

# CHEFMAN®

## HAND MIXER

### USER GUIDE



Now that you have purchased a Chefman® product you can rest assured in the knowledge that as well as your 1-year parts and labor warranty you have the added peace of mind of dedicated helplines and web support.

#### AFTER SALES SUPPORT

  888-315-8407

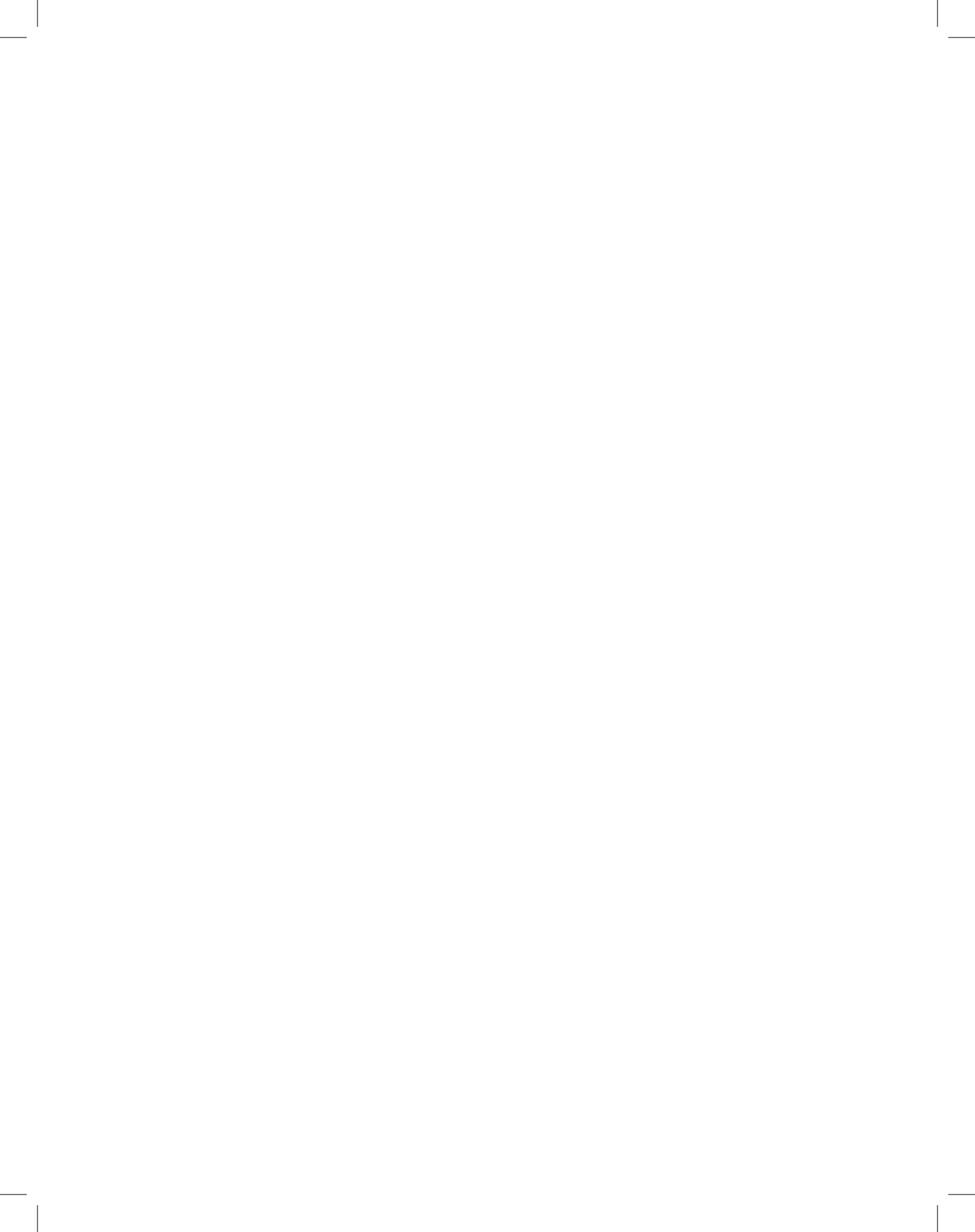
 [customerwarranty@rjbrands.com](mailto:customerwarranty@rjbrands.com)

MODEL: RJ17-V2 SERIES



#### READ ALL INSTRUCTIONS BEFORE USE

For your safety and continued enjoyment of this product, always read the instruction manual before using.



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# Introduction

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## Congratulations !

You have made an excellent choice with the purchase of this quality Chefman® product. By doing so you now have the assurance and peace of mind which comes from purchasing a product that has been manufactured to the highest standards of performance and safety, supported by the high quality standards of Chefman®.

We want you to be completely satisfied with your purchase so this Chefman® product is backed by a comprehensive manufacturer's 1-year warranty and an outstanding after sales service through our dedicated Helpline.

We hope you will enjoy using your purchase for many years to come.

If you require technical support or in the unlikely event that your purchase is faulty please telephone our Helpline for immediate assistance. Faulty product claims made within the 1-year warranty period will be repaired or replaced free of charge provided that you have satisfactory proof of purchase (keep your receipt). This guarantee is in addition to your statutory rights. Your statutory rights are not affected. This limited warranty does not apply in cases of damage caused by accident, improper use, abuse and force majeure.

This limited warranty will be invalidated if the appliance is tampered with in any way whatsoever. In case of questions or technical problems please call the following toll-free help line number: 888-315-8407, Monday – Friday 9am to 5pm EST.

If the appliance has to be returned to us, it must be packed correctly as we cannot accept any responsibility for damage caused in transit.

# SAFETY INSTRUCTIONS

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## IMPORTANT SAFEGUARDS

### **READ ALL INSTRUCTIONS. THIS APPLIANCE IS FOR HOUSEHOLD USE ONLY.**

**WARNING:** When using electrical appliances especially when children are present, basic safety precautions should always be followed to reduce the risk of fire, electric shock, and/or injury to persons, including the following:

1. Children should be supervised to ensure that they do not play with the appliance.
2. To protect against the risk of electric shock, do not immerse any part of this appliance into water or any other liquid.
3. Never leave the appliance unattended when in use. This appliance is not intended for use by children or disabled persons without supervision.
4. Unplug from outlet while not in use, before putting on or taking off parts and before cleaning.
5. Avoid contact with moving parts. Keep hands, hair, clothing, as well as spatulas and other utensils away from beaters and dough hooks during operation to reduce the risk of personal injury and/or damage to the hand mixer.
6. Do not operate any appliance with a damaged cord or plug or after the appliance malfunctions, or is dropped or damaged in any manner.
7. Do not let the cord hang over edge of table or counter or touch hot surfaces including stovetops or gas/ electric burners.
8. Never mix accessories with different functions at the same time. Dough hooks should never be fit with beaters as this may cause a safety hazard or damage to the unit
9. Do not use this appliance outdoors or for commercial purposes. This unit is intended for household use only.
10. Remove beaters from hand mixer before washing.
11. Do not allow the power cable to hang down within reach of children.
12. Close supervision is necessary when any appliance is used near children.
13. The use of attachments or accessories not recommended or sold by the manufacturer may cause fire, electric shock or injury.
14. Do not attempt to repair or disassemble the appliance. There are no user serviceable parts.

## SAVE THESE INSTRUCTIONS

# SAFETY INSTRUCTIONS (cont'd)

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**WARNING:** This appliance has a polarized plug (one blade is wider than the other). To reduce the risk of electric shock, this plug is intended to fit into a polarized outlet only one way. If the plug does not fit fully into the outlet, reverse the plug. If it still does not fit, contact a qualified electrician. Do not attempt to modify the plug in any way.

## SHORT CORD INSTRUCTIONS

A short power supply cord is provided to reduce the hazards resulting from entanglement or tripping over a longer cord. Longer detachable power-supply cords or extension cords are available and may be used if care is exercised in their use. If a longer detachable power-supply extension cord is used:

1. The marked electrical rating of the cord set or extension cord should be at least as great as the electrical rating of the appliance, and:
2. The cord should be arranged so that it will not drape over the countertop or tabletop where it can be pulled on by children or tripped over unintentionally.

## LINE CORD SAFETY TIPS

1. Never pull or yank on cord or the appliance.
2. To insert plug, grasp it firmly and guide it into outlet.
3. To disconnect appliance, grasp plug and remove it from outlet.
4. Before each use, inspect the line cord for cuts and/or abrasion marks. If any are found, this indicates that the appliance should be serviced and the line cord replaced. Please return it to an authorized service representative.
5. Never wrap the cord tightly around the appliance, as this could place undue stress on the cord where it enters the appliance and cause it to fray and break.

# SAFETY INSTRUCTIONS (cont'd)

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**DO NOT OPERATE APPLIANCE IF THE LINE CORD SHOWS ANY DAMAGE OR IF APPLIANCE WORKS INTERMITTENTLY OR STOPS WORKING ENTIRELY.**

**CAUTION:** To ensure continued protection against risk of electric shock, connect to properly grounded outlets only.

**IMPORTANT:** During the first few minutes of initial use, you may notice smoke and/or a slight odor. This is normal and should quickly disappear. It will not recur after appliance has been used a few more times.

This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.

# Features

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1. Eject Button
2. Turbo Button
3. Speed Selector and Power Switch
4. Motor Housing
5. Beaters
6. Dough Hooks



# Operating Instructions

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## BEFORE FIRST USE

1. Carefully unpack the hand mixer and remove all packaging material.
2. Clean the various accessories of your appliance in warm soapy water, rinse and dry thoroughly before use.

## HOW TO USE

1. Be sure speed control is in the "0" position and the appliance is unplugged from an electrical outlet.
2. Insert accessory beaters or dough hooks one at a time until each clicks securely into place by placing the opposite end of the accessory into the slot specially marked on the bottom of the mixer R or L. Beaters and dough hooks are not interchangeable.  
Note: Each beater or dough hook is clearly etched with an R or L to indicate into which slot it should be inserted.
3. Plug into appropriate outlet and the unit will be ready to use
4. Place the ingredients into a bowl suitable for mixing purposes then grip the mixer handle and position the beaters in the center of the food to be mixed.
5. Press the speed control while mixing to reach desired speed.
6. This unit is specially equipped with a turbo button, which allows you to instantly add more power to your mixing.
7. When you have finished using the mixer, set the speed control to "0" and then unplug the appliance.
8. Press the eject button and gently pull out the beater or dough hook accessories to release from the appliance.
9. Do not allow the mixer to operate for more than 3 minutes at a time.
10. NEVER IMMERSE MIXER IN WATER or wash the motor housing (unit body) with water.
11. Be sure the speed control is turned to position "0" and cord is removed from electrical outlet before removing the attachments from unit body.

**Caution:** Do not continuously operate the mixer too long as the motor may overheat.

# Operating Instructions (cont'd)

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## SPEED CONTROL GUIDE

Listed below you will find suggested speeds and mixing tasks. Adjust according to your personal preference.

Speed	Mixing Tasks
1	Stir/blend. Use this speed to spread ingredients into the mixture such as coconut, chocolate chips, nuts and cheese.
2	Incorporate dry ingredients into wet ingredients, for example flour into liquids. Also mixes cake and pancake batter.
3	Blend heavy mixtures such as cookie dough and mashed potatoes.
4	Blend butter and sugar, prepare icings, fluffy frostings and candies.
5	Whip cream. Use to create a light fluffy texture. Whip egg whites and meringues.
TURBO	Press the TURBO button from any speed setting to give the hand mixer a short boost of power.

**Caution:** Do not use Turbo feature or unit continuously for more than 3 minutes at a time as the motor may overheat and cause damage to the unit.

# Cleaning and Maintenance

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## CLEANING YOUR HAND MIXER

- Before cleaning, switch speed control to "0" and unplug the cord from the electrical outlet.
- Remove beaters or dough hook accessories.
- Wash beaters and dough hooks in hot soapy water. Rinse well and dry.
- Never wash the mixer body in water.
- Wipe the mixer body with a damp cloth and dry thoroughly.
- Store mixer and accessories in a clean and dry location such as a cabinet or shelf.
- Other than regular cleaning practice, do not attempt to fix or modify this unit in any way.
- Only beaters or dough hook accessories are dishwasher safe, not hand mixer body.

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## This image shows a single page of white paper with horizontal ruling lines. The lines are evenly spaced and extend across the width of the page. There are no margins, text, or other markings on the paper.

# Terms and Conditions

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CHEFMAN LLC warrants, subject to the conditions stated below, that from the date of purchase, this product will be free from mechanical defects for a period of ONE (1) year. CHEFMAN LLC, at its option, will repair or replace this product found to be defective during the warranty period. Should this product become defective by reason of improper workmanship or material defect during the specified warranty period, CHEFMAN LLC will repair or replace the same effecting all necessary parts replacements for a period of three years from the date of purchase. Transportation charges on parts, or products in whole, submitted for repair or replacement, under this warranty, must be borne by the purchaser.

This warranty is available to consumers only. You are a consumer if you own a CHEFMAN® HAND MIXER that was purchased at retail for personal, family or household use. Except as otherwise required under applicable law, this warranty is not available to retailers or other commercial purchasers or owners.

**CONDITIONS:** This warranty is valid for the original USA retail purchaser from the date of initial retail purchase and is not transferable. Keep the original sales receipt. Proof of purchase is required to obtain warranty service or replacement. Dealers, service centers, or retail stores do not have the right to alter, modify or in any way, change the terms and conditions of this warranty. Warranty registration is not necessary to obtain warranty on CHEFMAN LLC Products. Save your proof of purchase receipt.

**ABOUT YOUR PRODUCT WARRANTY:** Most warranty repairs are handled routinely, but sometimes requests for warranty service may not be appropriate. For example, warranty service would NOT apply if the product damage occurred because of misuse, lack of routine maintenance, shipping, handling, warehousing or improper installation. Similarly, the warranty is void if the manufacturing date or the serial number on the product has been removed or the equipment has been altered or modified. During the warranty period, the authorized service dealer, at its option, will repair or replace any part that, upon examination, is found to be defective under normal use and service.

**NORMAL WEAR:** This warranty does not cover normal wear of parts or damage resulting from any of the following: negligent use or misuse of the product; improper voltage or current; use contrary to the operation instructions; deviation from instructions regarding storage and transportation; repair or alteration by anyone other than CHEFMAN LLC or an authorized service center. Further, the warranty does not cover Acts of God, such as fire, flood, hurricanes and tornadoes. CHEFMAN LLC shall not be liable for any incidental or consequential damages caused by the breach of any express or implied warranty. Except to the extent prohibited by applicable law, any implied warranty of merchantability or fitness for a particular purpose is limited in duration to the duration of the above warranty. Some states, provinces or jurisdictions do not allow the exclusion or limitation of incidental or consequential damages or limitations on how long an implied warranty lasts, so the above limitations or exclusion may not apply to you. This warranty gives you specific legal rights, and you may also have other rights that vary from state to state or province to province.

**HOW TO OBTAIN WARRANTY SERVICE:** If your CHEFMAN® HAND MIXER should prove to be defective within the warranty period, we will repair it, or if we think necessary, replace it. To obtain warranty service, simply call our toll-free number 1-888-315-8407 Ext: 400 for additional information from our Customer Service Representatives, or send the defective product to Customer Service at Chefman, 873 Route 45, Suite 101, New City, NY 10956.

To facilitate the speed and accuracy of your return, please enclose \$10.00 for shipping and handling of the product. Please only pay by money order.

This warranty is effective for the time periods listed above and subject to the conditions provided for within this policy.

CHEFMAN is a registered trademark of PLUS ITS CHEAP, LLC.

# Warranty Card

## CHEFMAN<sup>®</sup>

### HAND MIXER

Your details :

Name \_\_\_\_\_

Address \_\_\_\_\_

\_\_\_\_\_



\_\_\_\_\_ E mail \_\_\_\_\_

Date of purchase\* \_\_\_\_\_

\* We recommend you keep the receipt with this warranty card

Location of purchase \_\_\_\_\_

Description of malfunction:

Return your completed warranty card to:

RJ Brands  
873 Route 45  
Suite 101  
New City, New York  
10956

#### AFTER SALES SUPPORT



888-315-8407



customerwarranty@rjbrands.com

MODEL: RJ17-V2 SERIES

Phone lines available Monday to Friday, 9am-5pm EST

### 1-YEAR LIMITED WARRANTY

# CHEFMAN®

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