





OTC

# Atom Pro 2

USER MANUAL

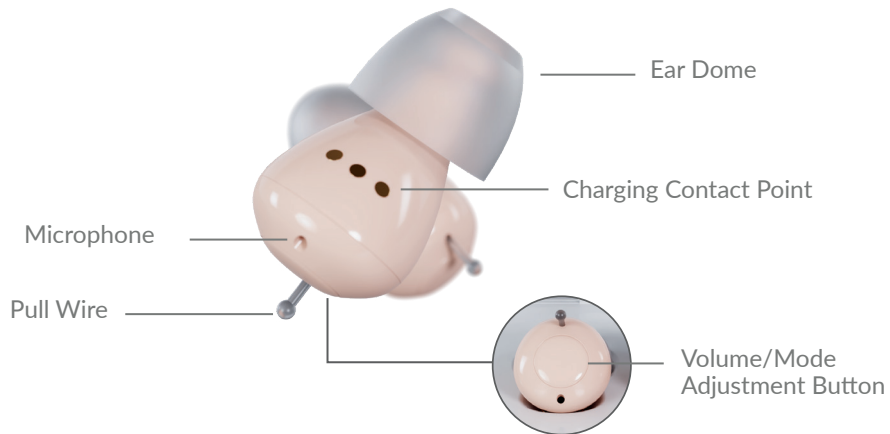
It's time to  
hear again.

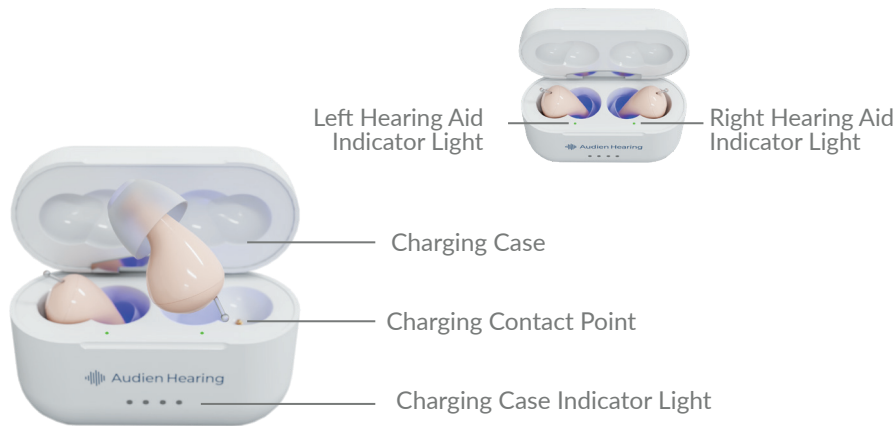
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## DEVICE DIAGRAM

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## PACKAGE CONTENTS



Audien Atom Pro 2  
Hearing Aids



Ear Domes



Wax Guard  
Replacement Tool



Cleaning Brush



Wall Adapter &  
USB-C Cable



Charging Case

## SETTING UP YOUR DEVICE

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### **Fitting Your Ear Domes**

Your Audien Atom Pro 2 comes with small, medium and large sizes of Ear Domes. To remove an Ear Dome from your device, simply pull with enough force until it pops off.



When attaching an Ear Dome, be sure to press firmly. You'll feel a "pop" or "click" when it attaches. Be sure the Ear Dome is not pressed against the receiver, this can block sound and cause feedback.



## SETTING UP YOUR DEVICE

### Adjusting The Volume

Pressing the button on the back of the hearing aid adjusts the volume. The hearing aid will beep for each volume setting. 1 beep for volume setting 1 up to 5 beeps for volume setting 5.

There are 5 volume levels and your device's default is volume level 3.

#### Click the button to change volume levels

Level 1	1 beep
Level 2	2 beeps
Level 3	3 beeps
Level 4	4 beeps
Level 5	5 beeps



Volume/Mode  
Adjustment Button

## Switching The Listening Mode

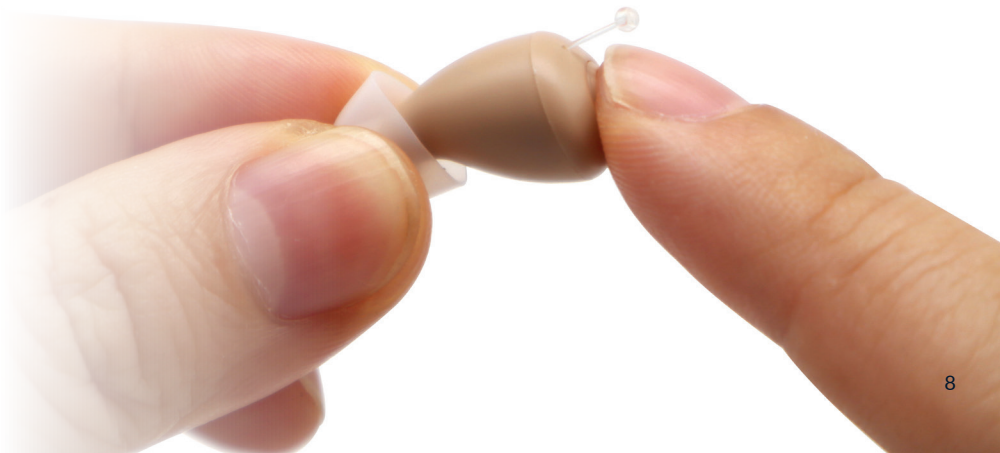
To change listening modes on your Atom Pro 2, press and hold the volume button for 3 seconds or until you hear a lower toned booping sound. The number of boops demonstrates which mode your device is in.

M1	Conversation	1 Boop
M2	Restaurant	2 Boops
M3	TV	3 Boops
M4	Outdoor	4 Boops

### **First Use**

When first using the Atom Pro 2, be sure to start on the default volume setting or lower, which is volume setting 3. This will ensure the safest and most effective use of the device.

Be sure not to turn the volume too high, as this can cause discomfort in your ears.



## SETTING UP YOUR DEVICE

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### **Inserting Into Ear**

The Audien Atom Pro 2 can be worn differently depending on the user's ear canal shape. Neither device is LEFT or RIGHT ear specific, ensuring a universal fit.

Try inserting it into your ear: curving both forwards and backwards to determine which is most comfortable for you.



Volume/Mode  
Adjustment Button

## Powering ON/OFF

The Atom Pro 2 does not have an ON/OFF switch. The device will automatically power off and begin charging when placed into the Charging Case.

The first time you use the Charging Case, press the button on the back. This action lets you monitor the battery level of both the Charging Case and the hearing aids.



## SETTING UP YOUR DEVICE

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### **Charging Indicator Lights**

The outside lights of the Charging Case glow when it is plugged into power. The inside left and right Hearing Aid Indicator lights glow red while charging, then glow green when fully charged. The Charging Case will support up to three additional hearing aid charging cycles. The hearing aids must always be returned to the Charging Case when not in use. Otherwise the devices will remain on and drain the battery.



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Locate the USB-C charging port on the bottom of the Charging Case.





## CHARGING YOUR DEVICE

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### **Charging Your Device**

**CHARGE TIME: 4 HOURS**

Plug the USB-C cable into the charging port and connect the Wall Adapter to an outlet.

Note: When the Charging Case is connected to power, the UV light will power on for 5 minutes to disinfect the units. The Atom Pro 2 kills bacteria by using UV light.





- ① If you look inside the Charging Case, you will notice a hollow section.



- ② Lower the device into the Charging Case with the ear buds facing down into the hollow section.



- ③ Make sure the Removal Wires are not bent and the connection is secure.

### INTERNAL CASE CHARGING INDICATORS

**Red light** = Hearing aid is not fully charged yet.

**Green light** = Hearing aid is fully charged.

**Purple light** = UV sterilization.



The 4 lights on the outside of the case are the Charging Indicator Lights, and show the battery life of the Atom Pro 2.

## CLEANING YOUR DEVICE

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### **Cleaning Your Device**

Locate the Cleaning Brush from the accessory box. Remove the Ear Domes from your Atom Pro 2. Use the Cleaning Brush to remove wax, dirt or any debris from both the Ear Domes. Clean the Charging Contact points often. Do not use water.

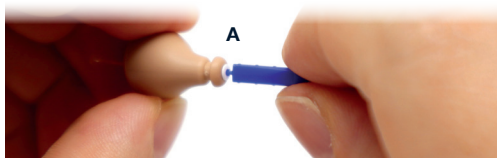
Regular cleaning is necessary, our hearing aids come with a cleaning brush and replacement wax guards. It's very important to clean your device and replace your wax guards every month. You can visit **AudienHearing.com** to access support tools & to order new accessories.

## Replacing The Wax Guard

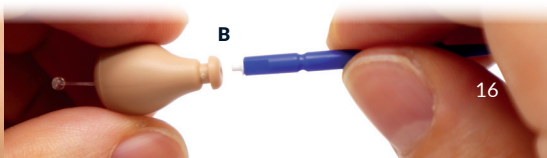
Remove the Ear Domes and retrieve the Wax Guard Replacement Tool.



Use the A end of the Wax Guard Replacement Tool to remove the old Wax Guard from your Audien Atom Pro 2.



Flip the tool over, then use the B end of the Wax Guard Replacement Tool to install a new Wax Guard in.



## CLEANING YOUR DEVICE

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### **UV Sterilization**

Plug in your USB-C Charging Cable and open the Charging Case. When the Charging Case is connected to power, the UV light will power on for 5 minutes to disinfect the units, then it will automatically turn off.



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## **Feedback/Whistling**

- To resolve this, lower the volume and increase it slowly.
- You may be accidentally putting pressure or obstructing the microphone when fitting the device. Do not worry. Once the device is secure in your ear, remove your hands and the whistling will stop.
- Try changing the size of your Ear Domes.

## **No Sound/Not Working**

- Be sure that both devices are secure in the Charging Case, making a firm connection. Let the devices charge, then try using the hearing aids again.
- Remember that it's expected for your devices to feel strange or not normal for the first few weeks. Focus on using your devices 1-2 hours per day, and gradually build up as you get used to processing new sounds.

### **Need Help?**

If you are still experiencing issues with your device & require assistance, contact the Audien Hearing support team by visiting: **[AudienHearing.com/support](https://AudienHearing.com/support)**

## Technical Specifications

Product Model	MAX OSPL90 (dB)	HFA OSPL90 (±4dB)	Full-on Gain (±3dB)	HFA FOG(±5dB)	THD at			Frequency Range (Hz)	Self-generated Noise (dB)	Battery Current Drain (mA)	Latency (±1.5 mS)	Attack Time (±50% mS)	Release Time (±50% mS)
					500Hz	800Hz	1600Hz						
Atom Pro2	≤110	100	30	25	≤5%	≤5%	≤5%	F1≤200 F2>5000	≤32	≤2	<15	1000	1500

Power Adapter: Input:100-240V~50/60Hz, max 350mA,  
Output: DC5V~1A.

For additional specifications, go to:  
[audienhearing.com/pages/atompro2-manual](http://audienhearing.com/pages/atompro2-manual)

## Production Date & Product Life

That is, normal working time of the product. The product needs to be stored and used as required. After exceeding the specified service time, its expected that the function will be affected. (e.g unable to meet the requirements of product performance indicators, etc).

The product life of hearing aids are 5 years.

Please see the label for the production date.

