

**REXING<sup>®</sup>**

# **M2 MAX PRO**

## Quick Start Guide

The information in this manual is subject to change without notice.

[www.rexingusa.com](http://www.rexingusa.com)


**REV012024**

# Overview

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We hope you love your new products as much as we do. If you need assistance, or have any suggestions to improve it, please contact us.

 **care@rexingusa.com**

 **(877) 740-8004**

Our support team will respond to you as soon as possible.

Always a surprise with Rexing

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- <https://www.facebook.com/rexingusa/>
- <https://www.instagram.com/rexingdashcam/>
- <https://www.rexingusa.com/support/registration/>

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 Product Support



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# Free Gift!

Activate within 30 days of purchase to claim your free gift and extended limited 12-month warranty to 18 months.

Scan the QR to Activate &  
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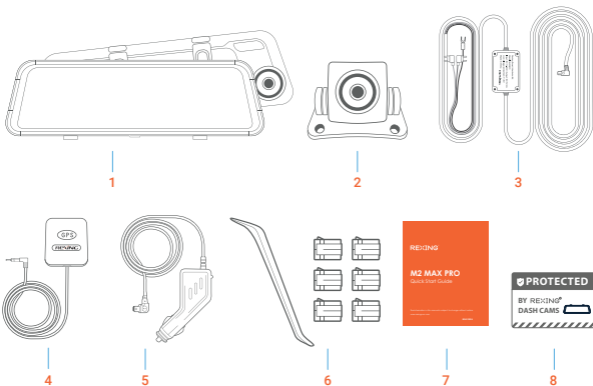


<https://www.rexingusa.com/productreg/>

# Notice

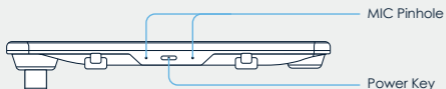
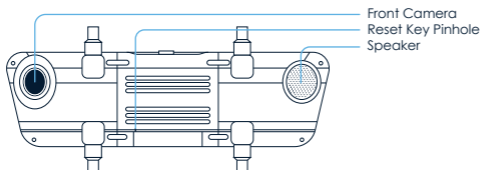
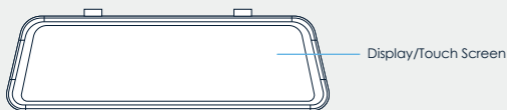
1. The user menu is to be set up in non-video mode. If the device is in video mode, please proceed only after stopping the video recording.
2. Memory Card: Using a new MicroSD card always requires formatting it to your device. Regularly clear the memory card, as continuous video recording for an extended period of time may produce some protected files that are not subject to long-term protection (these files may not be overwritten during loop recording) and some storage fragments, which must be cleared regularly in order to save usable storage space.
3. Time-lapse photography should not be enabled while driving. This function captures images more slowly than normal but plays in speed-up mode, which may affect the integrity and continuity of your video.
4. On-board Charger: The standard input voltage is configured to 12V. If a voltage greater than 12V, contact store of purchase or our customer care via [care@rexingusa.com](mailto:care@rexingusa.com) to replace it with a replacement charger.
5. The features described in this operation manual are available for all products of the same type. The device you buy may be a model with optional or additional functions. Menu operations may vary. Please refer to your actual product.
6. Pay attention to the mounting position, which must not interfere with driving or lead to unsafe driving operation. Make sure it is safely secured.
7. A standard 6-meter cable is provided for the rearview camera. It is not recommended to install this type of dash cam if your car is larger than the connection cable range.

# What's in the box?



- 
- |                              |                              |
|------------------------------|------------------------------|
| 1. M2 MAX PRO                | 5. In-car power cable (12ft) |
| 2. Rexing rear camera        | 6. Cable Management Tool     |
| 3. Type C Smart Hardwire Kit | 7. User Manual               |
| 4. GPS Logger                | 8. Warning Sticker           |
-

# Camera Overview



## Designation      Description of Functions

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### Power Button

In connection with an external power source, in the power-off state, press and hold the power button on the bottom for three seconds to start the device. In a power-on state, press and hold the power button for three seconds to switch off the device.

In a power-on state, press this button quickly to turn the screen backlight off. Press it again to turn the backlight on.

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### Display / Touch Screen

Except for power - on/off operation, all other primary functions can be accessed on the LCD touch screen.

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### Reset Key

If the device crashes, unplug the power source, OR stick a pin into the reset slot labeled R on the back of the device to resume normal operation.

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### Type-C

Power Port

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### GPS Port

Plug the included GPS Logger into the GPS port to utilize the location tracking function.

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### Micro SD Card Slot

A slot for inserting a MicroSD card

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### Front Camera

Front camera faces the same direction as the front of the vehicle and captures videos/images in front of the car.

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### Rear Camera Port

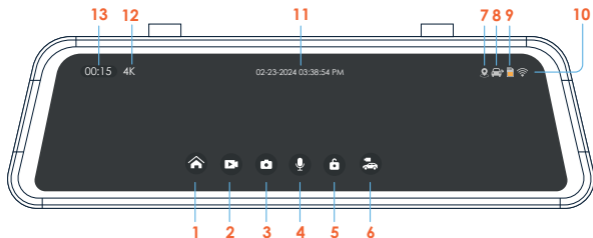
Rear camera plug-in port labeled AV port on the top of the device.

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### Note:

- Press the Power Button to turn On or Off the screen
- Press and hold the Power Button for 3 seconds to turn the device on or off

# Screen Icons



- |                          |                         |
|--------------------------|-------------------------|
| 1. Home                  | 8. G-Sensor             |
| 2. Start/Stop Recording  | 9. Memory Card Inserted |
| 3. Capture Snapshot      | 10. Wi-Fi Status        |
| 4. Audio Recording On/Of | 11. Date & Time         |
| 5. Lock/Unlock Video     | 12. Resolution          |
| 6. Front/Rear view       | 13. Recording Duration  |
| 7. GPS Status            |                         |

## Note:

- If the screen is off, tap the screen to turn it back on.
- If the icons on the screen are hidden, tap the screen to display the icons.

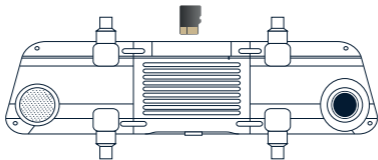
# Get Started

## Memory Card Installation

### Step 1. Insert a Memory Card

You will need to insert a memory card before beginning recording. Push the memory card into the slot until it locks in place.

The M2 MAX PRO dash cam accepts memory cards with a maximum capacity of 256GB. Depending on the memory card's manufacturer and type, some cards may not be compatible with the dash cam. Using an incompatible card may damage the device, the memory card, or corrupt the data stored on it. For reliable operation, use a Class 10 memory card with a capacity of at least 32GB.





### Note:

DO NOT insert or remove a memory card while the device is in operation.

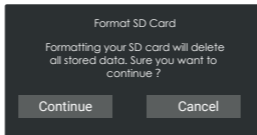
It is recommended that you reformat the memory card every time images are transferred to the computer, or at least once a month.

Reformatting a memory card keeps important elements of data and also a cleaned file structure which helps to prevent error messages and missing images. Reformatting also restores the memory card, which can help prevent it from becoming corrupted.

## Step 2. Formatting the Memory Card

1. Tap the  icon to stop recording
2. Tap the  icon to access settings
3. Toggle down to Format
4. Tap OK to format the card


Please format the card on the dash cam before using it. Before formatting a memory card, always remember to make backup copies of all important data stored on the device. The manufacturer's warranty does not cover loss of data resulting from user actions.



### Note

#### Removing the memory card

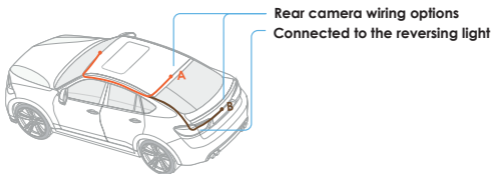
Before removing a memory card from your dash cam, you must first unmount it for safe removal.

1. Tap the  icon to stop recording
2. Press and hold the power button to turn off the device
3. Gently push the memory card in and let go until it releases

Do not remove the memory card while the device is transferring or accessing information. Doing so can result in data loss, corruption, or damage to the memory card or device. Rexing is not responsible for losses that result from the use of damaged memory cards, including the loss of data.

## Dash Cam Installation

1. Strap the dash cam to the rearview mirror of your vehicle with the rubber mounting strap. Adjust the angle of the cameras to ensure that it captures your desired view.
2. Mount the rear camera as shown below and then connect the rear camera to the main unit. Carefully route the power cable around the door and tuck in under the trim.

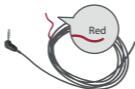


The rearview camera has two wire routing options as shown in the above figure. The first part of both options is characterized with concealing the wire routing against the edges of the door(s).

The device is configured with a streaming media rearview camera that provides clear traffic view behind the car. To obtain clearer and more intuitive images, it is recommended to mount the camera above the license plate (as shown by option B).

3. The device will be automatically be powered on when plugged into a 12V accessory socket or cigarette lighter and received a charge (i.e.: the vehicle is started). To turn the device on manually, press and hold the Power button for 3 seconds until the welcome screen appears. The dash cam will automatically start recording when powered on.

4. The red wire of the rear camera cable provides a 12 Volt power to your rear camera. It is not necessary to connect the red wire to the power supply. But if you want to use the parking assist function, it's recommended to connect to the power source of your reverse lights, so the screen will display the image of the rear camera automatically when the vehicle is in reverse. If you need more installation information, please reach out to [care@rexingusa.com](mailto:care@rexingusa.com) for assistance.



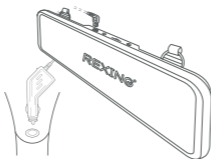
**Note:**

The optional rearview camera is mounted on the rear of the car. Pay attention to its orientation during installation. Plug the rearview camera connector into the corresponding port of the dashcam once the installation is completed. Adjust the position of the lens to ensure that it aligns horizontal with the ground. Start the engine to check the video functionality of the device.

5. Plug the GPS module into the GPS port and secure the module to a position close to A-pillar of the car. The antenna receiver side (the side without 3M adhesive) faces the outside and the side with 3M adhesive faces down. It should be properly secured.



6. When connecting the charger to the vehicle's 12V DC outlet, be sure to use only a Rexing-approved charger. The charger should be at least a 2.5A charger which is designed and supplied specifically for use with your device. Using an incompatible charger can cause serious personal injury or damage to your device.



**Note:**

Due to unstable voltages caused by starting the car engine, a voltage fluctuation in some vehicles may be especially obvious. If a flashing screen or some other unforeseeable operating problem occurs when you start the engine, it is recommended to unplug the device from the charger before starting the engine, and then reconnect it after the engine is running.

**Note:**

- Press the **Power Button** to turn On or Off the screen
- Press and hold the Power Button for 3 seconds to turn the device on or off


We kindly suggest taking a moment to watch our tutorial video. It's designed to help you have a smooth and successful installation experience. We believe you'll find it very helpful!

Please scan QR code  
or go to [shop.rexingusa.com](http://shop.rexingusa.com) > Buyer's Guide > How to Install a Dash Cam



# Basic Operation

## Video Recording Operation

With a MicroSD card inserted in the device, it will record automatically in video mode after starting. A red indicator  will flash in the upper left corner of the screen during video recording.



Press the icon to stop recording

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Press the icon to start recording when no recording is active.


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Press the icon to take a snapshot.

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Press the unlocked icon during recording will lock the current video file and the icon will change to the locked icon  at the same time.

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Press the icon again to unlock the current video and the icon changes to the unlocked icon 

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Press the icon to stop audio recording.

---



Touch the icon again to start audio recording.

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Swipe left/right to reveal front and rear camera view.

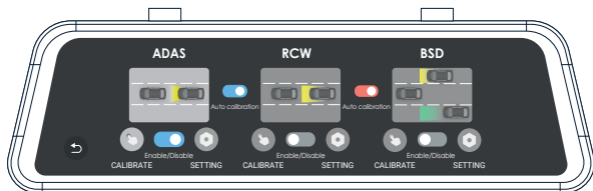
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# Home Interface

Choosing the home button brings you to the home screen where you can find smart drive, file explorer, camera settings, and system settings



## Smart Drive



# Outline

RCW refers to Rear-End Collision Warning. This warning system will trigger an alert when an object or vehicle is detected by the rear camera.

**ADAS**, or Advanced Driver Assistance Systems, enhance vehicle safety and support the driver during operation. Key features include forward collision and lane departure warnings.

**BSD** refers to Blind Spot Detection, which monitors in real time any vehicle in the blind spots on both sides during driving. It gives an alert so as to reduce the risk of traffic accidents that are likely to occur when you intend to shift to another lane. It is also called **LCA** (Lane Change Assist).

**RCW** and **BSD** systems may be interfered with by sunlight, inadequate lane lines, rain, and fog. Certain impacts may be affected by these inaccuracies, and some collisions may not be avoidable. Currently, the **RCW** provides a rate of accuracy between 80 to 90 percent during the daytime and 60 to 70 percent at night. **BSD** provides a rate of accuracy around 90 percent during the daytime and around 80 percent at night.

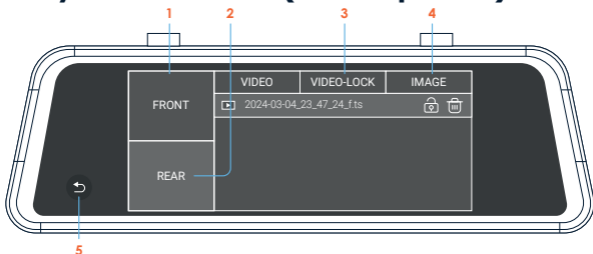
## Disclaimer:

The system is a safe driving assistant system and it cannot be used as a proof for the liability of traffic accidents.

## ADAS / RCW / BSD Calibration







The Rexing M2 Pro MAX is equipped with an auto-calibration feature that activates during the first few minutes of driving, optimizing device performance.




# Playback Mode (File Explorer)



## Key Functions

- 1. Front camera video file
- 2. Rear camera video file
- 3. Locked video file
- 4. Image files
- 5. Return to home

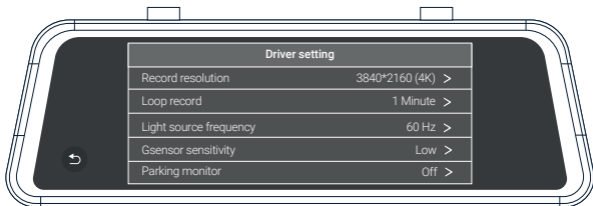
Enter the file list interface and touch the  icon to lock a video file. For a locked video file, touch the icon  to unlock the file. For unwanted video and picture files, touch the icon  to delete the file. To play a video file, touch the file name. During playback, touch the  icon to pause it. Touch  to scroll up the files and touch the icon  to scroll down the files.

For an image file, touch the file name to enter the full screen view. Touch  to scroll up the files and touch the  icon to scroll down the file. On the file list page touch  to delete a file.

## Note


Locked files will not be overwritten by loop recording. When there are too many locked files or the Locked files full message is prompted, please backup the files and delete them from the device.

# Camera Settings



- Video Resolution: 4K Front + 1080P Rear
- Loop Recording: 1, 2 and 3 minutes. Video record is saved in segments. When the storage card is full, the earliest recorded video will be overwritten in order to maintain loop recording status. The time length in menu is the duration of each recording.
- Frequency: 50HZ, 60HZ
- G-sensor Sensitivity: High, Medium, Low, Off

## Note

The gravity sensor can pick up on when the car shakes violently or receives an impact and the system will automatically save the current recording as a protected file. This feature performs the same function as the manually activated emergency lock. If the emergency mode is not activated automatically, touch the  icon during recording and apply the manual lock to protect the current video file.

- **Rear camera direction**

Normal, Flip, Mirror, Flip+Mirror



- **Time Stamp**

Off, On

- **HDR (High dynamic range)**

Off, On

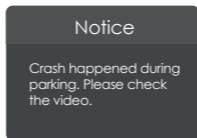
- **Parking Monitor (On, Off)**

This feature is on when you see the illuminated  icon in the status bar on the video recording interface, and it is off when you see the grayed-out  icon. When the parking monitor is activated, its standby state will be activated after the engine is turned off. When the car is shocked by an external force and the sensor detects the impact, the system will begin video recording (Intelligent hardware kit required).

The characteristics and precautions of the parking monitor are as the follows:

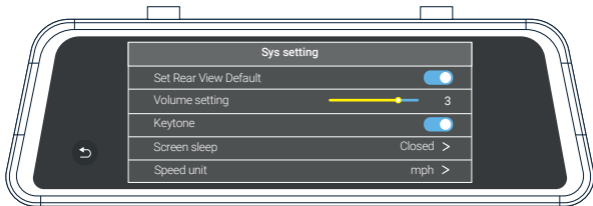
1. With the use of the smart hardware kit (sold separately). After the car engine is turned off, the smart hardware kit detects the power loss and sends a command to the host device. The system enters a standby state. The Type C plug must always be kept connected to the USB port of the device so as to ensure a constant power supply to the smart hardware kit.
2. In parking mode, the dash cam will turn on, record a 15s video, lock the video, and then turn off again. When a recording is started, the screen does not light up and there is no booting sound.

3. When the engine is restarted and the parking monitor has been activated, a prompt will be immediately indicated as shown below:



4. Monitoring files are saved in the folders VIDEO\_F\_LOCK and VIDEO\_R\_LOCK.

# System Setup



- **Wi-Fi**

On, Off.

- **Volume Setup**

0, 1, 2, 3, 4 Sets the audio volume of the system.

- **Screen sleep**

1 Minute, 3 Minutes, off Sets the time to activate the screen's sleep mode. The display remains on without powering-off when sleep mode is deactivated.

- **Speed Unit**

km/h or mph Sets the speed unit.

- **Key Tone**

Off, On

- **Daylight Savings Time**

Off, On

- **Language Setup**

English, Chinese, Japanese, and other languages.

- **Time Zone Select**

Select your timezone.

- **Time Setup**

System time setup.

- **Satellite Information**

Check GPS information status and GPS signal condition.

- **System Formatting**

Confirm, Cancel.

## Note

Formatting removes all files (including protected files) from the storage card. Files cannot be restored after formatting. Please, back up important files before formatting.

- **Version**

System version

- **Restore Factory Settings (Confirm, Cancel)**

Select Confirm to restore system default values. Settings made by the user will be altered.

# Parking Monitor (Parking Surveillance Mode)

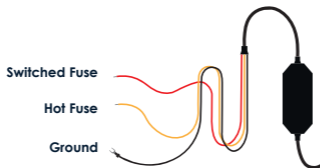
Parking monitor provides surveillance on your parked vehicle.

## Option 1

### Vibration Detection

Please select your preferred mode from the camera settings, it will allow the dash cam to switch to parking mode automatically if the vehicle's engine turns off and switch back to the normal recording after vehicle's engine turns on.

Rexing Smart Hardwire Kit with Type C port is required (Package Included).



This feature will allow the dash cam to switch to parking mode automatically if the vehicle's engine turns off and switch back to the normal recording after the vehicle's engine turns on.

### Note

Please **DO NOT ENABLE** the Parking Monitor function in the settings of the dash cam **WITHOUT** connecting a smart hardwire kit. They may cause a malfunction.

## Gravity Sensing Record

The Gravity Sensing detects significant or sudden movement (such as an impact or collision), it will trigger an event recording. We suggest setting the "Gravity Sensing" to High sensitivity for Parking Mode Recording.

### Note

If you do not use the parking mode function, please change the Gravity Sensing sensitivity to low. Otherwise, the video will easily be locked and the video cannot be deleted by the loop recording function. This will cause the memory card to be full of locked videos and cause the recorder to fail to work normally.

## Option 2

### Motion Detection

To use this feature, you need to connect it with a Rexing Intelligent Hardwire Kit with type C port (UPC: 810046604090, sold separately).

**Make sure that the Parking Mode is turned off on your dash cam, otherwise it may cause a malfunction.**

Once the sensor had detected MOTIONS. The intelligent hardwire kit will power up the dash cam automatically and start recording until the MOTION is cleared.

Please go to

<https://www.rexingusa.com/hwk-install/>

to watch a video tutorial about the installation or scan the QR code



Monitoring files are saved in the folders VIDEO\_F\_LOCK

## Check Recorded Files with a Computer

1. Unplug the used MicroSD card and place it into a card reader
2. Connect the card reader to the USB port of the computer. Open the removable disc and you will see the following file folders
  - PICTURE: Pictures saved
  - VIDEO\_F/VIDEO\_R: Video records of front and rear road tracks
  - VIDEO\_F\_LOCK/VIDEO\_R\_LOCK: locked video records of front and rear road tracks

### Note

Be careful when deleting any locked video. Important videos, if any, should be backed up.

4. To play videos or browse pictures, your computer must have the necessary software available.
5. Backup Files

If you intend to keep important and memorable videos and pictures for a long time, we suggest that you make a copy of each file from the card to your computer. Do not save them in a new folder created in the same storage card; doing so will reduce the available space of the card.

# GPS Logger

You can then access this information while playing back your recordings using the GPS Video player (For Windows and Mac, available at [rexingusa.com](https://www.rexingusa.com))

The dash cam will automatically search for the GPS signal once it's connected to the power source. Press the **HOME** button and go to System Settings. Toggle the GPS Speed Unit setting, and select your favorite speed unit.

After a GPS signal is found, the screen icon will turn from Gray to green as per the below icons. It will record the speed and location of your vehicle as you drive.



GPS function active



GPS Signal (not found)

## GPS Date-Time Troubleshooting

If your dash cam GPS data and time are incorrect please go to

<https://www.rexingusa.com/gps-data-time/>

OR scan the QR code below.



## Download GPS Video player

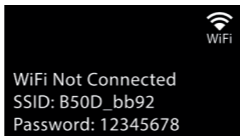
Please download GPS logger player through the link OR Scan the QR Code below.



# Wi-Fi Connect

## Step 1

To enable the Wi-Fi feature, go to system settings, find Wi-Fi, and choose On.

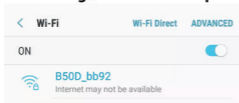


## Step 2

On your mobile device, navigate to your Wi-Fi settings. Connect to your dash cam's Wi-Fi by tapping its name when it appears. Enter your dash cam's Wi-Fi password if you are prompted to do so.

Note: On some mobile devices, you may have to try to connect more than once. To ensure you've successfully connected, your mobile device's screen should resemble the example shown.

### Samsung / Android Example

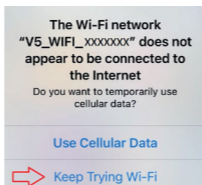


### iPhone / iOS Example



### Step 3

Once you're connected to the dash cam, open the Rexing Connect app on your mobile device. Please select "Keep Trying Wi-Fi" if you see the notification on the right.



### Step 4

In the app, hit the "Connect" button to connect to your dash cam, allowing you to access live view and view/download your recordings.

### Note

To disable Wi-Fi, go to system settings, find Wi-Fi, and choose OFF.

## Rexing Connect App

Easily download the app by scanning the QR code below or search via the App Store or Google Play.



## Wi-Fi Connect Troubleshooting

If you bring up the Rexing connect app and cannot connect your phone to the dash cam please go to

<https://www.rexingusa.com/wifi-connect/>

OR scan the QR code below.



# Product Specifications

Display	IPS Touch Screen
MicroSD card	Class 10 and above (supports a card capacity up to 256GB)
Speaker	Built-in
MIC	Built-in
Video format	TS
Picture format	JPG
Video resolution	3840 X 2160(4K)
Available languages	English, Chinese, Japanese, and other languages.
G-SENSOR	Yes
Loop recording	1, 2, 3 minutes
Input current	DC5V 2000mA

## Note

Be careful when deleting any locked video. Important videos, if any, should be backed up.

# General Troubleshooting

Trouble	Possible Causes	Solution
<b>Device fails to power on</b>	Defective connection with the charger or burned out fuse	Check the plug to the cigarette lighter or check the charger fuse for continuity
<b>Device fails to record video or take a picture</b>	<ul style="list-style-type: none"><li>• MicroSD card is not inserted or recognized by the device.</li><li>• Card error notice/please format notice</li><li>• Insufficient space notice when taking a picture</li></ul>	<p>Plug in the card. If the card is not recognized, unplug it and plug it in again, or clean up any contamination from the card contacts, or format the card by connecting it to a computer.</p> <p>Format MicroSD storage card</p> <p>Delete some files or unlock to release storage space, or format MicroSD card.</p>
<b>Video does not play smoothly</b>	Slow reading speed of the card reader or insufficient system ROM of the computer	Change card reader or copy the video file to your computer, and then play it again. If this does not solve the problem, try another computer.
<b>All buttons fail to function</b>	Program error or wrong operation	Press Reset Key to restart the device.

# Warranty & Support

## Warranty

The M2 MAX PRO comes with a full 12-month warranty. If you register your product on our official site (<https://www.rexingusa.com/support/registration>), you can extend the warranty to 18 months.

## Support

If you have any questions regarding your product, please do not hesitate to contact us at [care@rexingusa.com](mailto:care@rexingusa.com), or call us at (877) 740-8004. Queries are typically answered within 12-24 hours.

## Your opinion matters

M2 MAX PRO is firmly committed to always improving our products, services, and user experience. If you have any thoughts on how we can do even better, we welcome your constructive feedback and suggestions.

Connect with us today at [care@rexingusa.com](mailto:care@rexingusa.com)

**Thank you for choosing Rexing!**

## FCC ID : 2AW5W-M2Max

This device complies with part 15 of the FCC Rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation.

Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate this equipment.

# REXING®



MADE IN CHINA