

Instant Pot®

DUO™

Multi-Use Pressure Cooker



Safety, Maintenance & Warranty

Important Safeguards
Care & Cleaning
Troubleshooting
Warranty
Contact Information



Full Manual, How to Videos and Recipes available online at instantpot.com
Register your product today at instantpot.com/support/register

IMPORTANT SAFEGUARDS

When using electrical appliances, basic safety precautions should always be followed:

1. READ ALL INSTRUCTIONS.
2. Do not touch hot surfaces. Only use side handles for carrying or moving.
3.  Do not place the appliance on or in close proximity to a hot gas or electric burner, or a heated oven; heat from an external source will damage the appliance.
4.  Do not use near water or flame. Please keep out of direct sunlight.
5.  Extreme caution must be used when moving the appliance containing hot liquids. Do not move the appliance when it is under pressure.
6. Do not use appliance for anything other than intended use.
7. For household use only. Do not use outdoors. Not for commercial use.
8. This appliance cooks under pressure. Improper use may result in scalding injury. Make certain the appliance is properly closed before operating. Refer to the "Getting Started Guide".
9. Do not fill the appliance over 2/3 full. When cooking foods that expand during cooking such as rice or dried vegetables, do not fill the appliance over 1/2 full. Overfilling may cause a risk of clogging the steam release pipe and developing excess pressure. Refer to the "Getting Started Guide".
10. Before each use, check the steam release valve/handle, steam release pipe, anti-block shield and float valve for clogging. Refer to the "Getting Started Guide".
11. Do not open the appliance until the appliance has depressurized and all internal pressure has been released. If the float valve is still up and/or the lid is difficult to open, this indicates that the appliance is still pressurized - do not force it open. Any pressure in the appliance can be hazardous. Refer to "Venting Methods" in the "Getting Started Guide" for information on releasing pressure.
12. Do not use this appliance for deep frying or pressure frying with oil.



Read this manual carefully and completely, and retain for future reference.
Failure to adhere to safety instructions may result in serious injury.

IMPORTANT SAFEGUARDS

13. Do not lean over or place your hands or face over the steam release valve/handle or float valve when the appliance is in operation or has residual pressure. Do not touch the metal portion of the lid when the appliance is in operation; this could result in injury.
14. Do not cover or obstruct the steam release valve/handle and float valve with cloth or other objects. Obstructing the steam release valve/handle and float valve can create a safety issue and may cause injury.
15. Turn the appliance off if steam escapes from the steam release valve/handle or float valve in a steady stream for longer than 3 minutes. There may be residual pressure in the appliance. Allow the appliance to depressurize naturally or release all excess pressure before opening. Refer to "Troubleshooting" section in the User Manual available online.
16. Turn the appliance off if steam escapes from the sides of the lid and ensure sealing ring is properly installed. Refer to the "Getting Started Guide".
17.  To protect against electrical shock, do not immerse the power cord, plugs, or appliance in water or other liquid.
18. A short power supply cord (35 in / 0.9 m) is provided to reduce the hazards resulting from it being grabbed by children, becoming entangled in, or tripping over a longer cord.
19. Always attach plug to appliance first, then plug cord into power source. To disconnect, select **Cancel**, then remove plug from power source.
20. Unplug from outlet when not in use and before cleaning. Allow to cool before adding or removing parts, and prior to cleaning or storage.
21. Do not operate any appliance with a damaged cord or plug. Do not operate if the appliance malfunctions or has sustained damage of any kind, including damage to the rim or bottom of the inner pot. Contact the Customer Care Team.
22.  Do not let power cord hang over edge of table or counter or touch hot surfaces.



Read this manual carefully and completely, and retain for future reference. Failure to adhere to safety instructions may result in serious injury.

IMPORTANT SAFEGUARDS

23. Intended for countertop use only. Keep the appliance on a stable, heat-resistant platform. Do not place on anything that may block the vents on the bottom of the appliance. Do not place on hot stove.
24. **⚠️ WARNING** Spilled food can cause serious burns. Keep appliance and cord away from children. Never drape cord over edge of counter, never use outlet below counter, and never use with an extension cord.
25. When cooking meat with skin (e.g. sausage with casing), the skin can swell when heated. Do not pierce the skin as long as it is swollen; this could result in scalding injury.
26. When pressure cooking food with a doughy or thick texture, or a high fat/oil content, contents may splatter when opening the lid. Please follow recipe instructions for pressure release method. Once steam is fully released, gently shake the appliance with extreme caution and then, if necessary, release the steam again before attempting to open the lid. Refer to the "Venting Methods" in the "Getting Started Guide".
27. **⚠️ CAUTION** Before inserting the inner pot into the appliance, wipe the outer surface of the inner pot and heating element to ensure they are dry and free of food debris. Refer to "Care & Cleaning".
28. Do not attempt to repair, replace, or modify components of the appliance, as this may cause electric shock, fire or injury, and will void the warranty.
29. Do not tamper with any of the safety mechanisms.
30. Do not use appliance in electrical systems other than 120V/60Hz for North America. Do not use with power converters or adapters.
31. This appliance is NOT to be used by children or by persons with reduced physical, sensory, or mental capabilities. Close supervision is necessary when the appliance is used near children and these individuals. Children should not play with this appliance.
32. To reduce the risk of pressure leakage, cook only in an authorized Instant Pot® inner pot.



Read this manual carefully and completely, and retain for future reference. Failure to adhere to safety instructions may result in serious injury.

IMPORTANT SAFEGUARDS

33. To prevent personal injury and damage to the appliance, only replace the sealing ring with an authorized Instant Pot® sealing ring. Refer to the "Getting Started Guide".
34. The use of accessory attachments not recommended by the appliance manufacturer may cause injuries.

SAVE THESE INSTRUCTIONS.

⚠ WARNING

To avoid injury, read and understand instruction manual before using this machine.

⚠ WARNING

Electrical shock hazard. Use grounded outlet only. DO NOT remove ground. DO NOT use an adapter. DO NOT use an extension cord. Failure to follow instructions can cause electrical shock and/or death.

NOTICE

THE FAILURE TO FOLLOW ANY OF THE IMPORTANT SAFEGUARDS AND THE IMPORTANT INSTRUCTIONS FOR SAFE USE IS A MISUSE OF YOUR APPLIANCE THAT CAN VOID YOUR WARRANTY AND CREATE THE RISK OF SERIOUS INJURY.

Special Cord Set Instructions

As per UL safety requirements, a short power supply cord (0.6 m to 0.9 m) is provided to reduce the hazards resulting from grabbing, entanglement and tripping.

This appliance has a 3-prong grounding plug. To reduce the risk of electric shock, plug the power cord into a grounded (earthed) electrical outlet that is easily accessible.

Product Specifications



Duo Mini	3 Quart 2.8 Litres	700 watts	120V / 60 Hz	3.9 kg 8.6 lb	in: 11.4L × 10W × 11.2H cm: 29L × 25.5W × 28.5H
Duo 60 V3	6 Quart 5.7 Litres	1000 watts	120V / 60 Hz	5.35 kg 11.80 lb	in: 13.4L × 12.2W × 12.5H cm: 34L × 31W × 31.7H
Duo 80 V2	8 Quart 7.6 Litres	1200 watts	120V / 60 Hz	7.16 kg 15.79 lb	in: 14.8L × 13.3W × 14.2H cm: 37.6L × 33.8W × 36.1H

The models listed here are representative of all models in the Duo series. For a complete list of colors and patterns, visit instantpot.com



Read this manual carefully and completely, and retain for future reference. Failure to adhere to safety instructions may result in serious injury.

Care & Cleaning

Unplug your Instant Pot and let it cool before cleaning. Let all surfaces dry thoroughly before use.

Part	Instruction	Cleaning Method
Accessories <ul style="list-style-type: none"> • Steam Rack • Condensation Collector 	<ul style="list-style-type: none"> • Wash after each use • Never use harsh chemical detergents, powders or scouring pads on accessories • For dishwasher, place on top rack • Empty and rinse condensation collector after each use 	Dishwasher Safe & Hand Washable
Lid & Parts <ul style="list-style-type: none"> • Steam Release Handle • Anti-Block Shield • Sealing Ring • Float Valve • Float Valve Silicone Cap 	<ul style="list-style-type: none"> • Wash after each use with hot water and mild dish soap and allow to air dry, or place in top rack of dishwasher • Remove all parts from lid before dishwashing • With steam release valve and anti-block shield removed, clean interior of steam release pipe to prevent clogging • To drain water from the lid after dishwashing, grasp the lid handle and hold the lid vertically over a sink, then turn it 360°— such as turning a steering wheel • After cleaning, store the lid upside down on the cooker base. • Store sealing rings in a well-ventilated area to decrease residual odor of flavorful meals. To eliminate odors, add 1 cup (8 oz / 250 mL) water and 1 cup (8 oz / 250 mL) white vinegar to inner pot, and run Pressure Cook for 5-10 minutes, then QR pressure. 	
Inner Pot	<ul style="list-style-type: none"> • More acute hard water staining may require a vinegar dampened sponge and some scrubbing to remove. If there is tough or burned food residue at the bottom, soak in hot water for a few hours for easy cleaning • Wash after each use • Ensure all exterior surfaces are dry before placing in cooker base 	
Power Cord	<ul style="list-style-type: none"> • Use a barely-damp cloth to wipe any particles off power cord 	Damp Cloth Only
Cooker Base	<ul style="list-style-type: none"> • Wipe the inside of the outer pot as well as the condensation rim with a barely-damp cloth, and allow to air dry • Clean cooker base and control panel with a soft, barely-damp cloth or sponge 	

WARNING

Ensure heating element remains dry at all times.

Do not immerse cooker base in water or attempt to cycle through dishwasher.

Do not submerge power cord at any time.

Do not wet prongs of power cord.

Troubleshooting

Register your product today at www.instantpot.com/support/register

Problem	Possible Reason	Solution
Difficulty closing lid	Sealing ring not properly installed	Reposition sealing ring, ensure it is snug behind sealing ring rack.
	Float valve in the popped-up position	Gently press the float valve downward with a long utensil.
	Contents in cooker are still hot	Turn steam release handle to “ Venting ” position, then lower lid onto cooker base slowly, allowing heat to dissipate.
Difficulty opening lid	Pressure inside the cooker	Release pressure according to recipe; only open lid after float valve has dropped down.  WARNING Contents may be under pressure; to avoid scalding injury, do not attempt to force lid open.
	Float valve stuck at the popped-up position due to food debris or residue	Ensure steam is completely released by quick releasing pressure, then press float valve gently with a long utensil. Open lid cautiously and thoroughly clean float valve, surrounding area, and lid before next use.
Inner pot is stuck to lid when cooker is opened	Cooling of inner pot may create suction, causing inner pot to adhere to the lid	To release the vacuum, turn steam release handle to “ Venting ” position.
Steam leaks from side of lid	No sealing ring in lid	Install sealing ring.
	Sealing ring damaged or not properly installed	Replace sealing ring.
	Food debris attached to sealing ring	Remove sealing ring and clean thoroughly.
	Lid not closed properly	Open, then close lid.
	Sealing ring rack is warped or off-center	Remove sealing ring from lid, check sealing ring rack for bends or warps. Contact Customer Care.
	Inner pot rim may be misshapen	Check for deformation and contact Customer Care.

Troubleshooting

Problem	Possible Reason	Solution
Float valve does not rise	Food debris on float valve or float valve silicone cap	Remove float valve from lid and clean thoroughly; perform "Initial Test Run" to check for function and record findings. Contact Customer Care.
	Too little liquid in the inner pot	Check for scorching on bottom of inner pot; remove if necessary. Add thin, water-based liquid to inner pot based on size: 3 Qt - 1 cup 6 Qt - 1 1/2 cups 8 Qt - 2 cups
	Float valve silicone cap damaged or missing	Install or replace float valve.
	Float valve obstructed by lid-locking mechanism	Tap float valve with a long utensil. If the float valve does not drop, turn the cooker off. Contact Customer Care.
	No heat in the inner pot	Perform "Initial Test Run" to check for function and record findings. Contact Customer Care
	Inner pot base may be damaged	Perform "Initial Test Run" to check for function and record findings. Contact Customer Care.
Minor steam leaking/hissing from steam release valve during cook cycle	Steam release handle not in "Sealing" position	Turn steam release handle to "Sealing" position.
	Cooker is regulating excess pressure	This is normal; no action required.
Steam gushes from steam release valve when steam release handle is in "Sealing" position	Not enough liquid in the inner pot	Add thin, water-based liquid to inner pot based on size: 3 Qt - 1 cup 6 Qt - 1 1/2 cups 8 Qt - 2 cups
	Pressure sensor control failure	Contact Customer Care.
	Steam release handle not seated properly	Turn steam release handle to "Sealing" position.
Display remains blank after connecting the power cord	Bad power connection or no power	Inspect power cord for damage. If damage is noticed, contact Customer Care. Check outlet to ensure it is powered.
	Cooker's electrical fuse has blown	Contact Customer Care.

Troubleshooting

Problem	Possible Reason		Solution
Error code appears on display and cooker beeps continuously	C1 C2 C6 C6H C6L	Faulty sensor	Contact Customer Care.
	C5	Temperature is too high because inner pot is not placed in the cooker base	Press Cancel and wait for heating element to cool; ensure there are no foreign objects in cooker base; insert or reposition inner pot in cooker base and re-enter commands.
		Temperature is too high because there is no water in inner pot	Check for scorching on bottom of inner pot; remove if necessary. Add thin, water-based liquid to inner pot based on size: 3 Qt - 1 cup 6 Qt - 1 1/2 cups 8 Qt - 2 cups
	C7 or NoPr	Heat element has failed	Contact Customer Care
		Not enough liquid	Add thin, water-based liquid to inner pot based on size: 3 Qt - 1 cup 6 Qt - 1 1/2 cups 8 Qt - 2 cups
			Steam release handle is in the "Venting" position
	Lid	Lid is not in the correct position for the selected program	Open and close the lid. Do not use a lid when using Sauté .
	OvHt / Burn / Food burn	High temperature detected at bottom of inner pot; cooker automatically reduces temperature to avoid overheating	Starch deposits at the bottom of the inner pot may have blocked heat dissipation. Turn the cooker off, release pressure according to the recipe, and inspect the bottom of the inner pot.
	PrSE	Pressure has accumulated during a non-pressure cooking program	Turn steam release handle to "Venting" position..
	Occasional clicking or light cracking sound	The sound of power switching and expanding pressure board when changing temperatures	
Bottom of the inner pot is wet		Wipe exterior surfaces of inner pot. Ensure heating element is dry before inserting inner pot into cooker base.	

Any other servicing should be performed by an authorized service representative.

Warranty

Disclaimer of Implied Warranties

EXCEPT AS EXPRESSLY PROVIDED HEREIN AND TO THE EXTENT PERMITTED BY LAW, INSTANT BRANDS MAKES NO WARRANTIES, CONDITIONS OR REPRESENTATIONS, EXPRESS OR IMPLIED, BY STATUTE, USAGE, CUSTOM OF TRADE OR OTHERWISE WITH RESPECT TO THE APPLIANCES OR PARTS COVERED BY THIS WARRANTY, INCLUDING BUT NOT LIMITED TO, WARRANTIES, CONDITIONS, OR REPRESENTATIONS OF WORKMANSHIP, MERCHANTABILITY, MERCHANTABILITY QUALITY, FITNESS FOR A PARTICULAR PURPOSE OR DURABILITY.

Some states or provinces do not allow for the exclusion of implied warranties of merchantability or fitness, so this limitation may not apply to you. In these states and provinces, you have only the implied warranties that are expressly required to be provided in accordance with applicable law.

Limitation of Remedies;

Exclusion of Incidental and Consequential Damage

YOUR SOLE AND EXCLUSIVE REMEDY UNDER THIS LIMITED WARRANTY SHALL BE APPLIANCE REPAIR OR REPLACEMENT AS PROVIDED HEREIN. INSTANT BRANDS SHALL NOT BE LIABLE FOR INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES ARISING OUT OF OR IN CONNECTION WITH THE USE OR PERFORMANCE OF THE APPLIANCE OR DAMAGES WITH RESPECT TO ANY ECONOMIC LOSS, PERSONAL INJURY, LOSS OF PROPERTY, LOSS OF REVENUES OR PROFITS, LOSS OF ENJOYMENT OR USE, COSTS OF REMOVAL, INSTALLATION OR OTHER INDIRECT, INCIDENTAL OR CONSEQUENTIAL DAMAGES OF ANY NATURE OR KIND.

Warranty Registration

Please visit www.instantpot.com/support/register to register your new Instant Brands™ appliance and validate your warranty within thirty (30) days of purchase. You will be asked to provide the store name, date of purchase, model number (found on the back of your appliance) and serial number (found on the bottom of your appliance) along with your name and email address. The registration will enable us to keep you up to date with product developments, recipes and contact you in the unlikely event of a product safety notification. By registering, you acknowledge that you have read and understand the instructions for use, and warnings set forth in the accompanying instructions.

Warranty Service

To obtain service under this warranty, please contact our Customer Service Department by phone at 1-800-828-7280 or by email to support@instantpot.com. You can also create a support ticket online at www.instantpot.com/support. If we are unable to resolve the problem, you may be asked to send your appliance to the Service Department for quality inspection. Instant Brands is not responsible for shipping costs related to warranty service, save and except for shipping costs associated with the return of your appliance from Canada or within the 48 contiguous states and the District of Columbia of the United States of America, as provided herein. When returning your appliance, please include your name, mailing address, email address, phone number, and proof of the original purchase date as well as a description of the problem you are encountering with the appliance.

Warranty

Limited Warranty

This Limited Warranty is effective for one year from the date of original consumer purchase. Proof of original purchase date and, if requested by an authorized representative of Instant Brands Inc. ("Instant Brands"), return of your appliance, is required to obtain service under this Limited Warranty. Provided that this appliance is operated and maintained in accordance with written instructions attached to or furnished with the appliance, Instant Brands will, in its sole and exclusive discretion, either: (i) repair defects in materials or workmanship; or (ii) replace the appliance. In the event that your appliance is replaced, the Limited Warranty on the replacement appliance will expire 12 months from the date of original consumer purchase.

This Limited Warranty extends only to the original purchaser and use of the appliance in the United States of America and Canada. This warranty does not cover units that are used outside of the United States of America and Canada.

Any modification or attempted modification to your appliance may interfere with the safe operation of the appliance and will void this Limited Warranty. This Limited Warranty does not apply in respect of any appliance or any part thereof that has been altered or modified unless such alterations or modifications were expressly authorized by an Instant Brands representative.

Limitation and Exclusions

The liability of Instant Brands, if any, for any allegedly defective appliance or part shall in no circumstances exceed the purchase price of a comparable replacement appliance.

This Limited Warranty does not cover:

1. Damage resulting from accident, alteration, misuse, abuse, neglect, unreasonable use, use contrary to the operating instructions, normal wear and tear, commercial use, improper assembly, disassembly, failure to provide reasonable and necessary maintenance, fire, flood, acts of God or repair by anyone unless directed by an Instant Brands Representative;
2. Repairs where your appliance is used for other than normal, personal use or when it is used in a manner that is contrary to published user or operator instructions; or
3. Use of unauthorized parts and accessories, or repairs to parts and systems resulting from unauthorized repairs or modifications made to this appliance.

The cost of repair or replacement under these excluded circumstances shall be borne by you.

Instant Pot®

Instant Brands Inc.
11 - 300 Earl Grey Dr., Suite 383
Ottawa, Ontario
K2T 1C1
Canada

Register your product today at:
instantpot.com/support/register

Contact Customer Care:

[1-800-828-7280](tel:1-800-828-7280)

support@instantpot.com

instantpot.com/#Chat

instantpot.com

store.instantpot.com