

A stylized illustration on the left side of the page. At the top, a satellite with solar panels is shown. Below it, a rocket with a smiling face is depicted. The background is a dark blue space with white stars and a light blue planet with red spots at the bottom.

Limited Warranty

This is a limited warranty for the product purchased and contained in this package (the "Product") to you, as the original retail purchaser of the Product ("you"). For Manufacturer to honor this limited warranty, you must present a valid, proof of purchase (i.e., a receipt) of the Product.

This warranty is void if Company deems, in its discretion, that the Product may have been damaged through modification, improper use, end user negligence, water damage, or tampering with the bar code of the product unit. This warranty is a limited warranty for repair/replacement of product, subject to the condition set forth herein.

DP AV IS NOT LIABLE FOR CONSEQUENTIAL, INDIRECT, INCIDENTAL, SPECIAL OR PUNITIVE DAMAGES AND COMPANY'S TOTAL LIABILITY HEREUNDER SHALL NOT EXCEED AN AMOUNT GREATER THAN THE RETAIL PURCHASE PRICE OF THE PRODUCT.

Subject to the applicable provision set forth herein, with regard to this limited warranty, you are responsible for all costs connected with the shipping and handling of the Product to DP AV, and DP AV is likewise responsible for all shipping and handling of the Product back to you. DP AV bears no risk of loss of the Product in connection with the transportation and shipment of the Product in any way relating to this limited warranty.

180 DAYS Parts & Labor Limited Manufacturer's Warranty - DP AV warrants to you as the original retail purchaser of the Product, that should the Product have any defect, under normal conditions, such defect(s) will be repaired or replaced with new or reconditioned product (at the Company's option) without charge, if submitted to DP AV within a period of 180 days from the date of purchase of Product. This warranty only covers manufacturer defects and the Product must be returned to Company in its original condition. Proof of purchase, in the form of a valid receipt, is required.

1 YEAR Limited Parts The 1 year limited parts warranty gives you the option to return Product to DP AV for repair/replacement. You will be responsible for labor charges. This warranty does not cover any incidental or indirect costs incurred as a result of a defect in the Product, including any consequential, incidental or indirect damages.

Contact Us For customer support regarding your device, please submit a request by emailing support@dpaudiovideo.zendesk.com. You will be provided a ticket number regarding your inquiry, which you can refer to when contacting us further.

You may also reach a DP AV customer service representative by calling 1-833-909-2673. We are available Monday - Friday, 9am - 5pm PST, except major holidays. DP AV strongly urges customers to email their inquiry prior to calling, as this will enable us to better assist you. Please make sure to note the model number and a description of your inquiry.

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