

WARRANTY INFORMATION

Warranty Policy

Coravin warrants that your Coravin device will be free from defects in materials and workmanship for a period of one year from the date of purchase from Coravin or an authorized Coravin reseller or partner. We will, at our option, repair or replace any device that fails to comply with this warranty under normal use and following care instructions. Coravin may require presentation of the original proof of purchase to verify purchase date. Please refer to the Legal section of this site for exclusions and other limitations. Coravin's warranty does NOT include coverage for the loss of or damage to any wine with respect to which the Coravin product was used.

How to make a claim

If you experience any problems with your Coravin System, please contact Customer Service at CSR@coravin.com or 1-855-692-6728. Upon confirmation and approval of your warranty claim, we will, in our sole discretion, either repair or replace the device.