

Marshall

WILLEN – PORTABLE LOUDSPEAKER

FULL ONLINE MANUAL

DEVICE LAYOUT

ENGLISH



6	I.	II.	III. IV.	V.
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GENERAL

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① **USB-C POWER INPUT**

Charge the speaker by plugging it into a USB power source.

② **FASTENING STRAP**

Unhook the lower-right side of the strap by stretching it gently.

③ **BLUETOOTH BUTTON**

Push and hold the Bluetooth® button until the LED turns to a slow red pulse to start pairing mode.

④ **MICROPHONE**

The microphone lets you use Willen as a speakerphone. While in a call, push the Bluetooth button to toggle between using Willen for the call and your phone.

⑤ **BATTERY INDICATOR**

The 5 segment Battery indicator shows the battery charge with a steady light and a rising animation indicates charging.

⑥ **CONTROL KNOB**

- I. Push and hold for 2 seconds to turn on/off
- II. Push once to play/pause
- III. Push right/left to skip forward/back
- IV. Hold right/left to fast forward/rewind
- V. Hold upwards/downwards to adjust the volume
- VI. Push once to answer or end a call
- VII. Push twice to reject a call

INSTRUCTIONS

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BLUETOOTH PAIRING

- I. Push and hold the control knob until the speaker turns on.
- II. Push and hold the Bluetooth button until the LED turns to a slow red pulse.
- III. Select WILLEN from your audio device's Bluetooth list.

PERFORMING A FACTORY RESET

A factory reset will return the speaker to its original settings, excluding any firmware updates.

Note: This will delete all user settings and the speaker will need to be set up again.

- I. Ensure that the speaker is on.
- II. Push and hold the Bluetooth button for 7 seconds. All indicators turn off and the speaker restarts.
- III. Remove WILLEN from your audio device's Bluetooth list before pairing again.

MARSHALL BLUETOOTH APP

Download the Marshall Bluetooth app to get the most out of your speaker and keep it up to date with the latest software.



INSTRUCTIONS

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CLEANING THE SPEAKER

Clean your speaker regularly to keep it fresh and last longer.

Unplug any leads before cleaning the speaker and make sure everything is completely dry before plugging in any USB power source.

The silicone sleeve and strap can be removed and cleaned separately. Use a disinfectant wipe or a lint-free cloth, slightly damp with 70% isopropyl alcohol or 75% ethyl alcohol to gently clean silicon parts. Dry them with a towel before putting them back on the speaker.

Carefully clean the speaker mesh and openings with a dry and soft brush, or a cotton swab.

- Do not use any sharp or metal objects.
- Do not use compressed air.
- Do not use products containing bleach or hydrogen peroxide.
- Do not submerge the speaker in any cleaning agents.

BATTERY CARE GUIDE

Your speaker comes equipped with a high-performance lithium-ion battery and the life span is affected by charging and usage. Follow the guidelines below to keep your battery in great condition for as long as possible.

- Avoid using fast chargers if possible. Fast charging causes stress on the battery and will degrade it.
- Avoid charging the battery when it is already full or letting it drain completely. Try keeping the charge between 30% and 80%.
- If the speaker is stored for a long time, do so with a half-charged battery and in a cool, dark, and dry place.
- Do not use or charge the speaker in hot and unventilated places, 45°C/113°F and above, such as in a parked car or by a window in direct sunlight.
- Avoid charging the battery at low temperatures, below 10°C/50°F and using the speaker below 0°C/32°F.
- Avoid strong mechanical shocks such as dropping the speaker on hard surfaces as it might damage the battery.

STACK MODE

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Connect two or more Willen speakers in a Stack session for a bigger sound. Play anything on the main speaker and all speakers in the session will play in sync. You can adjust the volume on any individual speaker for the perfect balance.

1 MAIN SPEAKER

Triple press the Bluetooth button to start or end a Stack session. The LED starts to blink until any other speaker joins the session.

2 ADDITIONAL SPEAKER

Double press the Bluetooth button on any speaker you want to add to the session. The LED starts to blink until the speaker has joined a session. While in a session, the speaker will disconnect from any previously connected audio device and will try to reconnect after leaving the session.

To remove a speaker from the session, double press the Bluetooth button on that speaker.



TROUBLESHOOTING

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PROBLEM	CAUSE	ACTION
The speaker does not turn on	The battery has no charge.	Plug the speaker into a USB power source to charge it.
Cannot connect or pair with a Bluetooth device	Bluetooth is not enabled on your device (smartphone, tablet, computer).	Activate Bluetooth on your audio device.
	The speaker is not turned on.	Push and hold the control knob for 2 seconds to turn on the speaker before setting it in pairing mode.
Cannot play in Stack mode	The playback device is not connected to the main speaker.	Make sure that your playback device (phone or computer) is paired with the main speaker.
Bluetooth connection drops out	The Bluetooth devices are too far apart, or the connection is affected due to obstacles.	Move the devices closer to each other so that they are unobstructed by obstacles such as walls or doors.

TROUBLESHOOTING

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PROBLEM	CAUSE	ACTION
Bluetooth connection drops out	There is a strong electric field surrounding the speaker. Items such as microwave ovens, wireless network adapters, fluorescent lights and gas cookers use the same frequency range as the Bluetooth device. This may lead to electrical disturbances.	Move the speaker to another spot or turn off or move the interfering electronic device.
Erratic behaviour	The speaker is not using the latest firmware version.	Download the Marshall Bluetooth app and connect to the speaker. Follow the in-app instructions to ensure that the speaker has the latest firmware version.
	There is a software error.	Perform a factory reset by pressing the Bluetooth button for 7 seconds. The speaker needs to be set up again.