

# Warranty

## What is Orb-i's warranty coverage?

### **2-Year Standard Warranty**

Covers: Cost of non-consumable parts and labor

Does not cover: Postal charges

Duration: 2 years from the date you receive Orb-i

### **2-Year Battery Warranty**

Covers: Cost of Orb-i's battery

Does not cover: Postal charges

Duration: 2 years from the date you receive Orb-i

### **5-Year Subsidized Repair Plan**

Covers: 25 – 50% of the cost of non-consumable parts

Does not cover: Labor and postal charges

Duration: 5 years from the date you receive Orb-i

### **Lifetime of Customer Service**

Even after Orb-i's 5-year warranty expires,  
we will continue to provide troubleshooting and assistance.

## Am I covered?

Every Orb-i purchased from an authorized seller is covered by our warranty.

For a full list of authorized sellers, go to [bobsweep.com/authorized](https://bobsweep.com/authorized).

## How can I claim my warranty?

Register online at [bobsweep.com/warranties](https://bobsweep.com/warranties).

## Whom can I contact about my coverage?

If you have any questions or concerns, feel free to contact our helpful support team at [support@bobsweep.com](mailto:support@bobsweep.com) or 1-888-549-8847. Our business hours are Monday – Friday, 9 a.m. – 5 p.m. Pacific Time.