

# WARRANTY

---

## WHAT DO I DO IF MY HEADPHONES ARE NOT FUNCTIONING PROPERLY?

Please fill out a warranty form [here](#). Once you submit the form you will be emailed further instructions (please be sure to check your spam/junk mail folder).

---

## WHAT IS COVERED UNDER YOUR PREMIER WARRANTY?

Our Premier Warranty (both 1-year or 2-year) cover any manufacturing defects your headphones may suffer from.

---

## WHAT DO I NEED TO FULFILL MY WARRANTY?

You need the product and proof of purchase (receipt, billing statement, etc.)

---

## HOW DO I KNOW IF MY PRODUCT IS UNDER WARRANTY?

All of our products have a 1 or 2-year warranty from the date of purchase. You can find a chart showing each warranty period on our warranty page.

---

## HOW LONG DOES THE WARRANTY/REPAIR PROCESS TAKE?

The wait time for headphone repairs/replacement is around 3-4 weeks.

---

## DOES V-MODA OFFER REFUNDS ON PRODUCT PURCHASES?

Yes, for purchases from V-MODA.com within 60 days of purchase. If not purchased from V-MODA.com directly, please contact the point of purchase (e.g. Amazon, Microsoft Stores etc.)

---

## WHAT DO I NEED TO DO TO RETURN MY PRODUCT FOR A REFUND?

If your product was purchased within the last 60 days from our website (V-MODA.com), please send the product, a copy of your proof of purchase, and a note explaining the reason for return as well as your contact info to: V-MODA Refunds 5100 S. Eastern Ave. Los Angeles, CA 90040