

# Crystal Pods说明书

## 75\*70mm



Scan the QR code to get the manual in other languages

Thank you for purchasing the TOZO authentic product. For more latest products, parts and accessories, please visit: [www.tozostore.com](http://www.tozostore.com) For any assistance please contact Email: [info@tozostore.com](mailto:info@tozostore.com)







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**Step 3:**  
TOZO App pairing with your earbuds.



**11.0 Troubleshooting and reminders**

**1.Charging case not charging:**  
Check if the power adapter is working, or try using a different charging cable.

**2.Earphones not connecting to Bluetooth or Bluetooth signal not found:**  
Open your phone's settings, delete the Bluetooth pairing records, and then search for the earbuds' Bluetooth signal to reconnect.

**3.Earphones won't power on:**  
Ensure the charging case has power and try charging the earphones for a while before attempting to power them on.

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**12.0 EU Battery Regulation**

This symbol on the battery(ies) or on the packaging indicates that the battery(ies) provided with this product shall not be treated as household waste. Instead, please separate battery(ies) from other types of waste and recycle it (them) through your local recycling system to protect environment and health.(When Cd is more than 20ppm or Pb is more than 40ppm, the chemical symbol of the excess substance shall be marked under the separate collection symbol) For more detailed information about recycling of this battery(ies), please contact your local authority or the shop where you purchased the product or battery(ies).

**13.0 FCC Compliance Statements**

This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:  
(1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Caution: Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

Note: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation.

If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:  
- Reorient or relocate the receiving antenna.  
- Increase the separation between the equipment and receiver.  
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.  
- Consult the dealer or an experienced radio/TV technician for help.

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**RF Exposure Compliance**  
This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

**14.0 ISED Compliance Statements**

This device contains licence-exempt transmitter(s)/receiver(s) that comply with Innovation, Science and Economic Development Canada's licence-exempt RSSI(s). Operation is subject to the following two conditions:  
(1) This device may not cause interference.  
(2) This device must accept any interference, including interference that may cause undesired operation of the device.

L'émetteur/cepteur exempt de licence contenu dans le présent appareil est conforme aux CNR d'Innovation, Sciences et Développement économique Canada applicables aux appareils radio exempts de licence. L'exploitation est autorisée aux limites d'exposition aux radiations IC CNR 102 établies pour un environnement non contrôlé. Cet émetteur ne doit pas produire de brouillage.  
(1) L'appareil ne doit pas produire de brouillage.  
(2) L'appareil doit accepter tout brouillage radioélectrique subi, même si le brouillage est susceptible d'en compromettre le fonctionnement.

This equipment complies with IC RSSI 102 radiation exposure limits set forth for an uncontrolled environment. This transmitter must not be co-located or operating in conjunction with any other antenna or transmitter. Cet équipement est conforme aux limites d'exposition aux radiations IC CNR 102 établies pour un environnement non contrôlé. Cet émetteur ne doit pas être colocalisé ou fonctionner en conjonction avec une autre antenne ou un autre émetteur.

**15.0 CE-DOC**

Hereby, [Manufacturer] declares that the radio equipment type [Model No.] is in compliance with Directive 2014/53/EU.  
The full text of the EU declaration of conformity is available at the following internet address:  
[www.tozostore.com](http://www.tozostore.com)

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ÉLÉMENTS D'EMBALLAGE À SÉPARER ET À DÉPOSER DANS LE SAC DE TRI



Cet appareil, ses accessoires, câbles et batteries se recyclent.

À séparer de vos autres déchets.  
À déposer dans le sac de tri.

Points de collecte sur [www.qualiteeindustrielle.fr](http://www.qualiteeindustrielle.fr)  
Pour plus d'informations sur le recyclage de votre appareil.



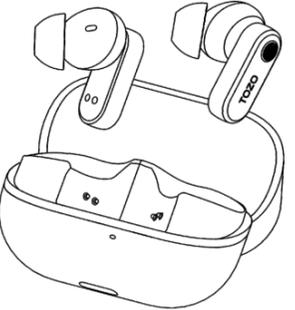
2.5-5.0 W

The power delivered by the charger must be between min 2.5 Watts required by the radio equipment, and max 5.0 Watts in order to achieve the maximum charging speed.

**Warning!**

- Do not dismantle or reft the product to avoid malfunction or fire hazards.
- Keep away from corrosive liquids.
- Keep away from extreme ambient temperatures below -10°C or above 50°C.
- Keep away from children and pets.
- Do not touch the earbuds with sharp objects.
- Do not use the product in thunderstorm weather.
- If it has not been used for more than a month, please charge and maintain it in time to ensure that it is safe.
- Since the Bluetooth signal cannot be transmitted underwater, swimming, diving will cause the signal disconnected or intermittent.

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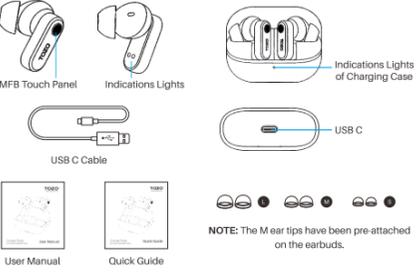


**Crystal Pods**  
MULTI-COLOR TRANSPARENT DESIGN

**User Manual**

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**1.0 Product diagrammatic sketch**



MFB Touch Panel, Indications Lights, USB C Cable, USB C, User Manual, Quick Guide

**2.0 Wearing steps**

Step 1: Ensure the earbud tip facing downwards, then place earbuds into ear.  
Step 2: Rotate earbuds back to auricle side to fit snugly.

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**3.0 Pairing and Connectivity**

- Open the charging case and take out the earbuds. The red and white lights will alternately flash.
- On your phone, enable Bluetooth and search for the device [TOZO Crystal Pods]. Tap to connect.

After a successful connection, the white light will remain on for 2 seconds and then turn off. If you find that the left and right earbuds are not paired, ensure both earbuds are powered on and disconnected from any Bluetooth device. Double-tap both the left and right earbuds to re-pair them.

**4.0 Power On/Power Off**

**4.1 Power On**

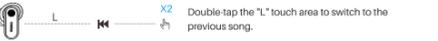
- To turn on the earbuds, open the charging case and take out the earbuds. The white light will remain on for 2 seconds, and the earbuds will automatically power on.
- If the earbuds are outside the charging case and not playing music, tap and hold the left and right earbuds for 3 seconds to power them on. (Both earbuds need to be operated separately.)

**4.2 Power Off**

- Place the earbuds in the charging case and close it; they will automatically power off.
- If the earbuds are outside the charging case and not playing music, tap and hold the earbuds for 5 seconds to power them off. (Both earbuds need to be operated separately.)

**5.0 Operation and Controls**

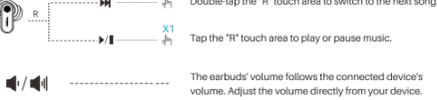
**5.1 Wearing Both Earbuds**



Double-tap the "L" touch area to switch to the previous song.

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**5.2 Wearing One Earbud**

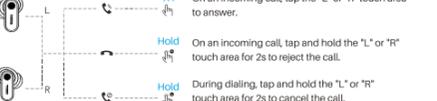


Double-tap the "R" touch area to switch to the next song.

Tap the "R" touch area to play or pause music.

The earbuds' volume follows the connected device's volume. Adjust the volume directly from your device.

**5.3 Calling Control**



On an incoming call, tap the "L" or "R" touch area to answer.

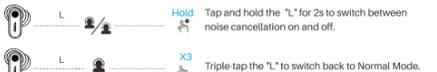
On an incoming call, tap and hold the "L" or "R" touch area for 2s to reject the call.

During dialing, tap and hold the "L" or "R" touch area for 2s to cancel the call.

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**5.4 Active Noise Cancellation Control**

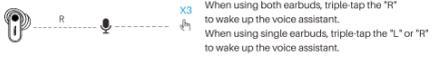
The Active Noise Cancellation function is not available when using a single earbud.



Tap and hold the "L" for 2s to switch between noise cancellation on and off.

Triple-tap the "L" to switch back to Normal Mode.

**5.5 Voice Assistant**



When using both earbuds, triple-tap the "R" to wake up the voice assistant.

When using single earbuds, triple-tap the "L" or "R" to wake up the voice assistant.

**5.6 Reset**

If you accidentally get only one earbud work, or fail to pair each other, please reset it:

- Take out the earbuds from the charging case and tap and hold both the left and right earbuds for 5 seconds to turn them off.
- While they are powered off, tap and hold both earbuds for 10 seconds. The red and white lights will flash rapidly three times and then the earbuds will power off, indicating that the reset is complete.

**6.0 Product Parameters**

Speaker Size: $\Phi$ 10mm	Charging Port: Type-C
Speaker Impedance: $32\Omega \pm 15\%$	Charging: 5V $\approx$ 0.35mA
Transmission Range: $\geq 10M$	Microphones: 3 microphones
Frequency Response: 20Hz-20KHz $\pm$ 3dB	Operating Temperature: -10°C to +40°C

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**7.0 Active Noise Cancellation Mode and Transparency Mode**

**7.1 Active Noise Cancellation Mode**

With Active Noise Cancellation, TOZO Crystal Pods earbuds detect external sounds through an outward-facing microphone and counter them with anti-noise, cancelling them before they reach your ears. Additionally, an inward-facing microphone listens for unwanted internal sounds, which are also negated by the anti-noise feature.



**7.2 Transparency Mode**

Transparency Mode enhances the voice frequency band, improving awareness of your surroundings, so you can hear what's around you without removing your earbuds. Both Active Noise Cancellation and Transparency Mode work best when your TOZO Crystal Pods fits and is worn properly.



**7.3 Normal Mode**

Normal Mode is the default mode.

**8.0 Charge**

- Earbuds Charging: Place the earbuds in the charging case, whether they are powered on or off. The red light will turn on while charging and will turn off when fully charged.
- Case Charging: Plug the Type-C charging cable into the case. The red light will turn on while charging and the white light will turn on when the case is fully charged.



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**9.0 TOZO APP**

Download the TOZO App for UI customization, EQ settings and more.

- UI customization: Most of the controls can be customized in the App.
- EQ settings: There're lots of EQ settings you can choose in the App to optimize your experience while enjoying different music genres.
- Earbuds firmware update: The earbuds firmware can be updated in the App. You will be informed once the new version of firmware is detected when you connect the earbuds with the App.

**10.0 TOZO APP pairing**

**Step 1:**  
Download the TOZO App on your phone.



**Step 2:**  
Bluetooth pairing with your earbuds.

