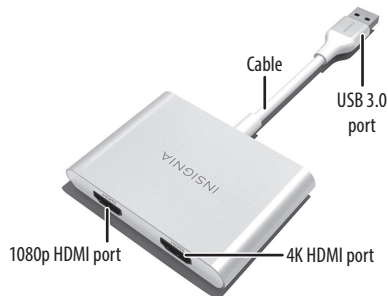


## QUICK SETUP GUIDE

# USB 3.0 to Dual HDMI Adapter

NS-PU32H4A / NS-PU32H4A-C



## PACKAGE CONTENTS

- USB 3.0 to Dual HDMI Adapter
- Quick Setup Guide

## FEATURES

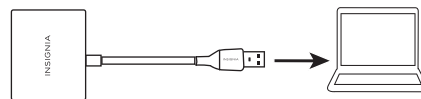
- Connects a laptop to monitors, TVs, projectors, or other displays
- Extends or mirrors a laptop's screen onto two displays
- 4K quality (3840 × 2160 @ 30Hz) on the first display and 1080p (1920 × 1080 @ 60Hz) on the second gives you next-generation crystal-clear pictures

## SYSTEM REQUIREMENTS

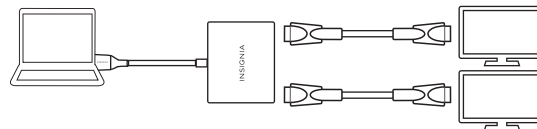
- Windows 11 and Windows 10
- USB port 3.0 (better resolution & performance) or 2.0
- **Office applications/Web:**  
CPU: Intel Core i3 Dual Core 2.8 GHz; RAM: 2 GB or higher
- **Video playback:**
  - One 2K (2048 × 1152 @ 60Hz) full-screen  
CPU: Intel Core i5 Quad Core; RAM: 4 GB or higher
  - One 4K Ultra HD or two 2K (2048 × 1152 @ 60Hz):  
CPU: Intel Core i7 Quad Core; RAM: 8 GB or higher;
- Graphics card: Intel HD Graphics 4000/ATI HD7xxx/NVIDIA 5XXM or higher



## SETTING UP YOUR ADAPTER

- 1 Make sure that your computer is connected to the internet and that it is available.
- 2 Plug the adapter into a USB port on your computer. The driver installs automatically. Make sure that your PC is opened to the Windows update function.



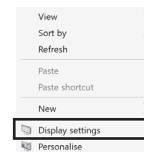
- 3 Plug an HDMI cable into the adapter, then into your display device. Select the adapter output port that best matches your display (1080p or 4K).



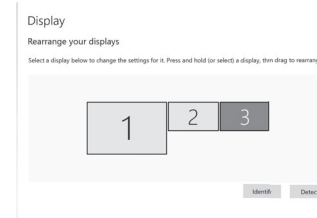
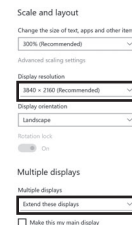
PC/Laptop USB port		Maximum Resolution	
		Port-1080P	Port-4K
	USB 3.0	1080P@60Hz	4K@30Hz
	USB 2.0	1080P@60Hz	1080P@60Hz

## ADJUSTING DISPLAY SETTINGS

- 1 Right-click your computer's desktop, then select **Display settings** from the pop-up menu.



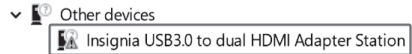
- 2 Use the available options to change your displays' settings.



# CHECKING DRIVER INSTALLATION STATUS

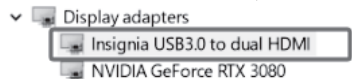
## Driver - NOT Installed

Right Click Computer icon -> Manage -> Device Manager -> Other devices



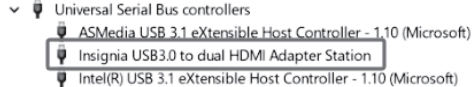
## Driver - Installed

Right Click Computer icon -> Manage -> Device Manager -> Display adapters



## Driver - Confirm Installation

Right Click Computer icon -> Manage -> Device Manager->Universal Serial Bus controllers



# TROUBLESHOOTING

## Drivers don't work or won't install.

- Make sure that no other USB to graphics drivers (for example, Displaylink software) are installed on your Windows computer (except for Windows 11 and Windows 10). If there are other USB to graphics drivers, uninstall them, then reinstall your adapter's drivers again.
- Make sure that your graphics card drivers are up to date.

## Not displaying correctly on my monitor.

- Check your display settings. See "ADJUSTING DISPLAY SETTINGS" for more information.
- Check that your internet is connected and working properly. Then update the Windows 11 or Windows 10 operating system.
- Make sure that the anti-virus software on your computer is not preventing the installation of the drivers.

# SPECIFICATIONS

- **Dimensions (H x W x D):**  
.9 x 3.3 x 5.2 in. (2.3 x 8.4 x 13.1 cm)
- **Weight:** .24 lbs. (110 g)
- **Supported operating systems:** Windows 11 and Windows 10
- **Power supply:** USB bus-powered
- **Supported device:** HDMI TV/monitor/projector
- **Supported max resolutions:**  
Port 1: 3840 x 2160 @ 30Hz  
Port 2: 1920 x 1080 @ 60Hz
- **Audio output:** local computer or HDMI port, if the monitor or projector has the speaker
- **Computer interface:** USB 3.0 recommended (USB 2.0 compatible). Connect directly to computer. Do not connect the adapter through additional USB interfaces.

# LEGAL NOTICES

## FCC Information

This device complies with Part 15B of the FCC Rules. Operation is subject to the following two conditions: (1) this device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses, and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Reorient or relocate the receiving antenna.
  - Increase the separation between the equipment and receiver.
  - Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
  - Consult the dealer or an experienced radio/TV technician for help.
- Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

## ICES-003

This Class B digital apparatus complies with Canadian ICES-003; Cet appareil numérique de la classe Best conforme a la norme NMB-003 du Canada.

# ONE-YEAR LIMITED WARRANTY

Visit [www.insigniaproducts.com](http://www.insigniaproducts.com) for details.

# QUEBEC AVAILABILITY GUARANTEE

For Quebec Residents Only: No guarantee of replacement parts, repair services, or maintenance/repair information. Visit [www.insigniaproducts.com](http://www.insigniaproducts.com) for details.

# CONTACT INSIGNIA:

For customer service, call  
1-877-467-4289 (U.S. and Canada)  
[www.insigniaproducts.com](http://www.insigniaproducts.com)

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