

LIMITED WARRANTY - RASPBERRY PI:

Who is a "Customer" for purposes of this limited warranty?

If you have purchased a Raspberry Pi directly from CanaKit or from a marketplace where it is sold directly by CanaKit, you are considered a "Customer" for purposes under this limited warranty.

Limited warranty:

CanaKit warrants that the Raspberry Pi will be free from defects in material or workmanship for a period of 12 months from the date of CanaKit's shipment of the Raspberry Pi to you, the Customer. In the event of a defect covered by this limited warranty, CanaKit will, at its option and free of charge to Customer, repair, replace or refund the purchase price paid. CANAKIT MAKES NO OTHER EXPRESS WARRANTIES EXCEPT AS PROVIDED HEREIN, AND ANY AND ALL IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR PARTICULAR PURPOSE SHALL ONLY BE IN EFFECT DURING THE 12 MONTH WARRANTY PERIOD PROVIDED HEREUNDER. CANAKIT'S LIABILITY ON ANY WARRANTY CLAIM SHALL BE LIMITED TO THE ACTUAL PURCHASE PRICE PAID. CANAKIT SHALL NOT BE RESPONSIBLE TO CUSTOMER OR ANY THIRD PARTY FOR ANY CONSEQUENTIAL, INCIDENTAL OR INDIRECT DAMAGES, INCLUDING BUT NOT LIMITED TO LOSS OF PROFITS, LOSS OF DATA, REVENUES, SALES, BUSINESS, GOODWILL OR USE.

What does this limited warranty NOT cover?

CanaKit has no obligation to repair, replace, or provide refunds in the following instances:

- If the alleged defect arises because Customer has altered or repaired the Raspberry Pi without the prior written consent or authorization of CanaKit;
- If Customer did not follow any applicable instructions for proper storage, usage, or maintenance of the Raspberry Pi;
- If Customer has failed to notify CanaKit of any defect where the defect should have been reasonably apparent on inspection; or
- If Customer fails to notify CanaKit of the defect within 12 months of CanaKit's shipment of Raspberry Pi to Customer.

This limited warranty does not cover the cost of shipping the defective Raspberry Pi to CanaKit for repair, or the cost of shipping the repaired or replacement Raspberry Pi to you.

How do Customers receive warranty service?

Please email CanaKit support directly at info@canakit.com for details on how to raise an issue in relation to your Raspberry Pi.