

INSIGNIA™

USER GUIDE

29-Bottle Wine Cooler

NS-WC29SS3/NS-WC29SS3-C

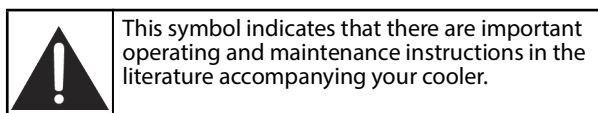
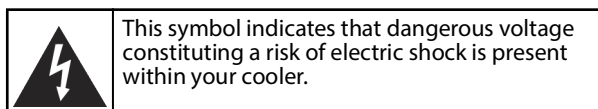


Before using your new product, please read these instructions to prevent any damage.

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IMPORTANT SAFETY INSTRUCTIONS



WARNING

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Do not use this appliance near water.
- 6 Clean only with a damp cloth.
- 7 Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8 Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.
- 9 Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10 Protect the power cord from being walked on or pinched particularly at plugs, outlets, and the point where they exit from the appliance.
- 11 Do not use extension cords or ungrounded (two-prong) adapters.
- 12 Unplug this appliance during lightning storms or when it will not be used for long periods of time.
- 13 Make sure that the available AC power matches the voltage requirements of this appliance.
- 14 Do not handle the plug with wet hands. This could result in an electric shock.

- 15 Unplug the power cord by holding the plug, never by pulling the cord.
- 16 Do not turn the appliance on or off by plugging or unplugging the power cord.
- 17 Turn off the appliance before unplugging it.
- 18 Refer all servicing to qualified service personnel. Servicing is required when the appliance has been damaged in any way, such as the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the appliance, the appliance has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 19 To reduce the risk of fire or electric shock, do not expose this appliance to rain, moisture, dripping, or splashing, and no objects filled with liquids should be placed on top of it.



WARNING

- This appliance is intended to be used in household and similar applications such as staff kitchen areas in shops, offices, and other working environments, farm houses and by clients in hotels, motels, and other residential type environments, bed and breakfast type environments, catering, and similar non-retail applications.
- This appliance is not intended for use by persons (including children) with reduced physical, sensory, or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
- Children should be supervised to ensure that they do not play with the appliance.
- If the supply cord is damaged, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
- Do not store explosive substances such as aerosol cans with a flammable propellant in this appliance.
- The appliance has to be unplugged after use and before carrying out user maintenance on the appliance.
- **WARNING**—Keep ventilation openings, in the appliance enclosure or in the built-in structure, clear of obstruction.
- **WARNING**—Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- **WARNING**—Do not damage the refrigerant circuit.
- **WARNING**—Do not use electrical appliances inside the storage compartment of your cooler, unless they are of the type recommended by the manufacturer.
- **WARNING**—Only abandon the cooler in accordance with local regulations. It uses flammable blowing gas and refrigerant.
- **WARNING**—When positioning the appliance, make sure that the supply cord is not trapped or damaged.
- **WARNING**—Do not locate multiple portable socket-outlets or portable power supplies at the rear of the appliance.



WARNING: risk of fire/
flammable materials

- Do not use extension cords or ungrounded two prong adapters.
- **WARNING**—Risk of child entrapment. Before you throw away your old cooler:
 - Take off the door.
 - Leave the shelves in place so that children may not easily climb inside.
- The cooler must be disconnected from the source of electrical supply before attempting the installation of any accessory.
- Refrigerant and cyclopentane foaming material used for the appliance are flammable. Therefore, when the appliance is scrapped, it must be kept away from any fire source and be recovered by a special recovery company with corresponding qualification, so as to prevent damage to the environment or any other harm.
- Doors or lids fitted with locks and keys must have the keys kept out of the reach of children and not in the vicinity of the refrigerating appliance, in order to prevent children from being locked inside.
- **WARNING**—To avoid a hazard due to instability of the appliance, it must be fixed in accordance with the instructions.

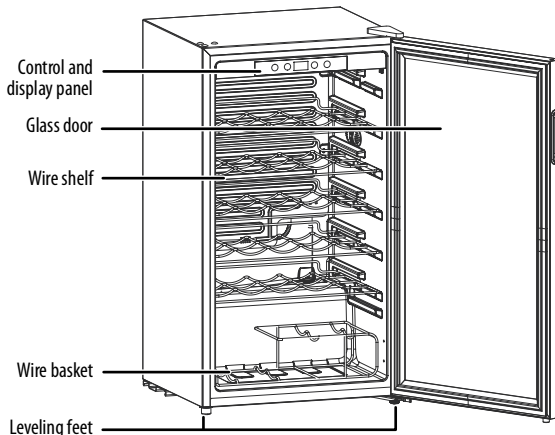
Features

- 29-bottle, 3.2 cu. ft. (.09 cu m) capacity holds your favorite wine
- 41 ~ 64° F (5 ~ 18° C) temperature range helps preserve your wine's flavor
- Five removable chrome-plated shelves give you additional storage options
- Touch controls with LED display are clear and easy to use
- White interior lighting helps you find your wine even in a dark room
- Reversible door and adjustable legs offer flexible placement options
- Timeless stainless steel finish matches any décor
- Pairs with the Insignia 115-Can Beverage cooler (Model NS-BC115SS3, sold separately) to create a complete beverage solution

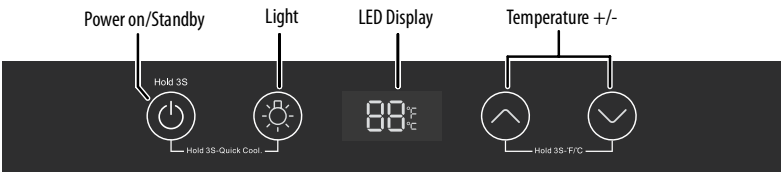
Package contents

- 29-Bottle wine cooler
- *User Guide*

Components



Control and display panel



BUTTON	FUNCTION
	Press and hold for three seconds to turn on or turn off your cooler.
	Press to turn the interior light on or off.
	Press to increase the temperature by one degree.
	Press to decrease the temperature by one degree.
	Press and hold both buttons at the same time for three seconds to turn on "Quick Cool".
	Press and hold both buttons at the same time for three seconds to switch between Fahrenheit and Celsius.

Notes:

- Touch the control panel lightly when pressing the buttons.
- To avoid scratching the control panel, do not touch it with sharp objects.

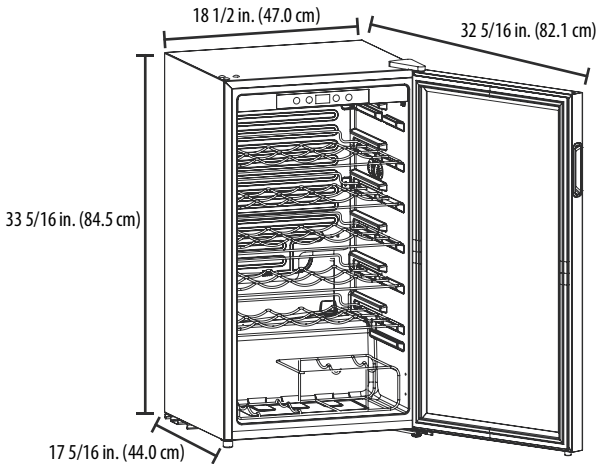
Setting up your cooler

Before using your cooler

- Remove the exterior and interior packaging.
- Let your cooler stand upright for approximately half an hour before connecting it to power. This reduces the possibility of a malfunction in the cooling system from incorrect handling during transportation.
- Clean the interior surface with a damp, warm cloth.

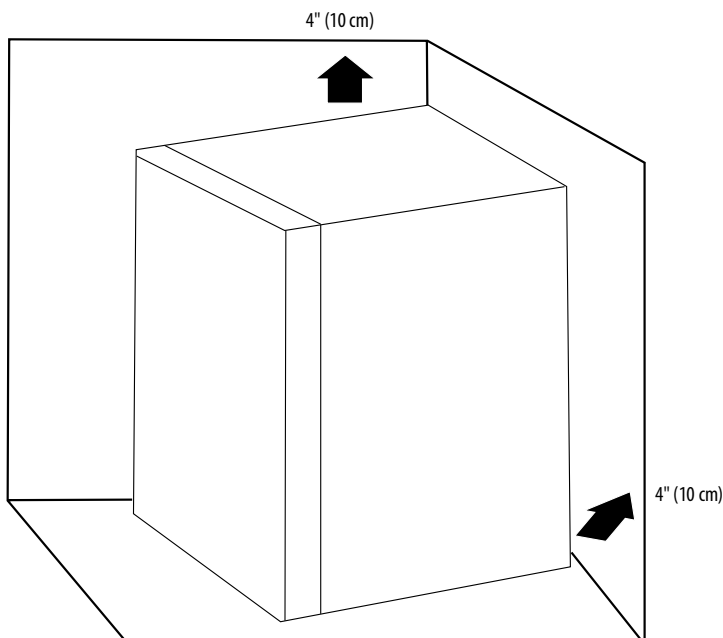
Finding a suitable location

- Your cooler is designed to be free standing only, and it should not be recessed or built into a countertop or wall.
- Place your cooler on a floor, counter top, or cabinet that is strong enough to support your cooler when it is fully loaded.
- Allow 4 in. (10 cm) of space on all sides of your cooler to allow for correct air ventilation.
- Place your cooler away from direct sunlight and sources of heat (such as a stove, heater, or radiator). Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. Ambient temperature below 50° F (10° C) or above 85° F (29.4° C) hinders the performance of your cooler. Your cooler is not designed for use in a garage or any other outside location.
- Avoid placing your cooler in moist areas.
- Your cooler is not designed to be installed in an RV or used with an inverter.
- Do not stack your cooler.
- For your cooler to operate normally, avoid placing it in areas with high magnetic fields or high humidity.



Providing ventilation

Your wine cooler needs at least 4 in. (10 cm) between it and the surrounding walls and ceiling.



Leveling your cooler

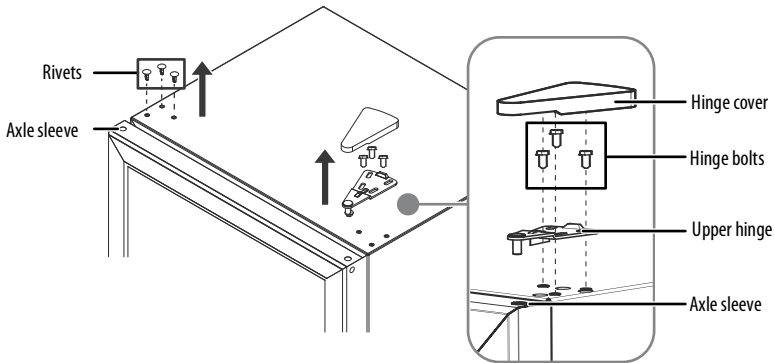
- Your cooler must be level in order to function correctly. If your cooler is not leveled during installation, the door may not close or seal correctly, causing cooling, frost, or moisture problems.
- To level your cooler, you may turn either leveling foot clockwise to raise that side of your cooler or turn it counter-clockwise to lower that side.

Reversing the door

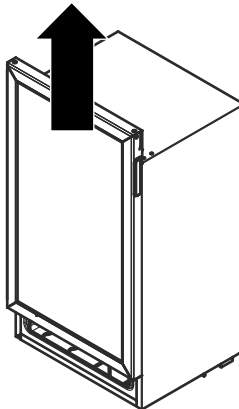
You need a 10 mm socket wrench and a Phillips screwdriver. Have someone available to assist you in the process. Make sure that you keep all of the parts you remove to reuse them later.

CAUTION: Do not lay your cooler completely flat as that could damage the coolant system.

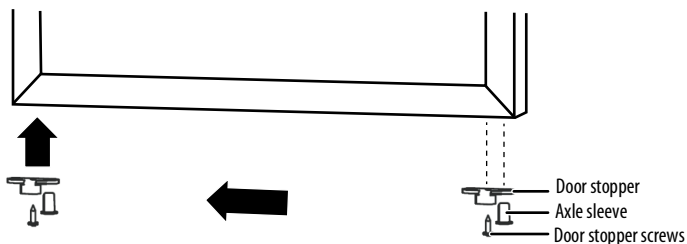
- 1 Make sure that your cooler is unplugged and empty.
- 2 Adjust the leveling feet to their highest positions.
- 3 Use a blade to remove the rivets.
- 4 Use a blade to remove the hinge cover, then use a Phillips screwdriver to remove the hinge bolts.
- 5 Remove the upper hinge.



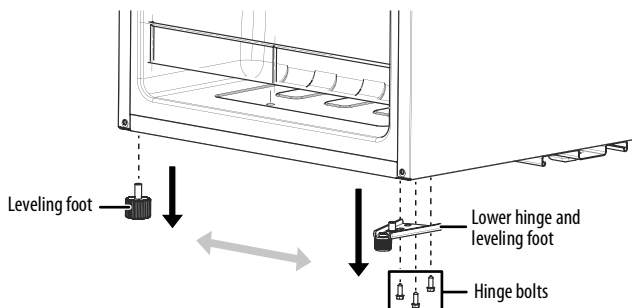
- 6 Remove the door from your cooler.



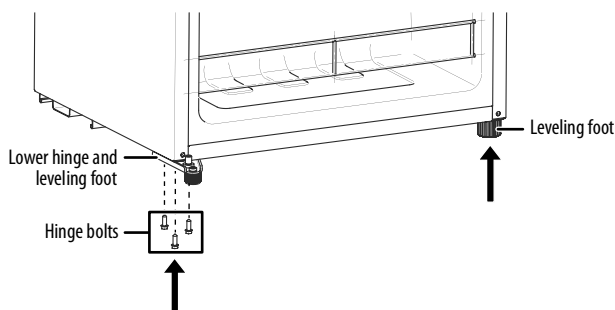
- 7 Use a Phillips screwdriver to remove the door stopper screws, then move the door stopper and axle sleeve to the other side of the door and attach with the screws you just removed.



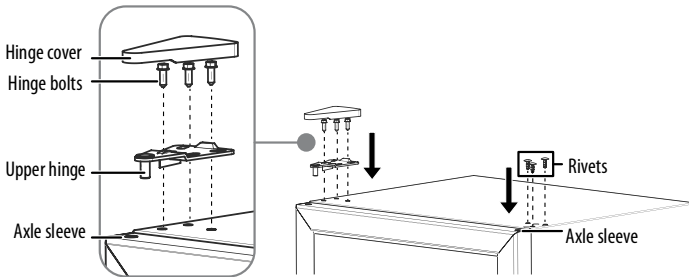
- 8 Use a Phillips screwdriver to remove the hinge bolts, then remove the lower hinge and the leveling feet.



- 9 Attach the lower hinge and leveling feet to the opposite sides of your cooler.



- 10** Replace the glass door, then reinstall the upper hinge. Make sure that you align the door and check the tightness of the door gasket.



- 11** Adjust the leveling feet to level your cooler.

Grounding requirement

Your cooler must be grounded. Your cooler is equipped with a cord having a grounding wire with a grounding plug. The plug must be inserted into an outlet that is correctly installed and grounded.

Consult a qualified electrician or service person if you don't understand the grounding instructions, or if you aren't sure whether your cooler is correctly grounded.

WARNINGS:

- Incorrect use of the grounding plug can result in a risk of electric shock.
- Do not, under any circumstances, cut or remove the third ground prong from the supplied power cord.

Connecting to power

- Plug your cooler into a dedicated, correctly installed grounded wall outlet. Your cooler should be operated on a separate electrical circuit from other operating appliances.

CAUTION: Your cooler is not designed to be installed in an RV or used with an inverter.

- Plug in and run your cooler for three to four hours before making any temperature adjustments and before adding wine. This allows your cooler to reach a stable temperature.

Notes:

- Check your local power source. Your cooler requires a 110V ~ 120V, 60Hz power supply.
- Use a receptacle that accepts the grounding prong. The power cord is equipped with a 3-prong (grounding) plug which plugs into a standard 3-prong (grounding) wall outlet to minimize the possibility of electric shock hazard from your cooler.
- To prolong the service life of the compressor, wait for at least five minutes before restarting your cooler after a power failure.
- Do not use an extension cord with your cooler. If the power cord is too short, have a qualified electrician install an outlet near your cooler. Use of an extension cord can negatively affect your cooler's performance.

Using your cooler

Setting the temperature

- Press the temperature up  or down  buttons to increase or decrease the temperature by one degree. The temperature range is 41° ~ 64° F (5° ~ 18° C).
- Press and hold the temperature up  and down  buttons at the same time to switch between Fahrenheit and Celsius.

Notes:

- A large number of bottles lowers the cooling efficiency of your cooler.
- When you put several bottles of wine in your cooler at one time, the temperature in your cooler may rise temporarily.
- Adjust the thermostat setting by one increment at a time. Allow several hours for the temperature to stabilize between adjustments.
- The screen display always shows the set temperature. When adjusting the temperature, the temperature display blinks to indicate that the temperature is being adjusted.


Memory function

When your cooler is turned off, it remembers the currently set temperature and returns to that setting when it's turned back on.



Using the display

- When you plug in your cooler for the first time, the display screen turns on for three seconds, and you hear a start-up tone.
- In normal mode, the display shows the set temperature.

Lighting your cooler

- Press the light button  to turn the interior light on or off. A beep sounds when the light is turn on or off.

Using Quick Cool mode

- Press and hold the Power on/Standby  and Light  buttons at the same time for three seconds to enter or quit the quick cool mode. The display shows "FC" under Quick Cool mode. The cooler will quit quick cool mode automatically after a maximum of 24 hours.

Using the wine shelves

- All of the shelves have tabs to engage the cabinet on both sides.
- Any of the shelves can be removed to accommodate larger bottles.

To remove a shelf:

- 1 Remove all bottles from the shelves.
- 2 Lift the shelf upward, then gently pull out the shelf.
- 3 To replace a shelf, place the sides of the shelf back onto the supporting guides in the cabinet and push back until the shelf tabs slide into place.

CAUTION: Make sure that the tabs are firmly engaged in the supporting guides before storing any bottles.

Arranging your wine

In order to maintain good air circulation in your cooler, do not let the bottles touch the back of your cooler.

Different temperature zones are generated within your cooler because of air circulation. The upper area's temperature is the highest while the lower area is the lowest.

For best performance, store different types of wine within your cooler, in the following sequence, from top to bottom:

- Strong red wine
- Pink and mild red wine
- White wine
- Champagne and spritzer

Serving and storage tips

We suggest that you pour wine at a temperature below the ideal serving temperature, because the wine warms up quickly after it's been poured into a glass.

WINE TYPE	IDEAL SERVING TEMP
Red Bordeaux	64.4° F (18° C)
Côtes du Rhône red/Barolo Louis Family dry red wine/Barolo	62.6° F (17° C)
Burgundy red	60.8° F (16° C)
Port	59° F (15° C)
Young Burgundy Red	57.2° F (14° C)
Young Red Wine	53.6° F (12° C)
Young Beaujolais/All White Wines (low sugar)	51.8° F (11° C)
Old White Wines/Chardonnay	50° F (10° C)
Sherry	48.2° F (9° C)
Young White Wines (late vintage)	46.4° F (8° C)
White Wines Loire/Entre-deux-Mers	44.6° F (7° C)

- Do not store bottled wine by the box or case in your cooler.
- The cork of an opened bottle should always be moistened when returning it to the bottle.
- Red wine should be allowed to breathe (oxygenate) before drinking. We suggest that you put pink/rose type wines onto the table two to five hours before drinking and red wine four to five hours before drinking. That also allows them to reach the suitable serving temperature. White wine, on the other hand, can be served right away.
- Champagne should always be stored in your cooler and taken out immediately before drinking.

Maintaining your cooler

Your cooler is designed for year-round use with only minimal cleaning and maintenance.

When you first receive it, wipe the cabinet with a mild detergent and warm water, then wipe dry with a dry cloth. Do this periodically to keep your cooler looking new.

CAUTION:

To prevent damage to the finish, do not use:

- Gasoline, benzine, thinner, or other similar solvents.
- Abrasive cleaners.

Cleaning the interior of your cooler

- 1 Unplug your cooler from the wall outlet.
- 2 Remove all beverages.
- 3 Wash the interior with a damp, warm cloth.

Note: We recommend that you soak your cloth in a baking soda solution before washing the interior. Mix one quart of warm water and two tablespoons of baking soda.

- 4 Clean the door gasket (seal) so the door closes correctly.
- 5 Dry the interior and exterior with a soft cloth.

Defrosting your cooler

The ice build-up on the inner back wall of your cooler automatically defrosts in a compressor-off cycle.

Defrost water drains out of your cooler, passing through the drain outlet in the inner back wall into a drain pan located above the compressor. The water evaporates from the drain pan on its own.

Storing your cooler

- 1 Turn off your cooler and unplug it from the wall outlet.
- 2 Remove all beverages.
- 3 Clean your cooler.
- 4 Leave the door open slightly to avoid possible formation of condensation, mold, or odor.

WARNING: Make sure that children do not have access to your cooler. If the door accidentally closes while a child is inside your cooler, the child may suffocate.

Moving your cooler

Note: Make sure that your cooler stays in the upright position during transportation.
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- 1** Turn off your cooler and unplug it from the wall outlet.
- 2** Remove all beverages.
- 3** Securely tape down all loose items inside your cooler.
- 4** Tape the door shut.

Tips on saving energy

- Locate your cooler in the coolest area of the room, away from heat-producing appliances or heating ducts, and out of direct sunlight.
- Do not overload your cooler. It forces the compressor to run longer.
- Do not open the door too often, especially if the weather is hot. Close the door as soon as possible to prevent cool air from escaping.
- Make sure that the door seals completely to keep your cooler running efficiently.
- Make sure that your cooler is sufficiently ventilated, with adequate air circulation behind it.

Troubleshooting

Error codes

If a fault is detected, the display shows one of the following codes:

- **E1:** Temperature sensor fault
- **E6:** Communication fault

If any of these error codes appears on the display, contact your local dealer or service center. Do not try to repair your cooler yourself.

PROBLEM	POSSIBLE CAUSE	SOLUTION
My cooler does not operate.	Your beverage cooler is unplugged.	Make sure that your cooler is plugged in and that the plug is pushed completely into the outlet.
	The fuse on the circuit is blown or the circuit breaker is tripped.	Check the house fuse or circuit breaker box and replace the fuse or reset the circuit breaker.
	Power failure.	If a power failure occurs, your cooler turns off. Wait until the power is restored, then turn it on again.
	The plug does not fit the outlet.	Make sure that your power source has the correct voltage.
The cooler door does not close completely.	The shelf is out of position.	Adjust the shelf correctly.
	The door gaskets are dirty.	Clean the door gaskets.
	The cooler is not level.	Level your cooler with the leveling feet.
	The gasket has deformed or does not fit the shape of the door.	If the door gasket does not seal, try heating then cooling the seal. You can use an electric hair dryer to heat the seal.
My cooler is not cold enough.	The door has been opened too often or was not closed correctly.	Make sure that the door is closed correctly.
	You have just added a large number of warm beverages to your cooler.	Allow time for new beverages to cool, then check again.
	The temperature control is set too warm.	Set the control to a colder setting.
	Your wine cooler does not have enough ventilation.	Your wine cooler may not have enough clearance from walls or the ceiling. See Providing ventilation on page 8.

PROBLEM	POSSIBLE CAUSE	SOLUTION
My cooler makes unusual noises or vibrates.	Your cooler is not level.	Level your cooler with the leveling feet.
	The body of your beverage cooler is touching a wall.	Move your cooler out from the wall.
	<ul style="list-style-type: none"> • A rattling noise may be heard. This is caused by the flow of refrigerant in your beverage cooler. • As each cooling cycle ends, you may hear gurgling sounds. • Contraction and expansion of the inside walls may cause popping or crackling noises. 	<ul style="list-style-type: none"> • This is normal. • Remove any items from the top of your wine cooler. • Make sure that the shelves are installed correctly.
	Items inside or on top of your wine cooler may be rattling.	<ul style="list-style-type: none"> • Remove any items from the top of your wine cooler. • Make sure that the shelves are installed correctly.
Moisture is building up in the interior of my cooler.	The door has been opened too often or was not closed correctly.	Make sure that the door is closed correctly.
	Your cooler is in a location that is very humid.	Move your cooler to a dryer location.
Moisture is building up on the exterior of my cooler.	The door has been opened too often or was not closed correctly.	Make sure that the door is closed properly. Cold air from inside your cooler may be leaking.
	The door gasket is not sealing well.	Make sure that the door and gasket are properly aligned.
	Your cooler is in a location that is very humid.	<ul style="list-style-type: none"> • Weather is hot and humid (this is normal). • Move your cooler to a dryer location.

PROBLEM	POSSIBLE CAUSE	SOLUTION
My cooler turns on and off frequently.	The room temperature is hotter than normal.	Make sure that your cooler is in a room that is 50° ~ 85° F (10° ~ 29.4° C) or place your cooler in a cooler location.
	The door has been opened too often or was not closed correctly.	Make sure that the door is closed correctly.
	The door gasket is not sealing well.	Clean the door gaskets.
	The temperature control is set too warm.	Set the control to a colder setting.
The display shows an error code and an alarm sounds.	Possible equipment malfunction.	See <u>Error codes</u> on page 16.
The wine cooler compartment has a bad odor.	The interior of your wine cooler needs to be cleaned.	Clean the inside of your wine cooler. See <u>Cleaning the interior of your cooler</u> on page 14.
The wine cooler door is hard to open.	Debris on the door gasket or low pressure inside the wine cooler.	<ul style="list-style-type: none"> • If the door is hard to open at other times, try rubbing paraffin wax or petroleum jelly along the edges of the entire gasket. Paraffin wax is used for canning and is safe for use around food. • When you open the wine cooler door, warm air rushes inside. When you close the door, the warm air rushes to the condenser which causes a vacuum. This causes the door to be hard to open for about 10 to 15 seconds after closing.
The compressor runs for a long time or turns on and off frequently.	Several things could cause this.	<p>The compressor runs longer if:</p> <ul style="list-style-type: none"> • The room temperature is high. • You just added a large amount of wine. Wait for the wine to cool, then check again. • You open and close the door frequently. • The door gasket is dirty. Clean the gasket. See <u>Cleaning the interior of your cooler</u> on page 14. • Your wine cooler has been disconnected for a period of time. Wait for your wine cooler to cool (about two to three hours) before adding wine. • You have the temperature set too low.

PROBLEM	POSSIBLE CAUSE	SOLUTION
The outside of my wine cooler is hot.	Several things could cause this, including the location, ambient temperature, and number of items in your cooler.	Heat dissipation from the condenser may make the outside feel hot. This is normal and happens if: <ul style="list-style-type: none"> • The room temperature is high. • You have too many items in your wine cooler. • You open and close the door excessively.
The humidity level in my cooler is too low.	The door has been opened too often or was not closed correctly.	Make sure that the door is closed correctly.
	Your cooler is in a location that is too hot.	Move your cooler to a cooler location.
	The relative humidity is too low.	Place a cup of water inside your cooler to raise the humidity.

Specifications

Dimensions (HxWxD)	33 5/16 × 18 1/2 × 17 5/16 in. (84.5 × 47 × 44 cm)
Weight	56.2 lbs. (25.5 kg)
Power requirements	115V ~ 60Hz, 75W
Current	1.0A
Ambient operating temperature	54° ~ 109° F (12° ~ 43° C)
Cooler temperature range	41° ~ 64° F (5° ~ 18° C)
Power cord length	5.4 ft. (1.65 m)
Capacity	3.2 cu. ft. (.09 cu. m)
Refrigerant type	R600a
Noise (Db) level	39 dB
Annual energy usage	143 kWh/year

ONE-YEAR LIMITED WARRANTY

Best Buy, or its Authorized Partner of Insignia branded products, warrants to you, the original purchaser of this new Insignia branded product ("Product"), that the Product shall be free of defects in the original manufacture of the material or workmanship for a period of one (1) year from the date of your purchase of the Product or the date of delivery (if later than the date of purchase) ("Warranty Period").

For this warranty to apply, your Product must be (i) purchased in the United States or Canada from a Best Buy branded retail store, online at www.bestbuy.com or www.bestbuy.ca, or from Best Buy's Authorized Partner, and (ii) packaged or sold with this warranty statement.

The term "Best Buy", as used in this warranty, refers to Best Buy branded retail stores, www.bestbuy.com, www.bestbuy.ca, and Best Buy's Authorized Partner.

Because Insignia cannot control the quality of products sold by unauthorized sellers, this warranty applies only to Products that were purchased from Best Buy or an Insignia Authorized Partner, unless otherwise prohibited by law. Insignia reserves the right to reject warranty claims for Products purchased from unauthorized sellers, including unauthorized websites.

REPAIR OR REPLACEMENT, AS PROVIDED UNDER THIS WARRANTY, IS YOUR EXCLUSIVE REMEDY FOR BREACH OF WARRANTY. INSIGNIA SHALL NOT BE LIABLE FOR ANY INCIDENTAL OR CONSEQUENTIAL DAMAGES FOR THE BREACH OF ANY EXPRESSED OR IMPLIED WARRANTY ON THIS PRODUCT, INCLUDING, BUT NOT LIMITED TO, LOST DATA, LOSS OF USE OF YOUR PRODUCT, LOST BUSINESS, OR LOST PROFITS. INSIGNIA PRODUCTS MAKES NO OTHER EXPRESS WARRANTIES WITH RESPECT TO THE PRODUCT. ALL EXPRESSED AND IMPLIED WARRANTIES FOR THE PRODUCT, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTIES OF AND CONDITIONS OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE, ARE LIMITED IN DURATION TO THE WARRANTY PERIOD SET FORTH ABOVE AND NO WARRANTIES, WHETHER EXPRESSED OR IMPLIED, WILL APPLY AFTER THE WARRANTY PERIOD. SOME STATES, PROVINCES, AND JURISDICTIONS DO NOT ALLOW LIMITATIONS ON (i) HOW LONG AN IMPLIED WARRANTY LASTS, (ii) EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, or (iii) LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATIONS OR EXCLUSIONS MAY NOT APPLY TO YOU. THIS WARRANTY GIVES YOU SPECIFIC LEGAL RIGHTS, AND YOU MAY ALSO HAVE OTHER RIGHTS, WHICH VARY FROM STATE TO STATE OR PROVINCE TO PROVINCE.

How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product or the date of delivery (if later than the date of purchase). Your purchase date is printed on the receipt you received with the Product. In the event that Authorized Partner ceases to sell the covered Insignia branded product, this warranty shall terminate for that product and there shall be no repair or replacement of the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location or from a Best Buy online website (www.bestbuy.com or www.bestbuy.ca), please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased your Product from an Authorized Partner, call Insignia at 1-877-467-4289.

To obtain warranty service, in the United States and Canada call 1-877-467-4289. Call agents may diagnose and correct the issue over the phone.

If you purchased the Product from an Authorized Partner other than Best Buy, please call 1-888-BESTBUY in the United States or 1-866-BESTBUY in Canada. You will be asked to provide proof of purchase and to return your Product to Best Buy. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

Where is the warranty valid?

This warranty is valid only in the United States and Canada to the original purchaser of the product from an Authorized Partner, in the country where the original purchase was made.

What does the warranty not cover?

- Food, beverage, and/or medicine loss/spoilage.
- Damage to other products caused by a power surge or other similar issue while connected to the Product.
- Customer instruction/education.
- Installation.
- Set up adjustments.
- Cosmetic damage.
- Damage due to weather, lightning, and other acts of God, such as power surges.
- Accidental damage.
- Misuse.
- Abuse.
- Negligence.
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna.
- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance.
- Connection to an incorrect voltage or power supply.
- Damage due to attempted repair by any person not authorized by Insignia to service the Product.
- Products sold "as is" or "with all faults".
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.).
- Products where the factory applied serial number has been altered or removed.
- Loss or Theft of this product or any part of the product.
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.).
- Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

1-877-467-4289 | www.insigniaproducts.com

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Availability Guarantee

Notice for Section 39 of the *Consumer Protection Act* Regarding the Availability Guarantee of Replacement Parts, Repair Services, and Maintenance Information

Please be advised that Best Buy Canada Ltd. ("Best Buy"), including its affiliated entities, does not guarantee, within the meaning of Section 39 of the *Consumer Protection Act* and the applicable regulations, the availability of replacement parts, repair services, or maintenance or repair information relating to products sold, manufactured, imported, advertised, or sold by Best Buy or under its Insignia brand, Best Buy Essentials, Rocketfish, or other brands sold or manufactured by Best Buy.

This Notice does not affect Best Buy's One-Year Limited Warranty for Insignia Products.

Please visit www.bestbuy.ca/garantie-disponibilite for additional information.



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