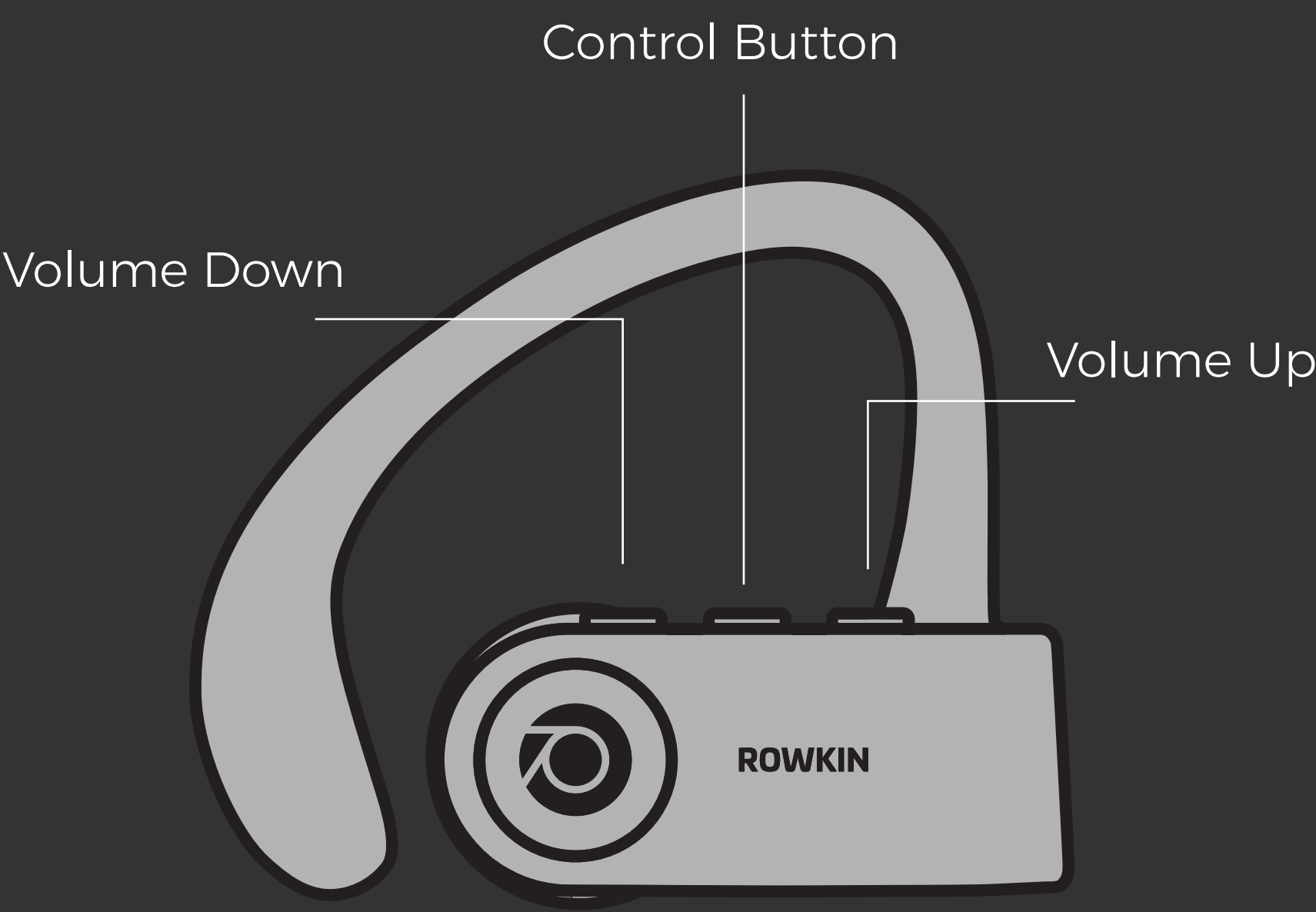
We also give you 3 different size ear tips to make sure your headphones fit perfectly in your ears. Oh, and we also gave you something charge them with...



Quick Start Guide



# 2. WHAT DOES WHAT?



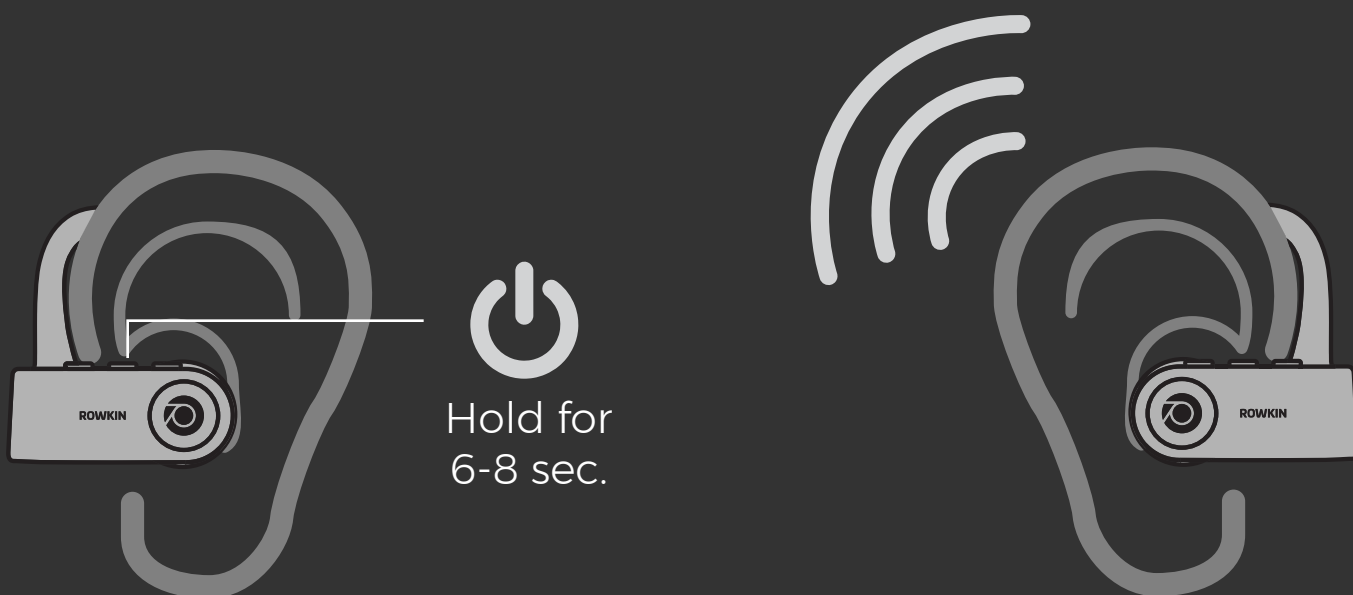
If you think you know what you are doing, then enjoy your true wireless experience. If you need some more help, keep reading (we wont judge)

# 3. TRUE WIRELESS NEEDS BLUETOOTH



1. Power on your Primary headphone (R) until you hear “Power on”, and keep holding until you hear “Pairing”.

2. Wait for “Rowkin Surge” to show up in your Bluetooth settings. Select it and wait for the device to connect.



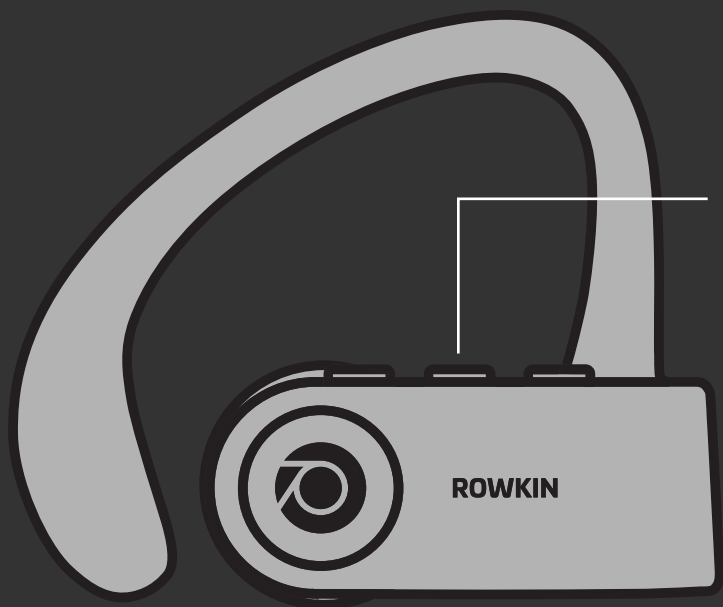
3. Power on your secondary headphone (L) and wait until it pairs to the primary headphone.

4. Listen for the voice prompt that says the device is paired to your headphone.

## For Subsequent Use:

- Power on both headphones by pressing the control button for 2-3 sec.
- Listen for “Power on” and then wait until you hear “True Wireless Stereo Connected.”

# 4. BASIC CONTROLS

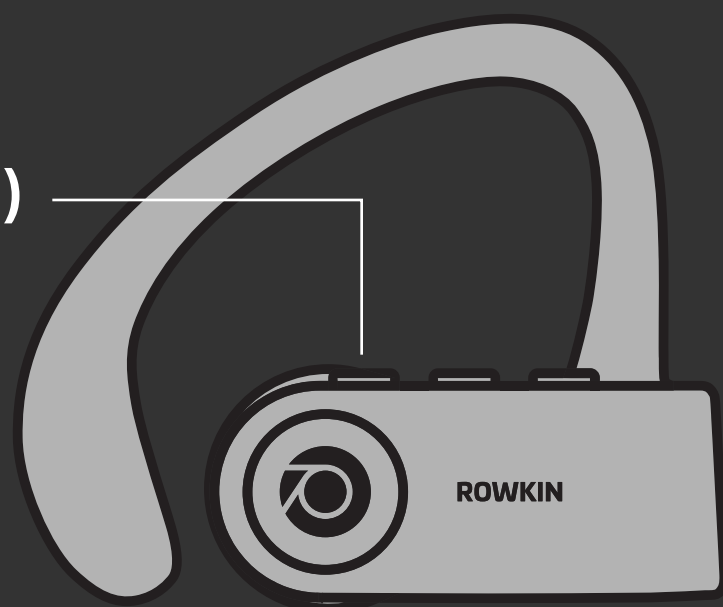


## Control Button

1. Power On/Off
2. Pairing Mode (Hold for 6-8 sec.)
3. Play/Pause
4. Answer Call/ Hang Up
5. Reject Call (Hold for 2 sec.)

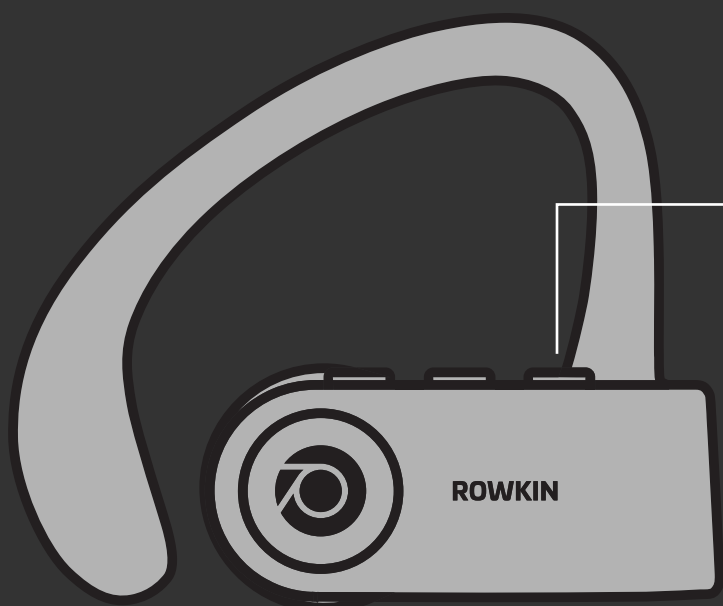
## Volume Down (-)

1. Volume Down
2. Hold down (2-3 sec) for previous track.
3. Mute during call by pressing (-) button



## Volume Up (+)


1. Volume Up
2. Hold down (2-3 sec) for next track.
3. Mute during call when press with (-)



# 5. ADVANCED STUFF

## TROUBLESHOOTING

PROBLEM	PROBABLE CAUSE	SOLUTION
Sound breaks up	Headset is too far away from the source device; Interference between the headset and the source device; The human body may interfere and weaken signal in some conditions.	Keep source device close and in direct view of the headset.
The other party on the call can't hear my voice	Environment is too noisy; Headset is covered during the call, for example, by hair or hands.	Remove anything covering the headset; Speak louder and call in a quiet environment.
Only one earbud has sound when calling	By design only the primary headset is functional when calling.	Refer to Stereo Mode Controls for more detail.



For the best Bluetooth connection, keep source device in direct view of the headset. The human body may interfere and weaken signal in some conditions.

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## SPECIFICATIONS

<b>Dimension:</b> Earbud: 1.99”(L) x 1.67”(W) x 1.30”(D)	<b>Battery capacity:</b> Earbud: 95mAh
<b>Weight:</b> Earbud: 0.42oz (12g)	<b>Charging time:</b> Earbud: ≤90 minutes
<b>Battery type:</b> Rechargeable lithiumion polymer battery	Portable charging case: ≤150 minutes
<b>Battery input:</b> Earbud: 5V / 100mA	<b>Standby time (power on):</b> about 12 hours
<b>Bluetooth version:</b> 4.2	<b>Standby time (power off):</b> about 80 days
<b>Bluetooth profiles:</b> HFP, HSP, AVRCP, A2DP	<b>Music time:</b> up to 5 hours
	<b>Talk time:</b> up to 5 hours
	<b>Frequency response:</b> 20Hz-20kHz
	<b>Audio enhancements:</b> Noise reduction and echo cancellation



# 6. SORRY... WE HAVE TO.

## SAFETY INFORMATION



### Use Responsibly

Do not use headset when it is unsafe to do so: while operating a vehicle, crossing the street, or during any activity or in an environment where your full attention to your surroundings is required.

It's dangerous to drive while wearing the headset and in many places illegal because it decreases your chances of hearing life-saving sounds outside of your vehicle, such as another car's horn and emergency vehicle sirens. Please avoid wearing our headset while driving.

### Listen Responsibly

To avoid hearing damage, make sure that the volume on your music player is turned down before connecting your headset. After placing the headset in/on your ear, gradually turn up the volume until you reach a comfortable listening level. Noise levels are measured in decibels (dB); exposure to any noise at or above 85 dB can cause gradual hearing loss. Monitor your use; hearing loss is function of loudness versus time. The louder it is, the less time you can be exposed to it. The softer it is, the more time you can listen to it.



To prevent possible hearing damage, do not listen at high volume levels for long periods.

## STATEMENTS

### FCC and IC Compliance Statement

This device complies with Part 15 of the FCC rules and Industry Canada license-exempt RSS standards. Operation is subject to the following two conditions: (1) This device may not cause harmful interference; and (2) this device must accept any interference received, including interference that may cause undesired operation.

### EU Compliance Statement

Rowkin hereby declares that this wireless device is in compliance with the essential requirements and other relevant provisions of the R&TTE Directive.

### Caution Statement

Any changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

WARNING: Do not expose this product to liquid or excessive heat.

### Disposal Information



The symbol indicates that this product and/or battery should not be disposed of with household waste. When you decide to dispose of this product and/or its battery, do so in accordance with local environmental laws and guidelines.