

macOS User Guide

macOS Installation and Setup

1. Download and install the [DisplayLink Manager for macOS](#).
2. Detailed installation and configuration instructions can be found by clicking on the "INFO" button, or in the next step.
3. Please follow the detailed instructions below to install and configure the DisplayLink software for your version of macOS:
 - [macOS 13, 14, or 15](#)
 - [macOS 11 or 12](#)
4. Connect the power supply to your wall socket or power strip, and then to the docking station.
5. Connect the displays to the docking station.
6. Using the USB-C cable provided with the docking station, connect the dock to the computer through the dock's host USB-C port labelled with a Laptop icon.

macOS Minimum System Requirements

Operating Systems

- macOS 11 and above
- DisplayLink Manager App installation requires administrative permissions.
- DisplayLink Manager application installation is required for full functionality.

CPU/APU

- Apple Silicon M1 / M2 / M3, M4 (M1 Pro/Max, M2 Pro/Max, M3 Pro/Max, M4 Pro/Max)
- Intel Core i5 6th Generation or newer

Supported Displays

- 1x HDMI display 3840x2160 (4K UHD) resolution at 30Hz refresh rate (2560x1600 and below support up to 60Hz refresh rate)
- 2x HDMI displays up to 1080p (1920x1200 max) resolution at up to 60Hz refresh rate

Charging Support

- UD-3900PDZ can provide up to 100W charging through USB-C Power Delivery.
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Currently Unsupported Configurations and Features (Apple macOS)

- HDCP (High-bandwidth Digital Content Protection) is not supported. While this docking station is connected to the computer HDCP content, such as Netflix or Hulu, will not play on any displays (including the built-in display or displays connected directly to the computer)
 - Apple Silicon host computers may fail to detect this docking station after a system restart or when powering on the computer with the docking station connected, we speak to this issue more [here](#).
 - Night Shift on DisplayLink controlled HDMI ports 2 and 3 is not supported at this time.
 - Display color calibration on DisplayLink controlled HDMI ports 2 and 3 is not supported at this time.
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Looking for more information? Additional FAQs and product details are available on the Plugable product page: <https://plugable.com/products/ud-3900pdz#nav-faq>

Or, refer to <https://plugable.com/pages/support> for additional help.