RAZER THUNDERBOLT™ 5 DOCK CHROMA

MASTER GUIDE

CONTENTS

1. WHAT'S INSIDE

▪ Razer Thunderbolt™ 5 Dock Chroma

REAR

SIDE (RIGHT)

TOP

BOTTOM

A. 3.5 mm audio combo jack

B. USB 3.2 Gen 2 Type C port

C. 2 x USB 3.2 Type A ports

D. Power port

E. Thunderbolt™ 5 / USB Type C port (upstream)*

F. 3 x Thunderbolt™ 5 / USB Type C ports (downstream)

*Supports 28V USB PD 3.1 charging up to 140W.
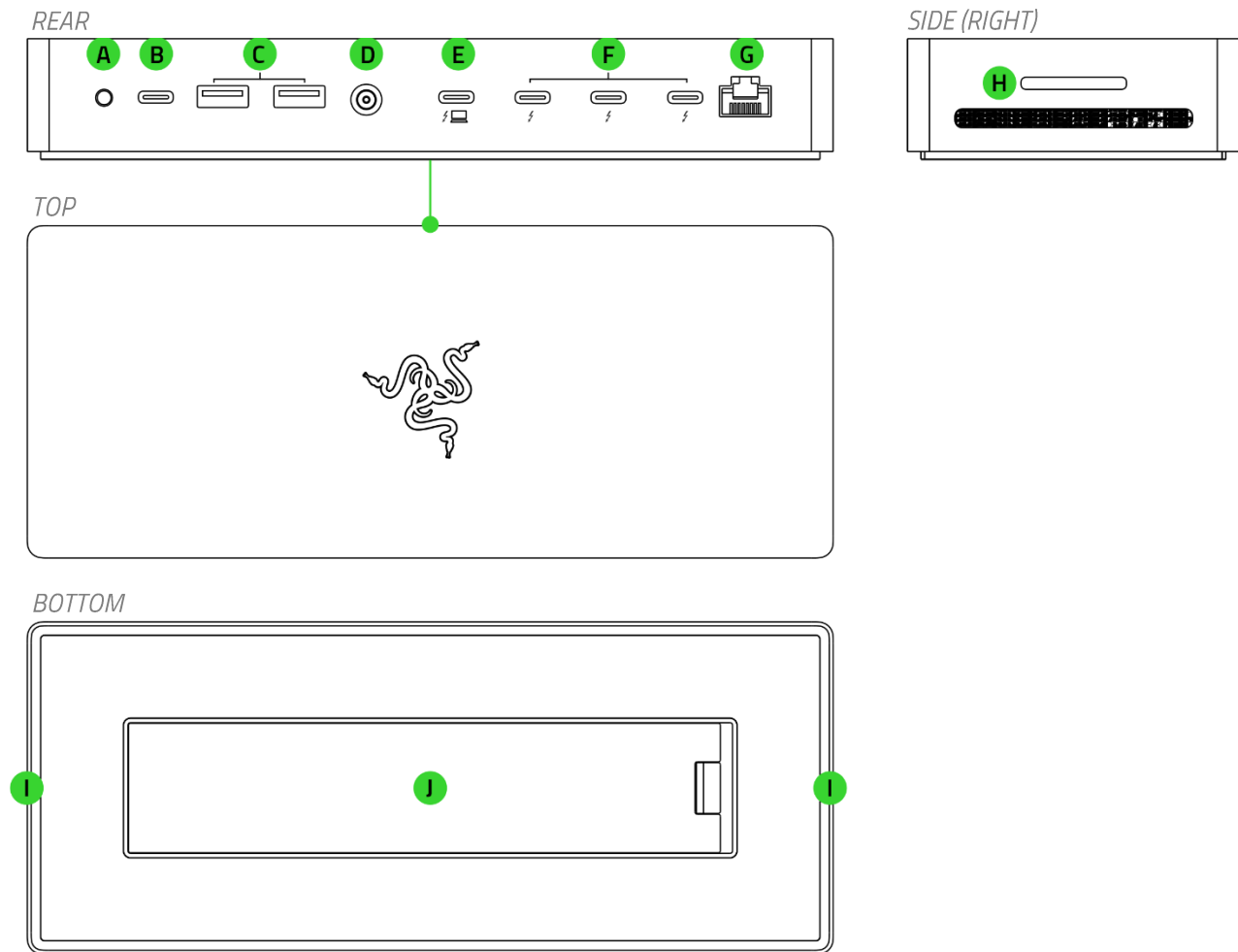
G. Gigabit Ethernet (RJ-45) port

H. UHS-II SD card slot

I. Razer Chroma™ RGB underglow lighting

J. M.2 SSD slot compartment and cover

- Thunderbolt™ 5 cable
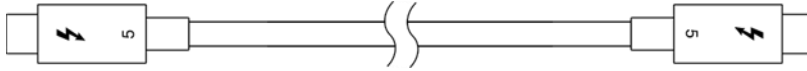
- Power adapter + Regional power cord*

- Important Product Information Guide

*May vary for specific regions.

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2. WHAT'S NEEDED

PRODUCT REQUIREMENTS

- PC with a Thunderbolt™ 5 / USB Type C port or compatible Thunderbolt™ devices[†]
- M.2 2280 SSD[‡]
- AC power outlet

RAZER SYNAPSE REQUIREMENTS

- Windows® 10 64-bit (or higher)
- Internet connection for software installation

[†]For optimal performance, it's recommended to connect the dock to a Thunderbolt™ 5 port. Please check your device's manufacturer for detailed device support. Full compatibility list available on:
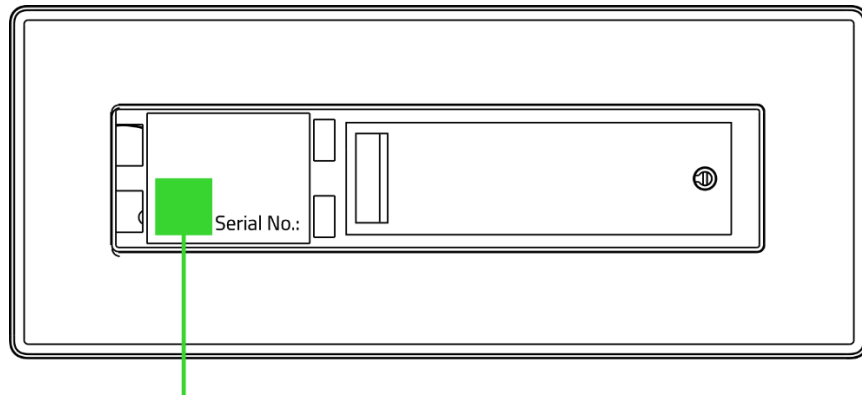support.razer.com
[‡]Optional, not included.

3. LET'S GET YOU COVERED

Register your product and score exclusive benefits
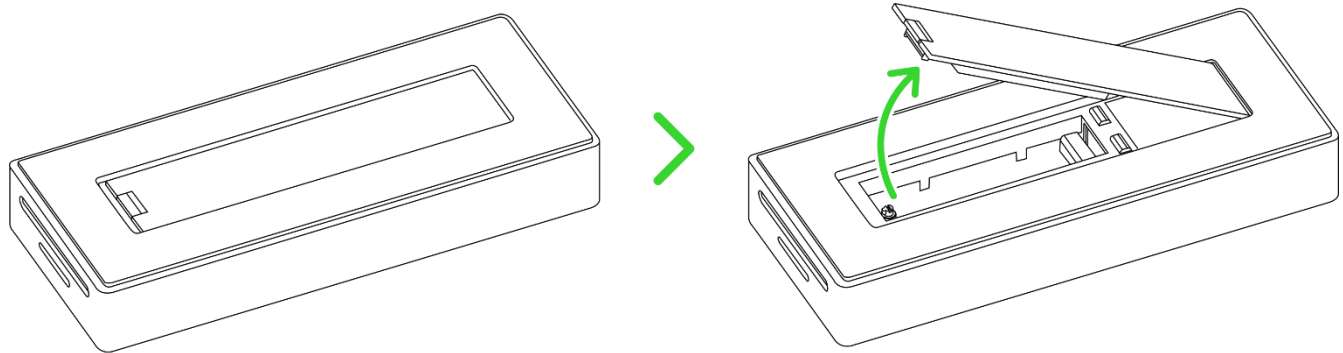**razerid.razer.com/warranty**

Your product's serial number can be found inside the SSD compartment.
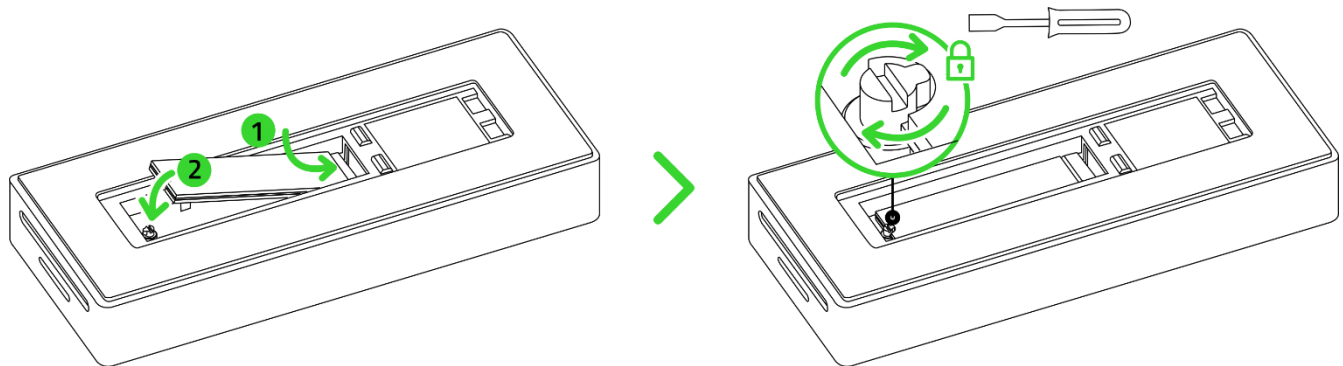
4. GETTING STARTED

(OPTIONAL) INSTALLING AN NVMe M.2 SSD

CAUTION: Before proceeding with the installation, make sure the dock is unplugged from the power outlet and disconnected from your computer to prevent electric shocks.
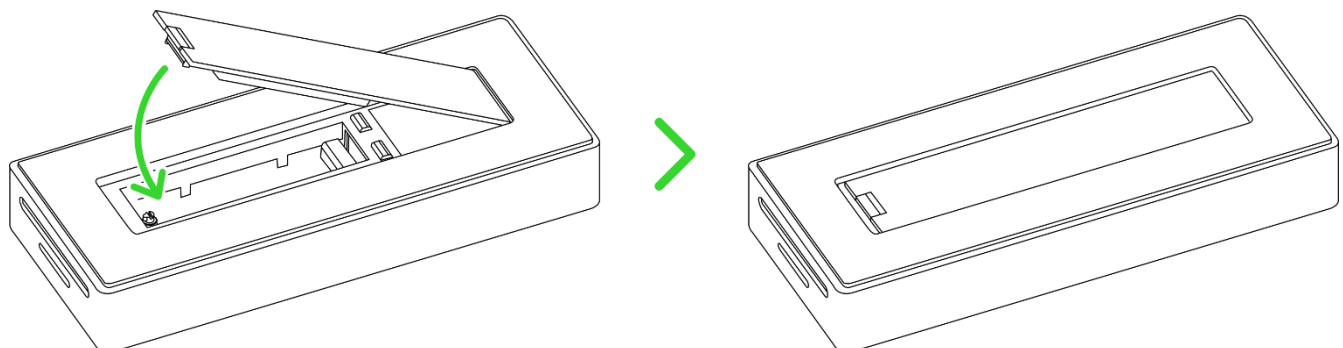
1.

2.

* M.2 SSD and 2.5 mm flat screwdriver not included.

> ℹ️ *Make sure only to hold the M.2 SSD by its sides, avoiding direct contact with the connector pins; gently insert the M.2 SSD at a slight angle into the slot before pressing down firmly.*
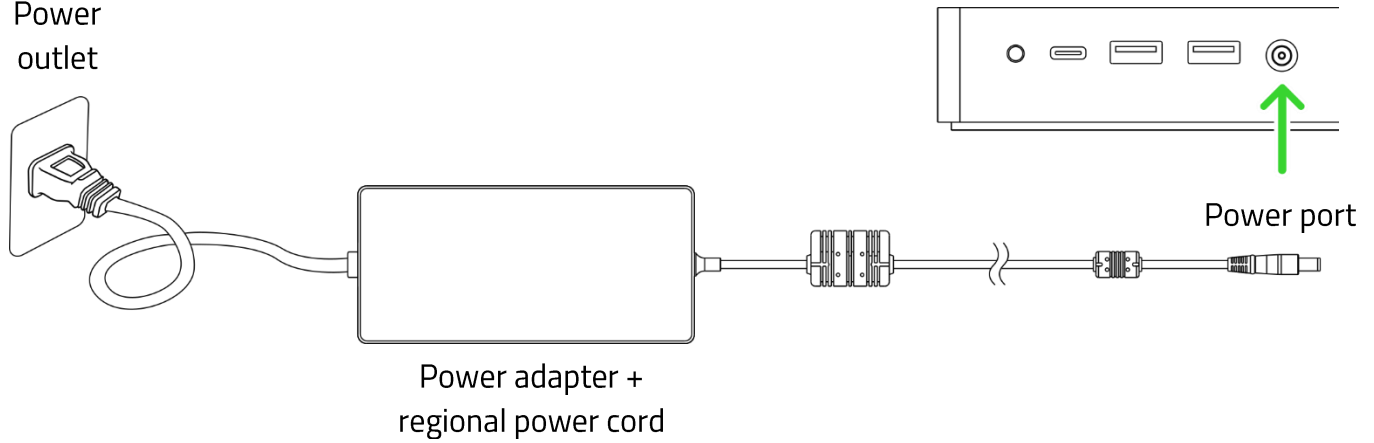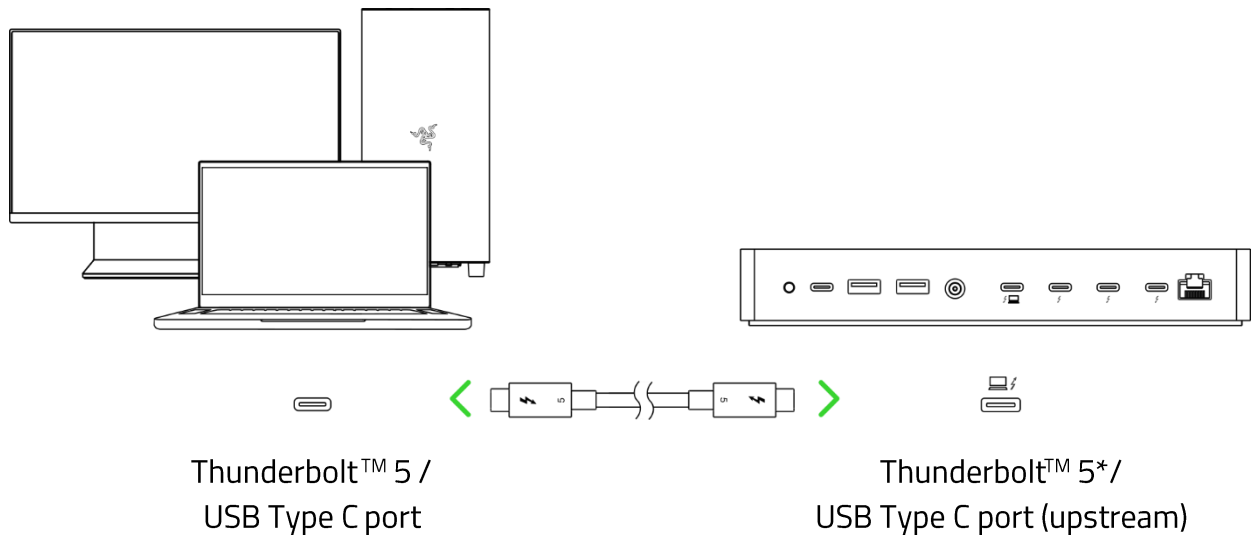
3.

SETTING UP THE DOCK

1.

Power
outlet

Power port

Power adapter +
regional power cord

ℹ️ *Use the appropriate power cord for your region.*
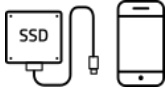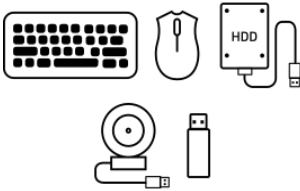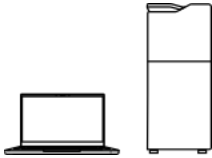
2.

Thunderbolt™ 5 /
USB Type C port

Thunderbolt™ 5*/
USB Type C port (upstream)

*For optimal performance, it's recommended to connect the dock to a Thunderbolt™ 5 port. Please check your device's manufacturer for detailed device support. Full compatibility list available on:
support.razer.com

ℹ️ *Install Razer Synapse when prompted or download the installer from* razer.com/synapse.

CONNECTING YOUR DEVICE(S)

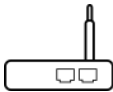| ITEM	SUPPORTED DEVICES	FUNCTION / DESCRIPTION
3.5 mm audio combo jack		For an audio speaker or a microphone; or a headphone
USB 3.2 Type C port		For a USB Type C device that supports data transfer of up to 10 Gb/s and 1.5A power output
2 x USB 3.2 Type A ports		For USB Type A devices that support data transfer of up to 10 Gb/s
Thunderbolt™ 5 / USB Type C port (upstream)		For a Thunderbolt™ 5 or USB Type C host device/computer that supports DisplayPort™ 2.1 (DP Alt Mode) and USB Power Delivery (PD, up to 140W for charging devices)
3 x Thunderbolt™ 5 / USB Type C ports (downstream)	eGPU	For Thunderbolt™ 5 or USB Type C devices that support data transfer of up to 80 Gb/s and 1.5A power output
Gigabit Ethernet (RJ-45) port		For router or modem connection at 10/100/1000 Mb/s Half/full duplex transmission
UHS-II SD card slot	SD	Insert an SD card to copy files to and from your device at a transfer rate of up to 312MB/s

5. CONFIGURING YOUR RAZER THUNDERBOLT™ 5 DOCK CHROMA VIA RAZER SYNAPSE

ℹ️ *Disclaimer: This guide provides an overview of the New Razer Synapse app and may only partially cover some of the features of your device. The New Razer Synapse requires an Internet connection to install, update, access, and save cloud-based features. Registering for a Razer ID account is recommended but optional. All features listed here are subject to change based on the current version, connected device(s), and supported add-ons.*

SYNAPSE TAB

The Synapse tab is your default tab when you first launch Razer Synapse. Use the following buttons below to navigate the user interface:

— Minimize

Clicking this button will minimize the app to the taskbar while it runs in the background.

⧉ Maximize

This button expands the browser window to fill the entire screen. To restore the window to its original size, click the maximize button again.

✕ Close

This button will close all relevant tabs and terminate the application completely.

‹ Previous Tab

Clicking this button will return you to the last tab you have visited.

› Next Tab

Clicking this button will move you to the next page if you've recently used the Previous Tab button.

↻ Refresh Tab

This button reloads the current page. Use this if a page isn't displaying correctly or you want to see the latest content.

⬇ Download Update

If this button appears, that means there are changes to the app. Use this if a page isn't displaying correctly or you want to see the latest content.

⦂⦂⦂ More

Clicking this button will open a pop-up so you can easily access your Devices, Modules, and Other Installed Apps tabs.

⚙ Settings

Clicking this button will open the Settings tab, so you can quickly change the settings to this app.
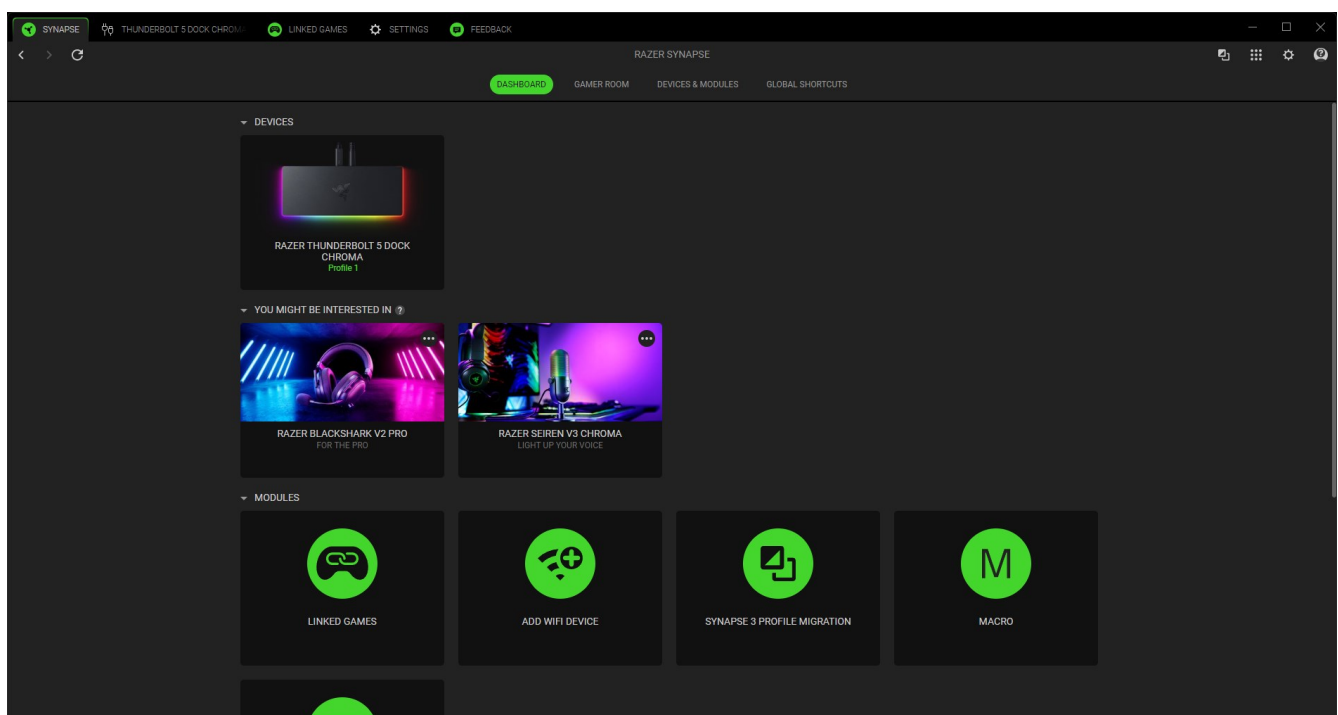
👤 Profile

This button will open a pop-up to access the Log In, Feedback, Rate This Software, Add WiFi Device, and Exit options.

❓ Info

Hovering over this button will pop up an additional information about a feature or function.
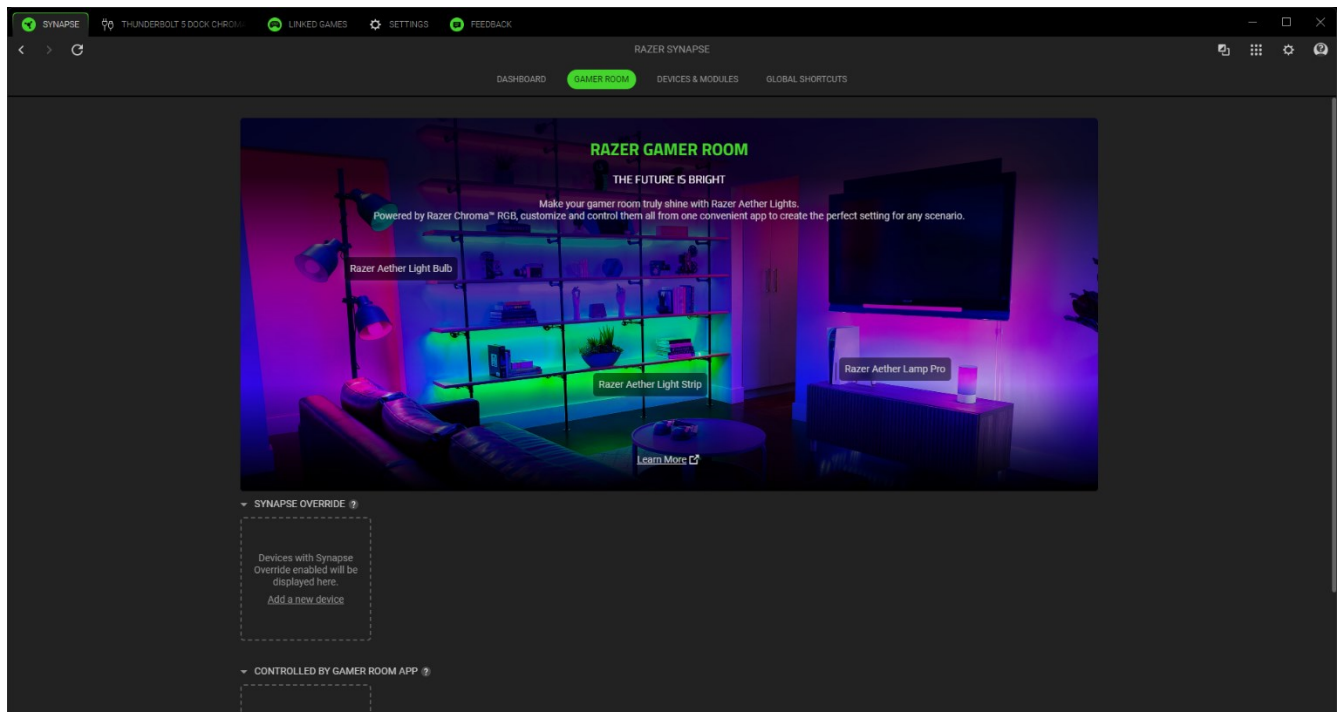
Dashboard

The Dashboard subtab is an overview of your Razer Synapse, where you can access all your Razer devices, modules, and online services.

Gamer Room

The Gamer Room subtab shows all devices with the Razer Aether Light feature. From here, you can view and manage your Gamer Room-supported devices.


Synapse Override

This section allows you to select and customize your device's lighting and make it react to Chroma-enabled games and Chroma Connect apps using Razer Synapse.

Controlled By Gamer Room App

This section displays all supported devices controlled remotely by the Gamer Room app.
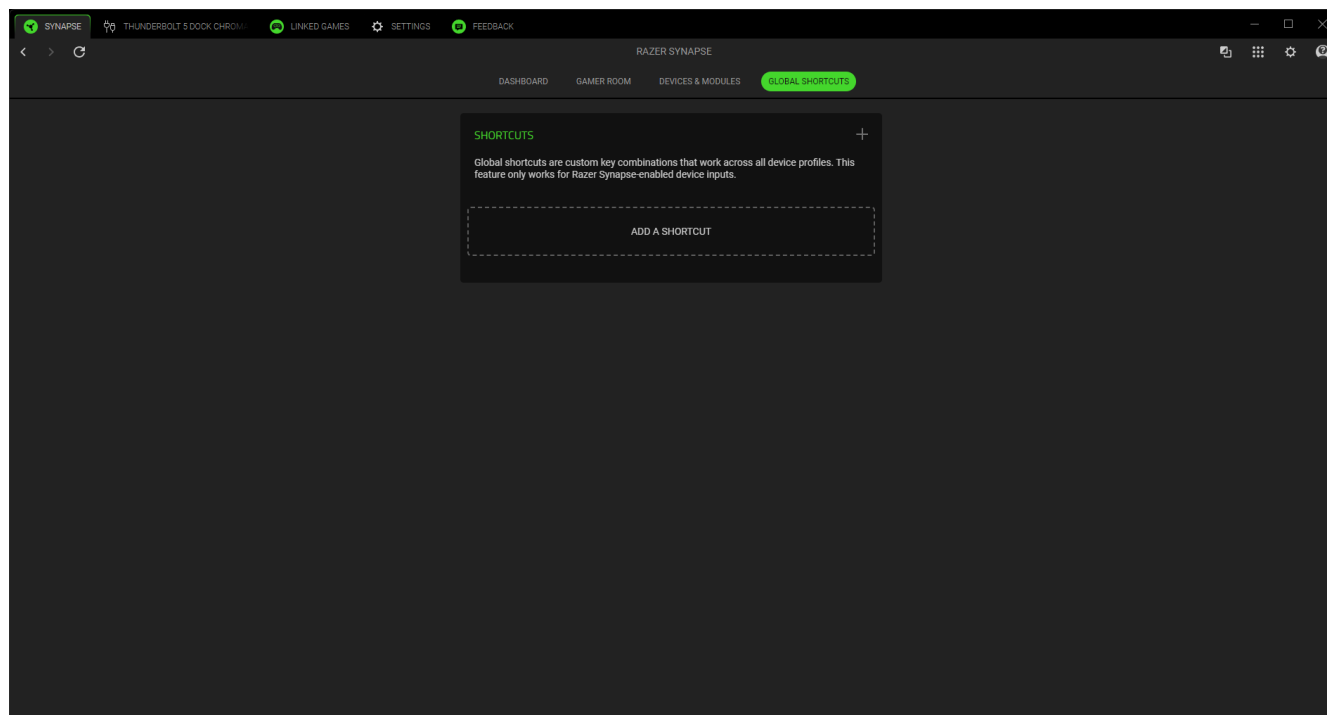
Devices & Modules

The Modules subtab displays all installed and available modules for installation.
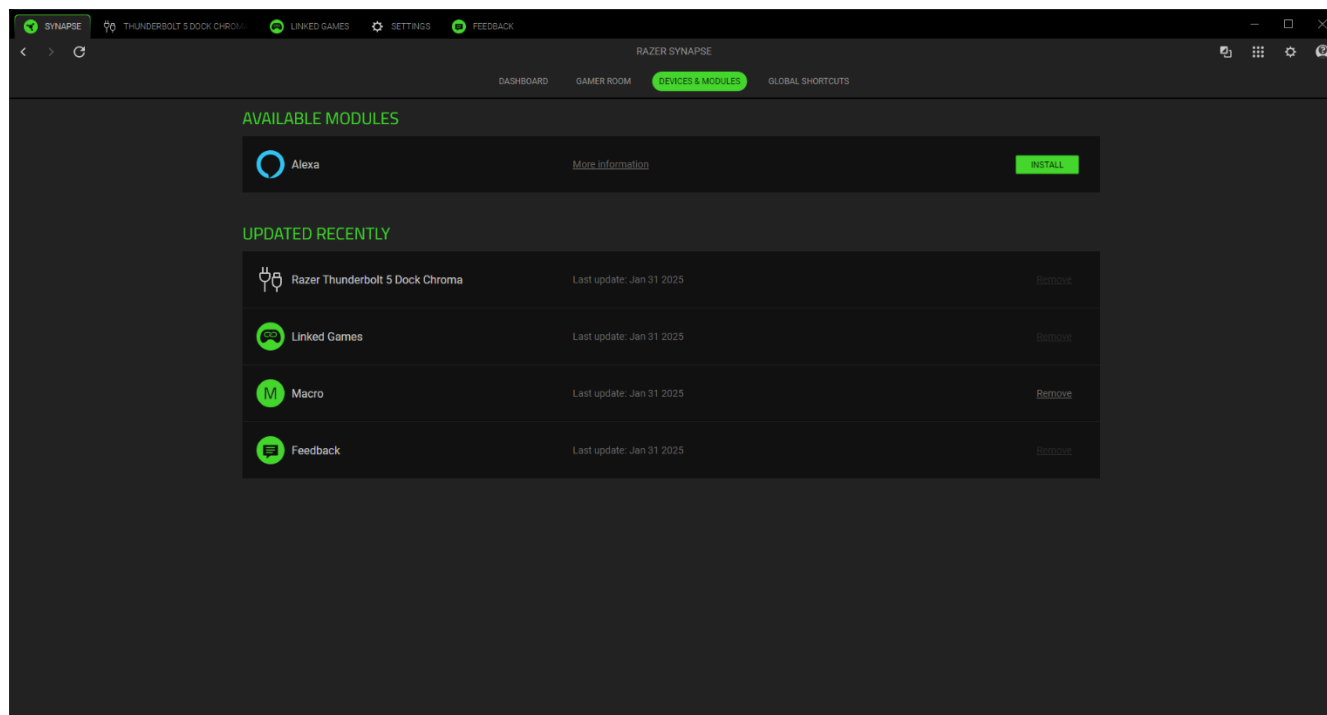
Global Shortcuts

Bind operations or Razer Synapse functions to custom key-combinations from any Razer Synapse-enabled device inputs, which apply across all device profiles.

🛈 *Only Razer Synapse-enabled device inputs will be recognized.*

THUNDERBOLT 5 DOCK CHROMA

The THUNDERBOLT 5 DOCK CHROMA tab is the main tab for your Razer device. You can adjust your device settings from here, such as its overall volume and lighting. Any changes under this tab will be saved automatically to your local system and cloud storage. Use the following buttons below to access your profile options:
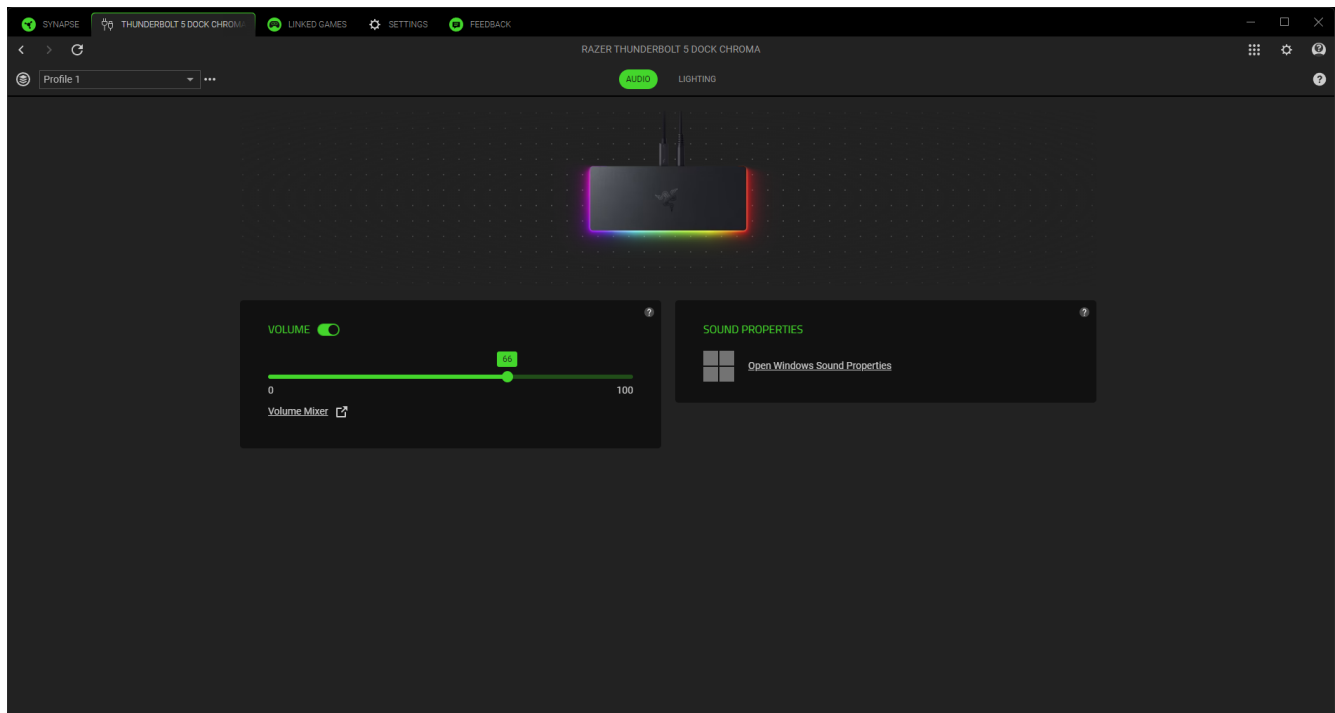
▼ Profiles Dropdown Bar

Clicking this dropdown bar will display all the profiles for this device so you can quickly change profiles.

••• Miscellaneous

Clicking this button will open a pop-up with options related to your current profile.

Audio

The Audio subtab is for adjusting and modifying your device's audio settings.

Profile

Profile is a data storage system that keeps all your Razer peripheral settings. By default, the profile name is based on your system's name. Clicking the dropdown bar (▼) will display all profiles for this device so you can quickly switch between them. To add, import, rename, duplicate, export, or delete a profile, press the profile's corresponding Miscellaneous button (•••).

Volume

Adjust the audio volume of the device. You can also adjust the system's overall volume or individual application volumes using the Windows volume mixer.

Sound Properties

Launch the Windows Sound Properties window to manage system sound settings, such as playback and recording device configurations, sound schemes, and default communications activity.

Lighting

The Lighting subtab enables you to modify your Razer device's light settings.
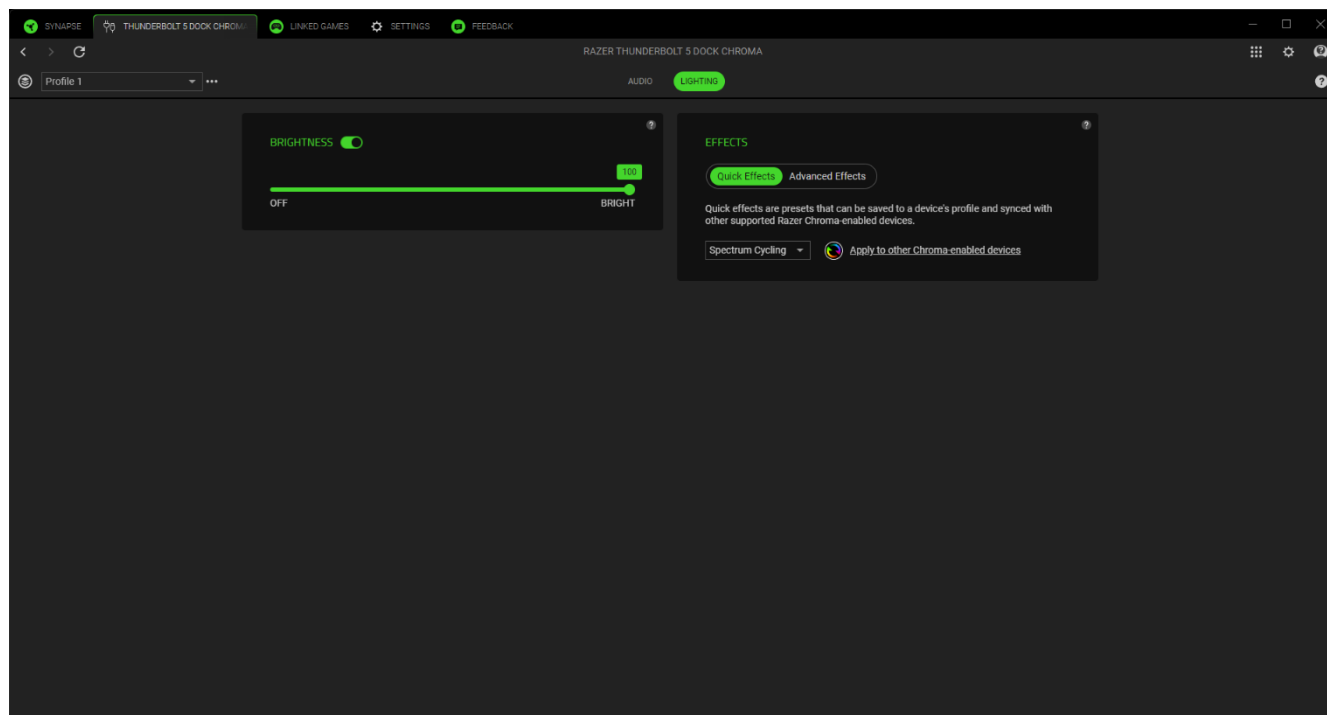
Brightness

You can turn off your Razer device's lighting by toggling the Brightness option or increase/decrease the luminance using the slider.

Quick Effects

A number of quick effects can be selected and applied to your device's lighting, as listed here:

	Name	Description	How to set up
	Audio meter	The device will light up according to the audio level with a default spectrum of colors	Select a Color Boost level
	Breathing	The lighting will fade in and out of the selected color(s)	Select up to 2 colors or randomize colors
	Fire	The device will light up in warm colors to mimic the motion of flames	No further customization required

	Spectrum cycling	The lighting will cycle between 16.8 million colors indefinitely	No further customization required
	Starlight	Each LED will have a chance of fading in and out at a random time and duration	Select up to 2 colors or randomize colors and select a duration
	Static	The lighting will remain lit in the selected color	Select a color
	Wave	The lighting will scroll in the direction selected	Select a wave direction

If you have other supported Razer Chroma-enabled devices, you can synchronize their quick effects with your Razer device by clicking the Chroma Sync button ( ).

Advanced Effects
The Advanced Effects option allows you to choose a Chroma Effect Profile you want to use on your Razer Chroma-enabled peripheral. To start making your own Chroma Effect Profile, press the Launch Chroma Studio button (LAUNCH CHROMA STUDIO).

ⓘ *Only other Razer devices that support the selected lighting effect will synchronize.*

LINKED GAMES

The Linked Games tab allows you to add apps, view peripherals linked to apps, or search for listed apps.

Games

The Games subtab enables you to link apps to your peripherals. You can also sort apps based on alphabetical order, last played, or most played. Apps will still be listed here, even if not linked to a Razer device. To add an app that is not listed on the screen, you can use the Add button (＋) to search for it manually or use the Scan button (🔍) to search for it automatically. Click the Search button (🔍) to look for a specific game or program from the list.
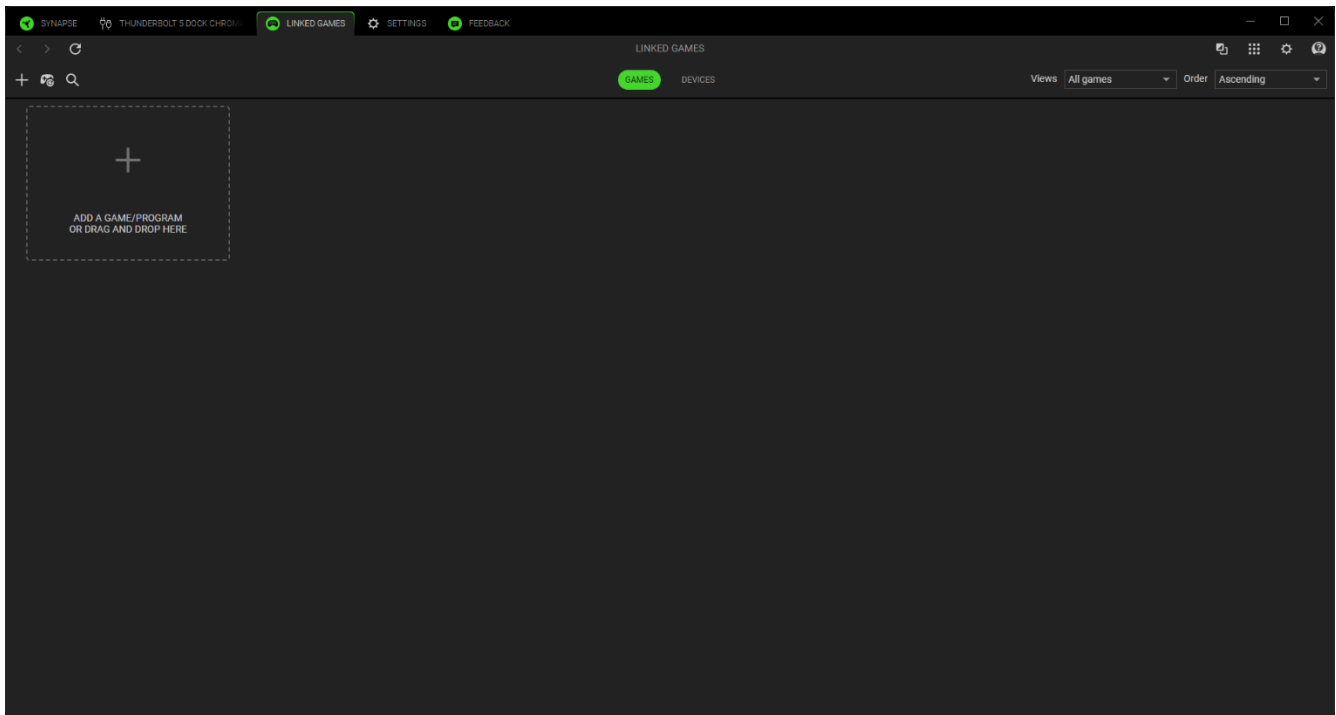
To link an app to your Razer device, click on it from the list and select a device and its profile. This will automatically set your device to the selected profile whenever you launch the app.

Devices

The Devices subtab lets you view your peripherals and determine which apps are linked to them. By selecting a device, you can see a list of linked apps, add new apps, or remove linked apps. You can filter these apps by using the Views and Order dropdown list. To add an app not listed on your peripheral, you can drag and drop the executable file inside the box or use the Add button (＋) to open the search window. While inside the search window, you can click the Refresh button (C) to rescan installed apps, the Search button (Q) to look for a specific game or program from the list, or the Browse link to search for the app manually.
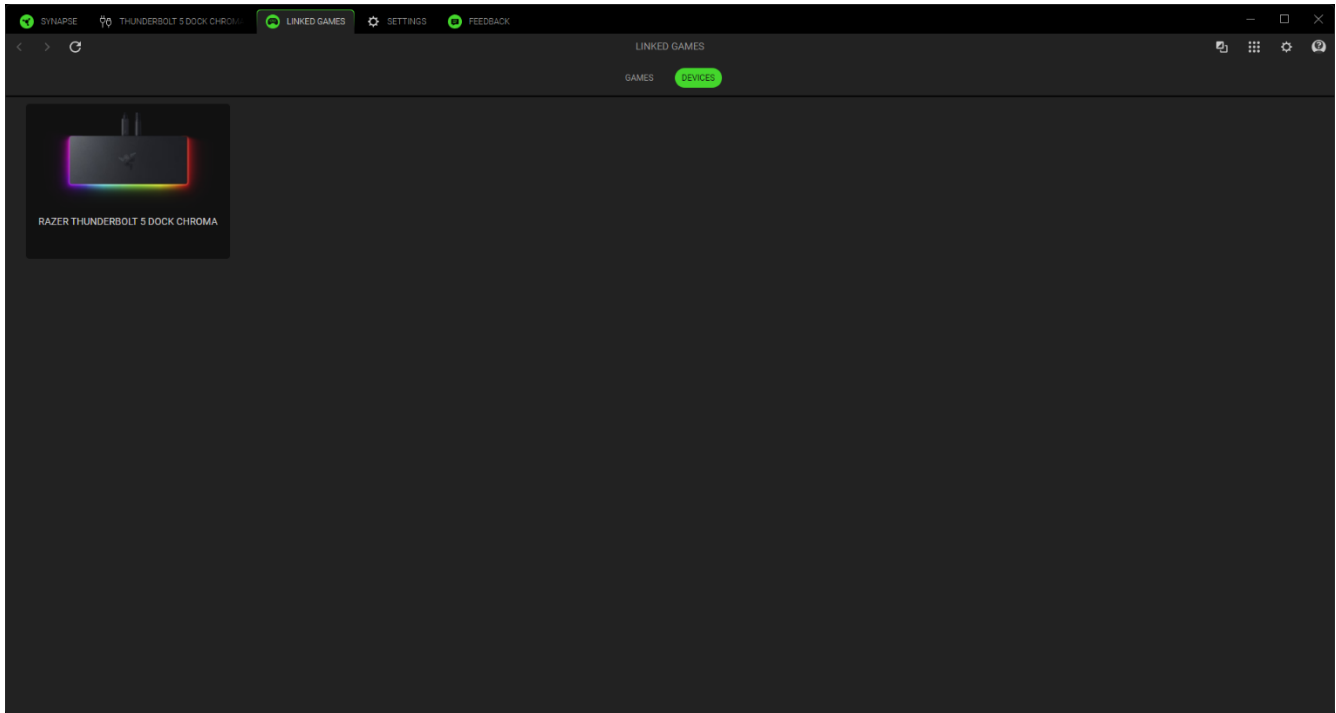

To link an app to your Razer device, click the tick box at the top left corner of the app while inside the search box. This will automatically set your device to the selected profile whenever you launch the app.

SETTINGS

The Settings tab, accessible by clicking the Settings button (✿), enables you to configure numerous options as listed below:

Synapse

The Synapse subtab is where you can find options that are specific to the app.
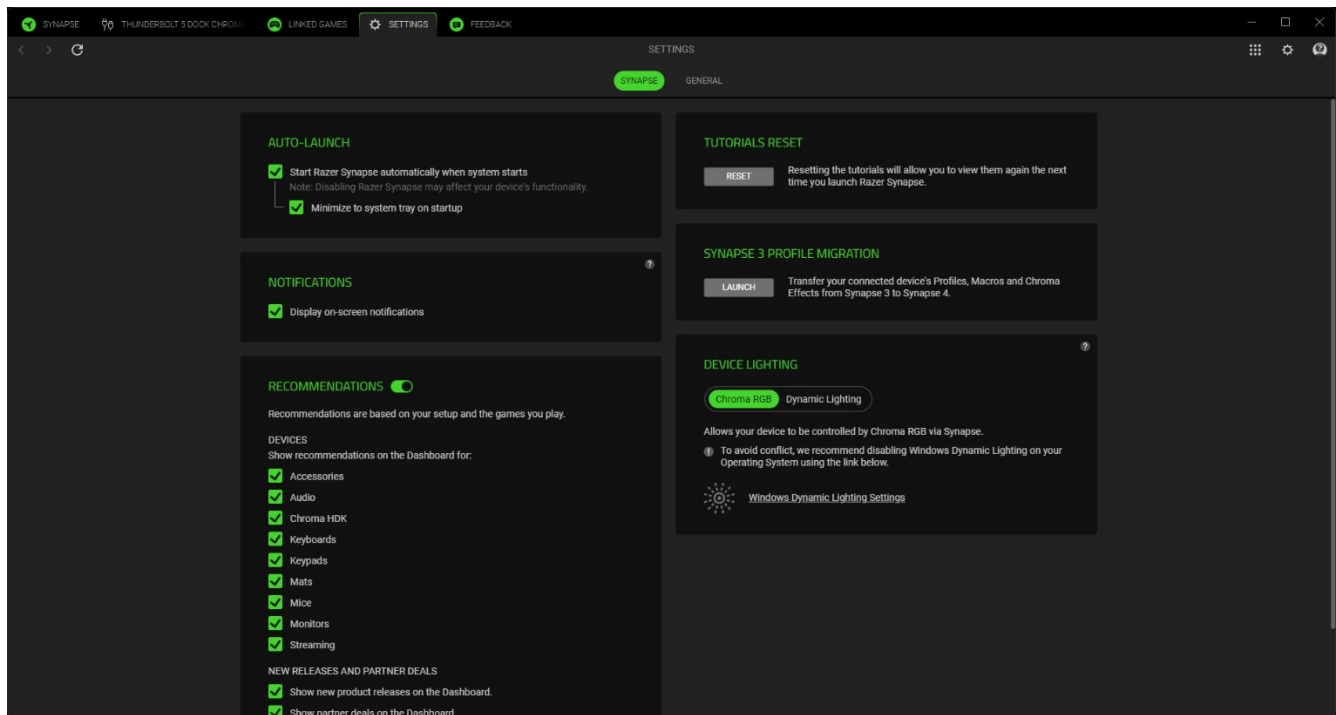
Auto Launch

The Auto Launch option allows you to configure the startup behavior the app.

Notifications

The Notifications option allows the app to display on-screen notifications even if you run full-screen apps.

Recommendations

Recommendations enable us to show the latest products and features on your Dashboard based on your installed devices and linked games.

Tutorials Reset

Selecting the Reset button will reactivate all tutorials that help you acquaint yourself with Razer Synapse's features.

Synapse 3 Profile Migration

This function lets you transfer all your device's Profiles, Macros, and Chroma Effects from Synapse 3 to the new Synapse.

Device Lighting

This option lets you choose which app will control the lighting effects on your device.

General

The General subtab is the section where you can access miscellaneous options for your app, as well as find additional information about the software.
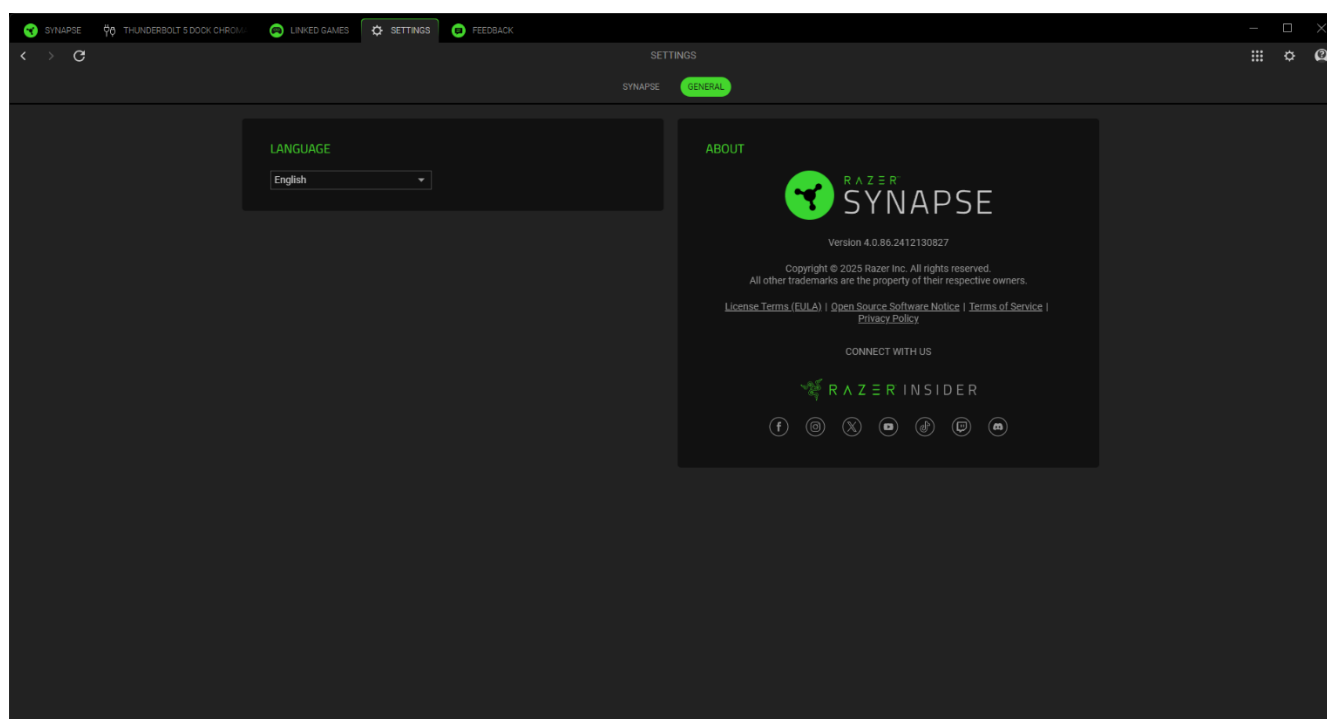
Language
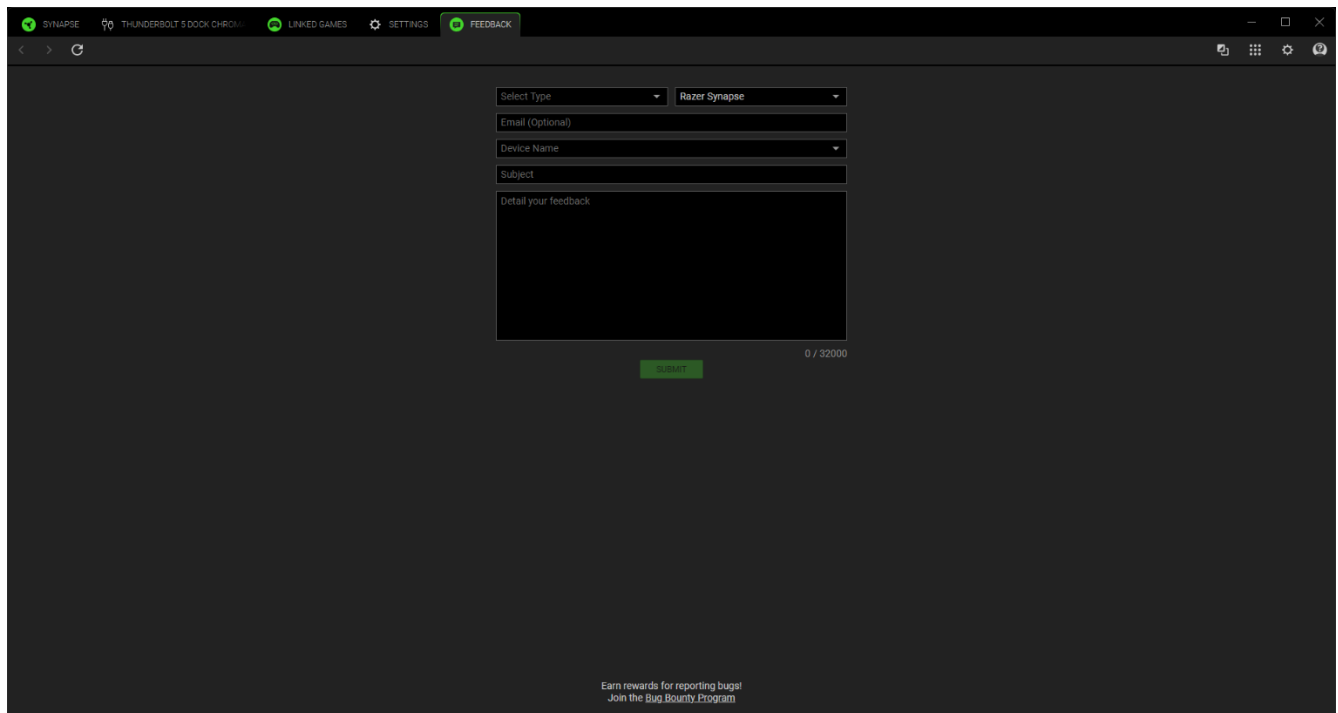
This option lets you change the display language of Razer Synapse.

About

The About section shows the current software version, displays the copyright statement, and provides relevant links for Razer's terms of use. You may also use this option to access Razer's social communities quickly.

FEEDBACK

Help us improve Razer Synapse by giving your comments, suggestions, and problems with the software. You can contact us directly using this tab and even earn rewards for reporting bugs.

6. SAFETY AND MAINTENANCE

SAFETY GUIDELINES

To achieve maximum safety while using your Razer Thunderbolt™ 5 Dock Chroma, we suggest that you adopt the following guidelines:

Should you have trouble operating the device properly and troubleshooting doesn't work, unplug the device and contact the Razer hotline or go to support.razer.com for assistance.

Before installing an M.2 SSD, make sure that the dock is unplugged from the power outlet and disconnected from your computer to prevent electric shocks.

Always use quality Thunderbolt-certified cables. Non-standard cables may not provide adequate power delivery or data transfer rates and may affect the dock's performance and safety.

When disconnecting a device, avoid tugging on its cable wire abruptly. Gently unplug your device from its connector.

Don't take apart the device, and don't attempt to operate it under abnormal current loads. Doing so will void your warranty.

Keep the device away from liquid, humidity or moisture. Operate the device only within the specific temperature range of 0°C (32°F) to 40°C (104°F). Should the temperature exceed this range, unplug and/or switch off the device in order to let the temperature stabilize to an optimal level.

MAINTENANCE

The Razer Thunderbolt™ 5 Dock Chroma requires minimum maintenance to keep it in optimum condition. Once a month, we recommend that you unplug the device from the computer and clean it using a soft cloth or cotton swab to prevent dirt buildup. Don't use soap or harsh cleaning agents.

7. LEGALESE

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GENERAL

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