**BEFORE RETURNING THIS PRODUCT TO THE STORE** for any reason, please call ARRIS Technical Support for assistance: **1-877-466-8646**. Please visit <a href="www.arris.com/selfhelp">www.arris.com/selfhelp</a> for frequently asked questions (FAQs), product manuals, Live Chat and Software License and Warranty information.

Place the Product specific label here

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Part Number ARSVD01808-f

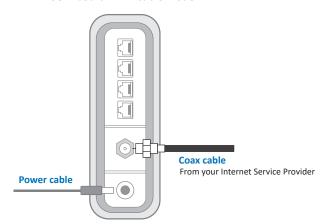




1

Unbox the device; plug in the power cable (included) and a coax cable (not included).

## SURFboard Wi-Fi cable modem



Download and install the SURFboard Central mobile app to set up and manage your device.





Scan to download the mobile app

With the mobile app, you get:

- · Step-by-step installation instructions
- Activation support for your specific service provider
- Automatic device registration for warranty
- Management of your home Wi-Fi network
- Product documentation, Tech Support, and FAQs.
- Software License and Warranty information

**Using Web Interface:** After product activation, access your device by connecting an Ethernet cable between your desktop/laptop and your Wi-Fi cable modem and then navigate to **192.168.0.1** in a Web browser.

**Username**: admin (case-sensitive) <u>OR</u> the email address used to set up the mobile app

**Password**: customized during first time web GUI access <u>OR</u> use the password available in the mobile app

