

INSIGNIA™

14-Bottle Stainless Steel Wine Cooler

NS-WC14SS9



Before using your new product, please read these instructions to prevent any damage.

Contents

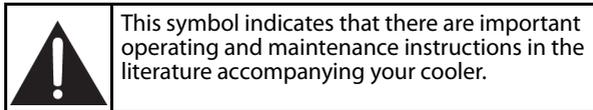
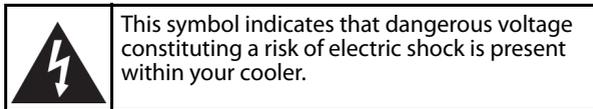
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14-Bottle Stainless Steel Wine Cooler

Introduction

Congratulations on your purchase of a high-quality Insignia product. Your NS-WC14SS9 represents the state of the art in wine cooler design and is designed for reliable and trouble-free performance.

IMPORTANT SAFETY INSTRUCTIONS



WARNING

- 1 Read these instructions.
- 2 Keep these instructions.
- 3 Heed all warnings.
- 4 Follow all instructions.
- 5 Do not use this appliance near water.
- 6 Clean only with a damp cloth.
- 7 Do not block any ventilation openings. Install in accordance with the manufacturer's instructions.
- 8 Do not install near any heat sources such as radiators, heat registers, stoves, or other apparatus (including amplifiers) that produce heat.

- 9 Do not defeat the safety purpose of the polarized or grounding-type plug. A polarized plug has two blades with one wider than the other. A grounding type plug has two blades and a third grounding prong. The wide blade or the third prong are provided for your safety. If the provided plug does not fit into your outlet, consult an electrician for replacement of the obsolete outlet.
- 10 Protect the power cord from being walked on or pinched particularly at plugs, convenience receptacles, and the point where they exit from the appliance.
- 11 Do not use extension cords or ungrounded (two-prong) adapters.
- 12 Unplug this appliance during lightning storms or when it will not be used for long periods of time.
- 13 Make sure that the available AC power matches the voltage requirements of this appliance.
- 14 Do not handle the plug with wet hands. This could result in an electric shock.
- 15 Unplug the power cord by holding the plug, never by pulling the cord.
- 16 Do not turn the appliance on or off by plugging or unplugging the power cord.
- 17 Turn off the appliance before unplugging it.
- 18 Refer all servicing to qualified service personnel. Servicing is required when the appliance has been damaged in any way, such as the power-supply cord or plug is damaged, liquid has been spilled or objects have fallen into the appliance, the appliance has been exposed to rain or moisture, does not operate normally, or has been dropped.
- 19 To reduce the risk of fire or electric shock, do not expose this appliance to rain, moisture, dripping, or splashing, and no objects filled with liquids should be placed on top of it.



WARNING

Electric Shock Hazard

Failure to follow these instructions can result in electric shock, fire, or death.

- 1 **WARNING**—Keep ventilation openings in your cooler clear of obstruction.
- 2 **WARNING**—Do not damage the refrigerant tubing when handling, moving, or using your cooler.
- 3 **WARNING**—Do not use mechanical devices or other means to accelerate the defrosting process, other than those recommended by the manufacturer.
- 4 **WARNING**—Do not use electrical appliances inside the storage compartment of your cooler, unless they are of the type recommended by the manufacturer.
- 5 **WARNING—DANGER**—Never allow children to play with, operate, or crawl inside your cooler.
Risk of child entrapment. Before you throw away your old cooler:
 - 1) Take off the door
 - 2) Leave the shelves in place so that children may not easily climb inside
- 6 Unplug your cooler before carrying out user maintenance on it.



- 7 Your cooler can be used by children age eight years and older and persons with reduced physical or mental capabilities or lack of experience and knowledge if they are given supervision or instruction concerning the use of your cooler in a safe way and understand the hazards involved. Children should not play with your cooler. Cleaning and maintenance should not be performed by children without supervision.
- 8 If a component part is damaged, it must be replaced by the manufacturer, its service agent, or similar qualified persons in order to avoid a hazard.
- 9 Follow local regulations regarding disposal of your cooler due to flammable refrigerant and gas. All refrigeration products contain refrigerants, which under the guidelines of federal law must be removed before disposal. It is the consumer's responsibility to comply with federal and local regulations when disposing of this product.
- 10 This cooler is intended to be used in household and similar environments.
- 11 Do not store or use gasoline or any flammable liquids inside or in the vicinity of this cooler.
- 12 Do not use an extension cord with this cooler. If the power cord is too short, have a qualified electrician install an outlet near your cooler. Use of an extension cord can negatively affect your cooler's performance.

Grounding requirement

Your cooler must be grounded. Your cooler is equipped with a cord having a grounding wire with a grounding plug. The plug must be inserted into an outlet that is correctly installed and grounded.

Incorrect use of the grounding plug can result in a risk of electric shock. Consult a qualified electrician or service person if the grounding instructions are not completely understood, or if doubt exists as to whether your cooler is correctly grounded.

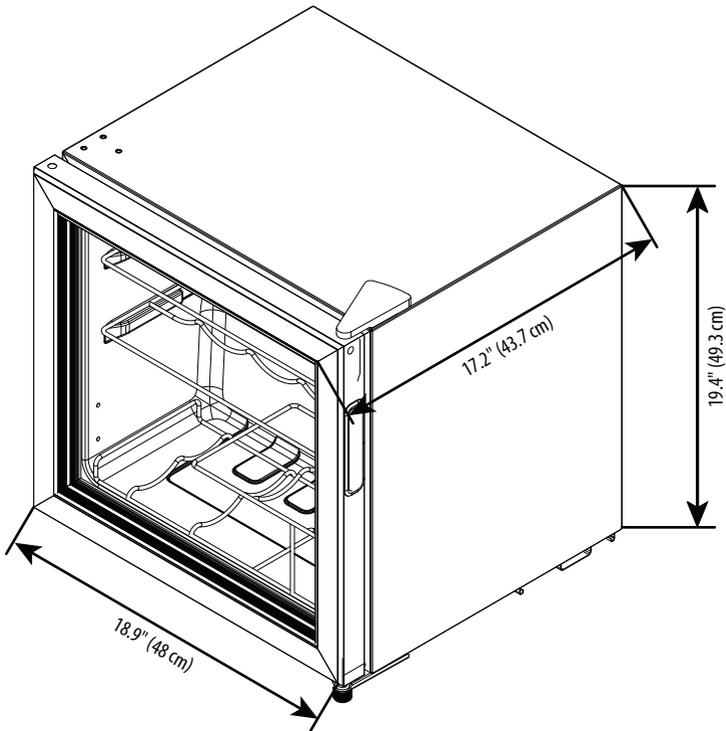
Features

- 14 bottle capacity
- Steel wire shelves (2)
- Temperature control knob
- Tempered glass door
- Leveling feet (2)

Package contents

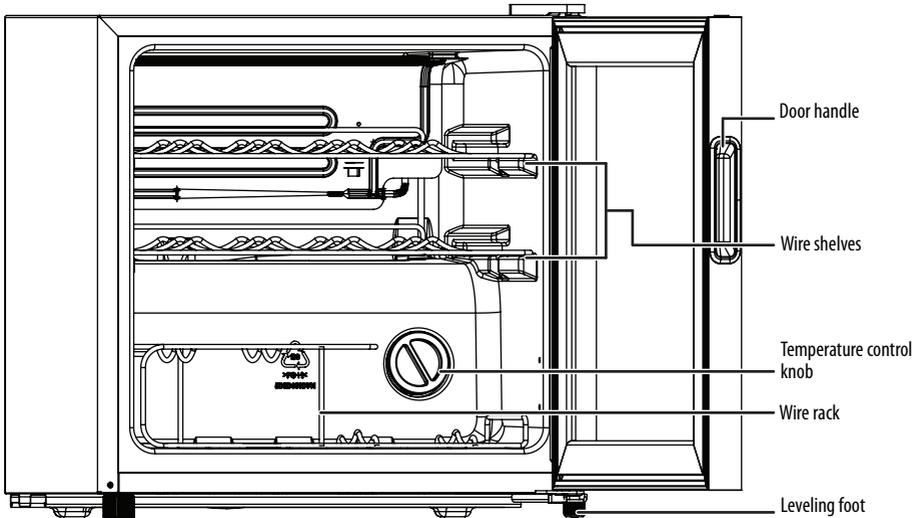
- 14-bottle Stainless Steel Wine Cooler
- *User Guide*

Dimensions

**Notes:**

- The shelves are 15.8 × 11.4" (40.1 × 29 cm) (W × D).
- The top shelf is 4" (10.2 cm) from the inside top of your wine cooler.
- The bottom shelf is 3.7" (9.5 cm) from the top shelf.
- The storage below the bottom shelf is 7.2" (18.4 cm).

Components



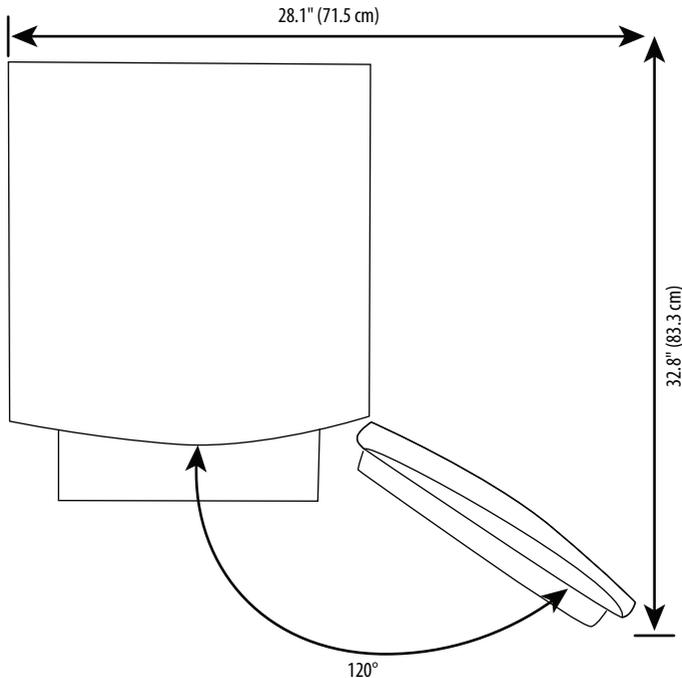
Setting up your wine cooler

Before using your wine cooler

- Remove the exterior and interior packing.
- Clean the interior surface with lukewarm water using a soft cloth.
- Let your cooler stand upright for approximately 30 minutes before connecting it to power. This reduces the possibility of a malfunction in the cooling system from incorrect handling during transportation.
- Let your cooler run two to three hours before loading wine. If the ambient temperature is high, let your cooler run for more than four hours.

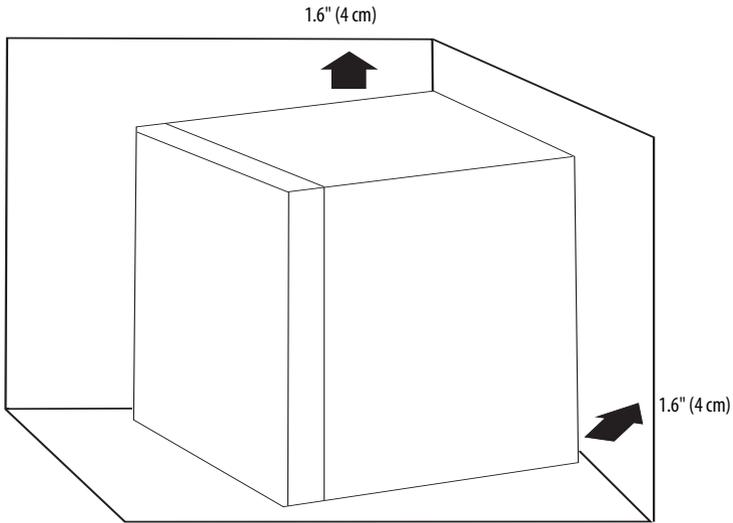
Finding a suitable location

- Your cooler is designed to be free-standing only, and should not be recessed or built-in.
- Place your cooler on a floor, counter top, or cabinet that is strong enough to support your cooler when it is fully loaded.
- Allow 1.6" (4 cm) of space between the back, sides, and top of your cooler and any surrounding walls or ceiling. This allows the correct air ventilation. Adjust the leveling feet to keep your cooler level.
- Locate your cooler away from direct sunlight and sources of heat (stove, heater, radiator, and so on). Direct sunlight may affect the acrylic coating and heat sources may increase electrical consumption. Ambient temperature below 50°F (10°C) or above 85°F (29.4°C) will hinder the performance of this cooler. This cooler is not designed for use in a garage or any other outside installation. Do not use your wine cooler in a garage.
- Avoid locating your cooler in moist areas.



Providing ventilation

Your wine cooler needs at least 1.6" (4 cm) between it and the surrounding walls and ceiling.



Providing the correct power source

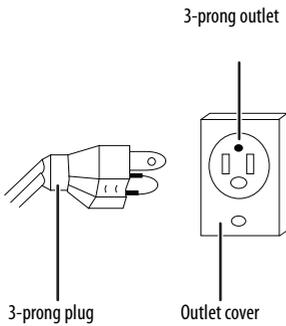
Check your power outlet. Your refrigerator requires a AC115V ($\pm 10\%$), 60Hz power supply. Make sure that the power outlet supplies 10 amps or higher.

WARNINGS:

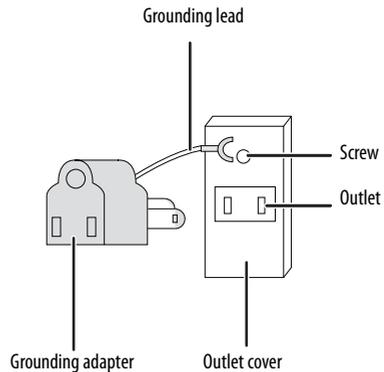
Make sure that:

- The power outlet accepts a 3-prong grounding plug. The third prong on the power cord plug grounds your refrigerator to minimize the possibility of electric shock. Do not modify the power plug.
- You Do NOT plug anything else into the same power outlet as your refrigerator. You may overload the circuit which can cause a fire.
- You DO NOT use an extension cord. If your refrigerator is too far from the power outlet, move your refrigerator or have an electrician install an outlet closer to your refrigerator.
- The power outlet cannot be turned off with a switch or pull string.

Using a 3-prong plug and outlet

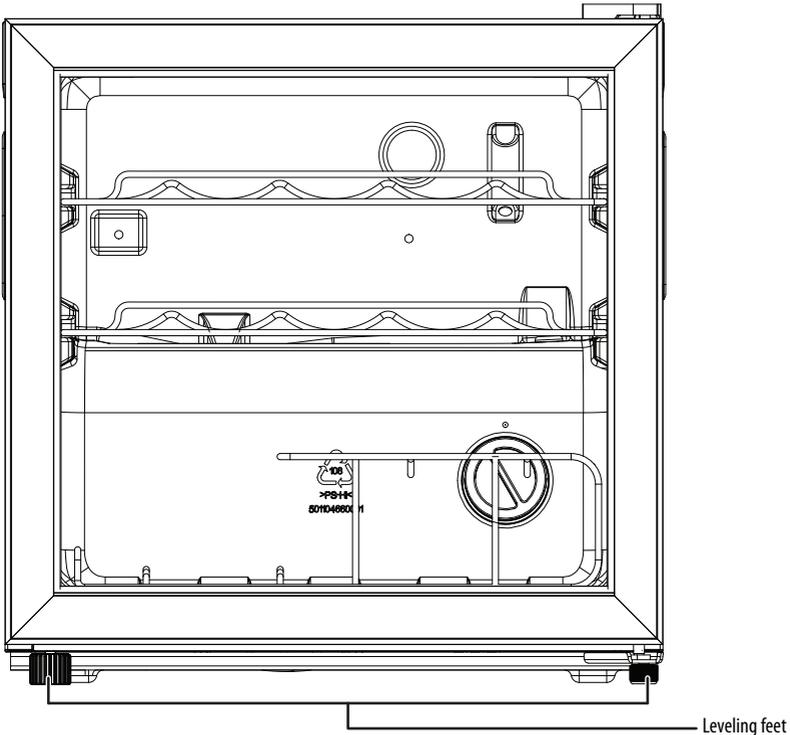


Using a grounding adapter



Leveling your wine cooler

Leveling your wine cooler is important. If you do not level your cooler during installation, the doors may not close or seal correctly which can cause cooling or moisture problems.



- Rotate the leveling feet clockwise to raise or counter-clockwise to lower your wine cooler.

Note: To make it easier to adjust the feet, have someone tilt your wine cooler while you adjust the feet.

Reversing the door

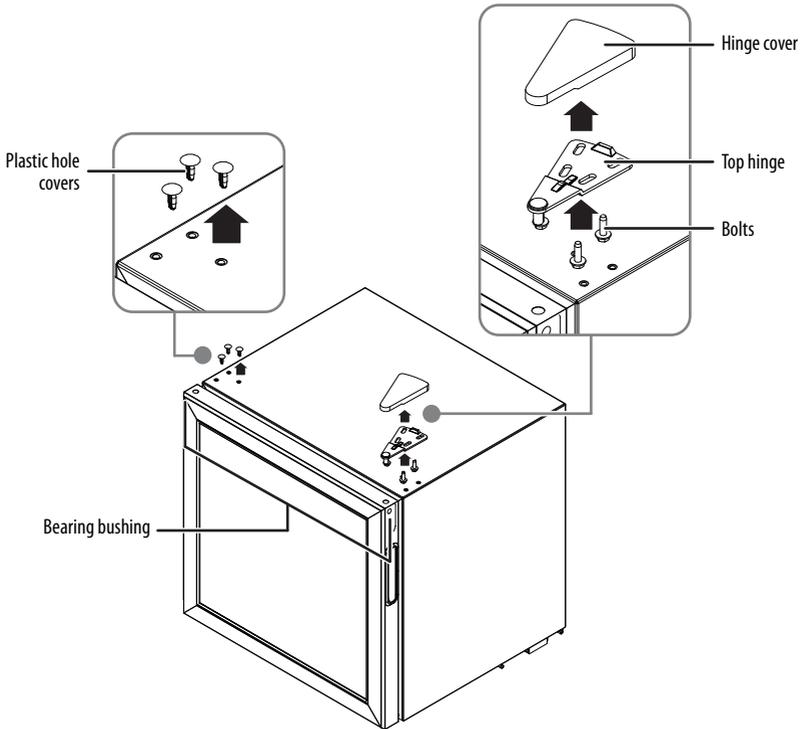
You need a cutting blade and a Phillips screwdriver. Have someone available to assist you in the process.

WARNING: Handle the cutting blade carefully so that you do not scratch the surface of your wine cooler or cut yourself.

- Keep all of the parts you remove to reuse them later.
- Removing the door requires that the cooler be tilted backwards.

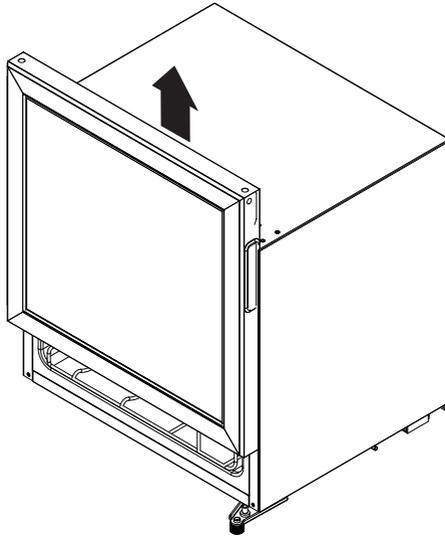
CAUTION: Do not lay your wine cooler completely flat because that could damage the coolant system.

- 1 Make sure that your wine cooler is unplugged and empty.
- 2 Make sure that the door is closed.
- 3 Use a cutting blade to remove the bearing bushing and plastic hole covers on the left side of your cooler.

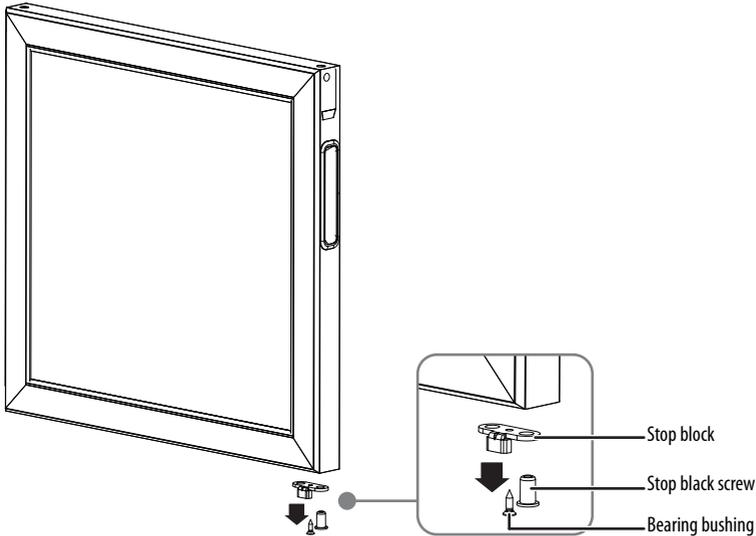


- 4 Pry up and remove the hinge cover on the right side of your cooler.
- 5 Remove the three bolts that secure the hinge, then remove the hinge.
- 6 Use a cutting blade to remove the bearing bushing on the right side of your cooler.

- 7 Open the door, then carefully lift it up and off of your cooler.

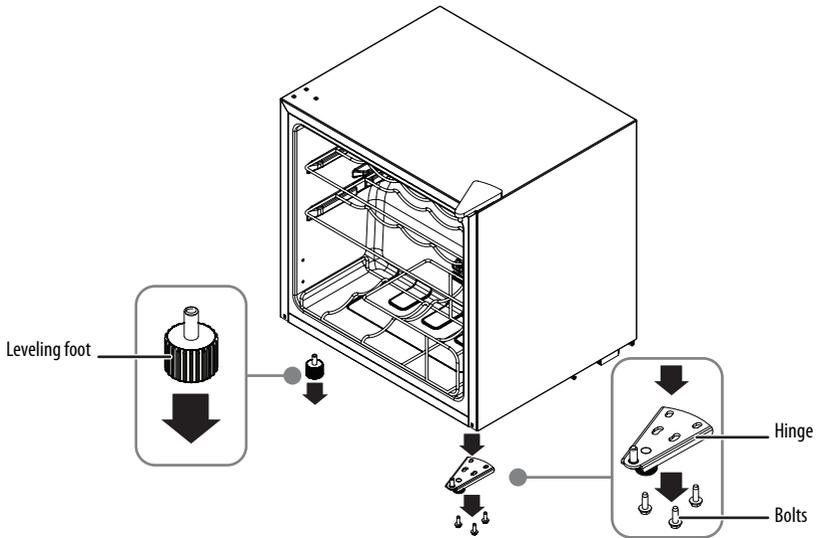


- 8 Use a cutting blade to remove the bearing bushing on the bottom right of the door.



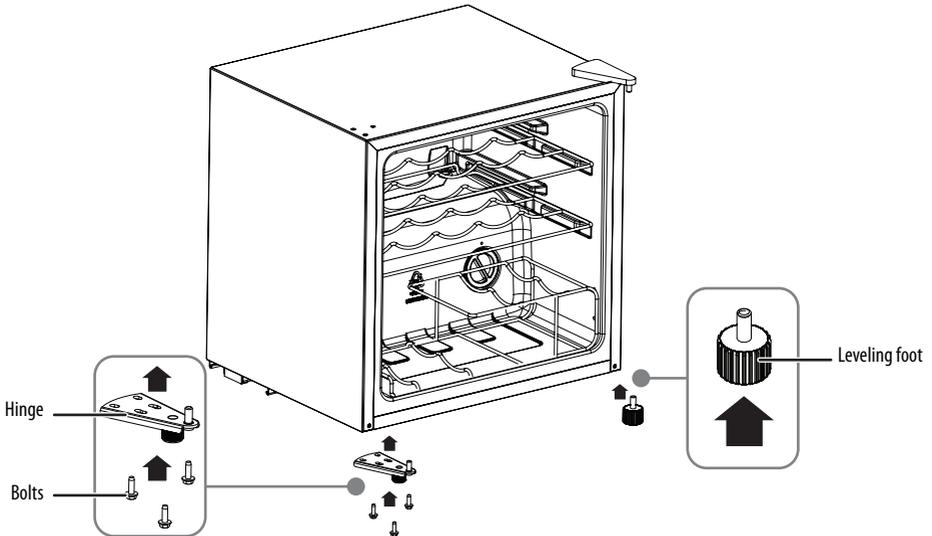
- 9 Remove the stop block screw and stop block of the bottom right of the door, and attach them on the bottom left of the door.

- 10** Unscrew and remove the leveling foot on the bottom left of your cooler.

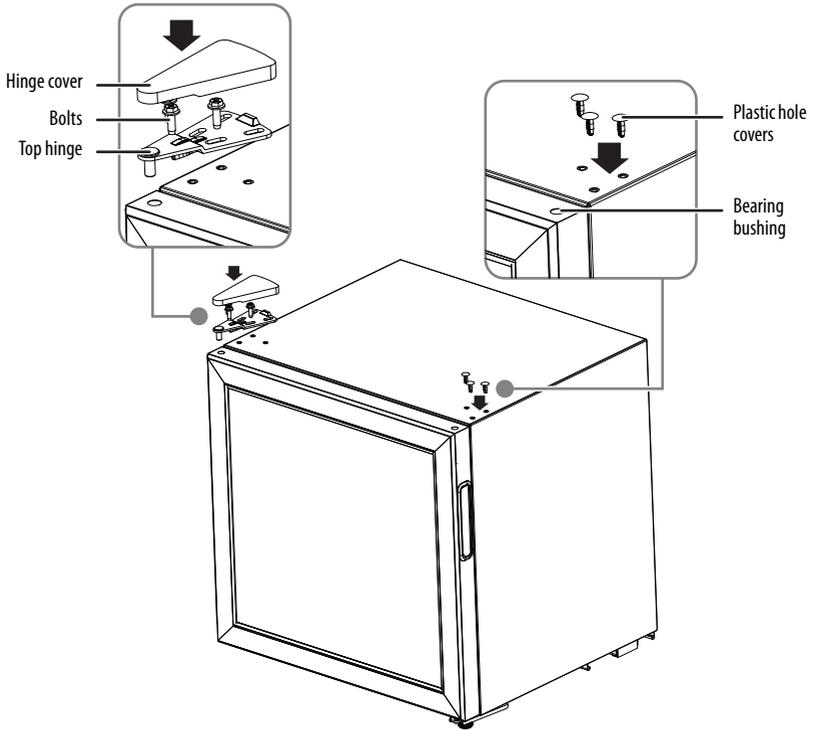


- 11** Remove the three bolts that secure the hinge, then remove the hinge.

- 12** Attach the leveling foot and the hinge to the bottom left of your cooler.



- 13** Slide the door down onto the bottom hinge, then install the top hinge, hinge cover, and a bearing bushing to the top left of your cooler. Install a bearing bushing and plastic hole covers to the top to the top right of your cooler.



Using your wine cooler

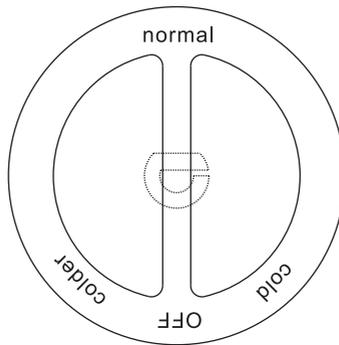
CAUTION: Do not store effervescent or carbonated drinks, like soft drinks or beer, in your wine cooler.

Setting the temperature

Your cooler provides a storage temp of 41°F to 64°F (5°C to 18°C). Temperatures may vary depending on how many items are in your cooler.

The temperature control knob is located inside your wine cooler, near the bottom right. The knob has four settings:

- **cold** is the warmest temperature. The temperature range is 59°F to 68°F (15°C to 20°C).
- **normal** is medium temperature. The temperature range is 48°F to 59°F (9°C to 15°C).
- **colder** is the coldest temperature. The temperature range is 39°F to 48°F (4°C to 9°C).
- **OFF** turns off your wine cooler.



- Turn the temperature control knob to **cold**, **normal**, or **colder** to set a temperature.
- Turn the temperature control knob to **OFF** to turn off your wine cooler.

Arranging your wine

Your wine cooler can hold standard wine bottles that measure 11.8" × 3" (300 mm × 75 mm) (height × diameter).

In order to maintain good air circulation in your cooler, do not let the bottles touch the back of your cooler.

Serving and storage tips

We suggest that you pour wine at a temperature below the ideal serving temperature, because the wine warms up quickly after it's been poured into a glass.

WINE TYPE	IDEAL SERVING TEMP
Red Bordeaux	64.4° F (18° C)
Côtes du Rhône red/Barolo Louis Family dry red wine/Barolo	62.6° F (17° C)
Burgundy red	60.8° F (16° C)
Port	59° F (15° C)
Young Burgundy Red	57.2° F (14° C)
Young Red Wine	53.6° F (12° C)
Young Beaujolais/All White Wines (low sugar)	51.8° F (11° C)
Old White Wines/Chardonnay	50° F (10° C)
Sherry	48.2° F (9° C)
Young White Wines (late vintage)	46.4° F (8° C)
White Wines Loire/Entre-deux-Mers	44.6° F (7° C)

Do not store bottled wine by the box or case in your cooler.

The cork of an opened bottle should always be moistened when returning it to the bottle.

Red wine should be allowed to breath (oxygenate) before drinking. We suggest that you put pink/rose type wines onto the table two to five hours before drinking and red wine four to five hours before drinking. That also allows them to reach the suitable serving temperature. White wine, on the other hand, can be served right away.

Champagne should always be stored in your cooler and taken out immediately before drinking.

Maintaining your wine cooler

Cleaning your wine cooler

- 1 Turn off your wine cooler and unplug it from the wall outlet.
- 2 Remove all wines.
- 3 Wash the inside with a damp warm cloth soaked in a solution of one quart of lukewarm water to two tablespoons of baking soda solution.
- 4 Be sure to keep the door gasket (seal) clean to keep the unit running efficiently.
- 5 Dry the interior and exterior with a soft cloth.

Defrosting your wine cooler

If too much frost accumulates inside your wine cooler, you need to defrost your cooler.

Tip: To avoid standing water when you defrost, place some towels inside and under your cooler.

- 1 Turn off your cooler.
- 2 Remove all wine bottles.
- 3 When the frost has thawed, clean your cooler, turn it on, then replace the wine bottles.

Storing your wine cooler

- 1 Turn off your wine cooler and unplug it from the wall outlet.
- 2 Remove all wines.
- 3 Clean your cooler.
- 4 Leave the door open slightly to avoid possible formation of condensation, mold, or odor.

WARNING: Make sure that children do not have access to your wine cooler. If the door accidentally closes while a child is inside your cooler, the child may suffocate.

Moving your wine cooler

CAUTION: Make sure that your cooler stays in the upright position during transportation.

- 1 Turn off your wine cooler and unplug it from the wall outlet.
- 2 Remove all wine/beverages.
- 3 Tape the shelves and wine rack to keep them in place.
- 4 If the surface is smooth, push your cooler to the new location, or carry it to the new location.
- 5 If necessary, level your cooler. See [Leveling your wine cooler](#) on page 11.

Tips on saving energy

- Locate your cooler in the coolest area of the room, away from heat producing appliances or heating ducts and out of the direct sunlight.
- Overloading your cooler forces the compressor to run longer.
- Do not open the door too often, especially if the weather is very hot. Close the door as soon as possible to prevent cool air from escaping.
- Make sure that your cooler is sufficiently ventilated, with adequate air circulation behind it.

Troubleshooting

CAUTION: Do not try to repair your wine cooler yourself. Doing so invalidates the warranty.

PROBLEM	SOLUTION
My wine cooler does not work.	<ul style="list-style-type: none"> • Make sure that your wine cooler is securely plugged into a working outlet. • Make sure that your power source has the correct voltage. Your wine cooler's voltage rating is on a label on the back of your wine cooler. • Check the house fuse or circuit breaker box and replace the fuse or reset the circuit breaker.
The wine cooler compartment has a bad odor.	<ul style="list-style-type: none"> • Clean the inside of your wine cooler. See Cleaning your wine cooler on page 17.
The wine cooler door does not close completely.	<ul style="list-style-type: none"> • Make sure that no obstacles are in the way. • Make sure that the door gasket (seal) is clean. See Cleaning your wine cooler on page 17. • If the door gasket does not seal, try heating then cooling the seal. You can use an electric hair dryer to heat the seal. • Make sure that your wine cooler is level. See Leveling your wine cooler on page 11.
The temperature is too hot.	<ul style="list-style-type: none"> • You may have left the door open too long or opened it too frequently. • Make sure that no obstacle is keeping the doors from closing correctly. • Adjust the temperature. See Setting the temperature on page 16. • Your wine cooler may not have enough clearance from walls or the ceiling. See Providing ventilation on page 9.
The temperature is too cold.	<ul style="list-style-type: none"> • Adjust the temperature. See Setting the temperature on page 16.
The wine cooler door is hard to open.	<ul style="list-style-type: none"> • When you open the wine cooler door, warm air rushes inside. When you close the door, the warm air rushes to the condenser which causes a vacuum. This causes the door to be hard to open for about 10 to 15 seconds after closing. • If the door is hard to open at other times, try rubbing paraffin wax or petroleum jelly along the edges of the entire gasket. Paraffin wax is used for canning and is safe for use around food.

PROBLEM	SOLUTION
The compressor runs for a long time or turns on and off frequently.	<p>The compressor runs longer if:</p> <ul style="list-style-type: none"> • The room temperature is high. • You just added a large amount of wine. Wait for the wine to cool, then check again. • You open and close the door frequently. • The door gasket is dirty. Clean the gasket. See Cleaning your wine cooler on page 17. • Your wine cooler has been disconnected for a period of time. Wait for your wine cooler to cool (about two to three hours) before adding wine. • You have the temperature set too low.
My wine cooler makes unusual noises or vibrations.	<ul style="list-style-type: none"> • Remove any items from the top of your wine cooler. • Make sure that your wine cooler is level. See Leveling your wine cooler on page 11. • Make sure that your wine cooler is not touching any walls. • Make sure that the shelves are installed correctly.
The outside of my wine cooler is hot.	<p>Heat dissipation from the condenser may make the outside feel hot. This is normal and happens if:</p> <ul style="list-style-type: none"> • The room temperature is high. • You have too many items in your wine cooler. • You open and close the door excessively.
Water condenses on the outside of the wine cooler.	<ul style="list-style-type: none"> • Condensation on the exterior surface and door seal is normal when the room humidity is high. • When you open the door, warm, moist outside air meets the cold dry air inside your wine cooler. This is normal.

Specifications

Dimensions (W × D × H)	18.9 × 17.2 × 19.4 in. (48 × 43.7 × 49.3 cm)
Weight	Gross Weight: 46.3 lbs. (21 kg) Net Weight: 41.9 lbs. (19 kg)
Power requirements	115 V/60 Hz
Power cord length	5.4 ft. (1.65 m)

ONE-YEAR LIMITED WARRANTY

Definitions:

The Distributor* of Insignia branded products warrants to you, the original purchaser of this new Insignia-branded product ("Product"), that the Product shall be free of defects in the original manufacturer of the material or workmanship for a period of one (1) year from the date of your purchase of the Product ("Warranty Period").

For this warranty to apply, your Product must be purchased in the United States or Canada from a Best Buy branded retail store or online at www.bestbuy.com or www.bestbuy.ca, and is packaged with this warranty statement.

How long does the coverage last?

The Warranty Period lasts for 1 year (365 days) from the date you purchased the Product. Your purchase date is printed on the receipt you received with the Product.

What does this warranty cover?

During the Warranty Period, if the original manufacture of the material or workmanship of the Product is determined to be defective by an authorized Insignia repair center or store personnel, Insignia will (at its sole option): (1) repair the Product with new or rebuilt parts; or (2) replace the Product at no charge with new or rebuilt comparable products or parts. Products and parts replaced under this warranty become the property of Insignia and are not returned to you. If service of Products or parts are required after the Warranty Period expires, you must pay all labor and parts charges. This warranty lasts as long as you own your Insignia Product during the Warranty Period. Warranty coverage terminates if you sell or otherwise transfer the Product.

How to obtain warranty service?

If you purchased the Product at a Best Buy retail store location, please take your original receipt and the Product to any Best Buy store. Make sure that you place the Product in its original packaging or packaging that provides the same amount of protection as the original packaging. If you purchased the Product from a Best Buy online web site (www.bestbuy.com or www.bestbuy.ca), mail your original receipt and the Product to the address listed on the web site. Make sure that you put the Product in its original packaging or packaging that provides the same amount of protection as the original packaging.

To obtain warranty service, in the United States and Canada call 1-877-467-4289. Call agents may diagnose and correct the issue over the phone.

Where is the warranty valid?

This warranty is valid only in the United States and Canada at Best Buy branded retail stores or websites to the original purchaser of the product in the country where the original purchase was made.

What does the warranty not cover?

This warranty does not cover:

- Food loss/spoilage due to failure of refrigerator or freezer
- Customer instruction/education
- Installation
- Set up adjustments
- Cosmetic damage
- Damage due to weather, lightning, and other acts of God, such as power surges
- Accidental damage
- Misuse
- Abuse
- Negligence
- Commercial purposes/use, including but not limited to use in a place of business or in communal areas of a multiple dwelling condominium or apartment complex, or otherwise used in a place of other than a private home.
- Modification of any part of the Product, including the antenna

- Display panel damaged by static (non-moving) images applied for lengthy periods (burn-in).
- Damage due to incorrect operation or maintenance
- Connection to an incorrect voltage or power supply
- Attempted repair by any person not authorized by Insignia to service the Product
- Products sold "as is" or "with all faults"
- Consumables, including but not limited to batteries (i.e. AA, AAA, C etc.)
- Products where the factory applied serial number has been altered or removed
- Loss or Theft of this product or any part of the product
- Display panels containing up to three (3) pixel failures (dots that are dark or incorrectly illuminated) grouped in an area smaller than one tenth (1/10) of the display size or up to five (5) pixel failures throughout the display. (Pixel based displays may contain a limited number of pixels that may not function normally.)
 - Failures or Damage caused by any contact including but not limited to liquids, gels or pastes.

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